

WEBVTT

1 "Neil Harms" (406003968)

00:00:01.950 --> 00:00:12.269

Everybody's got good and fun plans for the Thanksgiving weekend. We're gonna dive right in. I know folks will have lots of questions. This is I believe the 4th.

2 "Neil Harms" (406003968)

00:00:12.269 --> 00:00:22.980

Episode of this training, we've learned a lot from the 1st, 3 and adjusted some slides. So if you're joining us again for your 2nd round through, it may be a little different this time.

3 "Neil Harms" (406003968)

00:00:22.980 --> 00:00:31.620

I'm looking forward to seeing your comments in the chat and rest assured I will circle back through and get to the questions as we near the end of the presentation.

4 "Neil Harms" (406003968)

00:00:35.190 --> 00:00:46.195

So the following presentation applies to the calendar scheduling application calendar will be used for scheduling assessments with the statewide assessment team, following approval of changes to 9.

5 "Neil Harms" (406003968)

00:00:46.195 --> 00:00:57.325

CSR 45 dash 2 notification of all staff will occur via statewide email blast when the revised 9 CSR, 45 2 is approved and will include the implementation date.

6 "Neil Harms" (406003968)

00:00:57.325 --> 00:01:05.095

Just wanted to give folks a little background on this. So, the ma's is currently. is currently

7 "Neil Harms" (406003968)

00:01:05.190 --> 00:01:09.985

Being used for rate allocation score rate, setting for the comprehensive waiver.

8 "Neil Harms" (406003968)

00:01:10.525 --> 00:01:23.575

We couldn't use it for the other functions for which it was built until the CSR, our state rule changes because the existing maccabi vineland and the priority of need to set in CSR.

9 "Neil Harms" (406003968)

00:01:24.325 --> 00:01:34.285

So, if all goes to plan January 1st of 2023 is the date that all of this will go live again we can't say that 100 for sure until we get the follow up from the posting period,

10 "Neil Harms" (406003968)
00:01:34.285 --> 00:01:41.545
but we expect to know that information sometime maybe the 1st week in
December. the first week in december

11 "Neil Harms" (406003968)
00:01:43.980 --> 00:01:53.190
All you Paul.

12 "Alisa Arthur" (3335275008)
00:01:55.170 --> 00:02:02.910
Oh, I'm sorry, it's it's actually, I didn't have myself off mute good
afternoon. Everyone, um.

13 "Alisa Arthur" (3335275008)
00:02:02.910 --> 00:02:15.870
The Missouri, adaptive ability scale, or Moss replaces all other adaptive
assessments. This would be violins. Mch hobbies. Av, AVS, et cetera.

14 "Alisa Arthur" (3335275008)
00:02:15.870 --> 00:02:24.270
The time frames associated with these processes will remain unchange. So,
as Neal was saying, um.

15 "Alisa Arthur" (3335275008)
00:02:24.270 --> 00:02:27.900
They'll say the same until January 1.

16 "Alisa Arthur" (3335275008)
00:02:27.900 --> 00:02:36.390
So, if you have an assessment that needs to be done, sometime in
December, you guys, you'll have to go ahead and get that completed.

17 "Alisa Arthur" (3335275008)
00:02:36.390 --> 00:02:44.100
Service coordinators and intake specialists, serve a critical role in
contacting the family and scheduling the MAS assessment.

18 "Alisa Arthur" (3335275008)
00:02:45.180 --> 00:02:51.420
A mass assessment should be scheduled at least 30 days prior to the date,
the service coordinator needs the results.

19 "Alisa Arthur" (3335275008)
00:02:51.420 --> 00:03:02.160
Note, critical service situations may bypass this 30 day requirement.
Meaning you could get it scheduled earlier. Um.

20 "Alisa Arthur" (3335275008)
00:03:02.160 --> 00:03:15.025
Based on the schedules of the assessors assessments are scheduled using a
link to the scheduling page.

21 "Alisa Arthur" (3335275008)

00:03:15.595 --> 00:03:18.355

The link is provided by the assessment team member.

22 "Alisa Arthur" (3335275008)

00:03:19.980 --> 00:03:25.110

As soon as you finish this training, um, and I received the.

23 "Alisa Arthur" (3335275008)

00:03:25.110 --> 00:03:39.690

Participant list from cat, which will be 24 hours after the end of this is set after the end of this training I will send out the link to everybody on that list. That is a service coordinator or an intake worker.

24 "Alisa Arthur" (3335275008)

00:03:41.310 --> 00:03:44.640

Is an important note that are commonly linked.

25 "Alisa Arthur" (3335275008)

00:03:44.640 --> 00:03:49.740

Work will work best when you see Google Chrome web browser.

26 "Alisa Arthur" (3335275008)

00:03:51.240 --> 00:03:55.560

There are 2 different calendar links for scheduling a moss.

27 "Alisa Arthur" (3335275008)

00:03:55.560 --> 00:03:59.160

1 link is used for the mass associated with the eligibility.

28 "Alisa Arthur" (3335275008)

00:03:59.160 --> 00:04:03.600

The link is used by intake specialists, only.

29 "Alisa Arthur" (3335275008)

00:04:03.600 --> 00:04:08.340

This link access to the appointment slots, reserved for intake an assessment.

30 "Alisa Arthur" (3335275008)

00:04:09.690 --> 00:04:19.230

And take an eligibility. Sorry the other scheduling link is used by support, support coordinators for all other uses of the loss.

31 "Alisa Arthur" (3335275008)

00:04:23.160 --> 00:04:35.969

The person's scheduling, the assessment is responsible, provide a copy of the confirmation email to the identified informant and the legally responsible party by an email or snail mail.

32 "Alisa Arthur" (3335275008)

00:04:35.969 --> 00:04:39.509

U. S. postal system. If email is unavailable.

33 "Alisa Arthur" (3335275008)

00:04:40.769 --> 00:04:51.269

If the individual does not have access to the appropriate technology, the individual scheduling, the moss assessment is responsible for to arrange access.

34 "Alisa Arthur" (3335275008)

00:04:51.269 --> 00:04:56.009

I'm getting them to a TCM office, our regional office, et cetera.

35 "Alisa Arthur" (3335275008)

00:04:56.694 --> 00:05:10.524

Somewhere private minimum technology requirement. Our Internet connects the device with the video camera. A cell phone is too small to use for the viewing.

36 "Alisa Arthur" (3335275008)

00:05:10.974 --> 00:05:15.834

The assessment PowerPoint. A large pad type device may be used.

37 "Alisa Arthur" (3335275008)

00:05:17.574 --> 00:05:25.734

Note a smartphone may be used for the camera and audio, but a larger screen must be used for the display of the assessment content.

38 "Alisa Arthur" (3335275008)

00:05:26.334 --> 00:05:35.214

Um, because if you try to use the cell phone, they're way too small, and you'll be assessing something other than what the tool was meant to assess.

39 "Alisa Arthur" (3335275008)

00:05:40.529 --> 00:05:51.569

Time slots will be made available between 70 a m and 70 P. M to enhance the abilities of individuals, families and providers to secure assessment times that work with their schedule.

40 "Alisa Arthur" (3335275008)

00:05:53.009 --> 00:05:58.079

The most generates the reports, which includes the functional limitation categories.

41 "Alisa Arthur" (3335275008)

00:06:00.209 --> 00:06:05.039

I Archie of need, um, or the score.

42 "Alisa Arthur" (3335275008)

00:06:05.039 --> 00:06:08.639

Which will be from 1 to 5 after the new.

43 "Alisa Arthur" (3335275008)

00:06:08.639 --> 00:06:12.599

Um, a session goes into place, uh.

44 "Alisa Arthur" (3335275008)

00:06:12.599 --> 00:06:21.719

And or the CSR goes into place and the right allocation score the rise and the responses to the stage 3 items.

45 "Neil Harms" (406003968)

00:06:29.934 --> 00:06:44.754

All right folks, so I'm going to circle back to a couple of things that Lisa covered really important stuff. When we say recommend the Google Chrome web browser. It's not really just recommend you need to use the Google Chrome web browser. If you use something different.

46 "Neil Harms" (406003968)

00:06:44.784 --> 00:06:58.224

Probably won't work, you'll be very frustrated and it will be not not really the most fun that you've ever had. So, just use the Google Chrome web browser related to the, you're going to see this reference.

47 "Neil Harms" (406003968)

00:06:58.319 --> 00:07:02.219

A couple of time as we move forward in presentation, so.

48 "Neil Harms" (406003968)

00:07:02.634 --> 00:07:16.644

The individual being assessed needs to have a reasonable size screen to look at the, what they're going to be shown on the screen needs to be large enough that we're not assessing their visual acuity. We need to know that.

49 "Neil Harms" (406003968)

00:07:16.644 --> 00:07:21.384

We're assessing the stuff that they're actually seeing on the screen so.

50 "Neil Harms" (406003968)

00:07:21.659 --> 00:07:26.519

The, the, uh, the phone.

51 "Neil Harms" (406003968)

00:07:26.519 --> 00:07:39.119

Can be used for the camera because the assessor will need to view the individual as part of the assessment and it can be used for the audio component in terms of.

52 "Neil Harms" (406003968)

00:07:39.119 --> 00:07:47.009

Hearing the information the assessor is going to provide, and for them speaking to answer questions, if they need to, um.

53 "Neil Harms" (406003968)

00:07:47.009 --> 00:07:54.179

But you need to have a reasonable size screen on the person being assessed and so that they can.

54 "Neil Harms" (406003968)

00:07:54.179 --> 00:08:08.094

And so they can see the images large enough to be able to respond to them appropriately. There are certain items they have to point to on the screen. And when you have a little tiny cell phone screen, you just can't reliably say which 1 that they're pointing to.

55 "Neil Harms" (406003968)

00:08:08.844 --> 00:08:12.354

And, like I said, the print just gets so small for some of the items that, that.

56 "Neil Harms" (406003968)

00:08:12.689 --> 00:08:18.299

Again, you're assessing their visual acuity and not and not the content.

57 "Neil Harms" (406003968)

00:08:20.424 --> 00:08:27.264

So, let's talk about the and consideration so the, the is replacing the existing tool,

58 "Neil Harms" (406003968)

00:08:28.014 --> 00:08:39.474

the underlying construct construct behind how the MAS determines priority of need is not based on a concept of unmet need, but rather is based on the innate ability of the person.

59 "Neil Harms" (406003968)

00:08:39.864 --> 00:08:49.734

This is an important distinction and it's it's kind of important when you're thinking about the assessment itself we've had lots of folks ask. Well, how.

60 "Neil Harms" (406003968)

00:08:49.739 --> 00:08:55.974

How are you going to be able to to do the priority of need without knowing about, you know, all of the,

61 "Neil Harms" (406003968)

00:08:56.334 --> 00:09:10.944

all the supports that are in place or that may be missing those those aren't necessary for the way that this assesses and puts people in order for access to the waivers because again, the underlying construct has changed.

62 "Neil Harms" (406003968)

00:09:11.279 --> 00:09:23.699

That's just an important distinction to keep in mind. The that's used for the partnership for hope. Waiver is different than the, and that's used for the other waivers. None of this changes. The existing.

63 "Neil Harms" (406003968)

00:09:23.699 --> 00:09:30.029

Positive need concept that's around the partnership for hope wherever you just keep doing that the way it's always been done.

64 "Neil Harms" (406003968)
00:09:30.894 --> 00:09:43.674

While the tool used to generate the font is new, how the pawn is used and the time frames associated with the partner unchanged. So that's pretty critical. We've had lots of folks ask questions about well, when do I do blah, blah, blah. You do it the way you do it.

65 "Neil Harms" (406003968)
00:09:43.674 --> 00:09:52.164

Now, all of the, when things are pretty much exactly the same as they are now, we're just using a different tool to get there.

66 "Neil Harms" (406003968)
00:09:54.744 --> 00:10:04.074

The pond manual will be revised at a later date as so that the existing priority of need manual relates directly to the existing tool.

67 "Neil Harms" (406003968)
00:10:04.344 --> 00:10:18.054

So, if you go into the manual, and it says, do X, Y, and Z, it just doesn't apply to the. The only thing that is going to be similar is the critical service situations. That's the a. B. C. D. F. G.

68 "Neil Harms" (406003968)
00:10:18.294 --> 00:10:22.014

those those descriptions are pretty, pretty, pretty close.

69 "Neil Harms" (406003968)
00:10:22.439 --> 00:10:29.034

What's in what's in the MAS and so that that part of the manual will be useful going forward?

70 "Neil Harms" (406003968)
00:10:29.034 --> 00:10:43.764

And as I said, well, we'll get some revisions to that, and make sure that people know what those, I mean, if you've already have access to what those critical service situations are, then you pretty much won't have any, any struggles with how they are in the new 1, pretty much identical.

71 "Paul Conover" (575904000)
00:10:48.684 --> 00:10:52.494

Oh, so we're going to look at how to actually the process.

72 "Paul Conover" (575904000)
00:10:52.494 --> 00:11:05.304

We're actually scheduling the MOS with so the service coordinator or intake specialist is going to access the calendar, scheduling page and contact the individual or legally responsible party.

73 "Paul Conover" (575904000)
00:11:05.424 --> 00:11:07.974

The agency contact person as appropriate.

74 "Paul Conover" (575904000)
00:11:08.369 --> 00:11:18.209
Is going to display all available, available dates and times you're going to see in just a minute. We have a couple of slides showing the actual screenshots of what you're going to see.

75 "Paul Conover" (575904000)
00:11:18.209 --> 00:11:22.529
It's a very simple process once you once you see it and do it 1 time.

76 "Paul Conover" (575904000)
00:11:22.529 --> 00:11:32.639
The individual, legally responsible party agency contact person must agree on a time that works for the individual. And the informant once the time is agreed upon.

77 "Paul Conover" (575904000)
00:11:32.639 --> 00:11:35.879
The person doing the scheduling will reserve the time slot.

78 "Paul Conover" (575904000)
00:11:35.879 --> 00:11:44.994
And then there's going to be a list of required questions that have to be answered and you're going to see those as well. You're going to at least we'll go over those with you, and just just a couple of minutes.

79 "Paul Conover" (575904000)
00:11:45.924 --> 00:11:53.544
And then once you've reserve the time slot, answering these questions, and you can use an option called add guest,

80 "Paul Conover" (575904000)
00:11:53.964 --> 00:12:05.874
it's an easy to see button right there anyone else that needs to be notified you can add their email address there and it will include them on this emailing system on this confirmation.

81 "Paul Conover" (575904000)
00:12:05.879 --> 00:12:06.479
And.

82 "Paul Conover" (575904000)
00:12:06.479 --> 00:12:17.909
Uh, process and so then will assign the request assignment to the next team member available. It works like, round Robin whoever the next assessment person is, it will go to them.

83 "Paul Conover" (575904000)
00:12:20.939 --> 00:12:27.209
And the person doing the scheduling of the assessment, and anyone, they have added to the guest button.

84 "Paul Conover" (575904000)
00:12:27.209 --> 00:12:31.949

And the assessment team member will receive that confirmation email.

85 "Paul Conover" (575904000)
00:12:31.949 --> 00:12:36.269

And the confirmation email contains the Webex link for the meeting.

86 "Paul Conover" (575904000)
00:12:36.269 --> 00:12:43.319

Makes it very, very easy to add to your Outlook or Google calendar. It's, it's almost.

87 "Paul Conover" (575904000)
00:12:43.319 --> 00:12:49.529

I think, I think as a matter of fact, it just says, add to, or would you like to add or would you like to include to your.

88 "Paul Conover" (575904000)
00:12:49.529 --> 00:12:52.559

Outlook calendar is very easy.

89 "Paul Conover" (575904000)
00:12:52.559 --> 00:13:06.929

And then 24 hours prior to the appointment, the individual legally responsible party agency contact person will receive a reminder email as well reminding them of the appointment when it is what time it is.

90 "Paul Conover" (575904000)
00:13:09.329 --> 00:13:23.039

So, it's real simple when you get the link after Alicia has received the participant list and that's 24 hours from. Now, she will, you can request this link. She will send you the actual link. What you see is not the actual link.

91 "Paul Conover" (575904000)
00:13:23.039 --> 00:13:30.389

You'll copy and paste that link into Google. Chrome please don't use any other browser. It will not work correctly.

92 "Paul Conover" (575904000)
00:13:30.389 --> 00:13:36.359

Uh, it we've already had several people that said it didn't work and put it in the Chrome and it worked great.

93 "Paul Conover" (575904000)
00:13:36.359 --> 00:13:46.829

So use Google Chrome, please for the process. There are 2 different links. 1 is clearly marked intake team or for intake assessment.

94 "Paul Conover" (575904000)
00:13:46.829 --> 00:13:57.479

Those are going to be used by the intake team only please don't forward those to anyone else other than intake staff, because it will take you to the wrong scheduling calendar.

95 "Paul Conover" (575904000)
00:13:57.479 --> 00:14:00.929
The other link is used for.

96 "Paul Conover" (575904000)
00:14:00.929 --> 00:14:06.149
All other assessment needs and once again, please don't send that to anyone other than.

97 "Paul Conover" (575904000)
00:14:06.149 --> 00:14:15.629
Uh, well, you wouldn't need to send anyone else just try not to cross those too, because they would go to the wrong scheduling calendar.

98 "Paul Conover" (575904000)
00:14:15.629 --> 00:14:20.039
And the link will look something like what you see on the screen there.

99 "Paul Conover" (575904000)
00:14:20.039 --> 00:14:27.779
You will get the real link. Like we said, after Elisa has received the list and you requested.

100 "Paul Conover" (575904000)
00:14:29.549 --> 00:14:34.679
If you don't know how to bookmark, I would highly recommend bookmarking it. Um.

101 "Paul Conover" (575904000)
00:14:34.679 --> 00:14:38.819
Just a quick little reminder there how to do that just hit the little star.

102 "Paul Conover" (575904000)
00:14:38.819 --> 00:14:42.149
There there are other ways to do it if you want.

103 "Paul Conover" (575904000)
00:14:42.149 --> 00:14:55.469
If you're a little bit more tech savvy, you know how to do that, but just simple bookmark. So that, you know, this is a live link to Kelly. You don't have to create an account. You're working off our live account, a live link.

104 "Paul Conover" (575904000)
00:14:55.469 --> 00:14:58.799
So, that's what will be used over and over. You'll use that same link.

105 "Paul Conover" (575904000)
00:14:58.799 --> 00:15:03.989
And just book market, save it and some are convenient for you.

106 "Paul Conover" (575904000)
00:15:06.299 --> 00:15:12.869

So, what you're looking at is the actual screenshot from calender. Whenever you go in, you click on, um.

107 "Paul Conover" (575904000)
00:15:12.869 --> 00:15:18.209
Click on a link, it takes you directly to this page where you.

108 "Paul Conover" (575904000)
00:15:18.209 --> 00:15:22.559
See, the dates are highlighted in bold it there and then you pick a date.

109 "Paul Conover" (575904000)
00:15:22.559 --> 00:15:30.539
And then you click on that, and it takes you to the next screen, which shows you all the available times. So, this is a very simple process.

110 "Paul Conover" (575904000)
00:15:30.539 --> 00:15:34.319
And once you have clicked on the time.

111 "Paul Conover" (575904000)
00:15:34.319 --> 00:15:41.039
Then it will take you to a set of questions that are required to answer to help the assessors know.

112 "Paul Conover" (575904000)
00:15:41.039 --> 00:15:44.609
So the preliminary info and the lease is going to cover those.

113 "Alisa Arthur" (3335275008)
00:15:51.179 --> 00:16:02.009
You're muted at least once you set the date and time, you're gonna get the list of questions. It's going to ask you for the name and email and phone number of the informant.

114 "Alisa Arthur" (3335275008)
00:16:02.009 --> 00:16:06.389
Is when you're asking you for the individual's name and their.

115 "Alisa Arthur" (3335275008)
00:16:06.389 --> 00:16:12.959
Then it's going to ask about the legally responsible person or guardian's name and email.

116 "Alisa Arthur" (3335275008)
00:16:12.959 --> 00:16:26.159
Then the next 1 is going to ask you about the individual's communication style. So we've listed, it'll be a check mark and it's fully verbal partially verbal.

117 "Alisa Arthur" (3335275008)
00:16:26.159 --> 00:16:32.339
Nonverbal sign language. Asl English has a 2nd language.

118 "Alisa Arthur" (3335275008)
00:16:32.339 --> 00:16:40.229
Or an augment of communication, um, also the net, there's going to be a question about it.

119 "Alisa Arthur" (3335275008)
00:16:40.229 --> 00:16:43.409
The reason that you're requesting the moss.

120 "Alisa Arthur" (3335275008)
00:16:43.409 --> 00:16:54.359
Uh, for intake an assessment, it'll say intake or initial waiver request, and then for everybody else, it'll say initial waiver request redetermination.

121 "Alisa Arthur" (3335275008)
00:16:54.359 --> 00:17:01.919
Review due to change in status, um, and then also a critical situation.

122 "Alisa Arthur" (3335275008)
00:17:01.919 --> 00:17:07.889
Um, critical service situation will also be in that list.

123 "Alisa Arthur" (3335275008)
00:17:09.509 --> 00:17:19.014
Um, if you choose the review to do to change in status, you'll need to make sure that you're following guideline 15.

124 "Alisa Arthur" (3335275008)
00:17:19.314 --> 00:17:29.664
so you notice that next question says, if you're requesting a review, then there has to be, you've, you've looked at and follow the steps for the guideline 15.

125 "Alisa Arthur" (3335275008)
00:17:30.449 --> 00:17:35.429
Um, and then the last thing is service coordinator name.

126 "Alisa Arthur" (3335275008)
00:17:35.429 --> 00:17:39.119
Or intake, specialist name and their email address.

127 "Alisa Arthur" (3335275008)
00:17:42.389 --> 00:17:47.664
This is a copy of the email as you can see 1 of the things.

128 "Alisa Arthur" (3335275008)
00:17:47.724 --> 00:17:59.034
1 of the comments that we've gotten multiple times is about the fact that the, in the middle there, it's mentioned smartphone and, um.

129 "Alisa Arthur" (3335275008)
00:17:59.309 --> 00:18:03.359
We can't take that out because this is a Webex template.

130 "Alisa Arthur" (3335275008)

00:18:04.134 --> 00:18:11.124

So, it's a, can text at the end of the meeting invitation we're unable to change the statement.

131 "Alisa Arthur" (3335275008)

00:18:11.604 --> 00:18:21.714

So note the smartphone may be used for the camera and audio function, but will not be appropriate for displaying the assessment items to the person being assessed.

132 "Alisa Arthur" (3335275008)

00:18:21.989 --> 00:18:32.579

You'll also notice there in blue is the Webex. Sometimes people don't quite understand because it doesn't say, Webex. Well, it does say Webex and this 1, but.

133 "Alisa Arthur" (3335275008)

00:18:32.579 --> 00:18:38.729

It did it, it does, they don't really understand that that's their link to be able to get to the Webex meeting.

134 "Alisa Arthur" (3335275008)

00:18:42.599 --> 00:18:50.579

It will also contain at the bottom the questions that were at the end that you submitted along with the answers that you submitted.

135 "Alisa Arthur" (3335275008)

00:18:51.504 --> 00:19:06.264

And it shows that if you request a review of existing, I've contacted 1 of the assessment team leads and a review of the previous assessment was completed and a new 1 is to be done. And this is all according to guideline 15.

136 "Alisa Arthur" (3335275008)

00:19:06.624 --> 00:19:18.084

and there was a question in the chat about where they can find guidelines 15, and that would be on the, uh, DD website for the guidelines. It's there.

137 "Alisa Arthur" (3335275008)

00:19:18.389 --> 00:19:25.799

Um, so again, it'll give you all the questions and answers that you provided.

138 "Alisa Arthur" (3335275008)

00:19:29.489 --> 00:19:35.069

The event at the further down the letter towards the bottom, There'll be the spot that.

139 "Alisa Arthur" (3335275008)

00:19:35.069 --> 00:19:49.529

Paul mentioned about add it to your calendar if it doesn't do it automatically, which it it does for Outlook at this point, but it may not because of your link. Um, but you can add it manually from that spot.

140 "Alisa Arthur" (3335275008)

00:19:51.239 --> 00:19:56.639

And then it also gives the opportunity to reschedule or cancel.

141 "Alisa Arthur" (3335275008)

00:19:56.639 --> 00:20:02.369

If you reschedule, it will bring you back to the original calendar page along with the.

142 "Alisa Arthur" (3335275008)

00:20:02.369 --> 00:20:16.259

For you to pick another date and time, and then if you want to cancel, it'll cancel it and it'll send out an email, but it will not remove it from your calendar. So you'll have to do that. Yourself.

143 "Alisa Arthur" (3335275008)

00:20:16.259 --> 00:20:24.989

Um, in the event of a no show, say the assessor came on. I came for the meeting and there was, uh, somebody.

144 "Alisa Arthur" (3335275008)

00:20:24.989 --> 00:20:34.109

The scheduled person didn't show up the assessor will notify the service coordinator of the missed appointment so that it can get rescheduled.

145 "Alisa Arthur" (3335275008)

00:20:37.169 --> 00:20:47.394

4 hours before the selected date and time the informant will receive a reminder email. It'll look exactly like the, the confirmation email that we just looked at.

146 "Alisa Arthur" (3335275008)

00:20:47.694 --> 00:20:55.404

The only thing will be different on these 2 sentences reminder of the intake assessment. And this is a friendly reminder.

147 "Alisa Arthur" (3335275008)

00:21:00.419 --> 00:21:14.939

Once a is completed a PDF of the report will be sent by email to the service coordinator the intake specialist, the provider, um, relations team, or the provider agency contact person as appropriate.

148 "Neil Harms" (406003968)

00:21:20.069 --> 00:21:29.699

All right, so let's talk a little bit about what the output of the assessment is. So, at the end of the assessment.

149 "Neil Harms" (406003968)

00:21:30.024 --> 00:21:42.774

A report is generated, this is a, will be a 406 page PDF that's generated at the end and that will be provided to, as Lisa said, the individuals that need to get that information.

150 "Neil Harms" (406003968)
00:21:42.774 --> 00:21:56.064

Probably going to be pretty important for for this to be added to the person's file. This will be a copy of that information that gets reference later on. I just wanted to cover the pieces that are in here.

151 "Neil Harms" (406003968)
00:21:56.064 --> 00:21:59.034

You get basic demographic information at the top. at the top

152 "Neil Harms" (406003968)
00:21:59.754 --> 00:22:12.774

Then the 6 areas of functional limitations that are assessed for eligibility for, and for waiver eligibility are listed in those 2 separate columns. So, DD eligibility.

153 "Neil Harms" (406003968)
00:22:12.984 --> 00:22:17.304

You can see that it's labeled substantial functional limitation for DD eligibility.

154 "Neil Harms" (406003968)
00:22:18.234 --> 00:22:29.274

The reason that they're separated is because the cut offs, you know, the percentiles that you have to score are different for waiver eligibility than they are for certain age ranges of.

155 "Neil Harms" (406003968)
00:22:29.339 --> 00:22:31.409

Eligibility.

156 "Neil Harms" (406003968)
00:22:32.154 --> 00:22:46.344

An example is individuals that come in for services that are age 0 to 4 they have different cut scores than for individuals who are 5 years old and older. So we had we had to separate those things out in this way.

157 "Neil Harms" (406003968)
00:22:46.794 --> 00:23:00.684

You'll also see a line below that that says reevaluation of eligibility and functional limitations is recommended at age. That will be populated with an age. If a person came in and under those youth criteria.

158 "Neil Harms" (406003968)
00:23:01.409 --> 00:23:15.534

And, for other reasons, that may that we may decide we need to have that done, but generally speaking, the reassessment applies to folks that come in are made eligible the 1st steps criteria. Those are really the only ones that change over time.

159 "Neil Harms" (406003968)
00:23:15.594 --> 00:23:18.354
There may be some other reasons down the road but that's the main 1.

160 "Neil Harms" (406003968)
00:23:20.154 --> 00:23:33.114
Bottom left side, you'll see the rate allocation score. We've been using the MAS for doing the right allocation scores for individuals in the comprehensive waiver since July of 21. so folks that are involved in that process pretty well established.

161 "Neil Harms" (406003968)
00:23:33.114 --> 00:23:35.184
How that how that all works,

162 "Neil Harms" (406003968)
00:23:35.184 --> 00:23:48.654
the priority of need score is in the bottom right hand corner just wanted to let you all know if you hadn't picked up on that yet that the 1 through 12 is changing to a 1 through 5 scale. scale

163 "Neil Harms" (406003968)
00:23:48.719 --> 00:23:55.679
With 5, being high, just as 12 of the largest number is the high, um, currently on the.

164 "Neil Harms" (406003968)
00:23:56.424 --> 00:24:05.994
So that's just going to be an adjustment down the road. I think a lot of folks haven't built into their the way they talk about things that you have to be a 12, that kind of thing.

165 "Neil Harms" (406003968)
00:24:06.834 --> 00:24:13.704
Now, where it's a 1 through 5 scale, and it's just to simply simplify the simply simplify the process.

166 "Neil Harms" (406003968)
00:24:18.389 --> 00:24:33.264
The rest of the report includes items that we refer to as the stage 3 items these are all of the, what used to be called the Oregon questions that were a part of the, that we used to use these aren't the exact same questions.

167 "Neil Harms" (406003968)
00:24:33.264 --> 00:24:47.664
They've been modified somewhat, but these are the items that are generally designed to get at enhanced behavioral support, needs, enhanced medical support, needs things like hearing vision issues with mobility transfers.

168 "Neil Harms" (406003968)
00:24:47.664 --> 00:24:48.384
It's all of that kind of.

169 "Neil Harms" (406003968)
00:24:48.389 --> 00:24:51.714
This stuff is added into this stage 3 items,

170 "Neil Harms" (406003968)
00:24:52.224 --> 00:25:03.684
then we thought that folks would be interested in having the results of those items come out to them because they may be useful for maybe light planning purposes.

171 "Neil Harms" (406003968)
00:25:03.714 --> 00:25:15.204
It's not the models was never designed to be a planning tool and as we move into the connection case management system sometime this summer, and that's currently scheduled for mid July.

172 "Neil Harms" (406003968)
00:25:16.584 --> 00:25:26.874
There is a much more robust assessment tool, which is what it's called in connection that that is, will be used for developing the ISP.

173 "Neil Harms" (406003968)
00:25:27.324 --> 00:25:38.454
So, in the meantime, you'll have access to this information, but probably not something that I would rely on completely for developing the that's not what it's intended purposes.

174 "Neil Harms" (406003968)
00:25:40.644 --> 00:25:51.594
So, what happens next support, coordinators and index specialists who have completed this training will be sent the appropriate calendar scheduling link. I want to circle back to the scheduling link.

175 "Neil Harms" (406003968)
00:25:51.954 --> 00:26:06.474
So, we talked about there being 2 different links 1 for support coordinators and 1 for intake staff. The reason they're separate is because they, they function on 2 different time frames under under the leak decree, which some of you are probably heard of.

176 "Neil Harms" (406003968)
00:26:06.774 --> 00:26:09.414
We have very specific.

177 "Neil Harms" (406003968)
00:26:09.894 --> 00:26:24.444
Short timelines for people that apply for services and in terms of us being able to determine eligibility so to do that and meet those timelines we have to preserve a certain number of intakes intake, only slots.

178 "Neil Harms" (406003968)
00:26:24.444 --> 00:26:39.024

So, that those people just don't have to wait to get to an assessor so that they can get in the system. It's also why you shouldn't forward the intake link. If you have that to somebody else, that's not an intake because it just has the, the problem with.

179 "Neil Harms" (406003968)
00:26:39.299 --> 00:26:48.239

We could end up having all of our intake slots, booked up with assessment slots for other needs and then we'd have difficulty meeting those federal timeline requirements.

180 "Neil Harms" (406003968)
00:26:49.524 --> 00:26:50.814

Another another reason,

181 "Neil Harms" (406003968)
00:26:50.814 --> 00:27:05.814

you don't want to forward that link either of the links is and also why those links will not exist on the state's Internet or intranet site is because you just don't want those out for the general public to have access

182 "Neil Harms" (406003968)
00:27:05.814 --> 00:27:18.234

to. Somebody might find that link click on and say oh, well, this is neat. Pick a time. And now we've got a time burned for somebody who may not even be in the system. So once you get the link, keep the link to yourself.

183 "Neil Harms" (406003968)
00:27:18.774 --> 00:27:32.934

We'd also want to make sure that anybody that gets the link has completed this training. So they understand this level of background and understand why you keep that link to yourself. This presentation wasn't designed to be a train.

184 "Neil Harms" (406003968)
00:27:32.934 --> 00:27:45.024

The trainer, we've had that come up with said, well, I'll attend this and then I'll share this presentation with my staff. We don't want that we want everybody to attend in person. So we have several more.

185 "Neil Harms" (406003968)
00:27:46.139 --> 00:27:50.279

Of these sessions coming up, we'd encourage folks to get in there and and.

186 "Neil Harms" (406003968)
00:27:50.279 --> 00:28:00.029

And take 1 of these, if you feel like, you haven't got enough information from this 1, feel free to sign up for another 1 of the later ones coming up. There's, there's no reason that you can't repeat it.

187 "Neil Harms" (406003968)

00:28:01.614 --> 00:28:14.454

Uh, individuals who have completed this training. They use the calendar link to schedule, a miles assessment to occur after January. 1st, 23. so, we know that folks are going to have some assessment needs. That are coming up and some of them will be after January.

188 "Neil Harms" (406003968)

00:28:14.454 --> 00:28:24.474

1st, so if you completed the training, then you need an assessment that that is coming up then after January 1st is fine. Here's what we would really ask.

189 "Neil Harms" (406003968)

00:28:24.474 --> 00:28:30.954

If you have 1 that's coming up that you can complete now and move forward to. to

190 "Neil Harms" (406003968)

00:28:31.049 --> 00:28:35.154

Services to somebody that really needs those services. Go ahead and use the current process.

191 "Neil Harms" (406003968)

00:28:35.154 --> 00:28:46.824

Now, if you need a violin done now to do a violent now, if you need them a copy down now, doing a copy done now, realized that after January, 1st, you will not be able to administer it.

192 "Neil Harms" (406003968)

00:28:46.824 --> 00:29:00.864

Well, let me correct that you can give a violent or maccabi if you want to, after January. 1st, it just won't be valid for anything. So, use the scheduling link to get them scheduled after January. 1st, because assuming that.

193 "Neil Harms" (406003968)

00:29:01.049 --> 00:29:07.589

Goes through appropriately. That will be the only assessment that will be used for these purposes.

194 "Neil Harms" (406003968)

00:29:08.514 --> 00:29:22.944

If you have ongoing questions about the or things related to this feel free to reach out to Elisa her emails on there, and you can reach out to me as well at Neil dot harms at dot dot. Gov. Most folks know how to find me.

195 "Neil Harms" (406003968)

00:29:25.049 --> 00:29:39.299

All right, so now we're going to presumably have some good questions. So I'm going to circle back to the top of the chat and we'll start working our way through and answering some questions for folks.

196 "Neil Harms" (406003968)

00:29:45.504 --> 00:29:59.214

So, we had a question about so clients can use a cell phone. Correct? But assessors need to use a computer or a large screen device. That's that's it's partially correct. Hopefully the followup caught most of this.

197 "Neil Harms" (406003968)

00:29:59.514 --> 00:30:13.644

So, just to remind a cell phone can be used for the camera and audio feature, but it can't be used to display the screen that the individual needs to see that needs to be a quote unquote standard iPad.

198 "Neil Harms" (406003968)

00:30:13.859 --> 00:30:22.409

Device not 1 of the meetings, but kind of normal quote, unquote, normal size, iPad, or a laptop screen.

199 "Neil Harms" (406003968)

00:30:22.409 --> 00:30:36.719

You know, something that has a reasonable size so that they can see the visuals. The assessor's screen is remote. And of course, we'll be whatever they have available to them because they have different requirements being the assessor on their end of it.

200 "Neil Harms" (406003968)

00:30:42.449 --> 00:30:51.449

So, someone who has the models not be administered in person? What we anticipate that virtually 0.

201 "Neil Harms" (406003968)

00:30:51.449 --> 00:30:59.459

Of these will be completed in person. There could be rare instances where individuals are simply not able to access.

202 "Neil Harms" (406003968)

00:30:59.484 --> 00:31:11.514

Any of the requisite technology and if this is the case that and the intake staff is just simply unable to get them to a location where they're able to do that,

203 "Neil Harms" (406003968)

00:31:11.784 --> 00:31:20.754

then it will be possible for an assessor to take care of that assessment. You'll need to get in touch with with Alisa, Paul directly to get some.

204 "Neil Harms" (406003968)

00:31:22.134 --> 00:31:35.904

Get some accommodations made to get that done, but very likely how that will work is getting the individual to the regional office and we have currently assessors that will be housed in every regional office.

205 "Neil Harms" (406003968)

00:31:36.204 --> 00:31:49.824

So that there will be a possibility to do in person if we absolutely have to that. This has not been our experience with all the ones where we've

been doing rate allocation scores. I don't think we've done any in person since going to this.

206 "Neil Harms" (406003968)
00:31:50.514 --> 00:31:51.624
And in fact.

207 "Neil Harms" (406003968)
00:31:51.659 --> 00:32:02.519
Everybody prefers being a distance, it just makes it makes life easy on lots of folks. So they have all found ways to access the technology.

208 "Neil Harms" (406003968)
00:32:02.519 --> 00:32:11.099
Just throwing that out there. I know I know that's not 100% answer and we'll have some things that we'll have to resolve going forward but, um.

209 "Neil Harms" (406003968)
00:32:11.099 --> 00:32:25.704
That that's what our anticipation is, what should be done if the Guardian informed does not have an email address. So we had 1 slide that, that spoke about this. So, the support coordinator intake staff.

210 "Neil Harms" (406003968)
00:32:26.004 --> 00:32:41.004
If those folks don't have email addresses, they would be responsible for providing that information via snail mail, United States, Postal service, you'll mail it to them. And then the 24 hour reminder probably won't be super valuable for them. them

211 "Neil Harms" (406003968)
00:32:41.099 --> 00:32:53.994
They don't have email so you probably want to mark that on your calendar and make sure that you made a phone call to give them a reminder beforehand because the, the rescheduling with this,

212 "Neil Harms" (406003968)
00:32:54.144 --> 00:33:04.494
the outcomes of that if somebody knows shows an appointment, not really a different than if they know show stuff, now, it just, it means you get to get back with them and try and figure out how to get the assessment done down the road.

213 "Neil Harms" (406003968)
00:33:04.829 --> 00:33:11.969
And you hope that you can meet all of your timelines if they, if they miss that it's also the reason why we're recommending you.

214 "Neil Harms" (406003968)
00:33:11.969 --> 00:33:15.719
You get out ahead of this at least 30 days.

215 "Neil Harms" (406003968)
00:33:16.134 --> 00:33:30.594

Now, I'm not saying that keep in mind the timeframe for when other stuff needs to be done the whole 90 days before your and all that kind of stuff. No, that's changed. We're just saying that the scheduling for this works a lot.

216 "Neil Harms" (406003968)
00:33:30.594 --> 00:33:44.274

Like, when you make a phone with your dentist, if you need to see your dentist tomorrow, it could be real tough to get an available slot. If you screwed out, where you call a 30, 30 days in advance to make such an appointment.

217 "Neil Harms" (406003968)
00:33:44.304 --> 00:33:45.654

You're probably a lot more likely.

218 "Neil Harms" (406003968)
00:33:45.719 --> 00:33:49.889

To get in there and get that appointment time available and get your needs met.

219 "Neil Harms" (406003968)
00:33:52.979 --> 00:34:01.919

Where can we find guideline? 15 guideline 15 as Lisa said is with all of the guidelines on the website.

220 "Neil Harms" (406003968)
00:34:03.144 --> 00:34:16.254

Guideline 15 is specifically about how to request a review for rate allocation score, but we'll modify that so that it covers all of these these scenarios it's essentially the same process.

221 "Neil Harms" (406003968)
00:34:16.254 --> 00:34:27.774

You're just you're just asking for review 1 of our assessors. We'll go through that review. It'll probably be a lease or Paul, they'll go through it and see if there's an error has been made.

222 "Neil Harms" (406003968)
00:34:28.074 --> 00:34:31.704

The net result of that is if we decide that that.

223 "Neil Harms" (406003968)
00:34:31.919 --> 00:34:37.824

It just doesn't reflect the needs that there was some kind of problem with the original assessment. We would probably just redo.

224 "Neil Harms" (406003968)
00:34:38.754 --> 00:34:47.604

We do a model with a different assessor, and we'd ask for a different informant and that way we'd be able to come up and make sure that our assessment is as valid as we can get it.

225 "Neil Harms" (406003968)

00:34:51.654 --> 00:35:01.134

This PowerPoint will be made available to everyone. It might not be immediately because we've been making updates to the presentation over the last 3, because we tend to learn stuff in each 1 of these.

226 "Neil Harms" (406003968)

00:35:02.124 --> 00:35:09.054

But we will fire fire off a copy of this to all of the participants that we have email addresses for.

227 "Neil Harms" (406003968)

00:35:10.704 --> 00:35:18.174

Also, at the end of this, we will have 1 recorded version and an, that we posted to the website. So going forward.

228 "Neil Harms" (406003968)

00:35:18.174 --> 00:35:31.944

If we have new support coordinators that are hired, after we get done with these or new intake staff, they'll be able to go in and watch that video and that will cover the training of how do I use and understanding how how all of those pieces and parts were.

229 "Neil Harms" (406003968)

00:35:34.409 --> 00:35:43.289

Okay, can support coordinator still serve as an informal for individuals who do not have any performance? So, this is this question has come up on every call.

230 "Neil Harms" (406003968)

00:35:43.974 --> 00:35:49.224

And the answer to that is a very, very, very qualified. Yes.

231 "Neil Harms" (406003968)

00:35:49.554 --> 00:36:00.924

So if if there's no other informant, I mean, no other informant and the only person that knows them well enough to answer. These questions is the support coordinator.

232 "Neil Harms" (406003968)

00:36:01.284 --> 00:36:11.754

Then we would make a, we would make a concession and go that route. What we can't do is have that just be the defacto answer. And the reason behind that is that.

233 "Neil Harms" (406003968)

00:36:12.719 --> 00:36:26.279

Folks that have a vested interest in the outcome of the assessment are usually not the best folks to have doing the assessment and you want it to be as objective as possible. I know with a lot of our folks that are in residential services.

234 "Neil Harms" (406003968)

00:36:26.279 --> 00:36:40.584

We end up with the provider. Definitely being the best possible informant for them. It's not an ideal scenario, but that's just how that deal works sometimes with support coordination.

235 "Neil Harms" (406003968)
00:36:40.884 --> 00:36:55.854

If you exhaust all other possibilities, then I would encourage you to talk with Lisa Paul or somebody and say, hey, here's the scenario. They'll help coach through that. And if that's where we land. Well, then then that's where we land.

236 "Neil Harms" (406003968)
00:36:56.279 --> 00:36:59.159

Um, but it it should not be the default position.

237 "Neil Harms" (406003968)
00:37:06.659 --> 00:37:09.839

Okay, so, um.

238 "Neil Harms" (406003968)
00:37:09.839 --> 00:37:17.759

Sean Wade, thank you for your comment about Justin we'll get that pulled out and make sure that that he gets added to the list.

239 "Neil Harms" (406003968)
00:37:19.979 --> 00:37:34.344

Um, here's, uh, someone, this is, this is my 2nd call. I've been able to view the scheduling app. I was confused about what names go, where I believe that I entered it wrong. I put in my client's name and her family's email address.

240 "Neil Harms" (406003968)
00:37:34.344 --> 00:37:41.604

So, it went directly to them was I supposed to enter my name and email at the top end at the bottom.

241 "Alisa Arthur" (3335275008)
00:37:42.834 --> 00:37:48.564

Alisa, you want to take that? No, you wouldn't enter it in both places.

242 "Alisa Arthur" (3335275008)
00:37:48.564 --> 00:38:00.684

You you did enter it correctly if you put the families, like the informants name at the top, with their email address and phone number, and then the individual's name and ID, you did that right?

243 "Alisa Arthur" (3335275008)
00:38:00.684 --> 00:38:11.814

And your name should have been at the bottom, the reason that you're going to also get a copy of the confirmation is because you're the 1, putting it into the system. So it will automatically send it to, you.

244 "Alisa Arthur" (3335275008)
00:38:15.240 --> 00:38:19.950

I hope that helps if not, please reach out to me and we'll talk we'll walk it through.

245 "Neil Harms" (406003968)
00:38:22.410 --> 00:38:36.720

Here's a question when scheduling the assessment, what should be done if the Guardian informative does not have an email address then snail mail US Postal Service you'll, you'll have to coordinate those activities old school style.

246 "Neil Harms" (406003968)
00:38:41.875 --> 00:38:55.465

Does this also replace the annual? It does not this is the information that you would use to complete the again no, no, no real change from from our current process.

247 "Neil Harms" (406003968)
00:38:55.765 --> 00:39:10.375

So, today you get the information about functional limitations from a or a violin so that you can complete the going forward you'll need the results of the MAS, because that's how you get the functional limitations. But it does not replace the, it just feeds it.

248 "Neil Harms" (406003968)
00:39:14.130 --> 00:39:23.190

Uh, question, do we need to schedule those assessments for all individuals or just when their current assessment expires that's a great question.

249 "Neil Harms" (406003968)
00:39:23.190 --> 00:39:35.215

So, we absolutely do not want you to schedule miles assessments for everybody because the assessment team will drown. There's no way that they can do, you know, 8,000 assessments in January.

250 "Neil Harms" (406003968)
00:39:35.215 --> 00:39:49.675

So, if you have an existing and valid assessment that meets the time frames for today, and keeping in mind that we have appendix K and those, those things related to the public health emergency,

251 "Neil Harms" (406003968)
00:39:49.675 --> 00:39:52.975

those extensions, they're still in place. So. so

252 "Neil Harms" (406003968)
00:39:53.190 --> 00:40:07.345

Say I do a copy today that copy is valid for 2 years for sure. And 3 years if the public health emergency continues for for a good long time yet. So yeah, no, no need to. No need to grab him off.

253 "Neil Harms" (406003968)
00:40:07.375 --> 00:40:10.705

If you already have the information that you have.

254 "Neil Harms" (406003968)
00:40:12.300 --> 00:40:19.110
Um, 1 of the little caveats to that caveat for a priority of need.

255 "Neil Harms" (406003968)
00:40:19.110 --> 00:40:25.140
If you need a new, remember you got to get them to do that and.

256 "Neil Harms" (406003968)
00:40:25.705 --> 00:40:39.535
You know, it's related to those emergency criteria if you run into 1 of those emergency criteria, say the individual at risk of homelessness. So they're aging out of kids something like that. Then you would make the request.

257 "Neil Harms" (406003968)
00:40:39.535 --> 00:40:47.455
You'll you'll put that information into the request of your rationale of why it needs to be in and then the assessment team will take it from there.

258 "Neil Harms" (406003968)
00:40:52.440 --> 00:40:55.860
What are the accommodations for individuals who are blind?

259 "Neil Harms" (406003968)
00:40:56.910 --> 00:41:10.800
So, for for individuals who are blind, they, there's a pretty good, pretty good chunk of this that they will probably not be able to to complete. And so Alisa, do you want to talk about how that's been done?

260 "Alisa Arthur" (3335275008)
00:41:12.120 --> 00:41:15.960
Well, if they if they're blind.

261 "Alisa Arthur" (3335275008)
00:41:15.960 --> 00:41:29.395
And, and the same way, if a person is death, there's some areas that, like the 1st, couple of the sections, it's requiring them to answer questions orally, um, to read some things.

262 "Alisa Arthur" (3335275008)
00:41:29.395 --> 00:41:31.255
So, um.

263 "Alisa Arthur" (3335275008)
00:41:32.005 --> 00:41:39.835
If they can't see it, they wouldn't be able to do to do either while they'd be able to do the verbal memory, but they wouldn't be able to do the reading.

264 "Alisa Arthur" (3335275008)
00:41:40.405 --> 00:41:53.455

Um, and it would seem to mean that if they're not able to do the reading, because they're blind, that that would lead to a limitation of that particular area. Um, they're also on the map. There's some questions that we would probably have to skip.

265 "Alisa Arthur" (3335275008)

00:41:53.965 --> 00:41:57.085

There are, there are some that we read out loud.

266 "Alisa Arthur" (3335275008)

00:41:57.390 --> 00:42:08.880

So, we might be able to do those as we able to do those. Um, and there's other sections where we ask them to physically do things for us. So we'd probably be able to do those as well.

267 "Alisa Arthur" (3335275008)

00:42:11.670 --> 00:42:20.220

I don't know that I've done 1. that's with someone that is blind. I have with someone who is deaf. Paul. Have you done? Well with somebody that's fine.

268 "Paul Conover" (575904000)

00:42:20.220 --> 00:42:27.510

Can you speak to that? Yeah, it's exactly, like you said, if, I mean, we're trying to determine, I mean, if they can't read it.

269 "Paul Conover" (575904000)

00:42:27.510 --> 00:42:37.230

Then they can't read it, and that's what that's what the assessment is reaching out to to find those limitations. So that's exactly how we've done with blind consumers.

270 "Neil Harms" (406003968)

00:42:38.250 --> 00:42:51.540

Yeah, 11 of the 1 of the things we haven't really talked about is we almost always have the question. Well, can the support coordinator be in the room during the assessment? And the answer to that is is.

271 "Neil Harms" (406003968)

00:42:51.565 --> 00:43:03.505

No, typically, you just don't you don't want extra people participating in it at all and here's why so this is a norm reference test. It's not a criteria reference test.

272 "Neil Harms" (406003968)

00:43:03.535 --> 00:43:15.625

So, since it was normed using a large number of individuals in the normative population that we normed it in a specific way, meaning that the assessor, the individual,

273 "Neil Harms" (406003968)

00:43:15.625 --> 00:43:21.445

and the informer are the only people that participate once you start adding more people to the mix, then you.

274 "Neil Harms" (406003968)
00:43:21.540 --> 00:43:33.660
Introduce more error to the assessment the more error you put in there,
the more likely you are to get results that aren't aren't useful in terms
of comparing to that norm group. So.

275 "Neil Harms" (406003968)
00:43:33.660 --> 00:43:42.900
You know, if a person who was not involved in the assessment was in the
assessment, they would need to be where.

276 "Neil Harms" (406003968)
00:43:43.135 --> 00:43:51.085
Nobody could see them, nobody could hear them. They were not able to
comment it's just our nature to try and be helpful and help people do.

277 "Neil Harms" (406003968)
00:43:51.085 --> 00:44:00.505
Well, and the last thing you want to do with this particular assessment
is try to help people do they do their best on it? They just need to do
what they can do.

278 "Neil Harms" (406003968)
00:44:00.870 --> 00:44:14.820
The better you do on the assessment, the less likely you already get into
a get into a waiver, the less like you are to be eligible for services.
So it's not really their best interest for folks to try and help them do
better.

279 "Neil Harms" (406003968)
00:44:14.820 --> 00:44:18.480
It's a discrimination tool it's designed.

280 "Neil Harms" (406003968)
00:44:18.480 --> 00:44:22.050
For people to fail out of it at some point. Um.

281 "Neil Harms" (406003968)
00:44:22.050 --> 00:44:35.520
And any assessment where you complete 100% of the items, and you do it
perfectly, it only tells you, you beat the test. It doesn't actually tell
you anything beyond that because there has to be a cut off in order for
us to learn something.

282 "Neil Harms" (406003968)
00:44:35.520 --> 00:44:45.180
So, I know that was a lot of jargon and jibberish, but hopefully that
made sense in terms of limiting the number of individuals that are
actually in the assessment.

283 "Neil Harms" (406003968)
00:44:49.170 --> 00:44:56.485

Clients coming to the office to do the assessment, if they don't have a device in in rare instances. Yeah, I think that's I think that's what we'll need to do.

284 "Neil Harms" (406003968)
00:44:56.905 --> 00:45:07.075

And hopefully, all of the all, the places will have some technology available for folks to be able to to hop on and take part in that assessment. Again.

285 "Neil Harms" (406003968)
00:45:07.075 --> 00:45:18.055

If we run into those, those situations and we will and you need you need, help with resolving that. That's what our assessment team is for us to reach out to them and help brainstorm some solutions for those things.

286 "Neil Harms" (406003968)
00:45:20.190 --> 00:45:34.770

Is there a way to request an urgent or emergent assessment? If we have someone with an emergency waiver request? Yeah, you'll get in with Lisa directly and we'll try and we'll try and shoehorn that assessment. And to make sure that happens as rapidly as possible.

287 "Neil Harms" (406003968)
00:45:37.405 --> 00:45:49.915

What am I probably still be valid for 2 years if I were to do 1 in January or will they need to be replaced by if you do a more copy in January? It's an invalid assessment, because the email copy will be dead in January.

288 "Neil Harms" (406003968)
00:45:51.024 --> 00:46:04.435

The replaces the maccabi vineland, all those other assessments that have historically been used, they're replaced in. So the copy is just a defunct instrument after January. 1st again.

289 "Neil Harms" (406003968)
00:46:04.770 --> 00:46:12.540

That January 1st, we go live and makes it through in its time frame, but we have every anticipation that that's how That'll work.

290 "Alisa Arthur" (3335275008)
00:46:14.125 --> 00:46:28.105

Now, if you have 1, that's done in December, then it would be done, it would be good for 2 years or anyone, you know, it's already been done up to that point. If it's less than 2 years old, then it would still be good.

291 "Alisa Arthur" (3335275008)
00:46:28.105 --> 00:46:29.395

We're going to phase, em, in.

292 "Neil Harms" (406003968)
00:46:29.700 --> 00:46:41.370

That's that's correct. Yeah. I didn't scroll down far enough in the comments. Yes. 1, that's one's done in December. Just as Lisa said it's valid for whatever the timeframe is.

293 "Neil Harms" (406003968)
00:46:41.665 --> 00:46:53.485

Then we get to and, you know, talked about this a little bit. It's 2 years for sure. Because that's what we have set up under the appendix K extensions and flexibilities under the public health emergency.

294 "Neil Harms" (406003968)
00:46:53.485 --> 00:46:58.105

You can add another year to that, but we may come out of that. In which case? It's 2 years.

295 "Neil Harms" (406003968)
00:47:00.565 --> 00:47:15.475

For people who enter intake now being given Mas before they are assigned to a, are people who are entering the intake now we can go to Mas and no, not not now because it's not valid until after January. 1st.

296 "Neil Harms" (406003968)
00:47:15.780 --> 00:47:22.560

So the only thing that the mouse is being used for today is for rate allocation scores.

297 "Neil Harms" (406003968)
00:47:26.610 --> 00:47:41.215

What if a translator needed for the individual guarding, but the translator can only access via phone and is unable to view the assessment screen we should be able to share that Webex meeting with them. And they would be able to get in. And they would, they'll be able to see all of it.

298 "Neil Harms" (406003968)
00:47:41.215 --> 00:47:44.455

So I don't think that that's an issue. Um.

299 "Neil Harms" (406003968)
00:47:44.790 --> 00:47:47.940

That's a good that's a good question.

300 "Neil Harms" (406003968)
00:47:47.940 --> 00:47:56.010

Translators and interpreters will have to work through those things as we go, but generally speaking, the technology plays pretty nice together.

301 "Neil Harms" (406003968)
00:47:59.580 --> 00:48:14.065

So the only Apple app for scheduling without input of an email for a guardian or informing, I just want to make sure that it is not designated as a required field if it is a required field and no, 1 has access to that.

302 "Neil Harms" (406003968)
00:48:14.125 --> 00:48:18.655
You just put in your own email address to satisfy the requirement um.

303 "Neil Harms" (406003968)
00:48:19.020 --> 00:48:27.240
So, there's your work around and then you'll probably get 2 copies of the email, but either way, you'll know why you'll know why you're doing it.

304 "Alisa Arthur" (3335275008)
00:48:31.170 --> 00:48:34.410
The required field it is.

305 "Neil Harms" (406003968)
00:48:34.410 --> 00:48:47.610
Okay, yeah, so if it is and none of none of the, none of and the informant has absolutely no access to any of those kinds of things, then you would just use your own email address and then you'd have to notify them via via snail mail.

306 "Neil Harms" (406003968)
00:48:49.375 --> 00:49:02.005
Will there be someone we can contact to supplier offer tablets or computers for our individuals families to be able to complete the assessment? We're not going to be providing tablets computers, or any of those kinds of things.

307 "Neil Harms" (406003968)
00:49:02.005 --> 00:49:16.015
If you end up with, where they cannot access that. Technology, either at the then they would need to get in touch with the regional office to to see if they could arrange for a spot there to make that happen.

308 "Neil Harms" (406003968)
00:49:17.335 --> 00:49:18.895
And, like I said, get with.

309 "Neil Harms" (406003968)
00:49:18.990 --> 00:49:27.990
Elisa Paul, somebody on the assessment team will figure it out. So in rare instances, it just won't be possible.

310 "Neil Harms" (406003968)
00:49:27.990 --> 00:49:38.815
I have a feeling that'd be super duper rare. I know folks are concerned about it because it probably will happen at some point. But we, we do have the ability to have an assessor go out to that individual's home.

311 "Neil Harms" (406003968)
00:49:38.815 --> 00:49:43.015
Just like we did in days of your and do the assessment in person.

312 "Neil Harms" (406003968)
00:49:43.375 --> 00:49:57.895

It just, we don't really want to make that the default position, because we only have so many assessors on the assessment team and, you know, driving, you know, a couple hours a way to do an assessment. Basically takes them out of all of the assessments. They would.

313 "Neil Harms" (406003968)
00:49:57.990 --> 00:50:04.860

Done for that day so if we need to we will do that we're hoping that the need for that is very, very small.

314 "Neil Harms" (406003968)
00:50:11.970 --> 00:50:23.880

Does the service coordinator attend the assessment meeting? No, they, they would not again accepting those rare, rare instances where they might be the informant. Then obviously they'd be there.

315 "Neil Harms" (406003968)
00:50:24.990 --> 00:50:39.925

Otherwise, no can a, being informing if the individual does not have any natural supports or guardian as we've said, it's, it's a possibility. We just would like, for it to, to be very rare.

316 "Neil Harms" (406003968)
00:50:47.035 --> 00:50:58.225

I want to verify. My supervisor is stating, we can begin requesting the MAS now, are to complete assessments ourselves until the CSR is approved. Both of those assessments. Both.

317 "Neil Harms" (406003968)
00:50:58.255 --> 00:51:02.905

Both of those are correct you can ask for a now if you need it after January.

318 "Neil Harms" (406003968)
00:51:02.905 --> 00:51:16.315

1st, that's why we've thrown out the calendar link so that you'll be able to get that link and go out and schedule that if you can accomplish the assessment between now, and the end of December and that helps, you move forward and get great services to a great person.

319 "Neil Harms" (406003968)
00:51:16.380 --> 00:51:19.950

And needs great services, then we would encourage you to go ahead and do that.

320 "Neil Harms" (406003968)
00:51:23.820 --> 00:51:28.200

Does the Guardian attend the meeting or the agency.

321 "Neil Harms" (406003968)
00:51:28.200 --> 00:51:34.470

The only reason the Guardian would attend the ma's as if the Guardian was the informant.

322 "Neil Harms" (406003968)
00:51:34.470 --> 00:51:43.650
Otherwise they wouldn't, we're back to that whole thing of adding error.
It should be the assessor.

323 "Neil Harms" (406003968)
00:51:43.650 --> 00:51:52.680
The informant and the individual, those are the 3 people that should be
involved in the assessment and anybody else shouldn't be around.

324 "Neil Harms" (406003968)
00:51:56.095 --> 00:52:10.045
You know, if, if we're talking about tales of the bell curve sorts sorts
of things, every once in a while you're going to run into somebody that
has, maybe some really significant behavioral issues, where they're going
to need to have have a little bit more support.

325 "Neil Harms" (406003968)
00:52:10.345 --> 00:52:12.715
But again to probably pretty rare.

326 "Neil Harms" (406003968)
00:52:14.605 --> 00:52:28.645
Clients need to touch the screen to answer questions, or can they use the
mouse to answer questions? They don't they don't have any interaction
with the computer in terms of computer skills. That's a great question.
We forgot to bring that up. All they have to do is look at the screen.

327 "Neil Harms" (406003968)
00:52:29.335 --> 00:52:40.045
It's it's visual interaction they're asked to point at certain items on
the screen. They're asked to read off of the screen, but that's it.
There's no, you don't have to know how to use a mouse.

328 "Neil Harms" (406003968)
00:52:40.075 --> 00:52:46.315
You don't have to use a keyboard if you can watch TV, you've got all the
skills that you need to.

329 "Neil Harms" (406003968)
00:52:46.680 --> 00:52:51.840
To to complete the assessment from the, from the person being assessed
side of it.

330 "Neil Harms" (406003968)
00:53:06.300 --> 00:53:12.330
Um, oh, okay. Um.

331 "Neil Harms" (406003968)
00:53:12.715 --> 00:53:24.145
If another question about if the Guardian doesn't have an email address,
what do we enter there? You, you'll use your own email address as the
default to complete those, those required fields.

332 "Neil Harms" (406003968)
00:53:24.145 --> 00:53:30.385
If they don't have that information now, you got to put something in. So it'll have to be your own email address.

333 "Neil Harms" (406003968)
00:53:30.630 --> 00:53:37.590
And then you'll, you'll need to take care of notifying all those folks via, via post office you, as opposed to us.

334 "Neil Harms" (406003968)
00:53:37.590 --> 00:53:50.490
Just to be clear if I need a pond now I still use the current process. That is correct. It's only after January 1st, 23 that I would start using the MAS also. Correct?

335 "Neil Harms" (406003968)
00:53:55.050 --> 00:54:07.890
Any advice how to prepare folks for the feelings they may have during this assessment this may feel very much, like, failing a test for some folks. You know, that's that's that's a valid thing. Um.

336 "Neil Harms" (406003968)
00:54:07.890 --> 00:54:18.000
We have not had that experience with the folks that have that have done the, the thousands that have already been completed.

337 "Neil Harms" (406003968)
00:54:18.000 --> 00:54:30.510
Our assessors are really good at helping folks feel comfortable with it and there really isn't a workaround for that. I mean, as we stated earlier, this is a test that everybody fails.

338 "Neil Harms" (406003968)
00:54:31.015 --> 00:54:45.805
You know, quote unquote and you have, let's not call it failing. Let's call it hitting a ceiling. You have to hit a ceiling so that the test assesses something. And that process may be uncomfortable for some folks.

339 "Neil Harms" (406003968)
00:54:46.645 --> 00:54:48.955
But our experience has been that that.

340 "Neil Harms" (406003968)
00:54:49.290 --> 00:54:52.560
Most folks.

341 "Neil Harms" (406003968)
00:54:52.560 --> 00:55:04.680
Don't they don't they don't have any long term effects for any of that it's just a I did that thing and then I go have lunch. It's not it's not that intrusive.

342 "Neil Harms" (406003968)
00:55:09.385 --> 00:55:20.665
Okay, so we have so, if they were able to read braille, would they be able to do the assessment in person? So that part of the assessment would not be counted off? No, we don't have that kind of conversion.

343 "Neil Harms" (406003968)
00:55:20.665 --> 00:55:31.195
And again, as we discussed earlier, it's not I know this sounds terrible. It's not really in there, it's not in their best interest to, uh.

344 "Neil Harms" (406003968)
00:55:31.530 --> 00:55:40.770
To do great if you, if you do poorly, you're more likely to get access to services. So, a lot of these types of things, um.

345 "Neil Harms" (406003968)
00:55:40.770 --> 00:55:48.450
Where we're assessing against a normative population, so that.

346 "Neil Harms" (406003968)
00:55:48.450 --> 00:55:56.700
That that group that was assessed, they wouldn't, they wouldn't have been able to read braille. So, you know, it's, it's.

347 "Neil Harms" (406003968)
00:55:56.700 --> 00:56:00.480
It's, it's just a different thing.

348 "Neil Harms" (406003968)
00:56:01.165 --> 00:56:07.585
I'm not sure another way to express that if you wanted to have a chat with me about, it feel free to reach out with out to me directly.

349 "Neil Harms" (406003968)
00:56:08.695 --> 00:56:19.885
But what I'm getting at is is if they don't do as well, because they're not able to see the screen that that helps them get into services where they can, where they can get other needs met.

350 "Neil Harms" (406003968)
00:56:25.075 --> 00:56:39.895
I have a question regarding the SC, not being allowed to be in the room during the assessment. If we have to have a consumer come to our office to complete the assessment for technology access, we are not allowed to leave them within our building for any amount of time.

351 "Neil Harms" (406003968)
00:56:39.895 --> 00:56:47.215
What would you suggest in this situation? If you need to be in the room with them, then I would again.

352 "Neil Harms" (406003968)
00:56:47.940 --> 00:56:52.590

Hopefully won't come up that often, but if you did, you would want to make yourself.

353 "Neil Harms" (406003968)
00:56:52.590 --> 00:57:06.930

Invisible in the room, you want to make sure you can't see the screen. You can't have direct contact with the individual being assessed. You just got to fade into the background and not have any interaction with the assessment at all and.

354 "Neil Harms" (406003968)
00:57:06.930 --> 00:57:10.290

Then you could monitor the situation from there.

355 "Neil Harms" (406003968)
00:57:14.640 --> 00:57:25.560

How much notice will we be given for? And the 3 year period becomes a 2 year. Should we plan to have a mass demo? Copy reaches being 2 years old so.

356 "Neil Harms" (406003968)
00:57:26.065 --> 00:57:38.365

You will have 6 months notice when the public health emergency ends, then how they have it currently set up and how I anticipate it will be is if they said,

357 "Neil Harms" (406003968)
00:57:38.875 --> 00:57:49.645

we don't renew it whenever the next end is, which, I'm not sure off the top of my head when the end is, but if they allow it to end, then at that point, you got 6 months.

358 "Neil Harms" (406003968)
00:57:49.950 --> 00:58:00.960

And at the end of that 6 months, that's when things go back to it to its standard configuration. So you'll have, you'll have a really, really long heads up on when that was going to happen.

359 "Neil Harms" (406003968)
00:58:02.370 --> 00:58:09.900

And by really long, 6 months, um, how many assessors do you have currently? Aren't.

360 "Neil Harms" (406003968)
00:58:09.900 --> 00:58:24.895

Is that we are going to have 17 on the assessment team that's that's based on current math and what we think the current demand is and how many slots we need and all of that sort of math if we need more than that, then we'll have to figure out, if we need less than we'll have to figure out,

361 "Neil Harms" (406003968)
00:58:25.225 --> 00:58:27.415

but we're, we're planning on 17 currently.

362 "Neil Harms" (406003968)
00:58:32.545 --> 00:58:46.345

Can you restate how we gain access to the calendar? Sure. After this training session, Lisa in 24 hours, we'll get the participants list, and then we will send out the link. So you can click on it and get to the calendar application. application

363 "Neil Harms" (406003968)
00:58:50.700 --> 00:58:54.300

If someone had a Mars completed this year.

364 "Neil Harms" (406003968)
00:58:54.300 --> 00:58:59.610

When will they need another and can we use it for the next?

365 "Neil Harms" (406003968)
00:58:59.610 --> 00:59:14.580

Okay, there's a lot tied up in this. So if you had a mom's completed this year, the reason you had it done was for a rate allocation score. It wasn't valid for any other purposes this year. So.

366 "Neil Harms" (406003968)
00:59:14.580 --> 00:59:26.970

You can't use it for the next. It has no other function other than the rate allocation score. If you get a completed on somebody after January 1st, then you could use that for the.

367 "Neil Harms" (406003968)
00:59:29.760 --> 00:59:39.775

Hope that hope that clarified that did you answer how soon with the results be available after the assessment?

368 "Neil Harms" (406003968)
00:59:39.775 --> 00:59:49.945

And we didn't cover that generally speaking 3 business days would be a Max on the turnaround. It doesn't take a whole lot after the protocol is completed.

369 "Neil Harms" (406003968)
00:59:50.515 --> 00:59:59.755

It is provided to the supervisor of the assessment team who gives it a validity check. And at that point, when it's deemed valid.

370 "Neil Harms" (406003968)
00:59:59.760 --> 01:00:02.310

Then they generate the PDF and send it off.

371 "Neil Harms" (406003968)
01:00:02.310 --> 01:00:15.930

Um, so it's, it's a very, very fast turnaround. We just, you know, 3 business days is is is pretty fair, because, you know, stuff happens, you know, people have a sick day, whatever.

372 "Neil Harms" (406003968)
01:00:15.930 --> 01:00:19.080
But, anyway, it should be it should be 3 business days or less than.

373 "Neil Harms" (406003968)
01:00:21.180 --> 01:00:33.150
Who do you recommend be the best inform it if it is not Guardian or provider or then who's the best option? It's Alisa you want to you want to handle the qualifications for an.

374 "Alisa Arthur" (3335275008)
01:00:33.655 --> 01:00:47.425
Um, the informant has to have known the individual for at least 90 days in a variety of settings and know their daily routine. And those things worked with them in those settings.

375 "Alisa Arthur" (3335275008)
01:00:47.845 --> 01:00:52.765
So, where you put the provider providers have been the.

376 "Alisa Arthur" (3335275008)
01:00:53.790 --> 01:01:02.640
Informant, especially the residential providers, the, the in staff working in the homes, um.

377 "Alisa Arthur" (3335275008)
01:01:02.640 --> 01:01:06.060
And then it can also be.

378 "Alisa Arthur" (3335275008)
01:01:07.200 --> 01:01:12.360
It's also been parents, siblings.

379 "Alisa Arthur" (3335275008)
01:01:12.360 --> 01:01:22.800
Um, actually a lot of different people, I can't think of all those relationships, but, um, it is, uh.

380 "Alisa Arthur" (3335275008)
01:01:23.305 --> 01:01:37.675
It's pretty easy to find somebody that has known the individual for at least 90 days and has a really good idea of the kind of tasks that they can complete and how well, they complete them if they need assistance or not.

381 "Neil Harms" (406003968)
01:01:40.080 --> 01:01:51.720
I think it's the, I think it's a little like like recognizing fine art. I think we know it when we see it. So that general requirement is they've known them for at least 90 days, and they know them. Well.

382 "Neil Harms" (406003968)
01:01:51.720 --> 01:02:03.570

That's that's it. So I think we've chatted about this quite a bit. In some instances it's going to go back to being the support coordinator of the provider.

383 "Neil Harms" (406003968)
01:02:03.570 --> 01:02:14.160

It will be in some instances, we're just I'm just throwing this information out there to say what you want for your informant is somebody who doesn't.

384 "Neil Harms" (406003968)
01:02:14.160 --> 01:02:26.575

Who doesn't derive a fiscal benefit from the from the, from the results of the assessment and you're just trying to avoid audit issues. That's what that's about. And folks have said, well, I'm a support coordinator.

385 "Neil Harms" (406003968)
01:02:26.575 --> 01:02:40.555

I don't I don't derive any fiscal benefit from that. Well, I mean, you build support coordination dollars, so keeping the person on a case load, right? There's a financial incentive to keep them on the caseload. Um.

386 "Neil Harms" (406003968)
01:02:41.130 --> 01:02:52.590

I don't think anybody ever stepped foot into an assessment and thought that that, and thought about that again. Don't think that's the case. We're just trying to limit the number of times that an auditor would go in and go.

387 "Neil Harms" (406003968)
01:02:53.065 --> 01:03:04.615

What's the story with this historically? Not been a huge issue, but like, a lot of things, if you're proactive about saying, we just kind of don't want this to be an issue.

388 "Neil Harms" (406003968)
01:03:04.615 --> 01:03:08.905

Well, then you work on not making an issue, so that you don't have to jump through that hoop down the road.

389 "Neil Harms" (406003968)
01:03:09.325 --> 01:03:20.605

And again, like I said, if you really get tied up and not about who this person might be, I'll reach out to reach out to the assessment team and we'll brainstorm some potential solutions.

390 "Neil Harms" (406003968)
01:03:23.575 --> 01:03:36.295

How long does the assessment typically take to complete our average for the thousands that have been done is 56 minutes, but that's that's just the average that might be as fast as 30 minutes.

391 "Neil Harms" (406003968)
01:03:36.295 --> 01:03:49.285

I don't think we've had any that have been under that amount. We've had some that have lasted as long as 2 hours, if folks are really, really chatty, but in in general, you can anticipate the assessments about an hour. hour

392 "Alisa Arthur" (3335275008)

01:03:49.620 --> 01:03:53.880

The individual's part takes about 15 to 20 minutes.

393 "Alisa Arthur" (3335275008)

01:03:53.880 --> 01:04:07.680

And then they can, um, and we let them know at the beginning of the assessment assessment, then once they've finished their part that they're more than welcome to leave and go do something else, or they could stick around, it's up to them.

394 "Neil Harms" (406003968)

01:04:09.120 --> 01:04:23.640

Typically, they walk away, it gets boring after they're done. Can I, as a supervisor request a mop for an individual on someone else's case load as I often cover when are out? Um, you could.

395 "Neil Harms" (406003968)

01:04:23.640 --> 01:04:33.630

Yeah, it's, I mean, that's that's operationally backing up for I mean, if somebody's on sick leave or whatever, then yeah, you can.

396 "Neil Harms" (406003968)

01:04:33.630 --> 01:04:38.100

If if you can do it today, there's no reason you can't do it after January. 1st.

397 "Neil Harms" (406003968)

01:04:40.080 --> 01:04:46.050

Oh, my goodness. That was the last question. All right folks. Well, um.

398 "Neil Harms" (406003968)

01:04:46.050 --> 01:05:00.865

We certainly appreciate all of the questions in chat that always helps us circle back and make sure that folks have a really good experience with this. Another 1 just popped in. Well, the files we sent directly to the SC or also their file clerks based on.

399 "Neil Harms" (406003968)

01:05:02.515 --> 01:05:15.985

We're going to send that PDF to the folks that are that need to get it and that that ends up being it's going to go to the so, if it needs to go to a records person at your agency, then you'd want to forward.

400 "Neil Harms" (406003968)

01:05:16.050 --> 01:05:18.150

That yourself.

401 "Neil Harms" (406003968)

01:05:18.150 --> 01:05:21.810
Also, we will be sending those out encrypted.

402 "Neil Harms" (406003968)
01:05:22.045 --> 01:05:29.785
Just to make sure everybody's clear, you know, we're not just throwing stuff out on the Interwebs and a final follow up. I think we didn't mention this.

403 "Neil Harms" (406003968)
01:05:29.785 --> 01:05:44.665
We had 1 concern about about the county app and going in there and saying, oh, we're going to see all of these people that are scheduled out there and there's going to be a HIPPA violation and you can't see any of that from the calendar. We have the only thing that you can see is.

404 "Neil Harms" (406003968)
01:05:44.970 --> 01:05:57.660
Available dates and available times that that's all that that forward facing thing has. So there's no, there's no way to have a hip of violation through the through, putting that information in there that way.

405 "Neil Harms" (406003968)
01:06:00.475 --> 01:06:14.335
Um, follow up question, are you expecting people to lose waiver eligibility through this process? Absolutely. Not. There's no, there's no intent whatsoever for.

406 "Neil Harms" (406003968)
01:06:14.635 --> 01:06:29.485
We're, we're using a different tool, but we've designed the tool in such a way that it's supposed to mirror the, the prior, the prior tools that we've had there may be some long term changes in aggregate because I can't.

407 "Neil Harms" (406003968)
01:06:29.490 --> 01:06:33.210
I can't accurately specify.

408 "Neil Harms" (406003968)
01:06:33.210 --> 01:06:41.575
Exactly, who would have got in on a violent or Mojave and compared comparatively since we're not giving both tests at the same time.

409 "Neil Harms" (406003968)
01:06:41.995 --> 01:06:53.485
But the statistical work that was done in the background is designed to make sure that we don't miss anybody that would have, would have been identified previously. Um.

410 "Neil Harms" (406003968)
01:06:53.820 --> 01:07:01.800

So, no, we don't, we don't expect that to happen. And and if such a scenario were to occur.

411 "Neil Harms" (406003968)
01:07:01.800 --> 01:07:07.530

Then we would want to review that assessment pretty carefully to make sure that that.

412 "Neil Harms" (406003968)
01:07:07.530 --> 01:07:11.040

That it was as accurate as it could be, because.

413 "Neil Harms" (406003968)
01:07:11.040 --> 01:07:16.950

Some some people do exit labor it just doesn't happen that frequently.

414 "Neil Harms" (406003968)
01:07:19.405 --> 01:07:33.655

All right, folks who sure appreciate all your comments, we're going to go ahead and sign up and we will get that link out to you just as quickly as we can, and make the PowerPoint available, appreciate your attention and your attendance today have a great Thanksgiving.