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### **ACL Expands DIAL to Include Self-Service Features**

*New website offers 24/7 search-by-zip code option to  
find local services and resources*

The Administration for Community Living (ACL) Disability Information and Access Line (DIAL) has launched a new tool to help people with disabilities to find local services and resources to support community living. Through [DIAL's new website](#) and its searchable database, users can now find the information they need.

DIAL's staff are trained to work with people of various communications abilities and will spend as much time as needed to ensure effective communication. DIAL's Information Specialists can assist people in all languages and are trained to work with callers who are deaf and hard-of-hearing. To connect with a DIAL Information Specialist from 7:00 a.m. to 8:00 p.m. (CT), Monday–Friday:

- Call | Text Message | Videophone: **888-677-1199**
- Email: [DIAL@usaginganddisability.org](mailto:DIAL@usaginganddisability.org)
- Have an online chat with an Information Specialist from DIAL. [Start a live chat now.](#)
- Connect directly to an agent in American Sign Language [using ASL Now.](#)