

WEBVTT

1 "Heike Johns" (2795908096)
00:00:00.925 --> 00:00:15.085

Morning everyone, thank you for joining this month. We have we're experiencing a little fiber optic cable issue going on this morning so we're going to ask for a whole lot of grace and forgiveness up front.

2 "Heike Johns" (2795908096)
00:00:15.684 --> 00:00:29.754

We may have a few folks that are having connectivity issue, and we're kind of playing it by ear at this moment. So we're gonna we're going to run forward as best with we can as we can with what we have to work with this morning.

3 "Heike Johns" (2795908096)
00:00:30.114 --> 00:00:34.524

So, I'm not sure who's partnered up.

4 "Heike Johns" (2795908096)
00:00:34.770 --> 00:00:40.765

In terms of being able to get on the call. I do see that Andy is on the call this morning.

5 "Heike Johns" (2795908096)
00:00:40.915 --> 00:00:51.295

So, I'm going to go ahead and I am going to pass this off to Andy, and we'll get started and take advantage of the fact that that we all seem to be on here at the moment.

6 "Angela Brenner" (758169856)
00:00:51.600 --> 00:01:03.210

Thank you so much. Um, yeah, it's been a long weekend. I think we're ending off pretty nicely here with the Internet issues, but, um.

7 "Angela Brenner" (758169856)
00:01:03.210 --> 00:01:10.860

We'll do the best we can, so hopefully everyone can hear me. Okay. I'm going to jump on here and just talk a little bit about budget.

8 "Angela Brenner" (758169856)
00:01:10.860 --> 00:01:17.850

Um, it has been a busy week with Senate markup, and I'm going to walk through things that are at a high level.

9 "Angela Brenner" (758169856)
00:01:18.235 --> 00:01:28.915

With some of the funding the language, and then our next steps and really, we're still trying to work with Senate on the actual details of the markup. But so far this is what we've got.

10 "Angela Brenner" (758169856)
00:01:29.425 --> 00:01:37.825

Um, I think Jess has talked a little bit to everyone about, um, the house putting in a creating a new Medicaid fund, which kind of.

11 "Angela Brenner" (758169856)

00:01:37.850 --> 00:01:47.565

Seemed a little duplicative of the Medicaid fund that we already had. So, there was a little bit of confusion about that. Um, the house did not go with that additional Medicaid fund.

12 "Angela Brenner" (758169856)

00:01:47.565 --> 00:01:57.555

So much of what happened during markup was just kind of putting things back to with that funding. So that's 1 of the reasons why it might look a little confusing. So.

13 "Angela Brenner" (758169856)

00:01:57.850 --> 00:02:01.110

But overall rate standardization.

14 "Angela Brenner" (758169856)

00:02:01.110 --> 00:02:07.290

Um, the pick up at the 264Million, keeping the rates at where they are today.

15 "Angela Brenner" (758169856)

00:02:07.290 --> 00:02:21.865

That's what the Senate went with, um, the utilization increase that we had put in, or that the had had included the house had proposed to cut that by 25%. The Senate went back with the Gov.

16 "Angela Brenner" (758169856)

00:02:21.865 --> 00:02:24.925

Rec so, not decreasing that. decreasing that

17 "Angela Brenner" (758169856)

00:02:25.705 --> 00:02:35.455

There was additional funding GR, funding of 850,000 dollars for the autism centers of excellence. So we're still learning more details about that. That would be ongoing funding.

18 "Angela Brenner" (758169856)

00:02:35.455 --> 00:02:44.875

And then, I think probably the most exciting for our providers was that the send it send. It did put in a provider rate increase. a provider rate increase

19 "Angela Brenner" (758169856)

00:02:45.200 --> 00:02:59.970

To account for the 17 dollars an hour for DSP wages that was an infusion of 462Million dollars total into the system. So we were excited to see that included.

20 "Angela Brenner" (758169856)

00:02:59.970 --> 00:03:12.955

Um, there is funding for an autism center in Rolla 500,000 in general revenue, some additional funding. Um, it looks to be budget stabilization funding, still making sure we understand all of that.

21 "Angela Brenner" (758169856)

00:03:12.955 --> 00:03:19.885

But 10Million dollars for autism research and then 5Million in St Louis county. in st louis county

22 "Angela Brenner" (758169856)

00:03:19.995 --> 00:03:34.725

Autism center, the Senate added an additional 250,000 to the Tural sclerosis for a total of 500,000. then they added language or they, they reinstated the language back to what is in the current house. Bill the house had removed the location language.

23 "Angela Brenner" (758169856)

00:03:34.965 --> 00:03:39.585

So so put that back. location language so so put that back

24 "Angela Brenner" (758169856)

00:03:39.840 --> 00:03:52.740

Um, so overall a, a good a good week for for the division, we anticipate the Senate taking this to the floor next week and then conference.

25 "Angela Brenner" (758169856)

00:03:52.740 --> 00:04:02.880

On their positions and with and talking with house and and, um, and everyone on the 1st, week of May, so taking it to the floor.

26 "Angela Brenner" (758169856)

00:04:02.880 --> 00:04:07.620

To the Senate floor next week and then conference the 1st, week of may again.

27 "Angela Brenner" (758169856)

00:04:07.620 --> 00:04:21.955

We are overall feeling good about what happened this week with and the funding increases the most significant being the 462Million rate increases for providers and we're anxious to see where that all lands in the coming weeks.

28 "Angela Brenner" (758169856)

00:04:21.955 --> 00:04:23.815

all lands in the coming weeks

29 "Angela Brenner" (758169856)

00:04:25.285 --> 00:04:40.045

That is really what I have today and I apologize. I'm not able to see any chats. Um, with the way we're set up here so we will continue to answer questions and keep everyone posted on on how the process is flowing with budgets.

30 "Angela Brenner" (758169856)

00:04:40.045 --> 00:04:41.665

So, thank you for.

31 "Angela Brenner" (758169856)

00:04:41.939 --> 00:04:45.629

For standing standing with us, though, with.

32 "Heike Johns" (2795908096)

00:04:45.629 --> 00:04:59.664

Yeah, Antti, I can give you 1 question. That came in. Um, it says is there information on if the 17 dollar increase spending of 462Million will come from general revenue or 1 time funding. Oh, oh, good point. So far.

33 "Angela Brenner" (758169856)

00:04:59.754 --> 00:05:05.454

What Cindy did was they put everything back to our general revenue funding. to our general revenue funding

34 "Angela Brenner" (758169856)

00:05:05.629 --> 00:05:11.849

So, not using the enhanced f map, the HTPS enhanced stuff map. So that would be ongoing.

35 "Angela Brenner" (758169856)

00:05:11.849 --> 00:05:15.089

Now, again, house did put some of that.

36 "Angela Brenner" (758169856)

00:05:15.089 --> 00:05:18.149

Funding or they put some of our.

37 "Angela Brenner" (758169856)

00:05:18.149 --> 00:05:22.769

Rate standardization that keeping the rates at where they are today.

38 "Angela Brenner" (758169856)

00:05:22.769 --> 00:05:27.989

With some htbs enhanced f map funding so that will go to conference.

39 "Angela Brenner" (758169856)

00:05:27.989 --> 00:05:33.989

Um, in the next 2 weeks, but send it put in everything general revenue ongoing.

40 "Heike Johns" (2795908096)

00:05:35.039 --> 00:05:41.309

That's okay. Oh, they just keep coming in I'm sorry to interrupt. No, you're.

41 "Heike Johns" (2795908096)

00:05:41.309 --> 00:05:52.679

The question is, has there been any movement on a rate increase and then tied into that? Is it correct that a TCM rate increase was not brought into budget?

42 "Angela Brenner" (758169856)
00:05:52.679 --> 00:05:55.949
Yes, that is correct. There was.

43 "Angela Brenner" (758169856)
00:05:55.949 --> 00:06:08.129
Um, there was not a rate increase at the it is 17 dollars an hour. Dsp wage is what they brought in and and are a little higher than that. So, that was not included from the Senate.

44 "Heike Johns" (2795908096)
00:06:10.049 --> 00:06:13.979
And that is all that I see.

45 "Heike Johns" (2795908096)
00:06:13.979 --> 00:06:25.439
All right, I spoke too soon. Mm. Hmm. Um, there was a reference to an overnight differential rate for and the mark legislative report. What is this?

46 "Angela Brenner" (758169856)
00:06:25.439 --> 00:06:29.489
Oh, yeah, and you can check this out in the rate study.

47 "Angela Brenner" (758169856)
00:06:29.489 --> 00:06:44.184
Uh, we have a couple of power points out on the website. Uh, there was 1 in, uh, PowerPoint in August. We did with the with stakeholders and as well, as in November, you can see in there that a rate differential is included in the rates of like a dollar 85.

48 "Angela Brenner" (758169856)
00:06:44.184 --> 00:06:44.664
five

49 "Angela Brenner" (758169856)
00:06:44.999 --> 00:06:49.349
For the for the the very shifts, so.

50 "Angela Brenner" (758169856)
00:06:50.489 --> 00:07:01.289
That is probably what they're referencing so I'm, I'm hesitant to to speak too soon, but there isn't anything.

51 "Heike Johns" (2795908096)
00:07:01.289 --> 00:07:10.439
I'm dropping in, so if that is all with that, then we can pass on to Emily. Yep. Thank you all very much. Have a good weekend.

52 "Emily Luebbering" (1107838976)

00:07:12.239 --> 00:07:16.919
sanji Hi, it's Emily. We bring an instructor of the federal programs unit.

53 "Emily Luebbering" (1107838976)
00:07:16.919 --> 00:07:27.389
And I'm going to give a couple updates today for our PhD, our kids and partnership waiver, renewals, and also value based payments.

54 "Emily Luebbering" (1107838976)
00:07:27.389 --> 00:07:31.589
Um, just a reminder we did send out a, a.

55 "Emily Luebbering" (1107838976)
00:07:31.589 --> 00:07:35.759
Out a blast about the ending may 11th.

56 "Emily Luebbering" (1107838976)
00:07:35.759 --> 00:07:43.979
This year providers should take this time to resume their Pre operations if utilizing the code and flexibilities.

57 "Emily Luebbering" (1107838976)
00:07:43.979 --> 00:07:52.409
We are 135 flexibilities think of things that are in state plan will end upon the expiration of the.

58 "Emily Luebbering" (1107838976)
00:07:52.409 --> 00:07:56.189
And the appendix K flexibilities which are within our waivers.

59 "Emily Luebbering" (1107838976)
00:07:56.189 --> 00:08:00.509
They in 6 months, after the end of the in November.

60 "Emily Luebbering" (1107838976)
00:08:00.509 --> 00:08:05.819
So that would be November 11th. Those appendix K flexibilities end.

61 "Emily Luebbering" (1107838976)
00:08:05.819 --> 00:08:11.549
There was more information, or there is the appendix the code, the flexibility chart.

62 "Emily Luebbering" (1107838976)
00:08:11.549 --> 00:08:20.729
On our Web webpage that you can reference to identify if a flexibility is 135 or if it's an appendix flexibility.

63 "Emily Luebbering" (1107838976)
00:08:20.729 --> 00:08:30.719
Our partnership and partnership for hope, and our Mo, kids waiver renewals and then also we have the comprehensive in CSW and then then.

64 "Emily Luebbering" (1107838976)

00:08:30.719 --> 00:08:35.069

Community to support waiver amendments to align to the, with the renewals.

65 "Emily Luebbering" (1107838976)

00:08:35.069 --> 00:08:47.219

Those those renewals have been submitted to CMS and CMS is reviewing those renewals with expected approval by July 1st of 2023.

66 "Emily Luebbering" (1107838976)

00:08:48.509 --> 00:09:00.659

Where are valued based payments we are starting to make payments for the incentives. We have 9 incentives, approved that range from employment, reporting, tiered support.

67 "Emily Luebbering" (1107838976)

00:09:00.659 --> 00:09:08.879

Implementation completion of the NCI staff, the staff survey, or what's now is now called the workforce survey.

68 "Emily Luebbering" (1107838976)

00:09:08.879 --> 00:09:11.999

Also, an incentive for AV.

69 "Emily Luebbering" (1107838976)

00:09:11.999 --> 00:09:16.769

And the hearse completion of the Hearst.

70 "Emily Luebbering" (1107838976)

00:09:16.769 --> 00:09:24.749

And remote supports, so we have those 9 incentives we are starting to make payments for our 1st.

71 "Emily Luebbering" (1107838976)

00:09:24.749 --> 00:09:28.469

Performance period, which was from July.

72 "Emily Luebbering" (1107838976)

00:09:28.469 --> 00:09:33.689

July 1st, 2023 through December 31st, 2020.

73 "Emily Luebbering" (1107838976)

00:09:33.689 --> 00:09:37.289

22, I'm sorry, I think I sent July 1st, 2022.

74 "Emily Luebbering" (1107838976)

00:09:37.289 --> 00:09:40.439

For December 31st, 2022.

75 "Emily Luebbering" (1107838976)

00:09:40.439 --> 00:09:51.689

We're making those payments, and also we are working towards at the providers are currently putting in data for those incentives for January 1st, through.

76 "Emily Luebbering" (1107838976)
00:09:51.689 --> 00:09:55.259
March 30th, um.

77 "Emily Luebbering" (1107838976)
00:09:55.259 --> 00:10:00.179
And just another reminder on the value based.

78 "Emily Luebbering" (1107838976)
00:10:00.179 --> 00:10:06.899
Payments a, that agencies that are participating in the NCI staffs survey.

79 "Emily Luebbering" (1107838976)
00:10:06.899 --> 00:10:19.559
The NCI, state of the workforce survey BP incentive for the calendar year 2022 that closes on April 30th 2023. so you have about a week.

80 "Emily Luebbering" (1107838976)
00:10:19.559 --> 00:10:25.139
To continue our to complete that survey for the incentive payment.

81 "Emily Luebbering" (1107838976)
00:10:25.139 --> 00:10:34.739
The survey must be completed in the state of the workforce survey system, and the incentive request must be submitted in red cap to be eligible for the incentive payment.

82 "Emily Luebbering" (1107838976)
00:10:34.739 --> 00:10:39.659
It only takes a couple minutes to complete the incentive request in red cap.

83 "Emily Luebbering" (1107838976)
00:10:39.984 --> 00:10:46.884
And although the NCI, although NCI does allow organizations to complete the survey until June 30th of 2023.

84 "Emily Luebbering" (1107838976)
00:10:46.884 --> 00:10:58.464
so, if you're not completing it by April 30th, you still have till June, 30 at the complete, the survey, the complete completions occurring after April 30th will not be eligible for the. th will not be eligible for the

85 "Emily Luebbering" (1107838976)
00:10:59.659 --> 00:11:00.839
Incentive.

86 "Emily Luebbering" (1107838976)
00:11:00.839 --> 00:11:06.179

And if you have questions about BBP incentives.

87 "Emily Luebbering" (1107838976)

00:11:06.179 --> 00:11:15.119

Please visit our webpage for more information. Also you can visit the incentive chart for information on each incentive.

88 "Emily Luebbering" (1107838976)

00:11:16.319 --> 00:11:21.899

And then I let me see what I have that's all the updates I have for today for federal programs.

89 "Emily Luebbering" (1107838976)

00:11:21.899 --> 00:11:25.649

And we will look at some of the questions that we have for me.

90 "Emily Luebbering" (1107838976)

00:11:36.174 --> 00:11:36.504

Okay,

91 "Emily Luebbering" (1107838976)

00:11:36.504 --> 00:11:51.084

so I have I confirm that the payment for the 1st completion extends

92 "Emily Luebbering" (1107838976)

00:11:51.084 --> 00:11:56.004

until June 30th 2023 currently. thousand and twenty three currently

93 "Emily Luebbering" (1107838976)

00:11:56.089 --> 00:12:02.399

The, yes, that is correct right now, we have it approved in our waivers for the Oregon over.

94 "Emily Luebbering" (1107838976)

00:12:02.399 --> 00:12:15.804

The RN rater to complete the complete those 1st, until June 30th of 2023 for incentive payments and the spa or the state plan amendment for incentive for completion of the 1st,

95 "Emily Luebbering" (1107838976)

00:12:15.804 --> 00:12:22.374

that is currently under review by CMS. And once that is approved, we can also. is approved we can also

96 "Emily Luebbering" (1107838976)

00:12:22.399 --> 00:12:27.239

And make those payments until June 30th 2023 for any 1st completed.

97 "Emily Luebbering" (1107838976)

00:12:27.239 --> 00:12:32.429

Until June 30th, the 2023 would would be eligible for an incentive payment.

98 "Emily Luebbering" (1107838976)

00:12:48.599 --> 00:12:52.709
So, full implementation of the 1st.

99 "Emily Luebbering" (1107838976)
00:12:52.709 --> 00:12:58.889
Implementation at the hearse does begin on May 1st of 2023. there was a question about that.

100 "Emily Luebbering" (1107838976)
00:13:03.899 --> 00:13:15.864
And then the next question about is, do providers get notified of value based payment amounts when X and then kind of some details around that yes. Providers will get notified when they are.

101 "Emily Luebbering" (1107838976)
00:13:16.164 --> 00:13:23.874
You'll get notified if you put information into the, into red cap for an incentive. It will be notified you'll be notified that the incentives.

102 "Emily Luebbering" (1107838976)
00:13:23.899 --> 00:13:30.269
Of was met or not met and then the amounts that you will be paid, um.

103 "Emily Luebbering" (1107838976)
00:13:32.219 --> 00:13:36.389
There is within red cap there is a section for the.

104 "Emily Luebbering" (1107838976)
00:13:36.389 --> 00:13:46.919
For the provider to enter their data, there's also a section for the reviewer to review the data and determine if they need the information meets the incentive.

105 "Emily Luebbering" (1107838976)
00:13:46.919 --> 00:13:51.359
And then there's also a 3rd section that gives information about the payments.

106 "Emily Luebbering" (1107838976)
00:13:51.444 --> 00:14:06.054
And when it will, when that payment will occur, we're actually just we just did our 1st round of payments. So that information, I believe it goes in once the payments actually are made. So you'd be able to see that in there at that point.

107 "Emily Luebbering" (1107838976)
00:14:06.204 --> 00:14:07.254
So, um.

108 "Emily Luebbering" (1107838976)
00:14:07.619 --> 00:14:15.929
I think we've made some payments for the 1st and I can't speak. I think the hardest and maybe some employment payments are.

109 "Emily Luebbering" (1107838976)
00:14:16.254 --> 00:14:29.364
Are in the works to be paid, they're being sent over to health net to come to be sent out for payments. So when I say we've made some payments, I guess, I should say from side, we put the information in to make the payments.

110 "Emily Luebbering" (1107838976)
00:14:29.574 --> 00:14:35.904
And then no health net has a schedule that those payments go out. And then the actual payments will go out in the beginning of.

111 "Emily Luebbering" (1107838976)
00:14:35.929 --> 00:14:36.509
Right.

112 "Emily Luebbering" (1107838976)
00:14:52.739 --> 00:14:57.059
And we have a question of will the payments for being made separately.

113 "Emily Luebbering" (1107838976)
00:14:57.059 --> 00:15:00.239
Or included in our regular monthly payments.

114 "Emily Luebbering" (1107838976)
00:15:04.049 --> 00:15:09.209
I'm not 100% sure how those will show up on remittance and.

115 "Emily Luebbering" (1107838976)
00:15:09.209 --> 00:15:16.919
Advice at this very moment. I know that once we have this at the payments in part of the.

116 "Emily Luebbering" (1107838976)
00:15:16.919 --> 00:15:25.739
Automated process with MIS, you will see that the payment has a reason code.

117 "Emily Luebbering" (1107838976)
00:15:25.739 --> 00:15:31.979
That is attached to that payment so you'll actually be able to identify even between the 9 incentives.

118 "Emily Luebbering" (1107838976)
00:15:31.979 --> 00:15:36.719
Mm, hmm which incentive that payment is for.

119 "Emily Luebbering" (1107838976)
00:15:36.719 --> 00:15:46.649
Um, we're doing it right now. Kind of what I will call a manual process. I'm not 100% sure how those fall, how those show up on your remittance advice.

120 "Angela Brenner" (758169856)

00:15:48.329 --> 00:15:55.379

Hey, and what is that a question now? Yeah, this is Angie on that 1. uh, we are working on.

121 "Angela Brenner" (758169856)

00:15:55.379 --> 00:16:01.799

Getting information out to providers that will have them, because it's not going to.

122 "Angela Brenner" (758169856)

00:16:01.799 --> 00:16:10.679

We're still working on the system work it's not going to be pulling over into the remittance advice. Um, so we are working on some, a standard.

123 "Angela Brenner" (758169856)

00:16:10.679 --> 00:16:14.489

Kind of template that we're gonna be sending to providers to be able to let them know.

124 "Angela Brenner" (758169856)

00:16:14.489 --> 00:16:25.499

The dollar amount for each 1 so you'll notice that you're seeing more remittance advice is gonna be a different amount than what's actually deposited into your account. So we're gonna try to reconcile that for everyone until the system work is in place.

125 "Angela Brenner" (758169856)

00:16:25.499 --> 00:16:31.829

Thanks sanji huh?

126 "Emily Luebbering" (1107838976)

00:16:31.829 --> 00:16:36.269

And then the next question is, how will we get notified that the.

127 "Emily Luebbering" (1107838976)

00:16:36.269 --> 00:16:40.709

The value based payment for Hurst by is approved.

128 "Emily Luebbering" (1107838976)

00:16:42.479 --> 00:16:53.219

In red cap, and it will have I kind of mentioned that there are 3 sections in red cap section where the agency puts their information.

129 "Emily Luebbering" (1107838976)

00:16:53.219 --> 00:17:05.544

The section that identifies that the damage, or the review is complete and if the, if it met the incentive, and then there's also that 3rd section about the amount, and when the payment is going out.

130 "Emily Luebbering" (1107838976)

00:17:05.784 --> 00:17:10.044

So, within redcap, there is a section there that will indicate.

131 "Emily Luebbering" (1107838976)

00:17:10.289 --> 00:17:14.099
That you've met the requirements for the incentive.

132 "Emily Luebbering" (1107838976)
00:17:22.079 --> 00:17:25.799
And the next question is when will reviews of.

133 "Emily Luebbering" (1107838976)
00:17:25.799 --> 00:17:29.009
The 1st implementations start.

134 "Emily Luebbering" (1107838976)
00:17:31.949 --> 00:17:43.559
Oh, okay I think I understand. So, um, we will reviews of information entered into red cap.

135 "Emily Luebbering" (1107838976)
00:17:43.559 --> 00:17:54.959
When will we start those reviews if you have entered information into the system for the time period? So, I guess we have 2 groups. If you are a waiver provider.

136 "Emily Luebbering" (1107838976)
00:17:54.959 --> 00:18:04.499
We had those providers were entering data and starting in January, we have reviewed that information for the performance period from.

137 "Emily Luebbering" (1107838976)
00:18:04.499 --> 00:18:12.929
From July, 1st, through December 31st, that information has already been reviewed and working on payments for those.

138 "Emily Luebbering" (1107838976)
00:18:12.929 --> 00:18:19.169
If you're a TCM provider tcm's just more recently.

139 "Emily Luebbering" (1107838976)
00:18:19.169 --> 00:18:28.439
We're able to ask for request a request for access to redcap those those incentives they have, we have not started those reviews yet.

140 "Emily Luebbering" (1107838976)
00:18:29.364 --> 00:18:44.214
I believe I hate it. I can't really I don't think I can get a real good date on Windows will be right now we're in the middle of doing the current, the most recent ones that we are the, I should say the oldest that we had.

141 "Emily Luebbering" (1107838976)
00:18:44.489 --> 00:18:55.649
For the 1st time period from January or July 1st, through December 30. S. I'm not a 100% sure on when those that newer group will start being reviewed.

142 "Emily Luebbering" (1107838976)
00:18:55.649 --> 00:19:01.499
Because we do have a timeframe for those to be entered April 1st,
through.

143 "Emily Luebbering" (1107838976)
00:19:01.499 --> 00:19:05.459
Goes through May 15th.

144 "Emily Luebbering" (1107838976)
00:19:05.459 --> 00:19:08.849
So, reviews will not start until at least after May 15th.

145 "Emily Luebbering" (1107838976)
00:19:29.249 --> 00:19:35.519
If you have questions about entering data for February and March 2023.

146 "Emily Luebbering" (1107838976)
00:19:35.519 --> 00:19:38.609
And there's a question in here about the.

147 "Emily Luebbering" (1107838976)
00:19:38.609 --> 00:19:51.929
Red cat being locked for those time periods if those are locked and you
want to if you're wanting to put information in there it may depend on if
at that time, period for entering data has already.

148 "Emily Luebbering" (1107838976)
00:19:51.929 --> 00:20:01.139
Past or it could be something that if you reach out to us, we'll look
into that. So if you'll send your email to the BBP mailbox.

149 "Emily Luebbering" (1107838976)
00:20:01.139 --> 00:20:07.499
We'll look into that question. Mm. Hmm.

150 "Emily Luebbering" (1107838976)
00:20:07.499 --> 00:20:11.519
Let me get you that, and I'll get you that email address here in the
chat.

151 "Emily Luebbering" (1107838976)
00:20:15.539 --> 00:20:24.629
The next question is, how does a provider obtain a report of where their
DSPs are at on the reliance DSP training program?

152 "Heike Johns" (2795908096)
00:20:26.244 --> 00:20:41.244
I can jump in on this 1 so if you have DSPs taking that training, that's
part of that training plan in the, um, content portal. That's that public
facing portal.

153 "Heike Johns" (2795908096)
00:20:41.544 --> 00:20:45.714

Um, it is their responsibility to provide you with a documentation.

154 "Heike Johns" (2795908096)
00:20:45.739 --> 00:20:48.089
Of the courses that they completed.

155 "Heike Johns" (2795908096)
00:20:48.089 --> 00:20:55.584
If you have your own reliance sub portal, you can set up reports to pull that information. Either way.

156 "Heike Johns" (2795908096)
00:20:56.034 --> 00:21:07.914
We can connect with you to help make that as smooth as possible and determine how some reports can be set up, or what we can do to support you in getting that information from the content portal. So I'm going to.

157 "Heike Johns" (2795908096)
00:21:08.089 --> 00:21:18.179
Include my email address in the chat box, so you can email me directly and then we'll work on helping you get that information to make that reporting easier for you.

158 "Emily Luebbering" (1107838976)
00:21:20.729 --> 00:21:27.479
Okay, so there's another question in here about.

159 "Emily Luebbering" (1107838976)
00:21:27.479 --> 00:21:34.619
We have entered our data into red cap, and we receive the message back saying that we do not have a valid contract.

160 "Emily Luebbering" (1107838976)
00:21:34.619 --> 00:21:45.539
And then I did send the contract in, but I haven't heard back. What should I do? Can can can I speak to this? Yeah. So, um.

161 "Emily Luebbering" (1107838976)
00:21:45.539 --> 00:21:52.079
With with the incentives, there was a.

162 "Emily Luebbering" (1107838976)
00:21:52.079 --> 00:22:00.479
Contract amendment sent out to have providers sign and return to the procurement unit.

163 "Emily Luebbering" (1107838976)
00:22:00.479 --> 00:22:05.759
And from, and and 1 of our stuffs in our review process is to make sure that.

164 "Emily Luebbering" (1107838976)
00:22:05.759 --> 00:22:18.264

That contract has been signed before we can go further with our review of the data that's been entered into red cap for the incentive. And we've had some some providers agencies that have entered their data.

165 "Emily Luebbering" (1107838976)

00:22:18.264 --> 00:22:25.734

And we are showing that they're not have their contract is not signed. However, there has been there is a little bit of.

166 "Emily Luebbering" (1107838976)

00:22:25.759 --> 00:22:36.704

Of a lag, or sometimes we get our information from procurement. They're working hard to get all of their information updated as those contracts are coming back in because there's a lot of them coming back in.

167 "Emily Luebbering" (1107838976)

00:22:37.214 --> 00:22:45.554

And sometimes if you have already, and we're telling you, hey, we don't have it on record, just let us know. And it sounds like you have let us know.

168 "Emily Luebbering" (1107838976)

00:22:45.759 --> 00:22:49.684

So, we're probably checking on that with procurement to just double check that.

169 "Emily Luebbering" (1107838976)

00:22:49.684 --> 00:22:58.894

Yeah, procurement does have your signed contract and then we'll follow up with you and once we have that verification that it is signed,

170 "Emily Luebbering" (1107838976)

00:22:59.134 --> 00:23:05.734

then we'll continue with our review of the data that was entered within the timeframe that it needs to be entered. So.

171 "Emily Luebbering" (1107838976)

00:23:05.759 --> 00:23:06.509

Hello.

172 "Emily Luebbering" (1107838976)

00:23:06.804 --> 00:23:19.314

It's possible that we're just working on getting that information from procurement information from procurement unit. There is a little bit of lag getting our list of approved and then we're doing reviews.

173 "Emily Luebbering" (1107838976)

00:23:19.314 --> 00:23:26.424

And by the time we're doing our reviews, it might be a little outdated. So, we do have that some overlap there that does occur, but.

174 "Emily Luebbering" (1107838976)

00:23:26.509 --> 00:23:27.899

We'll get that figured out.

175 "Emily Luebbering" (1107838976)

00:23:27.899 --> 00:23:35.429

If if it's if you're still not getting an answer, just emails again, I'm, I'm sorry if we might have missed it but.

176 "Emily Luebbering" (1107838976)

00:23:35.429 --> 00:23:40.649

We're probably we're check in with procurement to make sure that it's the contract is there.

177 "Emily Luebbering" (1107838976)

00:23:40.649 --> 00:23:45.509

And because we've had several people email list and say here and here it is, it's signed so.

178 "Emily Luebbering" (1107838976)

00:23:59.249 --> 00:24:05.759

That's always see for right now, I'm going to go ahead and, um.

179 "Emily Luebbering" (1107838976)

00:24:05.759 --> 00:24:09.269

Then pass it off to Leslie to go out.

180 "Leslie DeGroat" (1400472832)

00:24:09.269 --> 00:24:22.559

To give her updates you, Emily good morning happy Friday to everyone. I'm going to share my screen here in a minute.

181 "Leslie DeGroat" (1400472832)

00:24:22.559 --> 00:24:26.069

And give me just a 2nd.

182 "Leslie DeGroat" (1400472832)

00:24:28.379 --> 00:24:33.744

Um, I thought it would be a good idea to talk a little bit about oral health. It is.

183 "Leslie DeGroat" (1400472832)

00:24:33.744 --> 00:24:48.084

We have so much going on and I just it's just kind of a little reminder and get some resources for you all out there and we'll be dropping some links into the chat also to those resources. Just considering that um.

184 "Leslie DeGroat" (1400472832)

00:24:48.379 --> 00:25:03.014

Some people sometimes might need some extra help with our oral hygiene is often, not prioritized frequently. See people who are in an emergency situation with their dental health they may have a tooth abscess or infections or other issues.

185 "Leslie DeGroat" (1400472832)

00:25:03.284 --> 00:25:08.354

And, I mean, it's just really important to try to try your best to try to brush your teeth every day.

186 "Leslie DeGroat" (1400472832)
00:25:08.379 --> 00:25:19.474

If you support people to brush their teeth, it's really important to not miss that just to prevent those emergency type situations and just to really help a person's overall health.

187 "Leslie DeGroat" (1400472832)
00:25:19.924 --> 00:25:28.294

But I won't dive into that too much because we do have on the screen here. This is our education, the divisions education page, and we will drop.

188 "Leslie DeGroat" (1400472832)
00:25:28.404 --> 00:25:40.464

Lincoln chat, we've made some videos a year or so ago with help with, uh, funding from the dental trade alliance foundation. Grant received a grant for that.

189 "Leslie DeGroat" (1400472832)
00:25:40.494 --> 00:25:48.294

And what we, our goal was was to just help get information out there to help support people to be able to, um, to know how.

190 "Leslie DeGroat" (1400472832)
00:25:49.124 --> 00:26:02.024

Oral hygiene and health is for your overall health as well as, um, how do you help people brush their teeth? I mean, that's not something we just wake up and know how to do. Sure you're for yourself maybe. But for other people, you know, it's a little challenging.

191 "Leslie DeGroat" (1400472832)
00:26:03.164 --> 00:26:08.294

So, the 1st video here is titled oral health as it relates to general health for people.

192 "Leslie DeGroat" (1400472832)
00:26:08.379 --> 00:26:22.684

With intellectual and developmental disabilities, and that just kind of reviews how important it is, you know, to have good oral health, you know, you probably heard this, but sometimes, if you have problems with your oral health, it can affect different parts of your body.

193 "Leslie DeGroat" (1400472832)
00:26:22.864 --> 00:26:28.294

So, you know, that kind of goes into that a little bit and, and these videos are just real brief. I think about 3.

194 "Leslie DeGroat" (1400472832)
00:26:28.379 --> 00:26:37.434

And it's a piece of that just, you know, acknowledging the fact that we're a busy society, and, you know, you don't want something lengthy and drawn out, but just a quick. Oh, yeah.

195 "Leslie DeGroat" (1400472832)

00:26:37.434 --> 00:26:48.204

Here we go this 2nd, video is special circumstances with oral hygiene for people with intellectual and developmental disabilities and it talks about providing oral hygiene. Let's say.

196 "Leslie DeGroat" (1400472832)

00:26:48.379 --> 00:26:53.384

Why can't take anything in by mouth maybe they have a g tube oral hygiene so important.

197 "Leslie DeGroat" (1400472832)

00:26:53.384 --> 00:27:07.964

So, it talks about that it just talks about, maybe if someone doesn't really like, having their teeth brushed or having oral care, it kind of talks about tips on how to help deal with that. And then that 3rd video is how to assist a person.

198 "Leslie DeGroat" (1400472832)

00:27:08.379 --> 00:27:18.274

With intellectual developmental disabilities with oral hygiene I mean, it's pretty self explanatory, but it kind of shows. It shows our dental hygienist and actually assisting someone.

199 "Leslie DeGroat" (1400472832)

00:27:18.394 --> 00:27:28.114

So, that way, it can kind of give your direct support professionals or whomever is helping support a person, kind of, give those tidbits. Um, oh, hey, I could do it like this and support that person, you know.

200 "Leslie DeGroat" (1400472832)

00:27:28.884 --> 00:27:43.134

So, hopefully, you'll be able to check that out and find it useful and feel free to share it. And there's also another link. I don't know. Oh, yeah. Good. I can click on it when you share your screen, you have a thing that appears at the top, and it kind of blocks some of the things.

201 "Leslie DeGroat" (1400472832)

00:27:43.404 --> 00:27:47.814

But this is a real good resource as well.

202 "Leslie DeGroat" (1400472832)

00:27:48.439 --> 00:27:52.994

It's from the National Institute of dental and cranial facial research,

203 "Leslie DeGroat" (1400472832)

00:27:53.144 --> 00:28:08.114

and they have a special page on developmental disabilities and oral health and it just kind of gives just tips and things of that nature on oral health and hygiene and different things that may occur with.

204 "Leslie DeGroat" (1400472832)
00:28:08.439 --> 00:28:10.019
Of people.

205 "Leslie DeGroat" (1400472832)
00:28:10.019 --> 00:28:17.694
In regard to their oral health so it kind of has tips and things of that nature and we're going to be updating our observed decide,

206 "Leslie DeGroat" (1400472832)
00:28:17.694 --> 00:28:29.664
acts documents to include maybe dietary tips and just some other tips that we've been able to gather from dentists and people in the profession to kind of share and help help help out with that.

207 "Leslie DeGroat" (1400472832)
00:28:30.019 --> 00:28:31.949
To help decrease to K.

208 "Leslie DeGroat" (1400472832)
00:28:31.949 --> 00:28:37.409
So, anyway, I will move on to my next topic.

209 "Leslie DeGroat" (1400472832)
00:28:40.164 --> 00:28:50.304
And it is, of course, the health risk screening tool. I'm going to give you an update on that. I will be hosting a webinar next Thursday, April, 27th at 10 0 am.

210 "Leslie DeGroat" (1400472832)
00:28:50.304 --> 00:28:59.754
And that webinar will discuss transitioning from Hirst implementation phase 1 to implementation phase 2. and that phase 2 does begin on me. on me

211 "Leslie DeGroat" (1400472832)
00:29:00.434 --> 00:29:14.084
So we'll talk all about give you the answers some frequently asked questions that we've had coming up and just kind of talk talk it through it. Hopefully same anxieties. So please be on the lookout for that email blast.

212 "Leslie DeGroat" (1400472832)
00:29:14.234 --> 00:29:19.904
It'll have the registration link on it. If you're interested in participating and please do, please join me.

213 "Leslie DeGroat" (1400472832)
00:29:21.304 --> 00:29:35.794
We're dropping the links to the Hearst division webpage in the chat, and also email for support any support you're meeting with hers. Any questions you have onboarding to start doing your screening and training and all that. Good stuff.

214 "Leslie DeGroat" (1400472832)
00:29:35.974 --> 00:29:38.044
Please don't hesitate to reach out. It's.

215 "Leslie DeGroat" (1400472832)
00:29:40.079 --> 00:29:44.249
Capitals M. O. D. H. R. S. T.

216 "Leslie DeGroat" (1400472832)
00:29:44.604 --> 00:29:58.374
P for project and that's all in capitals so low DD hers project at dot dot. Gov. And, like I said, just reach out any time, and I would click on the webpage, but that thing he's blocking it.

217 "Leslie DeGroat" (1400472832)
00:29:58.674 --> 00:30:03.804
So, I do need to hop off this call and actually.

218 "Leslie DeGroat" (1400472832)
00:30:04.249 --> 00:30:18.149
Join another call in regard to hers and but, I mean, please don't ever hesitate to reach out. We'd be glad to help help you in any way we can. And now I will hand it off to Whitney.

219 "Wendy Witcig" (3509962496)
00:30:19.439 --> 00:30:22.889
Good morning everybody I just have a.

220 "Wendy Witcig" (3509962496)
00:30:22.889 --> 00:30:34.379
Quick update on the assessment using the mouse assessment. I know that it's been a rough and rocky start with some glitches with.

221 "Wendy Witcig" (3509962496)
00:30:34.674 --> 00:30:47.844
And, um, just a bunch of assessments coming due all at the same time. So I wanted to give you an update. We are working trying to work through some of the glitches that we're experiencing with, and finding solutions there.

222 "Wendy Witcig" (3509962496)
00:30:48.174 --> 00:30:54.234
So, bear with us, we have added administrative support and we'll be adding a dedicated phone.

223 "Wendy Witcig" (3509962496)
00:30:54.379 --> 00:31:06.104
Fine, um, for just questions and follow up, I don't believe that is up and going yet, but look to may perhaps when that is up and running,

224 "Wendy Witcig" (3509962496)
00:31:06.104 --> 00:31:09.464
we will be sending out information and email blast.

225 "Wendy Witcig" (3509962496)
00:31:09.839 --> 00:31:13.919
And we have also had some.

226 "Wendy Witcig" (3509962496)
00:31:14.064 --> 00:31:21.204
Retirements and people taking other positions within the division and moving on, um, within our assessment team.

227 "Wendy Witcig" (3509962496)
00:31:21.204 --> 00:31:33.834
So we've had to backfill some positions and do some training, which has created a challenge also to keep up with those those case loads. And so, um, I think we've got those positions filled now.

228 "Wendy Witcig" (3509962496)
00:31:33.919 --> 00:31:47.504
You need to get those staff up and trained um, we have moved 1 additional over to help with the workload and the assessment team and we have added to supervisors.

229 "Wendy Witcig" (3509962496)
00:31:47.744 --> 00:31:49.814
So there's 4 supervisors total.

230 "Wendy Witcig" (3509962496)
00:31:50.099 --> 00:31:53.729
For a team of 17 people, um.

231 "Wendy Witcig" (3509962496)
00:31:55.439 --> 00:31:59.339
Trying to think if there is another thing there with.

232 "Wendy Witcig" (3509962496)
00:31:59.339 --> 00:32:05.039
Oh, I just wanted to remind you of, you're emailing in, um, having trouble.

233 "Wendy Witcig" (3509962496)
00:32:05.039 --> 00:32:09.569
With getting something scheduled with Lee, and maybe you didn't get a response.

234 "Wendy Witcig" (3509962496)
00:32:09.569 --> 00:32:14.459
Fonts back the same day, it may take 24 hours or.

235 "Wendy Witcig" (3509962496)
00:32:14.459 --> 00:32:27.594
A couple of days for you to get a response back, people are just absolutely inundated, um, with the emails. And so sometimes people are sending, then repeat emails when they haven't heard something timely.

236 "Wendy Witcig" (3509962496)

00:32:27.894 --> 00:32:34.434

Um, totally understand why you would want to do that. But if you could hold off and give them 2440. four forty

237 "Wendy Witcig" (3509962496)

00:32:34.484 --> 00:32:41.864

8 hours initially, while we're working through this to get back to you, that would help with our email traffic.

238 "Wendy Witcig" (3509962496)

00:32:42.254 --> 00:32:54.194

Um, instead of having multiple emails about the same the same assessment for the same person that would be really helpful. But I, I totally understand your your stress.

239 "Wendy Witcig" (3509962496)

00:32:54.459 --> 00:33:07.199

In trying to get those assessments through, and I can assure you the team is working, um, above and beyond to try to get all caught up. I know they had over 2500, um.

240 "Wendy Witcig" (3509962496)

00:33:08.429 --> 00:33:19.469

We've had over 2500 assessments that were done it just since the turnover in the last 2 months or 3 months, which is extraordinary. Uh, number of assessments given.

241 "Wendy Witcig" (3509962496)

00:33:19.469 --> 00:33:24.869

Um, the number of staff and some open positions there, so.

242 "Wendy Witcig" (3509962496)

00:33:24.869 --> 00:33:29.639

Yeah, I'm seeing in the chat there that people are waiting a week or more.

243 "Wendy Witcig" (3509962496)

00:33:29.639 --> 00:33:40.469

Definitely, um, I think the the dedicated line will very will help in those cases where we're going to have some admin staff that will be able to help. Um.

244 "Wendy Witcig" (3509962496)

00:33:40.469 --> 00:33:50.849

Yeah, scheduling done, we'll be able to eliminate some of the duplicate scheduling. We still have some people that might have someone scheduled in 2 or 3 slots.

245 "Wendy Witcig" (3509962496)

00:33:50.849 --> 00:34:02.159

Um, so, you know, that's that's kind of been a glitch and a problem. So our administrative support staff will help us to be able to clean up that. Um.

246 "Wendy Witcig" (3509962496)

00:34:03.419 --> 00:34:14.129

Um, scheduling list and be able to be responsive to you answering the phone calls and helping to get things scheduled. So.

247 "Wendy Witcig" (3509962496)

00:34:14.129 --> 00:34:20.519

Wanda, I saw that you were on do you have a go live date for the phone line?

248 "Wendy Witcig" (3509962496)

00:34:28.679 --> 00:34:32.159

You oh, she's not a panelist.

249 "Wendy Witcig" (3509962496)

00:34:32.159 --> 00:34:35.399

Um, so she can't phone line is 5 1.

250 "Wendy Witcig" (3509962496)

00:34:35.399 --> 00:34:40.499

So so help is, is on the way there.

251 "Wendy Witcig" (3509962496)

00:34:40.499 --> 00:34:46.229

And that is about all I have in terms of updates.

252 "Wendy Witcig" (3509962496)

00:34:47.999 --> 00:34:55.529

If there's any questions, we'll give you a minute Thank you Wanda for responding to the chat questions.

253 "Emily Luebbering" (1107838976)

00:34:56.609 --> 00:35:08.489

Yeah, this is Emily. I had a question that was sent to me and privately, and I wanted to I mention it out loud. There was a question if, um.

254 "Emily Luebbering" (1107838976)

00:35:08.489 --> 00:35:14.849

Self directed services are eligible for the value based payments currently.

255 "Emily Luebbering" (1107838976)

00:35:14.849 --> 00:35:18.629

Incentives are not applicable to self directed services.

256 "Emily Luebbering" (1107838976)

00:35:18.629 --> 00:35:27.239

At this time, I'll also put that in the chat as well.

257 "Wendy Witcig" (3509962496)

00:35:27.239 --> 00:35:32.669

Very good and I'm going to read a response that wanted to put in a chat and answer to.

258 "Wendy Witcig" (3509962496)

00:35:32.669 --> 00:35:45.089

A question if there is no availability on email the mass email box with all of the same information, you would put on the amount of requests for critical responses.

259 "Wendy Witcig" (3509962496)

00:35:45.089 --> 00:35:54.089

Was not, uh, predicted the email address for Moss is H dot D dot M. A. S.

260 "Wendy Witcig" (3509962496)

00:35:54.089 --> 00:36:00.029

At dot Mo dot. Gov. Yeah. It just it was a.

261 "Wendy Witcig" (3509962496)

00:36:00.029 --> 00:36:04.769

A much bigger response than what we were anticipating. So.

262 "Heike Johns" (2795908096)

00:36:04.769 --> 00:36:13.739

We've made Wanda panelists, so if there's anything else that comes in, she can, she can jump in and assist.

263 "Wendy Witcig" (3509962496)

00:36:13.739 --> 00:36:23.399

Wonderful I just wanted to add to. When do you thank you for that. Great update. Your memory is stellar.

264 "Wanda Crocker" (330592512)

00:36:23.399 --> 00:36:29.219

Um, just, uh, just another addition of some of the enhancements 1 of the enhancements that we're trying to make is.

265 "Wanda Crocker" (330592512)

00:36:29.219 --> 00:36:39.299

We're going to attempt to build out the requests for critical situations, or need to be rescheduled, or I can't find a slot on in redcap.

266 "Wanda Crocker" (330592512)

00:36:39.299 --> 00:36:43.619

So that we can gather concise on duplicated information.

267 "Wanda Crocker" (330592512)

00:36:43.619 --> 00:36:51.809

And be able to track and respond through that more systematically than waiting through the 20 different types of encryption systems that we have.

268 "Wanda Crocker" (330592512)

00:36:51.809 --> 00:37:01.799

So, we're just looking for any way, we can to make things more efficient and easier for everyone involved. So stay tuned. Lots of amazing things are happening.

269 "Wendy Witcig" (3509962496)
00:37:01.799 --> 00:37:05.159
Thank you want I appreciate that.

270 "Wendy Witcig" (3509962496)
00:37:06.449 --> 00:37:11.249
So, any other, I don't see any other questions that have dropped in.

271 "Wendy Witcig" (3509962496)
00:37:11.249 --> 00:37:20.549
To the box, and with that, I think I am at the end of of the list. Oh.

272 "Wendy Witcig" (3509962496)
00:37:22.379 --> 00:37:30.749
There's a new 1 also, if a new SC gets the Calendly training, have not heard back from mass email to get link.

273 "Wendy Witcig" (3509962496)
00:37:30.749 --> 00:37:35.849
Is there another contact to use Wanda? I'll let you respond to that.

274 "Wanda Crocker" (330592512)
00:37:41.249 --> 00:37:46.979
Um, the only contact, um, it is the most box.

275 "Wanda Crocker" (330592512)
00:37:46.979 --> 00:37:55.349
So, again, Wendy had mentioned that we're getting the same person emailing us 1015 times about the same scenario.

276 "Wanda Crocker" (330592512)
00:37:55.349 --> 00:38:08.309
When that happens, it gets very confusing because then you're opening 15 different emails to try to find out if they're all for the same person or for different people. So, it is simply the sheer mass of emails we're receiving.

277 "Wanda Crocker" (330592512)
00:38:08.844 --> 00:38:17.844
We are working on a response system and again, as when he said we have clerical support, starting 51 that can help us with a lot of the questions.

278 "Wanda Crocker" (330592512)
00:38:17.844 --> 00:38:24.354
Because many of the questions are very similar and repetitive and we can develop cam statements for those. those

279 "Wanda Crocker" (330592512)
00:38:24.720 --> 00:38:29.010
To help people, and she is also going to be able to help us schedule.

280 "Wanda Crocker" (330592512)

00:38:29.010 --> 00:38:37.260

Those emergency requests, instead of you all trying to track down a supervisor to do it, whose in assessments themselves.

281 "Wanda Crocker" (330592512)

00:38:37.260 --> 00:38:42.240

So working out a lot of enhancements, but the mass box is the only.

282 "Wanda Crocker" (330592512)

00:38:42.240 --> 00:38:46.140

Of course, if you email individuals who.

283 "Wanda Crocker" (330592512)

00:38:46.140 --> 00:38:49.530

Are facilitating the mouse or their supervisors.

284 "Wanda Crocker" (330592512)

00:38:49.530 --> 00:38:57.360

You're missing the group of people who have access to the most box that might get to you faster than the 1 person you email.

285 "Wendy Witcig" (3509962496)

00:38:59.040 --> 00:39:05.940

Okay, we've got lots of questions this morning. I know we're a little bit over our time. Um.

286 "Wendy Witcig" (3509962496)

00:39:05.940 --> 00:39:16.080

Kara, I'm gonna ask that you email Leslie, the grote with your, um, 8 people that are missing on the Hearst.

287 "Wendy Witcig" (3509962496)

00:39:17.220 --> 00:39:20.340

And, um, if.

288 "Wendy Witcig" (3509962496)

00:39:21.420 --> 00:39:25.560

If you don't have her email, you can email me and.

289 "Wendy Witcig" (3509962496)

00:39:25.560 --> 00:39:36.420

I will get it over to her, but she'll be able to follow up on on your 1st questions with your 8 individuals and then there was the question if anybody wants to stick around and get it really quick.

290 "Wendy Witcig" (3509962496)

00:39:36.420 --> 00:39:42.360

Update on the Columbus organization, if juanda can stay on for a couple minutes and give that update.

291 "Wendy Witcig" (3509962496)

00:39:42.360 --> 00:39:48.870

Um, we're happy to do that, but we know that we're overtime so if you need to jump off, that's fine, too.

292 "Wanda Crocker" (330592512)
00:39:48.870 --> 00:39:52.710
I sure can, um.

293 "Wanda Crocker" (330592512)
00:39:52.710 --> 00:39:58.590
And so the Columbus group is in the field this week, doing.

294 "Wanda Crocker" (330592512)
00:39:58.590 --> 00:40:04.680
Um, uh, doing pilot testing with our state operative programs.

295 "Wanda Crocker" (330592512)
00:40:04.680 --> 00:40:11.340
Uh, that I talked with them yesterday to kind of get a debrief on. Some of their initial observations is going really well.

296 "Wanda Crocker" (330592512)
00:40:11.340 --> 00:40:21.840
And then, I believe next week, they're going to be at the 4 providers community waiver providers who have volunteered to participate.

297 "Wanda Crocker" (330592512)
00:40:21.840 --> 00:40:26.160
In, uh, in the review, we're refining the tool.

298 "Wanda Crocker" (330592512)
00:40:26.160 --> 00:40:37.675
Um, that's part of what the pilot's purpose is, is to find out if we duplicated things. Or, if we've not interpreted them correctly. I have their draft tool. It's really phenomenal.

299 "Wanda Crocker" (330592512)
00:40:37.705 --> 00:40:45.955
It shows how well, they grasp, uh, the delivery of our services and the expectations and how much information we have out there about the.

300 "Wanda Crocker" (330592512)
00:40:46.160 --> 00:40:48.870
Presentation around services and delivery.

301 "Wanda Crocker" (330592512)
00:40:48.870 --> 00:40:56.460
So really excited. Um, I can't really post the revision to the directive until we have the tool.

302 "Wanda Crocker" (330592512)
00:40:56.460 --> 00:41:02.910
So that will be coming soon. We do plan on going live in May with other service providers.

303 "Wanda Crocker" (330592512)
00:41:02.910 --> 00:41:10.650

And they are also already implementing and scheduling with the TCM entities for the annual review with them.

304 "Wanda Crocker" (330592512)

00:41:10.650 --> 00:41:16.590

So so far, it's been really, really great. They've added a few additional reviewers.

305 "Wanda Crocker" (330592512)

00:41:16.590 --> 00:41:20.520

As they are interested in onboarding, people who live in Missouri.

306 "Wanda Crocker" (330592512)

00:41:20.520 --> 00:41:34.770

And as a permanent members of the Columbus group, and in fact, we have a couple of state retirees who went to work for Columbus. And so that's really great. There'll be some familiarity and continuity of knowledge.

307 "Wanda Crocker" (330592512)

00:41:34.770 --> 00:41:41.820

Um, we're still working on the due process and mortality review systems.

308 "Wanda Crocker" (330592512)

00:41:41.820 --> 00:41:51.630

We're just in the navigation of getting all the information management systems to link up and then the processing that needs to change for those people.

309 "Wanda Crocker" (330592512)

00:41:51.630 --> 00:41:58.170

Uh, to take over, but Columbus is ready and waiting and just has the main power waiting for us to say. Yes.

310 "Wanda Crocker" (330592512)

00:41:58.170 --> 00:42:06.690

And here you go, so just figuring out those last final components for those 2 deliverables. Um, and.

311 "Wanda Crocker" (330592512)

00:42:06.690 --> 00:42:15.450

I think that's all I have got the tool will be available. Okay, let me go back to your questions. I see.

312 "Wanda Crocker" (330592512)

00:42:15.450 --> 00:42:24.750

Do we have a date for the, um, so the Columbus group webinar an online meet and greet what has already been offered and it should be.

313 "Wanda Crocker" (330592512)

00:42:24.750 --> 00:42:30.060

Um, should be online was recorded and, um.

314 "Wanda Crocker" (330592512)

00:42:30.060 --> 00:42:38.220

Should be posted now in addition to that online, we did go to every single regional office, every single.

315 "Wanda Crocker" (330592512)
00:42:38.220 --> 00:42:41.970
A major satellite office, I should say, um.

316 "Wanda Crocker" (330592512)
00:42:41.970 --> 00:42:47.520
At the, at the last last week of March, 1st, week of April.

317 "Wanda Crocker" (330592512)
00:42:47.520 --> 00:42:55.590
And then we've already done the online meet and greet. So if you miss that, the recording should already be available out there.

318 "Wanda Crocker" (330592512)
00:42:56.515 --> 00:43:09.865
The tool will be available as soon as we get through the pilot. Additionally, if you receive a request for our schedule, or they'll reach out to you asking for a scheduled dates,

319 "Wanda Crocker" (330592512)
00:43:10.525 --> 00:43:12.835
you'll also receive the tool before your review.

320 "Wanda Crocker" (330592512)
00:43:13.170 --> 00:43:17.640
Um, and then.

321 "Wanda Crocker" (330592512)
00:43:19.440 --> 00:43:33.415
So, when we'll provide us who are due for review and may be informed, they're supposed to inform you 30 days before. However, we're in pilot right now. So when you're piloting things, there's always flexibility. And if they aren't able to ask you in 30 days advance.

322 "Wanda Crocker" (330592512)
00:43:33.625 --> 00:43:38.935
Well, maybe that works for you and maybe it doesn't. So if it doesn't work for you, then we'll move it into June.

323 "Wanda Crocker" (330592512)
00:43:39.440 --> 00:43:41.430
Um, so.

324 "Wanda Crocker" (330592512)
00:43:43.530 --> 00:43:53.100
Never saw anything can blast blast. Did go out Kara. Um, I'll write your name down and I will email you the link unless somebody else can find it.

325 "Wanda Crocker" (330592512)
00:43:53.100 --> 00:43:58.230
For me before we hang up, why don't you don't need to rush.

326 "Wendy Witcig" (3509962496)

00:43:58.230 --> 00:44:04.050

Hiker reminded me that it goes till 1130, so my belt there, we go.

327 "Wanda Crocker" (330592512)

00:44:08.935 --> 00:44:19.015

So all of the reviewers are currently on hand in the field right now for the pilot. So, if you're having difficulty getting responses, that is probably the reason why.

328 "Wanda Crocker" (330592512)

00:44:19.320 --> 00:44:25.440

So, Columbus is going to be acclimating to.

329 "Wanda Crocker" (330592512)

00:44:25.440 --> 00:44:28.500

Um, to our culture.

330 "Wanda Crocker" (330592512)

00:44:28.500 --> 00:44:31.830

Columbus operates in multiple states.

331 "Wanda Crocker" (330592512)

00:44:31.830 --> 00:44:38.010

And they are continually impressed with the amount of stakeholder input.

332 "Wanda Crocker" (330592512)

00:44:38.010 --> 00:44:46.890

That that we obtain that we ask for, that we facilitate there are also continually impressed with.

333 "Wanda Crocker" (330592512)

00:44:46.890 --> 00:44:49.950

Our culture of taking questions.

334 "Wanda Crocker" (330592512)

00:44:49.975 --> 00:45:04.495

And fielding those and continue and providing authorities with every question, that's not something they're accustomed to doing in other states. Um, so this is a new experience for them. So there will be adjustment for them as they learn our culture.

335 "Wanda Crocker" (330592512)

00:45:05.725 --> 00:45:09.895

We're trying to do our best to educate them, but sometimes, you know, you just don't understand it and.

336 "Wanda Crocker" (330592512)

00:45:09.950 --> 00:45:14.040

You experience it, so it might, is it going to be a learning curve for everybody?

337 "Wanda Crocker" (330592512)

00:45:22.560 --> 00:45:28.740

I talked with Dan howl yesterday after he had been to 2 of our, um.

338 "Wanda Crocker" (330592512)

00:45:28.740 --> 00:45:38.640

And it's just amazing some of the things from their decades of experience working in, um.

339 "Wanda Crocker" (330592512)

00:45:38.640 --> 00:45:44.730

Working in our field is just amazing. The observation, the recommendations that they have the.

340 "Wanda Crocker" (330592512)

00:45:45.295 --> 00:45:56.245

Things that I'm like, oh, we, we didn't think about that, you know, some of the things that they've 1 of the things obviously they've noticed and if you have this, it might be helpful for you to know.

341 "Wanda Crocker" (330592512)

00:45:57.385 --> 00:46:04.525

They're very heavily assessing for the home and community service rule and kind of 1 of those slices to.

342 "Wanda Crocker" (330592512)

00:46:04.730 --> 00:46:12.960

Rule is people having access to their environment, their belongings, their money, and they were at a provider where.

343 "Wanda Crocker" (330592512)

00:46:12.960 --> 00:46:18.330

Um, people had to go to a different location to.

344 "Wanda Crocker" (330592512)

00:46:18.355 --> 00:46:27.235

Check out their personal funds, so that that's a real interesting process and not necessarily really, you know, HCS compliance.

345 "Wanda Crocker" (330592512)

00:46:27.235 --> 00:46:35.845

So we're gonna learn a whole lot about different advantages, different viewpoints and thoughts. Um, so.

346 "Wanda Crocker" (330592512)

00:46:36.150 --> 00:46:41.400

Columbus does so Columbus has usernames and passwords.

347 "Wanda Crocker" (330592512)

00:46:41.995 --> 00:46:56.185

But they've all been in the field on their pilot and so they haven't yet received those usernames and passwords and being able to log into Seymour and fish around in there. So, until they become really, um.

348 "Wanda Crocker" (330592512)

00:46:56.815 --> 00:47:06.415

Experienced in Seymour PR will be helping them with any of the questions that they have that they don't understand how to navigate. We did do training with them.

349 "Wanda Crocker" (330592512)

00:47:07.015 --> 00:47:16.285

But, again, when you're in the field every day, every hour, as you all are familiar with in your own world, that means you're not there to answer.

350 "Wanda Crocker" (330592512)

00:47:16.520 --> 00:47:24.570

Or to get access to your systems, but they do have usernames and passwords. We provided it to their administration. They simply have not.

351 "Wanda Crocker" (330592512)

00:47:24.570 --> 00:47:28.470

Been in seats to be able to, um.

352 "Wanda Crocker" (330592512)

00:47:28.470 --> 00:47:37.860

Get out and explore anymore. Thank you. Cat for posting the link to the training. April. 12th is the date. It was.

353 "Wanda Crocker" (330592512)

00:47:51.270 --> 00:48:06.025

I don't see any more questions. I'm sure somebody's going to think of some, but if you didn't have a chance to participate in the virtual meet and greet or the in person meet and greet, please go out and review the material. It's it's a lot of detail.

354 "Wanda Crocker" (330592512)

00:48:06.385 --> 00:48:08.695

A lot of answering the why.

355 "Wanda Crocker" (330592512)

00:48:09.030 --> 00:48:23.880

And a lot of answering the, what's the end result? What are we really after here? So I would encourage you to to step out take a little bit of time. Um, I think the recording is a little less than an hour and a half.

356 "Wanda Crocker" (330592512)

00:48:23.880 --> 00:48:32.220

In total because we incorporated questions and answers that we had received when we were in person into the final presentation.

357 "Wanda Crocker" (330592512)

00:48:32.220 --> 00:48:37.020

So, it's a little bit longer than the in person availability was.

358 "Wanda Crocker" (330592512)

00:48:40.170 --> 00:48:44.940

And I guess I'll turn it back to you. The chat's been silent for a few moments.

359 "Heike Johns" (2795908096)
00:48:44.940 --> 00:48:50.220
Well, you say that and, uh.

360 "Heike Johns" (2795908096)
00:48:50.220 --> 00:48:55.830
Now, I haven't, I was just say, it can get wild, really quick. It can whirlwind.

361 "Heike Johns" (2795908096)
00:48:55.830 --> 00:49:05.940
That's right, well, thanks so much for jumping on and, um, fielding those questions that's much appreciated. And I am with you that the chat is sitting quiet.

362 "Heike Johns" (2795908096)
00:49:05.940 --> 00:49:20.665
Um, so we will go ahead and wrap up for today. Thank you. Everyone for joining us on there are several links there in the chat box today to so feel free to grab those. We'll leave the call open for just a couple minutes if you need to scroll back through and grab anything.

363 "Heike Johns" (2795908096)
00:49:20.935 --> 00:49:24.475
And with that, thank you very much and have a wonderful weekend.