

Remote Supports Services

Empowering Independent Living

SCAN HERE
*With your cell phone
To learn more*





ALEX KOSMA

WHAT IF?

- YOU WERE ALWAYS TREATED LIKE A CHILD?
- YOU NEVER GOT TO MAKE A DECISION?
(MONEY, CLOTHES, FOOD, LIVING SPACE,
BEDTIME)
- THE ONLY RISKY THING YOU COULD DO WAS
TO ACT OUT?
- YOU NEVER GOT TO MAKE A MISTAKE?
- WHAT IF YOU TOOK THE WRONG BUS ONCE
AND NOW YOU AREN'T ALLOWED TO TAKE
ANOTHER ONE?
- PEOPLE AROUND YOU WERE OFTEN ANGRY
OR DISAPPOINTED?

Keeping the Promise

HCBS Guidelines Require Support Plans that are:

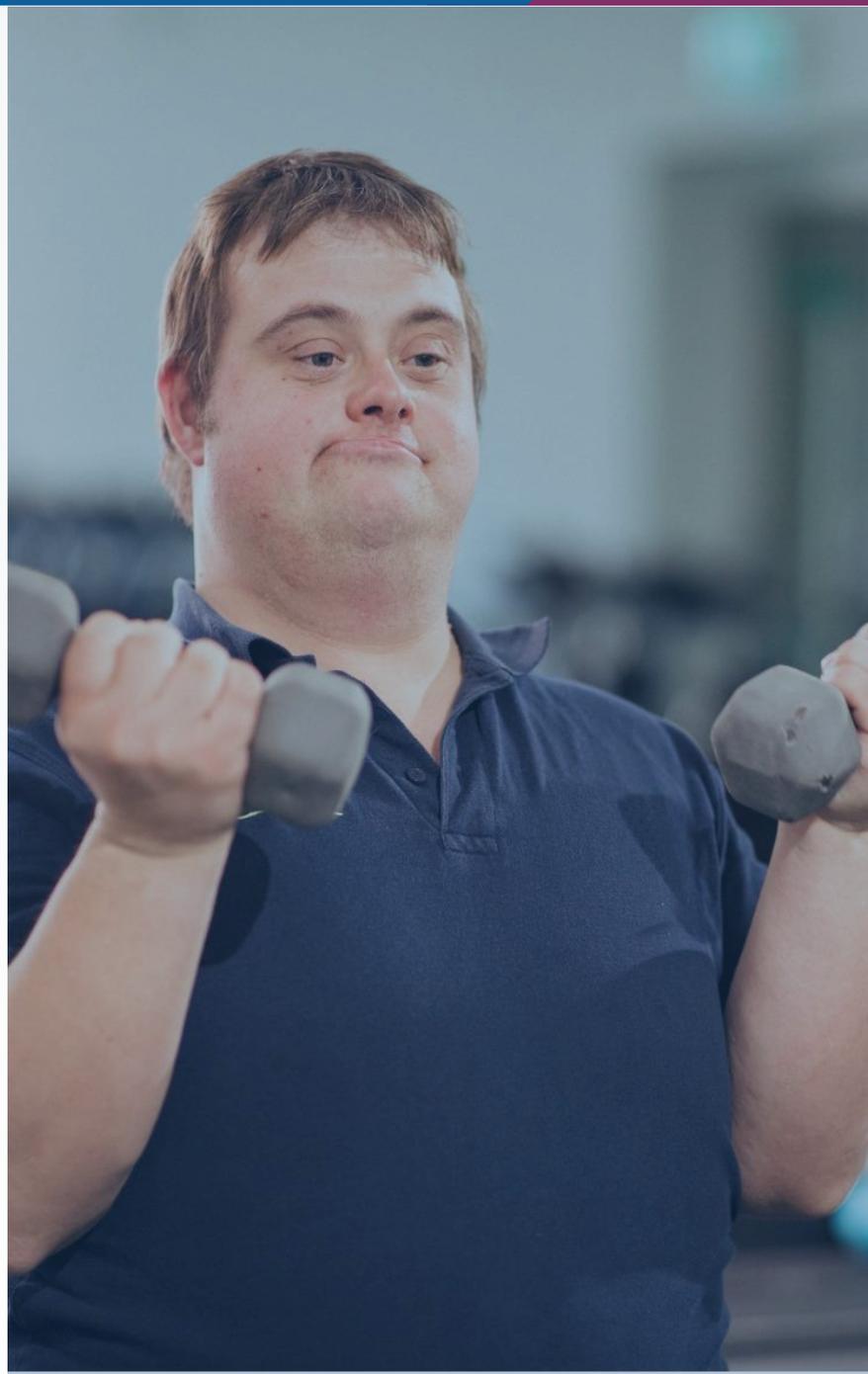
- Important **TO** the Individual
- Important **FOR** the Individual
- Directed **BY** the Individual

How do we adhere to the HCBS Settings Rule?



Remote Supports

Empowers people with intellectual and developmental disabilities live independently in their own homes and communities using a remote support staff and assistive technologies.



Bryon

JOURNEY TO INDEPENDENCE



Write In The Chat:

*What did you see in the video
that resonates most with you?*

5 Elements of Remote Supports Service



Remote Support Staff



Weekly Reports



The Person Supported



Sensor Technology



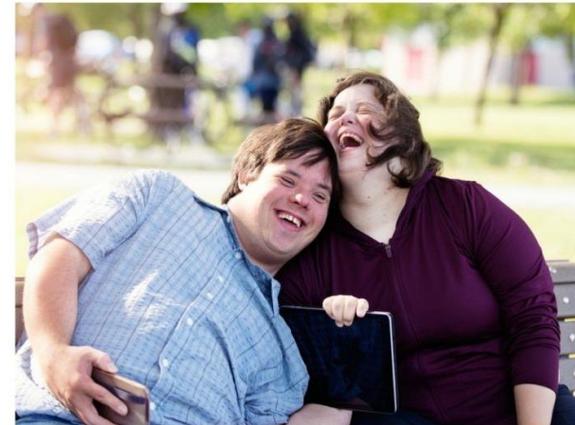
Assistive Technologies



The Person Supported

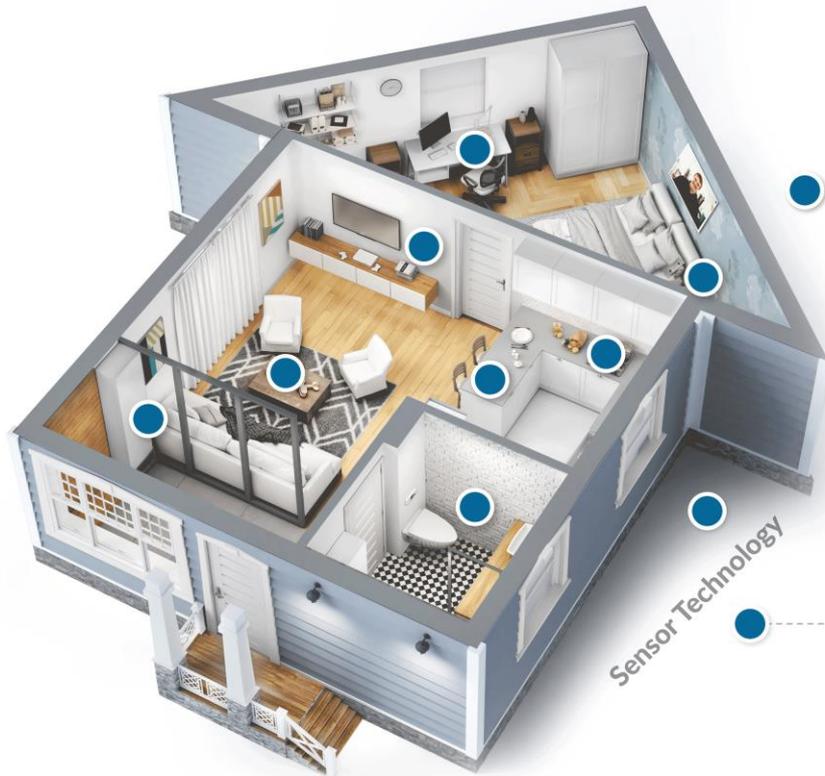
A person-centered support service that offers:

- **Individualized Solutions** developed by the person and the care circle
- **A Learning Environment** that's supportive and safe
- **The Next Step to Independence** to support the needs and desires of each individual
- **Remote Support Staff** always available - 24/7; always supportive - never directive

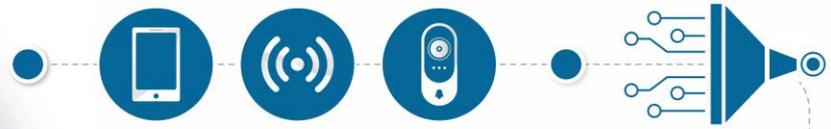


How it Works

How Remote Supports Work



Sensor Technology



Assistive Technology



24/7 Remote Support Staff

Remote Supports...

Is a service, not a thing

It is not replacing humans with technology but is a trained workforce connecting and supporting people through technology.

Remote Support Staff

Human-to-Human
CONNECTION



Non-directive

Authentic relationships

Continuity & stability

Develops decision-making skills

State required training

HIPAA compliant workspace



CONNECTED INDEPENDENCE WITHOUT ISOLATION

Weekly Reports

AKA: Care Notes:

- RSS interactions
- HPC/RSS hand-offs
- Daily Activities
- Kitchen/Bathroom Use
- Home Entry/Exit Times
- Medication Management
- Sleep/Wake Activity

Remote Supports provided from SafeinHome Support Center at 45 Quail Court #300,
Walnut Creek CA 94596

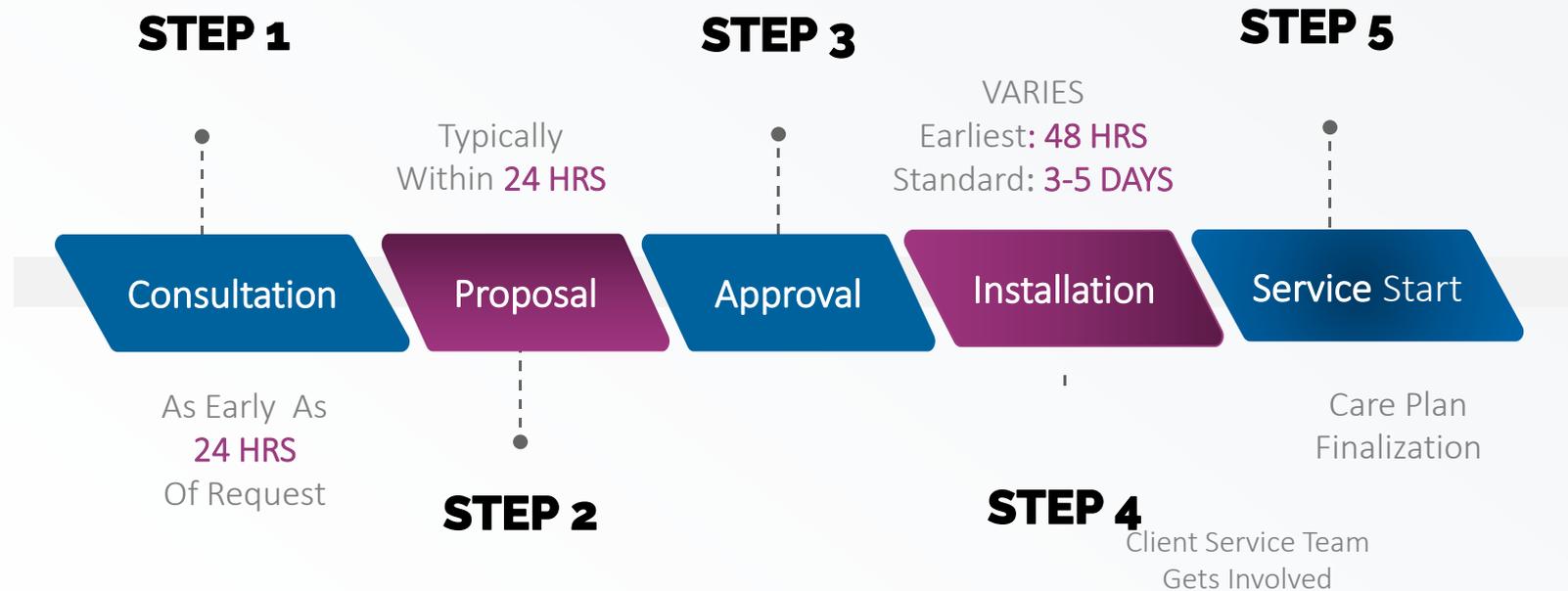
Local Date	Comment	SiH Representative
5/3/2020 5:59	End support period.	SiH System Note
5/3/2020 6:11	Check In Call Successful check in via tablet at 6:09am. SafeinHome Client stated she was doing well and still sleeping in. SafeinHome Client reported having no plans for her day. No questions or concerns to report.	Joshua Knapp
5/3/2020 21:00	Begin support period.	SiH System Note
5/3/2020 21:09	Check In Call Called SafeinHome Client via tablet and says she is doing well. Had no questions or concerns. Appeared cheerful and smiling tonight.	Peter Chang
5/3/2020 23:59	Support Hours for 5/3/20: 9	SiH System Note
5/4/2020 5:59	End support period.	SiH System Note
5/4/2020 6:05	Check In Call Tablet call unsuccessful at 6:04 AM EST.	Joe Lyford
5/4/2020 6:18	Check In Call SafeinHome Client called in via tablet at 6:16 AM EST. She reports she is well, slept fine and has no questions or concerns at this time.	Joe Lyford
5/4/2020 21:00	Begin support period.	SiH System Note
5/4/2020 21:04	Check In Call SafeinHome Client reported that she was feeling well and had no concerns to report.	Jeet Singh
5/4/2020 23:59	Support Hours for 5/4/20: 9	SiH System Note
5/5/2020 5:59	End support period.	SiH System Note
5/5/2020 6:13	Check In Call SafeinHome Client called in via tablet at 6:10 a.m. She	David Thom



Solutions



Steps to Remote Support



Q & A

