



Improving lives THROUGH supports and services THAT FOSTER self-determination.

4/19/23

# In the LOOP

April 2023



## ECHO Autism Communities Symposium

April 20, 2023

8:00am – 4:30pm

This **FREE** on-line symposium brings experts and participants together to learn about specific topics to enhance services, access care, and advocacy within the autism community. Continuing Education Units are available. Listen to presentations on topics related to caregiver skills training, heterogeneity in Autism, planning, panel discussions, considerations for Autism in adults, and strategies to develop partnerships with communities.

[Registration](#) is required.



With the Division of Developmental

Disabilities

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## Real Voices / Real Choices

The Department of Mental Health (DMH) in conjunction with the Missouri Mental Health Foundation is hosting the Real Voices / Real Choices Conference August 27-29, 2023 at Margaritaville Resort in Osage Beach, MO. A limited number of scholarships are available for individuals, self-advocates, persons in recovery, and family members to attend the conference. Scholarships cover registration costs, conference materials and activities, hotel room at Margaritaville, and four conference meals. Travel expenses are not included in the scholarship and are the responsibility of the scholarship recipient.

Scholarship applications can be completed and submitted on-line or by mailing or faxing a completed paper form. Scholarship applications must be submitted and received no later than **April 24, 2023**. Scholarships will be awarded and recipients will be notified June 1, 2023.

More information about the scholarship process can be found on the Real Voices / Real Choices [website](#).



**Watch for email blasts and Facebook posts as the Division celebrates and**

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**promotes acceptance and awareness!**

- April is Autism Acceptance Month.
- May is National Mental Health Awareness Month.
- Celebrate Children's Mental Health Awareness Week is May 7-13, 2023.



**Tools For Everyone** enroll in a free webinar

**Free Training**

- What is behavior?
- Building positive relationships
- How to increase desired behaviors
- Strategies to make positive change
- Implementing universal positive practices

MISSOURI TIERED SUPPORTS



**Missouri Alliance for Dual Diagnosis (MOADD) Spotlight**

Project Extension for Community Healthcare Outcomes (ECHO) [Reflections](#) newsletter shines a spotlight on the Missouri Alliance for Dual Diagnosis (MOADD) ECHO. MOADD ECHO works to bridge the care gap between professional mental health providers, state agencies and service systems, and children with dual diagnoses. Visit [MOADD ECHO](#) to learn more about the learning community or visit the Division of Developmental Disabilities [MOADD webpage](#) to find additional information, resources, and best practice materials. Be sure to check out the free MOADD application that can be accessed through the QR code that appears on the page.



## Quality Outcomes



If you are a parent providing care to a family member who has a disability and want to stay connected to up-to-date information and resources on an array of topics related to disability and caregiving needs, check out [Exceptional Parent](#) magazine.

Exceptional Parent provides practical advice, emotional support, and up-to-date educational information for families of children and adults with disabilities and special healthcare needs. EP uses a variety of ways to share information, including a monthly print magazine, website, resource guide, and social media. EP provides relevant information on a variety of subjects such as hearing, vision, genetics, education, communication, accessibility, travel, and mobility.



### What is the Health Risk Screening Tool (HRST)?

The Health Risk Screening Tool (HRST) is a tool used to provide early detection of health risks and destabilization.

## What can a non-residential waiver participant expect with the Health Risk Screening Tool (HRST)?

Please review the diagram below.



A Division priority is to provide timely updates to all stakeholders on the ConneXion Case Management System Implementation Project. ConneXion has a dedicated [webpage](#) with project information and updates. At this time, the project implementation is 90% complete. User Acceptance Testing will begin in May 2023, and end-user training preparation is under way. The **ConneXion Go-Live Date has been updated** from July 17, 2023 to **October 26, 2023**.

Timeline for key phases of the project:

- New User Acceptance Testing (UAT) Timeframe: 5/2/2023 - 7/7/2023
- New Pilot Testing Timeframe: 5/24/2023 - 8/16/2023
- New End User Training: 8/7/23 - 10/17/2023
- New Go-Live Date: 10/26/2023



## UPDATED GO-LIVE DATE

The project schedule has been updated with a NEW System Go-live date of October 26, 2023. The three month project extension allowed for an upgrade to ConneXion environments and any defect resolution to ensure environments are ready for successful User Acceptance Testing and Pilot Testing.

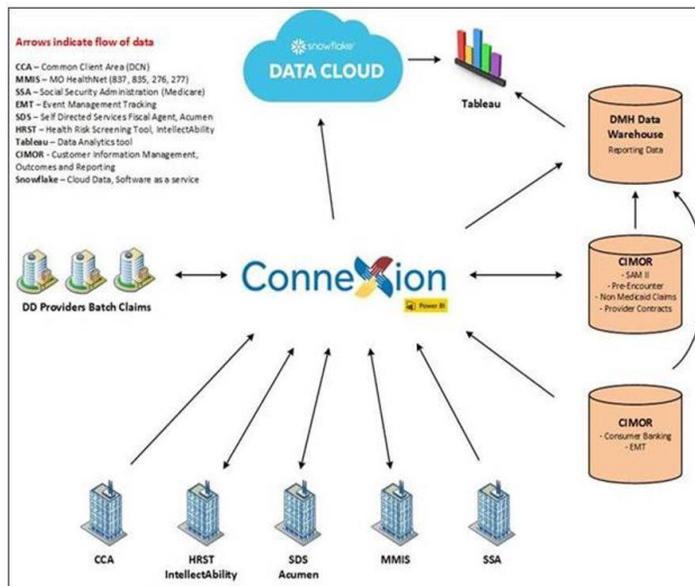


## CONNEXION FAQ

The Division has created a [ConneXion Frequently Asked Questions](#) (FAQ) document. This FAQ includes questions submitted during all five ConneXion Walkthrough Demonstrations, including the most recent one held in February 2023. Please review and share this document.

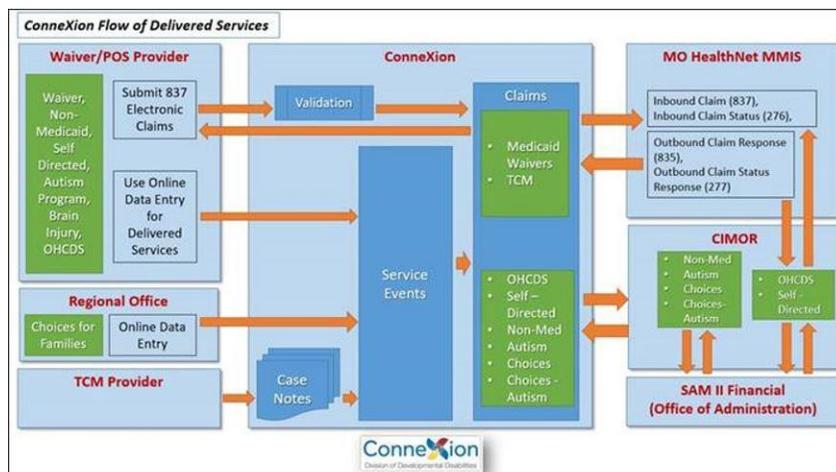
## CONNEXION DATA DIAGRAM

The Division has worked with FEI to implement 10 interfaces with ConneXion to send and receive information and transfer data between CIMOR and ConneXion. This data transfer will populate the new system.



## CONNEXION EDI COMPANION GUIDE

ConneXion will replace CIMOR for **ALL** DD Waiver and Purchase of Service (POS) Billing. ConneXion will support electronic submission of claims as well as online data entry. Providers who currently bill electronically to CIMOR will need to make adjustments to be able to submit claims to ConneXion. The [ConneXion Companion Guide](#) for submitting electronic claims to the ConneXion system and the [ConneXion Claim Error Codes List](#) provide additional information regarding these changes. These documents should be reviewed by the provider billing system team and/or vendor. The diagram below outlines how the system will run through ConneXion at Go-live. Targeted Case Management (TCM) providers will be required to document billable case notes in ConneXion.



## LIBRARY OF CONNEXION WALKTHROUGH DEMONSTRATIONS

ConneXion Walkthrough Demonstrations were held to showcase the requirements gathered and configured in the ConneXion system. These were created as a way to showcase system configurations for all stakeholders; the demonstrations are NOT ConneXion training. ConneXion End-User training will take place in-person starting in August 2023. Walkthrough Demonstrations are recorded and available in the MODD Content Self-Registration portal. The five ConneXion walkthrough demonstration modules include:

- ConneXion Walkthrough Demonstration February 2023
- ConneXion Walkthrough Demonstration October 2022
- ConneXion Walkthrough Demonstration April 2022
- ConneXion Walkthrough Demonstration January 2022
- ConneXion Walkthrough Demonstration October 2021
  - *\*Note: A [recorded webinar](#) is available, Using the Missouri Developmental Disabilities—MODD Content Self-Registration Portal, that provides step-by-step instructions for using the MODD Content Self-Registration Portal. Information includes direction for registration, navigation, and obtaining certificates and transcripts. Additional resources can be found on the [Division's education page](#) under Relias Self-Registration Portals.*

## END-USER TRAINING UPDATE

The ConneXion training plan and strategy are complete and training materials are in the final stages of revision. Division and sub-contracted trainers have been identified. Only these identified trainers will attend train-the-trainer.

End-user training is for state, provider, and contracted staff whose position requires ConneXion access.

Training is required for all end-users in order to access the ConneXion system. End-user training begins in August 2023 and runs through mid-October 2023. Key items regarding end-user training include:

- End-user training is system based, focused on what users need to know day 1, how to navigate the system, follows systematic workflows, provides a starting point to build on-the-job knowledge and skill development.
- End-user training is in-person only.
- Training will be held in the Kansas City, Jefferson City, and St. Louis. There are seven training courses based on workflow and process; each course is a single day.
- ConneXion training is NOT about how to do your job; it IS about how to use the system for your current job role.
- End-users needing training were identified using CIMOR. SAM II, and other data bases requiring an active directory account.

- Information was verified with assistance of the Provider Relations Team, TCM TAC Team, and ConneXion Training Coordinators. The format used for end-user training in the classroom addresses different learning styles and combines direct instruction with hands-on learning of the system.



## **FHIR-ed Up** *for* INTEROPERABILITY

### **FHIR-ed Up for Interoperability**

- The Division is initiating a new project to implement a technology interface solution that allows health and social care providers to access and exchange person-centered care plan data for individuals with intellectual and developmental disabilities (IDD) electronically through its Health Information Exchange. This effort uses an emerging interoperability standard, Health Level Seven (HL7®) Fast Healthcare Interoperability Resources (FHIR®), which is designed to enable person-centered data to be quickly and efficiently electronically exchanged.
- Individuals with IDD often receive care from a variety of providers and organizations who use different IT systems to manage care for an individual. The data captured in these systems are not consistently connected resulting in fragmented care and poor individual outcomes. The project will include mapping data, configuring the electronic Long-Term & Services and Supports (eLTSS) dataset to be available via query, and establishing connectivity through FHIR Application Programming Interfaces (APIs) for Health Information Networks to facilitate the exchange of this data to health and

social care providers. This type of interface is needed for sharing eLTSS data for individuals with IDD among HCBS providers, primary care providers, acute care providers, and hospitals. The interface solution will functionally connect these disparate systems to support social care and clinical care integration in ways that were not possible before.

- The Division has released Project Assessment Quotations to Missouri's Health Information Networks and is in the process of reviewing and executing this work. Stay tuned for more details on this new project in the months to come.

Below is an example of how the individual's data can flow through process being implemented in this project.

