

WEBVTT

1 "Heike Johns" (3280661248)
00:00:01.590 --> 00:00:08.130

Good morning everyone it is 1030 and it looks like we have our panelists on this morning.

2 "Heike Johns" (3280661248)
00:00:08.130 --> 00:00:13.619

A couple quick things that I wanted to note before handing off to Emily this morning.

3 "Heike Johns" (3280661248)
00:00:13.619 --> 00:00:24.384

Um, 2 things 1, as always, you have questions, comments, anything to communicate. Please send those to all panelists in the chat and the 2nd piece.

4 "Heike Johns" (3280661248)
00:00:24.384 --> 00:00:32.664

I know we've had quite a few questions rolling in recently regarding training connect or connection training. Um.

5 "Heike Johns" (3280661248)
00:00:33.595 --> 00:00:42.115

Those details are being finalized, we will share that and provide a much more robust update on the April all call. So be watching for that.

6 "Heike Johns" (3280661248)
00:00:42.115 --> 00:00:53.965

There will also be additional division and communication going out and other opportunities to share that information. So, what folks to know yes, we do hear you. We know that you have questions.

7 "Heike Johns" (3280661248)
00:00:54.240 --> 00:01:05.580

Um, and and we are addressing those and we'll get, like, I said, much more robust response out, um, very soon. And with that, I am going to hand it to Emily.

8 "Emily Luebbering" (2036572672)
00:01:08.455 --> 00:01:23.005

Hi, I'm Emily Luebbering and I'm the director for federal programs unit, and they give several updates today about our settings rule Kobe ending and the waiver renewals.

9 "Emily Luebbering" (2036572672)
00:01:23.220 --> 00:01:32.430

So, starting off with the htbs settings, rule, the federal transition period for that rule ends today March, 17th.

10 "Emily Luebbering" (2036572672)
00:01:32.430 --> 00:01:35.820

All states must have CBS settings rule.

11 "Emily Luebbering" (2036572672)

00:01:35.820 --> 00:01:50.665

The role implemented and the services services and sites where these services are provided must be in compliance with the rule did offer an opportunity to states to request a corrective action plan to

12 "Emily Luebbering" (2036572672)

00:01:50.665 --> 00:01:55.345

finalize any regulation or policy around the htbs settings room.

13 "Emily Luebbering" (2036572672)

00:01:55.890 --> 00:02:06.660

Missouri originally was not going to request a half or corrective action plan, but later decided to go ahead and request a cap because.

14 "Emily Luebbering" (2036572672)

00:02:06.660 --> 00:02:09.840

Cms made it clear that he almost.

15 "Emily Luebbering" (2036572672)

00:02:09.840 --> 00:02:12.990

We're encouraging States to use this opportunity.

16 "Emily Luebbering" (2036572672)

00:02:12.990 --> 00:02:17.820

To make sure that all of their regulations were.

17 "Emily Luebbering" (2036572672)

00:02:17.820 --> 00:02:21.900

Active someone's already did go ahead and request a cap.

18 "Emily Luebbering" (2036572672)

00:02:21.900 --> 00:02:34.285

Of for the settings role for completing some of our regulations we do has a couple of or licensing certifications that have not been approved.

19 "Emily Luebbering" (2036572672)

00:02:34.285 --> 00:02:48.985

Just yet they're with working through the process of being approved. So, the clients with the rule is from a human human rights standpoint, for dignity and respect allowing visitors.

20 "Emily Luebbering" (2036572672)

00:02:49.290 --> 00:02:52.410

Um, locks on doors.

21 "Emily Luebbering" (2036572672)

00:02:52.410 --> 00:02:57.300

Um, choice all those things that's non. Negotiable. Those have to be in place.

22 "Emily Luebbering" (2036572672)

00:02:57.300 --> 00:03:01.500

But we are allowed some time to finish up some regulations.

23 "Emily Luebbering" (2036572672)

00:03:01.855 --> 00:03:07.345

To finalize that regulation the other update is on the most.

24 "Emily Luebbering" (2036572672)

00:03:07.345 --> 00:03:21.925

You've probably heard that it is ending and that date is may 11st right now is what is anticipated providers should take this time to resume Pre covid operations if you're utilizing code with flexibilities the 1135 flexibilities. Think of your state plan.

25 "Emily Luebbering" (2036572672)

00:03:21.925 --> 00:03:23.005

state plan

26 "Emily Luebbering" (2036572672)

00:03:24.390 --> 00:03:28.650

Amendments those end upon the expiration of the.

27 "Emily Luebbering" (2036572672)

00:03:28.650 --> 00:03:32.460

Appendix flexibilities think of your waivers.

28 "Emily Luebbering" (2036572672)

00:03:32.460 --> 00:03:36.750

In 6 months, after the end of the, or in November.

29 "Emily Luebbering" (2036572672)

00:03:36.750 --> 00:03:43.320

And then the partnership for hope, and the mo kids waiver renewals.

30 "Emily Luebbering" (2036572672)

00:03:43.320 --> 00:03:50.100

Those are, and then also are comprehensive and community support amendments that we have submitted.

31 "Emily Luebbering" (2036572672)

00:03:50.785 --> 00:04:00.145

For public comments, those, those renewals and public comments and responses have been added to the waivers and submitted to health net.

32 "Emily Luebbering" (2036572672)

00:04:00.145 --> 00:04:06.565

Our Medicaid and CMO Health Net is finalizing their portion and we'll be submitting to very shortly.

33 "Emily Luebbering" (2036572672)

00:04:06.930 --> 00:04:18.060

For the review and the application or renewals and approval by CMS and approval is expected by July 1st of 2023. so, a couple months from now.

34 "Emily Luebbering" (2036572672)

00:04:18.835 --> 00:04:33.355

That is all I have let me see if we have, I don't see any chat questions. Right now. I'll keep watching for any questions on those updates. I'm going to hand it off to Holly to provide any updates. She has some provider relations.

35 "Holly Reiff" (919746304)

00:04:34.674 --> 00:04:45.864

Thanks Emily. Hi, everyone my name's Holly. I am the director of provider relations, and I only have just 2 quick updates. 1 is for a health assessment coordination services.

36 "Holly Reiff" (919746304)

00:04:46.284 --> 00:04:53.034

Um, we still are a bit behind in getting in authorizations that are now coming up to almost a year.

37 "Holly Reiff" (919746304)

00:04:53.339 --> 00:05:02.544

Past when the service was applied, so, those are really, really important to get those in so that our provider station and D can bill.

38 "Holly Reiff" (919746304)

00:05:02.934 --> 00:05:10.854

I also want to let, you know, that station MD has now been approved to provide equipment.

39 "Holly Reiff" (919746304)

00:05:11.069 --> 00:05:14.459

Assistive technology equipment through the.

40 "Holly Reiff" (919746304)

00:05:14.459 --> 00:05:29.309

Assistive technology definition this equipment is Bluetooth enabled and works directly with their platform. Like, with all assistive technologies, there are no bids are requirements to have a doctor's note.

41 "Holly Reiff" (919746304)

00:05:29.309 --> 00:05:38.784

Um, if the team and station, and D, feels that an individual would benefit from a Bluetooth stethoscope, then by all means get with station M.

42 "Holly Reiff" (919746304)

00:05:38.784 --> 00:05:46.644

D and get that approved for the individual, they also do blood pressure cuffs and all sorts of fun things to help make. Sure that they're.

43 "Holly Reiff" (919746304)

00:05:46.889 --> 00:05:51.869

And doctors are giving the best assessments possible.

44 "Holly Reiff" (919746304)

00:05:51.869 --> 00:05:56.249

And the other update I want to remind everyone was, is that we are.

45 "Holly Reiff" (919746304)
00:05:56.249 --> 00:05:59.339
Currently working on getting a shift.

46 "Holly Reiff" (919746304)
00:05:59.604 --> 00:06:07.224
Training up and running again, that was part of our, the lunch and learn this week. We still have spots available.

47 "Holly Reiff" (919746304)
00:06:07.224 --> 00:06:20.094
So if you're interested in taking a fundamental course about assistive technologies, please reach out to the team and get signed up. I believe there are still about 18 slots open.

48 "Holly Reiff" (919746304)
00:06:20.124 --> 00:06:24.354
So that's my update for today and I'm going to hand it off to Leslie.

49 "Leslie DeGroat" (2275544064)
00:06:24.719 --> 00:06:39.089
Happy saint Patrick's day saint Patrick's day top of the morning too. Yeah. Um, I'm Leslie to grow on your divisions clinical coordinator and I would like to share my screen so I'm going to steal the little Billy.

50 "Leslie DeGroat" (2275544064)
00:06:39.089 --> 00:06:44.129
Maybe or can you hear me the presenter?

51 "Leslie DeGroat" (2275544064)
00:06:44.129 --> 00:06:47.669
I am now the presenter. Great. Thank you so much.

52 "Leslie DeGroat" (2275544064)
00:06:47.669 --> 00:06:51.089
Hope you're all doing well, sunshine in here.

53 "Leslie DeGroat" (2275544064)
00:06:51.089 --> 00:06:57.509
Where I am, so I hope you guys are okay can you see my screen? Let's see. It looks like it's Sharon.

54 "Leslie DeGroat" (2275544064)
00:06:59.784 --> 00:07:11.694
Okay, so I have some reminders and updates and if you use these slides right here, if you were on the gateway provider call, you saw him yesterday. But I really feel like it's important to keep messaging and messaging.

55 "Leslie DeGroat" (2275544064)
00:07:11.964 --> 00:07:20.274

I'm related to hers just to make sure we get that word out, you know so so, yeah, I apologize for the redundancy,

56 "Leslie DeGroat" (2275544064)

00:07:20.874 --> 00:07:28.734

but we are currently in implementation phase 1 with the process that means that all contracted service provider.

57 "Leslie DeGroat" (2275544064)

00:07:29.039 --> 00:07:38.274

Targeted case, management agencies can go ahead and on board to initiate the hearse process. In fact, we are encouraging agencies to go ahead and start onboarding now.

58 "Leslie DeGroat" (2275544064)

00:07:38.424 --> 00:07:48.294

So that the agency team members can get access to the system and then also be able to complete the trainings within the system and be ready to go by. May 1st of this year.

59 "Leslie DeGroat" (2275544064)

00:07:50.334 --> 00:07:57.923

Um, so may 1st of this year, in a few months, her's will go live statewide and that will begin our implementation phase 2.

60 "Leslie DeGroat" (2275544064)

00:07:58.194 --> 00:08:05.783

and then that means that all waiver participants will need to have a, her screen completed starting in May in preparation for their ISP.

61 "Leslie DeGroat" (2275544064)

00:08:05.964 --> 00:08:19.674

So, individuals who have an ISP implementation date of August of this year, they'll need to be screened in May. So, you know, the screens aligned with the ISP process and that is covered in our trainings and our recordings.

62 "Leslie DeGroat" (2275544064)

00:08:19.769 --> 00:08:27.779

But if there's ever any questions, I will put up our email again, because I don't ever hesitate to reach out. If you have questions comments, anything.

63 "Leslie DeGroat" (2275544064)

00:08:29.604 --> 00:08:42.204

So, for transitioning from health identification and planning systems or hips, and then transitioning from that process to hers, for residential providers are residential waiver services.

64 "Leslie DeGroat" (2275544064)

00:08:43.314 --> 00:08:57.714

So those residential labor participants will transition from hips to Hearst. All assigned health inventories will be completed through the end

of April of 2023. so all 3 next month effective May 1st of 2023. may first of two thousand and twenty three

65 "Leslie DeGroat" (2275544064)

00:08:57.779 --> 00:09:11.784

Individuals with assigned health inventory months, after April 2023 will no longer receive health inventories in the Seymour system. All open hips documentation in the senior system will be closed effective, October 1st of 2023.

66 "Leslie DeGroat" (2275544064)

00:09:11.814 --> 00:09:18.264

so, if you have any questions about that, don't hesitate to reach out. questions about that don't hesitate to reach out

67 "Leslie DeGroat" (2275544064)

00:09:19.344 --> 00:09:32.214

We will support you through this transition. We I would like to point out some updates based on feedback from the field, and we still appreciate your feedback and we try to act on it as much as we can.

68 "Leslie DeGroat" (2275544064)

00:09:32.364 --> 00:09:44.724

Sometimes some things take a little longer than you expect, but but we do, we do relish your feedback. So, but I would like to point out that we've transitioned our onboarding process. It's a new more automated method.

69 "Leslie DeGroat" (2275544064)

00:09:44.724 --> 00:09:47.814

So it should be more expeditious than prior.

70 "Leslie DeGroat" (2275544064)

00:09:48.539 --> 00:10:01.854

We will direct you to our Web page to begin the steps for onboarding and I'm going to just bring that up here in just a 2nd, to show you what the webpage looks like. We have an onboarding process flow diagram that maps out the steps.

71 "Leslie DeGroat" (2275544064)

00:10:01.854 --> 00:10:13.194

So that you can visualize have a visual to see what that entails because it not only does you need to request access for your the system, but also being able to get in there and do your trainings.

72 "Leslie DeGroat" (2275544064)

00:10:14.514 --> 00:10:25.284

We have also added to our Web page and new frequently asked questions document, which we're getting ready to update again, based on good questions and feedback. We appreciate it.

73 "Leslie DeGroat" (2275544064)

00:10:25.854 --> 00:10:35.214

We also have linked to the utilization review form and then the process for that, under the residential provider ribbon and I'll show you that briefly.

74 "Leslie DeGroat" (2275544064)

00:10:38.574 --> 00:10:48.744

Enhancements that we are currently finalizing or information that feeds over from C, more into Hearst that securely as individual served.

75 "Leslie DeGroat" (2275544064)

00:10:48.744 --> 00:11:00.144

And with what agency's they're associated that data feed is undergoing and enhancement, which should resolve issues that we've been seeing with users ability, acts to access the people to whom they provide services.

76 "Leslie DeGroat" (2275544064)

00:11:00.894 --> 00:11:04.884

Very, very close to finalizing that very excited about that.

77 "Leslie DeGroat" (2275544064)

00:11:05.519 --> 00:11:11.489

With that we will definitely communicate out once once we get to that stage um.

78 "Leslie DeGroat" (2275544064)

00:11:11.964 --> 00:11:25.884

Let's see, we are also finalizing resources for support coordinators in regard assisting them with discussing hers with the individuals and families. We also have a recording that we are finalizing for just an extra resource.

79 "Leslie DeGroat" (2275544064)

00:11:26.814 --> 00:11:41.394

We're also working on a diagram flowchart to help support coordinators, navigate, facilitating the screens and then if they identify any other support needs, okay, what what comes next? So, that was a concern. And so we're working on that with, you.

80 "Leslie DeGroat" (2275544064)

00:11:41.489 --> 00:11:47.189

And definitely reach out if you're finding anything in the meantime before we get that finalized.

81 "Leslie DeGroat" (2275544064)

00:11:47.694 --> 00:12:01.104

Um, let's see, we're also finalizing process diagrams that will give a step by step guide to starting the 1st process for an individual and then just seeing it on, through, you know, so kind of like a checklist in a way to kind of have handy.

82 "Leslie DeGroat" (2275544064)

00:12:01.344 --> 00:12:06.564

And that will be for the residential and then 1 for the support coordinator Raiders.

83 "Leslie DeGroat" (2275544064)

00:12:08.004 --> 00:12:20.064

And then, most importantly, we're working on informational guides to share with individuals and families in regard to the process and I do want to mention and I know Jess has on other calls.

84 "Leslie DeGroat" (2275544064)

00:12:20.934 --> 00:12:25.794

This is all coming to fruition and integration between station and D and Hearst.

85 "Leslie DeGroat" (2275544064)

00:12:25.944 --> 00:12:36.804

So that if an individual utilizes station, MD to physician would be able to review their medications and diagnoses and Hearst as well as their health risks so that they can better treat the individual.

86 "Leslie DeGroat" (2275544064)

00:12:37.314 --> 00:12:49.554

So, we will keep you informed on that and then also, just as a reminder for the future hosting connection, we'll also have an interoperability in which training and service considerations as well,

87 "Leslie DeGroat" (2275544064)

00:12:49.554 --> 00:13:02.724

as healthcare support plans will be added to the ISP in connection. There will be more to come on that as well, but I just kind of wanted to throw that out there because it's kind of a big pitch picture and interoperability between systems.

88 "Leslie DeGroat" (2275544064)

00:13:02.724 --> 00:13:06.804

And so it's pretty exciting. And we'll hopefully make a seamless methods.

89 "Leslie DeGroat" (2275544064)

00:13:06.809 --> 00:13:09.539

For us to all support people.

90 "Leslie DeGroat" (2275544064)

00:13:09.684 --> 00:13:23.304

And this is our email, which we will drop into chat definitely. Reach out anytime. And we are working really hard to answer or respond within 1 to 2 business days.

91 "Leslie DeGroat" (2275544064)

00:13:23.514 --> 00:13:32.184

And then if we can't answer it immediately, taking it back to our teams to, to make sure we can get, you know, get answers. So, don't don't ever hesitate to reach out.

92 "Leslie DeGroat" (2275544064)

00:13:32.579 --> 00:13:37.229

And with that being said, I'm going to.

93 "Leslie DeGroat" (2275544064)
00:13:37.229 --> 00:13:41.819
Hang on a 2nd, here. Let's see.

94 "Leslie DeGroat" (2275544064)
00:13:42.234 --> 00:13:49.134
Okay, just when I run through a couple of things on here briefly, I appreciate you hanging in there.

95 "Leslie DeGroat" (2275544064)
00:13:49.734 --> 00:14:04.404
Um, so this is the divisions Mo, health risk screening tool, or Hearst project webpage, and we will drop that link in the chat as well. And again, here's the email, you can actually just click on that if you go to our page and click on that and it'll take you right to it.

96 "Leslie DeGroat" (2275544064)
00:14:04.914 --> 00:14:05.484
Um.

97 "Leslie DeGroat" (2275544064)
00:14:05.789 --> 00:14:17.489
Let's see, we're going to be making revisions to the process overview document to tighten up some things. So stay tuned for that. And here's where you can look at the process document.

98 "Leslie DeGroat" (2275544064)
00:14:18.774 --> 00:14:20.364
We're going to be updating.

99 "Leslie DeGroat" (2275544064)
00:14:20.514 --> 00:14:23.394
We have a new frequently asked questions document,

100 "Leslie DeGroat" (2275544064)
00:14:23.394 --> 00:14:36.984
but we're going to be updating it and probably combining the 2 so that there's just 1 your documents for a request of additional R and hours ISP amendment as I mentioned earlier are located.

101 "Leslie DeGroat" (2275544064)
00:14:37.349 --> 00:14:47.699
Right down here, this is the process how you do the process of it and then here's the form itself under each service provider type.

102 "Leslie DeGroat" (2275544064)
00:14:47.699 --> 00:14:51.689
You can click on this, and it will give you the steps for onboarding.

103 "Leslie DeGroat" (2275544064)
00:14:51.689 --> 00:14:55.919
Similar for support coordination and then.

104 "Leslie DeGroat" (2275544064)

00:14:58.044 --> 00:15:11.064

So you can choose between whichever ribbon and go ahead and begin onboarding. There. It will give you directions on how to do it or just simply reach out to project at dmhc dot Mo dot. Gov.

105 "Leslie DeGroat" (2275544064)

00:15:11.274 --> 00:15:13.224

And we'll put you in the right direction as well.

106 "Leslie DeGroat" (2275544064)

00:15:14.874 --> 00:15:24.504

So, switching gears when only answer questions in chat when I'm done switching gears. Spring is in the air. I believe the 1st, day of spring is on Monday.

107 "Leslie DeGroat" (2275544064)

00:15:24.864 --> 00:15:36.594

So wanted to point out, you know, just be mindful of taking care of yourselves. Don't forget each 1 of you are very important and don't forget to take care of yourselves.

108 "Leslie DeGroat" (2275544064)

00:15:37.614 --> 00:15:42.894

The CDC has this nice informational page titled 8 strategies for a healthy spring.

109 "Leslie DeGroat" (2275544064)

00:15:43.529 --> 00:15:53.784

Drop that link in the chat for your reference. I mean, it reviews things that we kind of already know in reality we should be trying to at least try to practice some of them in order to feel better.

110 "Leslie DeGroat" (2275544064)

00:15:54.534 --> 00:16:07.914

So just trying to get outside and get some activity, even if it's a 5 minute walk around the parking lot at work or your day habilitation try to drink maybe 1 less sugary drink per day try to eat maybe a banana day.

111 "Leslie DeGroat" (2275544064)

00:16:07.914 --> 00:16:13.194

You know, a fruit or vegetable I mean, it doesn't have to be a major overhaul, but just to tweak here and there.

112 "Leslie DeGroat" (2275544064)

00:16:13.529 --> 00:16:23.369

And 1 thing I know that a lot of people have trouble with is sleep. So I just kind of use that as an example, you can click on either any of the icons to get a little more information.

113 "Leslie DeGroat" (2275544064)

00:16:23.369 --> 00:16:28.679

And so I had already pulled up sleeve and it points out.

114 "Leslie DeGroat" (2275544064)

00:16:29.214 --> 00:16:40.584

Adults need 7+hours of sleep or night or more, and then lack of sleep is linked to several chronic diseases and conditions and you can see here, it illustrates diabetes type 2, heart disease, obesity depression.

115 "Leslie DeGroat" (2275544064)

00:16:40.584 --> 00:16:52.854

But then, if you go on down, it's kind of gloomy. Right? But you can go down here and it gives you ways that you can try to help yourself get a good night sleep or on the other ones.

116 "Leslie DeGroat" (2275544064)

00:16:52.854 --> 00:16:58.674

Perhaps incorporate more fruits and vegetables in your diet. Just things of that nature just don't. just don't

117 "Leslie DeGroat" (2275544064)

00:16:58.679 --> 00:17:03.119

Forget to take care of yourselves out there while you're working hard. I'm supporting the people.

118 "Leslie DeGroat" (2275544064)

00:17:03.119 --> 00:17:12.659

Support people, and now I'm going to try to get to this just a 2nd, it's kind of blocked by my screen sharing.

119 "Leslie DeGroat" (2275544064)

00:17:12.659 --> 00:17:24.599

Let me do it like this, because this is exciting. We're working hard to get more access to dental care for individuals and I'm going to just kind of go back.

120 "Leslie DeGroat" (2275544064)

00:17:24.599 --> 00:17:27.599

We did send out an email blast.

121 "Leslie DeGroat" (2275544064)

00:17:28.884 --> 00:17:42.234

In February, and this is still going on. This is phase 2 of a pilot project. So, in collaboration with them is there a coalition for oral health and support from the Missouri developmental disabilities council enable dental is implementing this pilot program.

122 "Leslie DeGroat" (2275544064)

00:17:42.234 --> 00:17:47.904

And this is the 2nd phase, and it's deserve individuals with intellectual developmental disabilities.

123 "Leslie DeGroat" (2275544064)

00:17:48.234 --> 00:17:57.534

And what's really cool about it is their team, their dental team brings portable equipment and dental care into a person's home a day, have or out in the community wherever.

124 "Leslie DeGroat" (2275544064)

00:17:57.599 --> 00:18:12.474

They're most comfortable, and the service is also provided include X, rays, exams, cleanings, fillings and extractions and while these services may be covered through Medicaid, there is a bundle package pricing for preventative services.

125 "Leslie DeGroat" (2275544064)

00:18:12.684 --> 00:18:27.594

Just all kinds of information that you can find on the flyer, which we'll put the link to this email blast in chat. So if you're interested or know someone who might be interested, the consent form just needs to be filled out and submitted.

126 "Leslie DeGroat" (2275544064)

00:18:27.599 --> 00:18:30.149

And then the program flyer.

127 "Leslie DeGroat" (2275544064)

00:18:32.789 --> 00:18:47.154

It tells all about it now, they're focusing in cash clay Jackson or Platte County, but if you're not in those counties, you can always submit your interest because they do want to try to help serve misery.

128 "Leslie DeGroat" (2275544064)

00:18:47.304 --> 00:18:54.624

So just let me know if you have any questions. Definitely. Holler and that.

129 "Leslie DeGroat" (2275544064)

00:18:55.079 --> 00:18:59.459

We double check my notes, but I think that's all for my.

130 "Leslie DeGroat" (2275544064)

00:18:59.459 --> 00:19:04.649

What I have prepared, you guys have a great day and weekend and let me.

131 "Leslie DeGroat" (2275544064)

00:19:04.649 --> 00:19:09.809

We'll get Chad. Let's see if.

132 "Leslie DeGroat" (2275544064)

00:19:10.584 --> 00:19:25.284

Ooh, this is a great question if an agency is interested in participating as a host site for mobile dental services, who is the best contact for that? I do have if you give me a 2nd, I will put her email in chat.

133 "Leslie DeGroat" (2275544064)

00:19:25.979 --> 00:19:30.149

I should have had that handy, but that it would be incredible.

134 "Leslie DeGroat" (2275544064)

00:19:30.149 --> 00:19:36.239

If a person could host that let me look here.

135 "Leslie DeGroat" (2275544064)

00:19:37.619 --> 00:19:45.389

Got it okay. I'm going to put her. Her name is Kaley Graham and she's with the Naval dental. She's a nurse, and she's just a real great gal to work with.

136 "Leslie DeGroat" (2275544064)

00:19:49.319 --> 00:19:52.829

Okay or enabled.

137 "Leslie DeGroat" (2275544064)

00:19:52.829 --> 00:20:00.719

Dental, okay. In fact, I want to invite her some time to join us.

138 "Leslie DeGroat" (2275544064)

00:20:00.719 --> 00:20:05.579

She said she's a wealth of knowledge. All right I'm going to look through the chat.

139 "Leslie DeGroat" (2275544064)

00:20:13.464 --> 00:20:25.464

Yeah, okay. Hopefully there are questions. Yeah about the individuals pulling from CI, more into the her system hopefully testing this week and next and then hopefully, hopefully implementing.

140 "Leslie DeGroat" (2275544064)

00:20:25.674 --> 00:20:35.064

We're meeting with intellectuality, which is the Hirst company actually in just the next little bit. And so we're going to just try to get a heart, get a get it kind of.

141 "Leslie DeGroat" (2275544064)

00:20:35.579 --> 00:20:49.374

Timeline for that, because it goes from our to pursue and that has to be coordinated and I'm not real savvy on items, but we're we're going to ask and try to get a good picture. So we can communicate that out.

142 "Leslie DeGroat" (2275544064)

00:20:49.614 --> 00:21:02.304

And you guys, thank you for your patience with us. I know. It's very frustrating to log in. And you don't even see all your people. So please, just reach out. Don't hesitate to reach out. It's, it's totally fine.

143 "Leslie DeGroat" (2275544064)

00:21:02.304 --> 00:21:05.004

And we're doing our best to try to fix that problem.

144 "Leslie DeGroat" (2275544064)

00:21:05.579 --> 00:21:11.099

And you guys have been doing great as far as reaching out and given us information about that.

145 "Leslie DeGroat" (2275544064)
00:21:11.099 --> 00:21:14.849
Hey, here's what I might try to answer.

146 "Leslie DeGroat" (2275544064)
00:21:20.034 --> 00:21:32.394
Oh, this is a good question. What about hips that are due in May and June and July since 1st we'll start start for August start date plans will we be out of compliance during an audit? Since her starts?

147 "Leslie DeGroat" (2275544064)
00:21:32.394 --> 00:21:46.464
May they will be picked up within that between May of 2023 to April of 2024 so they will get a screening. They, they won't be dropped out. If you feel like there's someone that needs a screen sooner. Maybe they've had some health change.

148 "Leslie DeGroat" (2275544064)
00:21:46.464 --> 00:21:49.764
screen sooner maybe they've had some health change

149 "Leslie DeGroat" (2275544064)
00:21:49.769 --> 00:22:01.229
That's that's totally fine, but you, you won't be out of compliance, but if you have specific questions, please do not hesitate to reach out and we'll help you work through that stuff.

150 "Leslie DeGroat" (2275544064)
00:22:03.209 --> 00:22:11.669
Transitions are kind of wonky, but, you know, we're going to we're in it together. You guys please, please reach out. Definitely. We'll help you. Troubleshoot those nuances.

151 "Leslie DeGroat" (2275544064)
00:22:14.309 --> 00:22:18.569
And let's see.

152 "Leslie DeGroat" (2275544064)
00:22:19.134 --> 00:22:24.384
This is an easy question. Is there a development or the RnD can do the assessment on a phone app?

153 "Leslie DeGroat" (2275544064)
00:22:24.744 --> 00:22:39.264
Not currently, but we haven't asked that before because that'd be kind of neat but not currently but I think that they're always moving forward technologically. So, perhaps in the future, I would say, but I can't tell you.

154 "Leslie DeGroat" (2275544064)
00:22:39.264 --> 00:22:44.724
Exactly. But we were wondering about that too, because it's, you know, everyone's got a smartphone practically.

155 "Leslie DeGroat" (2275544064)
00:22:50.249 --> 00:22:55.139
Okay, we won't be final. Yeah. Okay. Hang on it.

156 "Wendy Witcig" (4200969216)
00:22:56.339 --> 00:23:09.389
I think I got about everything that I can't answer at this juncture. Um, hopefully, I see 1, they're asking about, uh, what is the status of the option to decline the Hearst.

157 "Wendy Witcig" (4200969216)
00:23:09.389 --> 00:23:14.909
Is this a form of individual signs or just something we mark in the her system itself.

158 "Leslie DeGroat" (2275544064)
00:23:15.414 --> 00:23:25.794
Thank you. Yeah, that's a really good question. We're working on that. It will be something that will be indicated in the her system itself that's in final development. We've kind of put a push on that to get it completed.

159 "Leslie DeGroat" (2275544064)
00:23:26.064 --> 00:23:39.084
Um, we will get messaging out for everyone once that is completed. And if you're having any things that come up in the meantime, please reach out to me. And I'll bring it to the team and we'll help you work through that.

160 "Leslie DeGroat" (2275544064)
00:23:39.174 --> 00:23:44.814
Um, but we have pushed that to get completed rather quickly, knowing that, you know, there might.

161 "Leslie DeGroat" (2275544064)
00:23:44.909 --> 00:23:50.549
Be that instance, where someone would want to decline, but it would be in the system where they would indicate it.

162 "Leslie DeGroat" (2275544064)
00:23:50.549 --> 00:24:05.279
I hope that helps, but, you know, reach out if you're having, if you need help troubleshooting anything in the meantime before the items that we're developing, you know, get finalized because it's yeah. Kind of hard during transitions like this.

163 "Leslie DeGroat" (2275544064)
00:24:05.279 --> 00:24:10.499
Let's see, I think that's all I don't really.

164 "Leslie DeGroat" (2275544064)
00:24:10.499 --> 00:24:13.949
See, any other questions.

165 "Leslie DeGroat" (2275544064)

00:24:13.949 --> 00:24:20.609

Right, well, I want to turn it over to our Wendy and you guys have a great see Patrick's day.

166 "Wendy Witcig" (4200969216)

00:24:20.609 --> 00:24:30.059

Thanks, Leslie. You are so positive about all the health related stuff. It almost has me thinking I can.

167 "Wendy Witcig" (4200969216)

00:24:30.059 --> 00:24:34.739

Do 1 of those things, like, eat a banana a day or something? I don't know.

168 "Wendy Witcig" (4200969216)

00:24:35.759 --> 00:24:44.669

That might be a lot. Okay. I am cat. I am wanting to share something, but I don't.

169 "Wendy Witcig" (4200969216)

00:24:45.869 --> 00:24:57.389

See, I mean, steal from Leslie maybe, Ah, somebody moved it. Maybe I did by accident. Okay I just have.

170 "Wendy Witcig" (4200969216)

00:24:57.389 --> 00:25:03.809

A couple quick things that I wanted to share with you, 1st is a celebration.

171 "Wendy Witcig" (4200969216)

00:25:04.254 --> 00:25:16.824

Of our progress with privatizing TCM agencies and moving some of our case management over.

172 "Wendy Witcig" (4200969216)

00:25:17.094 --> 00:25:19.404

Are you able to see the screen with the graph?

173 "Wendy Witcig" (4200969216)

00:25:21.389 --> 00:25:32.489

We can see that. Okay great. So, as you can see all the regions for for the 5 regions, have completed that transition. And that is.

174 "Wendy Witcig" (4200969216)

00:25:32.604 --> 00:25:46.944

Just a huge undertaking, and I don't want to minimize while. It looks like there is a long way to go in St. Louis. There is a long way to go, but we had 18,807 people to transfer over there and they have already moved 323.

175 "Wendy Witcig" (4200969216)

00:25:46.944 --> 00:25:53.244

so that is a huge. hundred and twenty three so that is a huge

176 "Wendy Witcig" (4200969216)

00:25:53.489 --> 00:26:02.694

Undertaking and great progress and we're so appreciative of all of the teams and their efforts and prioritizing getting things moved.

177 "Wendy Witcig" (4200969216)

00:26:03.084 --> 00:26:16.164

I know that our support coordinators who are able to now kind of take a breath and have a reasonable caseload are very appreciative as well. So thank you and keep up that good work.

178 "Wendy Witcig" (4200969216)

00:26:16.469 --> 00:26:23.489

And now I'm going to figure out how to get rid of that 1 and share 1 other.

179 "Wendy Witcig" (4200969216)

00:26:24.084 --> 00:26:37.554

Set of slides with you. All. Right and this is information on our tier 2 risk prevention efforts.

180 "Wendy Witcig" (4200969216)

00:26:37.974 --> 00:26:47.034

Um, we call our efforts here organizational efficiency where we're trying to look at how we're doing things internally and are there ways that we can improve.

181 "Wendy Witcig" (4200969216)

00:26:47.364 --> 00:26:53.064

How we're working internally, and with our partners in the field to provide a better.

182 "Wendy Witcig" (4200969216)

00:26:53.489 --> 00:26:55.229

Service and so.

183 "Wendy Witcig" (4200969216)

00:26:55.524 --> 00:27:08.514

Transitioning, um, our, what were previously community living coordinators to a tier 2 risk prevention specialists that help with our folks that are, um,

184 "Wendy Witcig" (4200969216)

00:27:08.574 --> 00:27:21.804

in a special kind of crisis we refer to them as emergency, or, um, a critical, uh, crisis helping those folks to get moved from usually hospitals jails.

185 "Wendy Witcig" (4200969216)

00:27:22.079 --> 00:27:36.804

Homeless shelters, respite providers and places like they're helping them to find a program in a home to live. So we are in the midst of making that those final steps in that transition.

186 "Wendy Witcig" (4200969216)

00:27:37.164 --> 00:27:44.994

And I wanted to kind of show you to give you an idea of I don't see that. This is showing it's not slipping up there.

187 "Wendy Witcig" (4200969216)

00:27:46.619 --> 00:27:59.634

There we go, um, just so you can see the number of requests for transitions over time. So, these transitions, they might be, um, from a family home into a service provider.

188 "Wendy Witcig" (4200969216)

00:27:59.634 --> 00:28:14.454

It could be, um, from, uh, a nursing home or a hospital or a jail looking for a provider. It could be, um, from provider to provider. Some folks maybe just want to choose a different provider.

189 "Wendy Witcig" (4200969216)

00:28:14.454 --> 00:28:16.614

And in some cases providers have had.

190 "Wendy Witcig" (4200969216)

00:28:16.619 --> 00:28:31.434

To give a 30 day, notice, because they have either staffing, uh, issues and not able to provide the support, or they are needing a different level of support than what their staff are able to provide. Just to give you an idea.

191 "Wendy Witcig" (4200969216)

00:28:31.434 --> 00:28:45.084

We have 667 open referrals on the database with 150 of those people who are currently involved in moves themselves. The rest that, uh, the difference between there, they're sitting out there in the referral database.

192 "Wendy Witcig" (4200969216)

00:28:45.084 --> 00:28:46.614

sitting out there in the referral database

193 "Wendy Witcig" (4200969216)

00:28:46.619 --> 00:28:51.299

And they've not yet had any any interests shown. So we've got.

194 "Wendy Witcig" (4200969216)

00:28:51.299 --> 00:28:58.679

Encouraging providers to get on to the and and please take a look talk to us about how.

195 "Wendy Witcig" (4200969216)

00:28:58.679 --> 00:29:04.439

We might be able to help you support someone that is on there and, um.

196 "Wendy Witcig" (4200969216)

00:29:04.439 --> 00:29:10.079

Help people find a home and then this is just the percentage of people who.

197 "Wendy Witcig" (4200969216)

00:29:10.079 --> 00:29:24.624

Have been on the referral database for longer than 6 months, so over half of the people and that's a long that's a long time to wait how many referrals have been coming in each month and they're added to the referral database.

198 "Wendy Witcig" (4200969216)

00:29:24.624 --> 00:29:29.454

And then how many people have actually found a provider each month.

199 "Wendy Witcig" (4200969216)

00:29:33.329 --> 00:29:42.804

This just shows that are 2 different high level kinds of of transitions that we are. I was referring to earlier what we call emergency in red hot.

200 "Wendy Witcig" (4200969216)

00:29:43.014 --> 00:29:51.444

So the Red Hot folks are those that are in jails and hospitals and are really they don't have any.

201 "Wendy Witcig" (4200969216)

00:29:51.809 --> 00:29:59.549

Any need any medical need to be in the hospital any longer, or they've been, um, they need the next step.

202 "Wendy Witcig" (4200969216)

00:29:59.549 --> 00:30:05.814

In and their, their rehab from jail and need a community providers.

203 "Wendy Witcig" (4200969216)

00:30:05.814 --> 00:30:18.954

So these are folks that are taking up spaces in these other facilities in our partner agencies in the state that need, um, need some relief and they need those those places for other folks.

204 "Wendy Witcig" (4200969216)

00:30:19.194 --> 00:30:29.544

And this just gives you an overview of what kinds of requests and kind of where people are at a 2008% of people in the hospital 7 in jail for. seven in jail for

205 "Wendy Witcig" (4200969216)

00:30:29.549 --> 00:30:35.639

Percent or almost 4 and a half percent in crisis beds with the largest chunk.

206 "Wendy Witcig" (4200969216)

00:30:35.639 --> 00:30:48.534

62% of folks being on the referral database because of, uh, 30 day. Notice. So those would be individuals that, um, the provider has said that they, they are no longer able to serve effectively.

207 "Wendy Witcig" (4200969216)

00:30:48.534 --> 00:31:00.384

So we are really working with this tier 2 team, um, or their efforts. They're really working with our community providers to build capacity.

208 "Wendy Witcig" (4200969216)

00:31:00.384 --> 00:31:05.634

We have to help our partners out there in in the community. the community

209 "Wendy Witcig" (4200969216)

00:31:05.639 --> 00:31:20.069

Find ways to better serve people who might have very challenging, or complex behaviors, or medical conditions, or a combination thereof. So we need to build that capacity so that we can diminish.

210 "Wendy Witcig" (4200969216)

00:31:20.069 --> 00:31:28.704

These 30 day notices, and people can feel confident in their skills and abilities to be able to support those folks in the community.

211 "Wendy Witcig" (4200969216)

00:31:28.854 --> 00:31:36.924

Because when this goes on too long, and we can't find people and usually, we're not able to find a provider within the 30 days.

212 "Wendy Witcig" (4200969216)

00:31:37.164 --> 00:31:50.004

That they're giving, so we've got providers who are keeping them much longer than 30 days and we are so grateful to those providers that are out there doing that. We know that it's tough and it's a struggle and and it's.

213 "Wendy Witcig" (4200969216)

00:31:50.069 --> 00:32:04.434

The sacrifice, but we are so grateful to those providers to do that, because there really aren't any options and when people just get to the last straw, um, and aren't able to do another day,

214 "Wendy Witcig" (4200969216)

00:32:04.434 --> 00:32:06.714

that's when people end up in hospitals.

215 "Wendy Witcig" (4200969216)

00:32:07.404 --> 00:32:22.314

Or things deteriorate so bad that there is aggression and, um, criminal charges get filed. So they end up in jail so really helping and supporting working with providers here on this 30 day. Notice, um, that are giving 30 days.

216 "Wendy Witcig" (4200969216)

00:32:22.314 --> 00:32:24.474
Notice is, is a critical step.

217 "Wendy Witcig" (4200969216)
00:32:24.719 --> 00:32:31.469
To stop that movement into those other areas, and then becoming an emergency, um.

218 "Wendy Witcig" (4200969216)
00:32:31.469 --> 00:32:44.939
We are working on some things, like we said, to make this transition final. It has been a long time that we've been working on movement and and scaling things back.

219 "Wendy Witcig" (4200969216)
00:32:44.939 --> 00:32:47.244
For the risk prevention consultants,

220 "Wendy Witcig" (4200969216)
00:32:47.244 --> 00:33:01.764
in terms of supporting transitions 1 thing that was really critical to that was to be able to make the privatization happen so that the support coordinator and their supervisor or their are able to

221 "Wendy Witcig" (4200969216)
00:33:01.764 --> 00:33:02.424
play.

222 "Wendy Witcig" (4200969216)
00:33:02.759 --> 00:33:11.394
Um, a more important role in those more difficult transitions um, instead of utilizing the risk prevention coordinator.

223 "Wendy Witcig" (4200969216)
00:33:11.604 --> 00:33:18.684
So, as those teams get into line with the numbers in their caseloads, that they can support effectively,

224 "Wendy Witcig" (4200969216)
00:33:18.924 --> 00:33:32.754
then we'll be able to transition these responsibilities and train those folks to be able to take take over those roles with these more challenging and difficult transitions. So, we are working on the policy and procedures.

225 "Wendy Witcig" (4200969216)
00:33:32.759 --> 00:33:38.789
There it, it's going to be going out for comment internally here.

226 "Wendy Witcig" (4200969216)
00:33:38.789 --> 00:33:44.579
Um, on the 17th today, and then hopefully we will have the policy published.

227 "Wendy Witcig" (4200969216)
00:33:44.579 --> 00:33:49.439
April 7th, so you'll be able to look for it out there. Um.

228 "Wendy Witcig" (4200969216)
00:33:49.974 --> 00:33:53.304
On our website under the governance section way at the bottom,

229 "Wendy Witcig" (4200969216)
00:33:53.304 --> 00:34:07.554
and you'll be able to see go under guidelines and we're still using that ribbon in that section to how is the policies and procedures while we're making the transition away from guidelines to policies and procedures

230 "Wendy Witcig" (4200969216)
00:34:07.854 --> 00:34:09.744
and this online manual.

231 "Wendy Witcig" (4200969216)
00:34:10.049 --> 00:34:21.744
So the tier 2 team will be Jill and Nicole, uh, that will be doing a tier 2 coffee and chat on May 9th, and it will be around, um,

232 "Wendy Witcig" (4200969216)
00:34:22.134 --> 00:34:32.754
the policies and procedures and the transitions answering questions talking through things, looking at a go live on. May 15 and, um. um

233 "Wendy Witcig" (4200969216)
00:34:33.059 --> 00:34:47.669
Oh, I skipped the webinars they will also be hosting some question and answer webinars that we will also pick and post record and post out there so that this will be training on the policy and procedure. So.

234 "Wendy Witcig" (4200969216)
00:34:47.694 --> 00:34:57.414
All of those internal, and we also will be sharing this information with our contract at because that it will.

235 "Wendy Witcig" (4200969216)
00:34:57.654 --> 00:35:11.904
This is just how we will now, start operating internally a lot of of new folks. Um, that are contracted already contracted TCM providers. A lot of you already have transition coordinators that are handling a lot of that.

236 "Wendy Witcig" (4200969216)
00:35:12.054 --> 00:35:17.664
So it might not be a whole lot of anything different that you're gonna see required on our end in order to interface.

237 "Wendy Witcig" (4200969216)
00:35:17.669 --> 00:35:22.709
With the division, but there will be that training out there. So, and with that.

238 "Wendy Witcig" (4200969216)
00:35:22.709 --> 00:35:26.759
That is all I have to share today.

239 "Wendy Witcig" (4200969216)
00:35:26.759 --> 00:35:31.949
Let me stop sharing. See if there's anything in the chat.

240 "Wendy Witcig" (4200969216)
00:35:32.934 --> 00:35:46.314
For me, um, will we be discussing any progress on the moss scheduling and other issues?

241 "Wendy Witcig" (4200969216)
00:35:46.314 --> 00:35:56.424
Scheduling is 3 months out at this point yes. Um, Wanda is in the process of working with those teams to, um.

242 "Wendy Witcig" (4200969216)
00:35:56.699 --> 00:36:02.669
Identify where bottlenecks are, and also we have moved.

243 "Wendy Witcig" (4200969216)
00:36:02.904 --> 00:36:10.434
3 additional their existing from our intake teams into the assessment teams.

244 "Wendy Witcig" (4200969216)
00:36:10.644 --> 00:36:23.724
So that added to assessment specialist and an additional supervisor who will also be doing, um, assessments themselves. So we're looking to see, um, what kind of impact that has.

245 "Wendy Witcig" (4200969216)
00:36:23.724 --> 00:36:29.904
And if we need to, um, increase that team, even more than we will be looking at, at doing that.

246 "Wendy Witcig" (4200969216)
00:36:34.169 --> 00:36:37.229
And I don't see any other questions.

247 "Wendy Witcig" (4200969216)
00:36:37.229 --> 00:36:41.999
In the chat, so I won't take any more time of your.

248 "Wendy Witcig" (4200969216)
00:36:41.999 --> 00:36:48.179
Friday, and wish you a happy St Patrick's day and go have some fun.

249 "Wendy Witcig" (4200969216)
00:36:48.179 --> 00:36:49.859
Bye bye.