

5/1/24

Utilization Review

Updates Effective May 1, 2024

The Division is enhancing the Utilization Review (UR) process to promote consistency and efficiency across the system. An outline of the changes are represented below and discussed in detail in this [memo](#).

- Change to Residential RN standard allocation.
- Update to approval of Health Assessment Coordination Service (HAC).
- Update to practice when people age out of a Children's Division Interdivisional agreement.
- Clarification on authorization of behavior services.
- Clarification on plan types that are submitted to Utilization Review.
- Clarifications on Specialized Medical Equipment.
- The UR desk top manual has been updated and converted to an Excel document titled [Planning and Utilization Review Tool](#) which is located in the [Support Coordination Manual](#) under Funding Basics. Watch this brief [video](#) for illustration of the tool's use.

A webinar will be hosted to review this information and answer related questions on May 15, 2024 from 1:30 to 3:30 . The webinar will also include additional Utilization Review tips and reminders regarding existing procedures and standards.

[Registration for May 15 webinar.](#)

