

WEBVTT

1 "Leslie Bradley" (3523124736)

00:00:01.110 --> 00:00:05.005

With the division of developmental disabilities, federal programs unit,

2 "Leslie Bradley" (3523124736)

00:00:05.395 --> 00:00:19.855

and I am part of the health home team and want to thank everybody for joining us today and taking time to hear about this exciting initiative that the division of is embarking on. And I'm going to go around the room.

3 "Leslie Bradley" (3523124736)

00:00:19.855 --> 00:00:29.575

We are here in central office office, in conference room a, and I'm going to let the DD health home team, introduce themselves before we get started. So I'm going to pass it off to.

4 "Leslie Bradley" (3523124736)

00:00:31.110 --> 00:00:32.460

Oh.

5 "Leslie Bradley" (3523124736)

00:00:32.460 --> 00:00:38.490

Good afternoon uh, donna's. Steven I in the Medicaid agent for the department.

6 "Leslie Bradley" (3523124736)

00:00:38.490 --> 00:00:50.910

Good afternoon. I'm Amy. Volker, and I am with the Medicaid reimbursement unit. Um, was it.

7 "Leslie Bradley" (3523124736)

00:00:51.990 --> 00:00:59.070

All right this is Melissa Jones with the.

8 "Leslie Bradley" (3523124736)

00:00:59.070 --> 00:01:02.700

Jennifer back to the Medicaid and reimbursements units.

9 "Leslie Bradley" (3523124736)

00:01:02.700 --> 00:01:07.230

Michelle Clark with the director's office.

10 "Leslie Bradley" (3523124736)

00:01:07.230 --> 00:01:12.510

Mandy.

11 "Leslie Bradley" (3523124736)

00:01:12.510 --> 00:01:18.600

And it looks like we have Kim stop Kim if you want to introduce yourself as well.

12 "Kimberly Stock" (3687101184)

00:01:18.600 --> 00:01:23.250

Good afternoon everyone Kim start with the division and developmental disabilities.

13 "Leslie Bradley" (3523124736)

00:01:24.810 --> 00:01:28.020

Okay, and we have several other team members.

14 "Leslie Bradley" (3523124736)

00:01:28.020 --> 00:01:37.530

Who are not with us today, but we are a small but mighty team that has been working on this and we'll go ahead and get started.

15 "Leslie Bradley" (3523124736)

00:01:37.915 --> 00:01:46.465

So, as Kat said, if you can go ahead and hold your questions until the end of the presentation, and put them in the chat, you can put them to the panelists.

16 "Leslie Bradley" (3523124736)

00:01:46.465 --> 00:01:53.425

And we'll make sure that we go through them at the end for you, and try to get you some answers for those of you here in the room.

17 "Leslie Bradley" (3523124736)

00:01:53.820 --> 00:02:00.180

You may want to ask me if I can hear you now. Okay. Can everybody hear me now? Is this better.

18 "Leslie Bradley" (3523124736)

00:02:04.230 --> 00:02:07.320

Ken, am I coming through? Okay.

19 "Kat Craig" (276603648)

00:02:07.320 --> 00:02:10.710

Yes, they had just asked you to speak up.

20 "Kat Craig" (276603648)

00:02:10.710 --> 00:02:14.820

Oh, sure. Okay. Thank you so much.

21 "Leslie Bradley" (3523124736)

00:02:14.820 --> 00:02:23.490

And for those that have joined us here in the room, if you have questions, of course, you can ask them, you can also write them on index cards. We have those.

22 "Leslie Bradley" (3523124736)

00:02:23.965 --> 00:02:35.335

Whatever works easiest for you. So what we're presenting here today is a proposed vision for the DD health home. The division is working with the Missouri Department of social services.

23 "Leslie Bradley" (3523124736)
00:02:35.335 --> 00:02:39.325
No Health Net division or Medicaid to implement a health home.

24 "Leslie Bradley" (3523124736)
00:02:40.015 --> 00:02:52.855
Health home will help coordinate care for individuals served through the division who have a qualifying health risk and chronic health conditions before the DB, health home can begin providing services statewide to individuals who qualify.

25 "Leslie Bradley" (3523124736)
00:02:53.515 --> 00:03:01.705
Must be given by the Centers for Medicare and Medicaid services, or CMS through what we call a state plan amendment or small.

26 "Leslie Bradley" (3523124736)
00:03:02.095 --> 00:03:10.705
This fall is a CMS requirement that helps the division plan, implement, monitor and conduct quality services through the health home.

27 "Leslie Bradley" (3523124736)
00:03:14.760 --> 00:03:18.870
Hello.

28 "Leslie Bradley" (3523124736)
00:03:19.105 --> 00:03:29.965
What is a health home and what can it do for eligible individuals? Help help can help support individuals and managing chronic health conditions, medications and medical treatments.

29 "Leslie Bradley" (3523124736)
00:03:30.415 --> 00:03:36.625
It assists individuals with meeting their healthcare goals and provides information about general wellness, healthy,

30 "Leslie Bradley" (3523124736)
00:03:36.655 --> 00:03:48.775
eating or exercise to help home team will partner with an individual's planning team to identify and address specific healthcare needs as well. Now, while it's important to understand what a health health.

31 "Leslie Bradley" (3523124736)
00:03:48.870 --> 00:04:03.175
Is it is equally important to understand what a health home is not and health home is not at home. It is not a place where you live. It does not change where you live. It is not direct medical services.

32 "Leslie Bradley" (3523124736)
00:04:03.205 --> 00:04:10.945
That means it's not like your doctor's office or going to the hospital. It does not change and individuals planning team.

33 "Leslie Bradley" (3523124736)

00:04:11.275 --> 00:04:18.805

It actually adds another partner if the individual so chooses and it's the individual makes the choice to participate.

34 "Leslie Bradley" (3523124736)

00:04:18.870 --> 00:04:26.219

And the help home, it will not affect an individual's current low Health Net or Medicaid benefits or services.

35 "Leslie Bradley" (3523124736)

00:04:34.434 --> 00:04:40.944

A DD hotel is an additional service option for Medicaid eligible individual services through the division.

36 "Leslie Bradley" (3523124736)

00:04:41.274 --> 00:04:49.494

This includes individuals in waivers and individuals not receiving waiver services with identified health risk and chronic health conditions.

37 "Leslie Bradley" (3523124736)

00:04:50.034 --> 00:05:01.104

Individuals can choose to participate in this service if they qualify and we will get to the health home eligibility requirements on the next slide individuals in the DD health home program.

38 "Leslie Bradley" (3523124736)

00:05:01.109 --> 00:05:11.124

And we'll have access to a team of qualified healthcare professionals that promote wellness and healthy lifestyle while focusing on person's tenderness and individual choice.

39 "Leslie Bradley" (3523124736)

00:05:11.874 --> 00:05:16.164

The DD hometown team will also support an individual's existing planning team.

40 "Leslie Bradley" (3523124736)

00:05:16.649 --> 00:05:30.834

And individuals will be supported to identify their overall health outcomes, health risk, learn how to address their health risk and improve the management of their chronic health condition, which therefore improves their overall health and wellness.

41 "Leslie Bradley" (3523124736)

00:05:31.614 --> 00:05:46.404

So, keep in mind, all of this support will be driven by the individual and their identified healthcare needs and goals. So it will be person centered providers are being proposed to be targeted case management and accredited or certified.

42 "Leslie Bradley" (3523124736)

00:05:46.649 --> 00:05:49.349

The HCPs waiver service providers.

43 "Leslie Bradley" (3523124736)
00:05:49.349 --> 00:05:53.579
Cool.

44 "Leslie Bradley" (3523124736)
00:05:53.579 --> 00:05:57.449
Okay.

45 "Kimberly Stock" (3687101184)
00:05:57.449 --> 00:06:02.459
The slide provides information regarding the DD health home eligibility.

46 "Kimberly Stock" (3687101184)
00:06:02.459 --> 00:06:14.429
Again, as long as I mentioned the entrance to serve adulting use with the developmental disability who are eligible for the division of DD services, who also have a health risk screening tool, or.

47 "Kimberly Stock" (3687101184)
00:06:14.754 --> 00:06:28.854
It's been completed and they haven't identified healthcare level of 3 or greater that's tied to the actual health risk screening tool and have 1 or more of the chronic health conditions that are listed below that include

48 "Kimberly Stock" (3687101184)
00:06:28.974 --> 00:06:29.874
diabetes.

49 "Kimberly Stock" (3687101184)
00:06:30.149 --> 00:06:34.019
Asthma cardiovascular disease or hypertension.

50 "Kimberly Stock" (3687101184)
00:06:34.019 --> 00:06:37.859
Chronic obstructive pulmonary disease or COPD.

51 "Kimberly Stock" (3687101184)
00:06:38.999 --> 00:06:43.049
Overweight with the body mass index or BMI greater than 25.

52 "Kimberly Stock" (3687101184)
00:06:43.049 --> 00:06:46.439
Dementia.

53 "Kimberly Stock" (3687101184)
00:06:46.439 --> 00:06:58.079
Dependent on a ventilator 1 or more of the following conditions that would possibly place the individual at risk of developing another chronic condition, which would include preliminary aspiration.

54 "Kimberly Stock" (3687101184)
00:06:58.079 --> 00:07:02.369
Obstruction gastro esophageal reflux disease occurred.

55 "Kimberly Stock" (3687101184)
00:07:02.369 --> 00:07:06.479
Seizures sepsis, dehydration.

56 "Kimberly Stock" (3687101184)
00:07:06.479 --> 00:07:11.939
Tobacco use and lastly diagnosis of autism spectrum disorder.

57 "Kimberly Stock" (3687101184)
00:07:11.939 --> 00:07:15.299
Okay.

58 "Leslie Bradley" (3523124736)
00:07:15.299 --> 00:07:20.549
Thanks, Kim.

59 "Leslie Bradley" (3523124736)
00:07:21.714 --> 00:07:35.934
So, let's talk about auto enrollment and what this means when the DPA health home is approved individuals, eligible for the health home program will receive a letter, notifying them of their provider's name and that they will be receiving a call from their providers.

60 "Leslie Bradley" (3523124736)
00:07:37.104 --> 00:07:50.064
So 1st, individuals can request to change health home providers or stop receiving PD, health phone services all together. There is no charge to individuals for this program and participation in this program is not required.

61 "Leslie Bradley" (3523124736)
00:07:50.664 --> 00:08:00.684
It is the individual's choice to participate participation in the health home program. Will not affect their no health net or Medicaid benefits, or other Medicaid service.

62 "Leslie Bradley" (3523124736)
00:08:01.049 --> 00:08:05.189
Regarding provider infrastructure.

63 "Leslie Bradley" (3523124736)
00:08:05.189 --> 00:08:17.699
Providers will be enrolled statewide. The division will auto assign individuals to providers within the divisions? 5 regions, which is central Missouri, regional office, Kansas City, regional office.

64 "Leslie Bradley" (3523124736)
00:08:17.699 --> 00:08:32.069
Pop their blood, regional office, St Lewis, regional office, and the Springfield regional office if you are receiving waiver services or support coordination services from a provider, who decides to become a DD health home provider.

65 "Leslie Bradley" (3523124736)

00:08:32.069 --> 00:08:35.189

That you would be auto enrolled with that same provider.

66 "Leslie Bradley" (3523124736)

00:08:42.719 --> 00:08:53.399

They're 6, statutorily required health home services which include and we will summarize these for you here.

67 "Leslie Bradley" (3523124736)

00:08:53.399 --> 00:09:05.609

Comprehensive care management, which is the initial and ongoing assessment of an individual's health care needs and supporting an individual with development of health care goals to promote wellness and management of chronic health conditions.

68 "Leslie Bradley" (3523124736)

00:09:05.609 --> 00:09:11.759

Care coordination, assist the individual with implementing and meeting their health care goals.

69 "Leslie Bradley" (3523124736)

00:09:11.759 --> 00:09:22.709

Monitoring progress towards these goals and coordinating care with multiple providers, such as primary care, acute care, behavioral health and long term services and support.

70 "Leslie Bradley" (3523124736)

00:09:22.709 --> 00:09:33.149

Health promotion is education and engagement of an individual and making decisions that promote healthy lifestyles and improve their overall quality of life.

71 "Leslie Bradley" (3523124736)

00:09:33.149 --> 00:09:37.469

Comprehensive transitional care from inpatient to other settings.

72 "Leslie Bradley" (3523124736)

00:09:37.469 --> 00:09:45.629

Is supporting the individual and the family or caregiver when the individual is transitioning between settings such as the hospital nursing home.

73 "Leslie Bradley" (3523124736)

00:09:45.629 --> 00:09:56.879

Rehabilitation facility, community, based residential setting or back to their own home, this service can also be provided when an individual chooses to transition to a new health home provider.

74 "Leslie Bradley" (3523124736)

00:09:56.879 --> 00:10:10.229

Individual and family support, it's coordination of information and services to support individuals and their family caregiver to maintain and promote a healthy life with a focus on community living.

75 "Leslie Bradley" (3523124736)

00:10:10.944 --> 00:10:25.194

Referral to community and social support services, providing information and referral to individuals and your family, or caregiver on community resources, regardless of funding source that can assist the individual with meeting their healthcare goals.

76 "Leslie Bradley" (3523124736)

00:10:25.619 --> 00:10:31.859

Hello.

77 "Leslie Bradley" (3523124736)

00:10:37.464 --> 00:10:49.944

So, per member per month rate, Missouri will pay GD health homes. The cost is tab primarily responsible for the delivery of services. Not covered by other reimbursement. This will include the help home director.

78 "Leslie Bradley" (3523124736)

00:10:50.004 --> 00:10:52.674

A physician consultant, slash practitioner.

79 "Leslie Bradley" (3523124736)

00:10:53.009 --> 00:11:03.089

There's care manager specialized health care, consultant and DD health home facilitator these duties cannot be otherwise reimbursable by no health net.

80 "Leslie Bradley" (3523124736)

00:11:03.089 --> 00:11:11.279

Um, the health home phone number promotes also include specific training, technical assistant administration and data analytics.

81 "Leslie Bradley" (3523124736)

00:11:11.279 --> 00:11:23.969

All household providers will receive the same per member per month and the rate is still being developed. It is not finalized yet. Thanks Don.

82 "Leslie Bradley" (3523124736)

00:11:23.969 --> 00:11:28.769

Okay.

83 "Leslie Bradley" (3523124736)

00:11:30.384 --> 00:11:44.124

Katie health home provider physicians, as mentioned, the DD health home to team provides individuals with a team of qualified healthcare professionals that promote wellness and healthy lifestyle while focusing on person centered as an individual choice.

84 "Leslie Bradley" (3523124736)

00:11:44.874 --> 00:11:48.774

The health home team will include a health home director, nursing care manager.

85 "Leslie Bradley" (3523124736)

00:11:49.169 --> 00:11:56.214

Physician consultant, nurse, practitioner, specialized, healthcare consultant and health home facilitator.

86 "Leslie Bradley" (3523124736)

00:11:56.964 --> 00:12:07.614

The physician consultant will be an, and or with the nurse practitioner specialized healthcare consultant includes 1 or more of the following behavioral health consultants.

87 "Leslie Bradley" (3523124736)

00:12:07.644 --> 00:12:18.954

Dietitian occupational therapist, physical therapist or speech language pathologist the health director is responsible for championing the health home program and.

88 "Leslie Bradley" (3523124736)

00:12:19.169 --> 00:12:33.414

Creating physical and behavioral health prevention and wellness managing health, home enrollment, discharges and transfers and overseeing the daily operations of the health home. The physician consultant, or the nurse practitioner.

89 "Leslie Bradley" (3523124736)

00:12:33.744 --> 00:12:44.274

Now, keep in mind. Think of these very different than a primary care doctor or nurse practitioner that you would see for medical treatment, or for your annual physical disposition States.

90 "Leslie Bradley" (3523124736)

00:12:44.274 --> 00:12:49.074

Very general and establishes organizational priorities for disease management.

91 "Leslie Bradley" (3523124736)

00:12:49.169 --> 00:13:00.144

Improving health status participates in case consultation with the images interdisciplinary teams, help educate clinical and direct care staff on the nature course,

92 "Leslie Bradley" (3523124736)

00:13:00.444 --> 00:13:14.814

and treatment of chronic diseases and develops collaborative relationships between the organization and treating primary care physicians between primary care physicians and psychiatrists and between the organization and other healthcare

93 "Leslie Bradley" (3523124736)

00:13:14.814 --> 00:13:16.404

professionals and facilities.

94 "Leslie Bradley" (3523124736)

00:13:18.564 --> 00:13:31.464

The nurse care manager is responsible for overseeing the health trends of the entire population of individuals, and the health home following up on identified trends participating in health education activities,

95 "Leslie Bradley" (3523124736)

00:13:31.824 --> 00:13:44.694

including topics on smoking cessation, disease, prevention and Medicaid medication, adherence as well as completing medication reconciliations for health home individuals, post hospital discharge.

96 "Leslie Bradley" (3523124736)

00:13:44.999 --> 00:13:52.829

The specialized health care consultant will focus on managing a population of individuals versus specialty care.

97 "Leslie Bradley" (3523124736)

00:13:52.829 --> 00:14:06.894

They support the care team and the individual and identifying and behaviorally intervening to improve and manage the individual physical health condition assist with the medication adherence treatment plan, adherence, self management,

98 "Leslie Bradley" (3523124736)

00:14:06.894 --> 00:14:21.594

support goal, setting and facilitate staff trainings within the DD health home. It also allows the health home to have the flexibility in offering additional consultation from a variety of healthcare professionals for special populations.

99 "Leslie Bradley" (3523124736)

00:14:22.829 --> 00:14:36.774

Unless the DD health home facilitator will have a close understanding of the community that they serve and service the liaison or link between health and social services and the community to facilitate access to services and improve the

100 "Leslie Bradley" (3523124736)

00:14:37.314 --> 00:14:40.794

individual quality and competence of service delivery.

101 "Leslie Bradley" (3523124736)

00:14:41.129 --> 00:14:48.299

The DD health on facilitator tracks and facilitates individual enrollments transfers and discharges.

102 "Leslie Bradley" (3523124736)

00:14:48.299 --> 00:14:56.999

Scheduled meetings and appointments, facilitate information, exchange tracks the individual's hospitalizations discharges and, er, visits.

103 "Leslie Bradley" (3523124736)

00:14:56.999 --> 00:15:08.249

Tracks and facilitates health screening, completions, supports information, technology functions and in general supports the care team and their operations.

104 "Leslie Bradley" (3523124736)
00:15:08.249 --> 00:15:12.119
Wow.

105 "Leslie Bradley" (3523124736)
00:15:12.119 --> 00:15:16.709
Okay.

106 "Leslie Bradley" (3523124736)
00:15:16.709 --> 00:15:29.729
So, to quickly, recap, the health home is not a physical home is a program that helps coordinate services and connects individuals to resources for their healthcare needs and goals.

107 "Leslie Bradley" (3523124736)
00:15:29.729 --> 00:15:36.599
Which helps them with healthier life participation in the program is not required. It's voluntary.

108 "Leslie Bradley" (3523124736)
00:15:36.599 --> 00:15:42.779
The proposed implementation date included in the state plan. Amendment is January. 1st, 2024.

109 "Leslie Bradley" (3523124736)
00:15:42.779 --> 00:15:48.599
With many many development and implementation steps between now and that date.

110 "Leslie Bradley" (3523124736)
00:15:48.599 --> 00:15:52.769
Sorry.

111 "Leslie Bradley" (3523124736)
00:15:56.934 --> 00:16:06.324
So before we take questions and feedback, I did want to give you these links and this email address if you would, like, more information on the com,

112 "Leslie Bradley" (3523124736)
00:16:06.654 --> 00:16:20.634
if you're interested in receiving coordination services through the health of once the program is implemented and approved or if you're interested in becoming a DD health provider you can email the division at DD health home at dot.

113 "Leslie Bradley" (3523124736)
00:16:21.959 --> 00:16:31.049
Or you can visit the DB, help them webpage at the address listed here. And it looks like cat has dropped both of those in the chat. Thank you.

114 "Leslie Bradley" (3523124736)
00:16:31.049 --> 00:16:35.849
And now we will go ahead and open it up to questions.

115 "Leslie Bradley" (3523124736)
00:16:44.489 --> 00:16:49.979
More than welcome to.

116 "Leslie Bradley" (3523124736)
00:16:49.979 --> 00:17:00.509
Have we had any questions in the chat.

117 "Kat Craig" (276603648)
00:17:01.799 --> 00:17:06.449
No, none so far.

118 "Leslie Bradley" (3523124736)
00:17:09.419 --> 00:17:16.709
I have 1 if that's all right yeah, Linda. No just with them.

119 "Leslie Bradley" (3523124736)
00:17:16.709 --> 00:17:21.749
This effect or replace, or.

120 "Leslie Bradley" (3523124736)
00:17:21.749 --> 00:17:26.099
Somehow modify services.

121 "Leslie Bradley" (3523124736)
00:17:26.099 --> 00:17:30.149
Or marry into the home.

122 "Leslie Bradley" (3523124736)
00:17:33.179 --> 00:17:37.019
Situation, I mean, how how, how does that affect the.

123 "Leslie Bradley" (3523124736)
00:17:37.019 --> 00:17:42.149
Well, it take the place of any of the services that the provide right now.

124 "Leslie Bradley" (3523124736)
00:17:43.769 --> 00:17:51.749
Whether that's a great question and I know it will not this service will work in.

125 "Leslie Bradley" (3523124736)
00:17:52.524 --> 00:18:00.204
In harmony, kind of with the, with the TCM and the support coordinators, it is not a direct service as, you know,

126 "Leslie Bradley" (3523124736)
00:18:00.564 --> 00:18:08.754

and they will be they will partner with support coordinators to address the individuals identify healthcare goals.

127 "Leslie Bradley" (3523124736)

00:18:10.679 --> 00:18:23.939

I do have I do have notes for that window because I knew we would get this question. So hold on just a 2nd, because we have a response for that. Let me get my readers on here.

128 "Leslie Bradley" (3523124736)

00:18:25.644 --> 00:18:39.174

So help home is basically a high level care coordination service that looks at the big picture, and works with the individual, and their existing planning team with establishing person centered, health goals, healthcare goals and health outcomes.

129 "Leslie Bradley" (3523124736)

00:18:39.684 --> 00:18:45.624

And that includes management of chronic health conditions and identified health risk. And as we discussed, it's.

130 "Leslie Bradley" (3523124736)

00:18:45.839 --> 00:18:51.419

Its person centered is really driven by that individual and of course, they have a choice.

131 "Leslie Bradley" (3523124736)

00:18:51.894 --> 00:19:01.464

And it supports that individual with how they want to address their chronic health condition and really listens to them to help them to be successful in addressing their health and wellness.

132 "Leslie Bradley" (3523124736)

00:19:02.094 --> 00:19:16.764

And, as we said, they have choice to participate in this program, or they could opt out. So, it's really looking at the whole person and bringing everyone together to really assist that individual with their health so that everyone's not working in silos.

133 "Leslie Bradley" (3523124736)

00:19:16.764 --> 00:19:21.174

They're all working together to help that individual address their healthcare goals.

134 "Leslie Bradley" (3523124736)

00:19:24.894 --> 00:19:31.044

And if anybody else would like to jump in, if I left anything out, please do I just wanted to ask enough?

135 "Leslie Bradley" (3523124736)

00:19:31.104 --> 00:19:41.034

It's not that what a does is bring everyone together and and do the management of the care of the individual so that they have a productive life. I mean.

136 "Leslie Bradley" (3523124736)

00:19:41.369 --> 00:19:56.159

What is the difference? So we have discussed that as a team Linda and so yes, you're correct that support coordinators to do assist individuals with abilities.

137 "Leslie Bradley" (3523124736)

00:19:56.159 --> 00:20:05.009

Facilitated needs and then also identifying support needs that they might be. The difference would be that this is focused on healthcare goals and.

138 "Leslie Bradley" (3523124736)

00:20:05.009 --> 00:20:08.129

Um, the health home special license.

139 "Leslie Bradley" (3523124736)

00:20:08.129 --> 00:20:11.489

And that and would therefore assist.

140 "Leslie Bradley" (3523124736)

00:20:11.489 --> 00:20:17.189

It would be it would be more of a coordination between the 2.

141 "Leslie Bradley" (3523124736)

00:20:17.189 --> 00:20:20.189

With the help, I'm focusing on the health and wellness.

142 "Leslie Bradley" (3523124736)

00:20:20.189 --> 00:20:27.779

And the support coordinator focusing on those, those habilitated needs that the individual have.

143 "Leslie Bradley" (3523124736)

00:20:33.839 --> 00:20:36.869

And we're not saying that the support coordinators don't.

144 "Leslie Bradley" (3523124736)

00:20:36.869 --> 00:20:50.159

At times, do you know, address health and wellness? Correct right but the health home has the specialty to focus on that and the knowledge and the expertise the professionals to do. So.

145 "Leslie Bradley" (3523124736)

00:20:55.739 --> 00:21:00.119

That's a great question. Thank you.

146 "Leslie Bradley" (3523124736)

00:21:01.259 --> 00:21:10.559

We've got some questions looks like we've got some questions come in and chat.

147 "Kat Craig" (276603648)

00:21:10.559 --> 00:21:19.859

Okay, um, I can start with those. Is this a service that we would request through the waiver?

148 "Leslie Bradley" (3523124736)
00:21:21.084 --> 00:21:23.484
No, this is not a waiver service.

149 "Leslie Bradley" (3523124736)
00:21:23.484 --> 00:21:37.134
This is a state plan service, so this would not be requested through the waiver and I can go back to the eligibility screen just so you have those eligibility requirements but again, this is not a waiver service.

150 "Leslie Bradley" (3523124736)
00:21:37.134 --> 00:21:38.754
This is a state plan service.

151 "Leslie Bradley" (3523124736)
00:21:40.139 --> 00:21:47.999
Great question.

152 "Kat Craig" (276603648)
00:21:47.999 --> 00:21:51.059
Right.

153 "Kat Craig" (276603648)
00:21:51.059 --> 00:21:58.169
Give me 3rd, next question is so this is a state plan service only.

154 "Kat Craig" (276603648)
00:22:01.109 --> 00:22:14.819
Yes, if an individual is already enrolled in a PC H. H. or B. H. H. H. it is assumed they would not be also enrolled in a.

155 "Kat Craig" (276603648)
00:22:14.819 --> 00:22:19.499
Half home, unless they are choosing to transfer their H H provider.

156 "Kat Craig" (276603648)
00:22:19.499 --> 00:22:26.879
That is correct? Yes. How is this separate from the H. R. S. T.

157 "Leslie Bradley" (3523124736)
00:22:26.879 --> 00:22:30.599
Oh, before we go to that 1.

158 "Kimberly Stock" (3687101184)
00:22:30.599 --> 00:22:42.119
Okay, I'm gonna let I'm going to pass that 1 off to him then. Okay. Yeah, I'll be happy to fix that question up. So the process, the health risk screening process for Missouri.

159 "Kimberly Stock" (3687101184)
00:22:42.119 --> 00:22:50.969

Is just that it's, it's the utilization of the health risk screening tool, which is a standardized electronic instrument to detect.

160 "Kimberly Stock" (3687101184)

00:22:50.969 --> 00:22:54.629

Health risk and early areas of destabilization.

161 "Kimberly Stock" (3687101184)

00:22:54.629 --> 00:23:07.409

To support the individual and enhance planning. So it's a tool an information that could be shared with the DD health on provider again to assist them in their role as that particular program.

162 "Kimberly Stock" (3687101184)

00:23:08.004 --> 00:23:21.624

They're distinctly separate processes. The criteria as you notice here on the slide, 4 does indicate though that some of the eligibility criteria requirements are that the individual would have a health risk screening tool completed.

163 "Kimberly Stock" (3687101184)

00:23:21.894 --> 00:23:25.074

And again that they would have a health care level of 3 or greater.

164 "Kimberly Stock" (3687101184)

00:23:25.439 --> 00:23:29.669

As part of their eligibility for the DD health on.

165 "Kat Craig" (276603648)

00:23:34.889 --> 00:23:47.309

Thanks, Ken, is this similar to the case workers assigned to individuals who have advanced Medicare service Medicare part? C I believe.

166 "Kat Craig" (276603648)

00:23:47.309 --> 00:23:51.899

I believe Illinois state has the set up.

167 "Leslie Bradley" (3523124736)

00:23:51.899 --> 00:24:01.859

I am not familiar with this program, so I do not believe it is because it is a state plan. Service is not a Medicare service.

168 "Leslie Bradley" (3523124736)

00:24:03.149 --> 00:24:09.539

I cannot answer that question because I'm not familiar with that program.

169 "Kat Craig" (276603648)

00:24:11.519 --> 00:24:17.069

How does this interact with which also establishes health care plan slash goals correct?

170 "Kimberly Stock" (3687101184)

00:24:18.419 --> 00:24:26.489

Once I can take that question as well so, yes, there will be interoperability between the DD health.

171 "Kimberly Stock" (3687101184)

00:24:26.489 --> 00:24:34.979

Programs providers and their information what they've identified, and they will have access to the host information as well. Um.

172 "Kimberly Stock" (3687101184)

00:24:35.004 --> 00:24:49.884

Also working on a proposal that any identified healthcare goals through the health program would integrate over into any applicable health risk support plans that are developed by the individual again to enhance planning, risk, mitigation and improve overall health outcomes.

173 "Kat Craig" (276603648)

00:24:51.269 --> 00:25:00.749

How does this differ from the nurse case managers through an individual's PCP? Or will this be covered labor?

174 "Kat Craig" (276603648)

00:25:02.519 --> 00:25:06.179

Okay.

175 "Kimberly Stock" (3687101184)

00:25:07.529 --> 00:25:12.209

If I'm understanding the question correctly.

176 "Kimberly Stock" (3687101184)

00:25:12.209 --> 00:25:16.169

Nurse care manager, nurse case manager's work directly with.

177 "Kimberly Stock" (3687101184)

00:25:16.169 --> 00:25:26.399

The care provider for that individual services and so it's a direct service. As long as I mentioned earlier, the role of the DD health home provider is not a direct service.

178 "Kimberly Stock" (3687101184)

00:25:26.399 --> 00:25:31.559

I don't know if you have anything to add on that response.

179 "Leslie Bradley" (3523124736)

00:25:31.559 --> 00:25:36.959

I don't think I do know Kim. I think you covered it. Well, thank you.

180 "Kat Craig" (276603648)

00:25:39.509 --> 00:25:50.459

What is the process for an entity to apply to be a health home provider? What is estimated date for determination of the PM rate?

181 "Leslie Bradley" (3523124736)

00:25:56.004 --> 00:26:10.554

Donna, do, okay, what is the process for an entity to apply to be a health home provider? So we are working on an application process and a designation process for those interested in becoming a provider at this time.

182 "Leslie Bradley" (3523124736)

00:26:10.554 --> 00:26:23.274

We would ask that you reach out to the health home email box if you are interested. And as that comes into development, we will be reaching out to those who are interested in and helping you with that process. And then I'm going to turn it.

183 "Leslie Bradley" (3523124736)

00:26:23.369 --> 00:26:37.674

Donna for the question, so we are working on the development of the per month. Our plan is to hopefully submit the state plan amendment to CMS spring. I'm hoping for March commission.

184 "Leslie Bradley" (3523124736)

00:26:37.674 --> 00:26:40.344

At that time, we will have to have a per member per month developed.

185 "Kat Craig" (276603648)

00:26:49.949 --> 00:26:52.979

Okay.

186 "Kat Craig" (276603648)

00:26:52.979 --> 00:27:07.829

So, is this just an opportunity for residential our end to do more and thus build more to support the health of individuals? As long as the residential provider contracts to become a health home?

187 "Leslie Bradley" (3523124736)

00:27:09.119 --> 00:27:12.179

Okay.

188 "Leslie Bradley" (3523124736)

00:27:13.199 --> 00:27:17.729

Kim, do you want me to take this 1 or do you want to take this 1?

189 "Kimberly Stock" (3687101184)

00:27:17.729 --> 00:27:24.359

Um, I see, I see it as a 2 part question, Leslie, if you want to respond to the question in regards to.

190 "Kimberly Stock" (3687101184)

00:27:24.359 --> 00:27:27.929

The residential provider, and then becoming a DD health provider.

191 "Leslie Bradley" (3523124736)

00:27:31.254 --> 00:27:46.134

Okay, so this is just an opportunity for residential our end to do more and build more to support the health of individuals. So let's take that. 2nd, so, as we said, yes htbs waiver providers. providers

192 "Leslie Bradley" (3523124736)
00:27:46.439 --> 00:27:59.724

Will have the opportunity to become a DD health home, but that is separate from waiver services that is separate from residential care in service. So it is not 1 in the same and stuff.

193 "Leslie Bradley" (3523124736)
00:27:59.724 --> 00:28:09.144

They would not be duplicating the planning what a residential RnD would do and the residential RN would not be doing the health home service.

194 "Leslie Bradley" (3523124736)
00:28:09.144 --> 00:28:16.344

They would be totally separate as long as the residential provider contracts to become a.

195 "Leslie Bradley" (3523124736)
00:28:16.439 --> 00:28:22.289

So, I think we answered that in the 1st part, because there are 2 separate and distinct services.

196 "Leslie Bradley" (3523124736)
00:28:26.549 --> 00:28:29.759

Kim, did you have anything to add to that?

197 "Kimberly Stock" (3687101184)
00:28:29.759 --> 00:28:34.229

No, I think you covered it. Thank you.

198 "Leslie Bradley" (3523124736)
00:28:36.839 --> 00:28:41.219

Hello.

199 "Kat Craig" (276603648)
00:28:42.359 --> 00:28:52.409

Well, health home providers need to be accredited or recognized through a nationally recognized body, such as QA.

200 "Leslie Bradley" (3523124736)
00:28:52.409 --> 00:29:05.819

Help them providers will need to be contracted with division of DD to provide targeted case management services.

201 "Leslie Bradley" (3523124736)
00:29:05.819 --> 00:29:17.519

Or they will have to be an accredited recognized by the division, or certify health waiver provider. I'm going to look to Miranda and.

202 "Leslie Bradley" (3523124736)
00:29:17.519 --> 00:29:24.419

Is not a recognized accreditation by the division of DD.

203 "Leslie Bradley" (3523124736)

00:29:24.419 --> 00:29:30.359

And I'm not sure what that stands for either National Committee. If you can.

204 "Leslie Bradley" (3523124736)

00:29:30.359 --> 00:29:36.659

Let us know what that is, but that is not an accrediting body that is recognized by division of DD.

205 "Leslie Bradley" (3523124736)

00:29:36.659 --> 00:29:39.809

Okay.

206 "Leslie Bradley" (3523124736)

00:29:39.809 --> 00:29:52.649

I'm not seeing any more questions. I see a statement, but not a question.

207 "Leslie Bradley" (3523124736)

00:29:55.049 --> 00:30:03.149

So that is currently residential RMS could do more than just 1.25 hours per month, but they will not get paid.

208 "Leslie Bradley" (3523124736)

00:30:03.149 --> 00:30:09.299

If they could get paid, they could do more to support the health of individuals in the residential services.

209 "Leslie Bradley" (3523124736)

00:30:09.299 --> 00:30:14.729

Hello.

210 "Leslie Bradley" (3523124736)

00:30:14.729 --> 00:30:18.269

Yep.

211 "Leslie Bradley" (3523124736)

00:30:18.269 --> 00:30:26.099

Hello.

212 "Leslie Bradley" (3523124736)

00:30:26.099 --> 00:30:34.739

No more questions.

213 "Kat Craig" (276603648)

00:30:34.739 --> 00:30:38.579

So far.

214 "Leslie Bradley" (3523124736)

00:30:38.579 --> 00:30:44.129

Um, is there any way to open up the lines so that someone could come on.

215 "Leslie Bradley" (3523124736)

00:30:44.129 --> 00:30:48.869

And ask a question is that possible?

216 "Leslie Bradley" (3523124736)
00:30:48.869 --> 00:30:52.169
No.

217 "Kat Craig" (276603648)
00:30:52.169 --> 00:30:55.889
I didn't try to do that with so many on here.

218 "Kat Craig" (276603648)
00:30:55.889 --> 00:30:59.399
People could be talking over each other. Okay.

219 "Leslie Bradley" (3523124736)
00:30:59.399 --> 00:31:04.859
Okay, um, yeah, and they can't raise their hands. So.

220 "Leslie Bradley" (3523124736)
00:31:06.239 --> 00:31:09.329
Okay.

221 "Leslie Bradley" (3523124736)
00:31:09.329 --> 00:31:15.749
Okay, we'll give it a few minutes Kat and see if if anyone thinks of anything.

222 "Leslie Bradley" (3523124736)
00:31:15.749 --> 00:31:20.549
Anyone in the room have questions after all that.

223 "Leslie Bradley" (3523124736)
00:31:20.549 --> 00:31:32.759
Those are very good question so we really appreciate that as we really do, it helps it gives us feedback. It makes us think it helps in the planning. And the development of this is, we're going along.

224 "Leslie Bradley" (3523124736)
00:31:32.759 --> 00:31:40.259
And working with stakeholders and and trying to figure out what you need to know, and what we need to get out and educate about.

225 "Leslie Bradley" (3523124736)
00:31:40.259 --> 00:31:43.949
So, this is very, very helpful to us and we really appreciate this.

226 "Kat Craig" (276603648)
00:31:46.259 --> 00:31:49.709
They can raise your hand if they'd like.

227 "Leslie Bradley" (3523124736)
00:31:49.709 --> 00:31:54.599
Oh, great. Okay. So they have that option to raise their hand.

228 "Leslie Bradley" (3523124736)

00:31:54.599 --> 00:32:02.639

Yes, that changed the setting. Perfect. Thank you. We'll see if anybody raises their hands. Please please feel free to do. So.

229 "Leslie Bradley" (3523124736)

00:32:08.429 --> 00:32:17.129

Okay.

230 "Leslie Bradley" (3523124736)

00:32:19.259 --> 00:32:26.279

Oh, okay.

231 "Leslie Bradley" (3523124736)

00:32:26.279 --> 00:32:33.089

So, we did see a question in the chat. I know it stayed in the presentation. Individuals were auto enrolled.

232 "Leslie Bradley" (3523124736)

00:32:33.089 --> 00:32:47.369

Can you explain that process in more detail? How will the notified? Someone's is enrolled in the program. Those are great questions and we are still working this. This division team is still working on all of those details.

233 "Leslie Bradley" (3523124736)

00:32:47.369 --> 00:32:53.819

And we will be figuring all that out before we hit auto enrollment.

234 "Leslie Bradley" (3523124736)

00:32:54.114 --> 00:33:01.734

But, basically, we are going to find out who qualifies based on the eligibility requirements that we showed you on the previous slide.

235 "Leslie Bradley" (3523124736)

00:33:02.274 --> 00:33:16.104

And then if someone scores a 1st, level of 3 or greater, and they have 1 of the qualifying health conditions that was listed, then they would qualify and their Medicaid active and they would qualify for the DV health home.

236 "Leslie Bradley" (3523124736)

00:33:16.464 --> 00:33:23.814

And they will receive an auto enrollment letter. In the mail, so our plan is to to get as much education.

237 "Leslie Bradley" (3523124736)

00:33:23.819 --> 00:33:28.919

Individuals as we can between now and the time that this goes.

238 "Leslie Bradley" (3523124736)

00:33:28.919 --> 00:33:38.994

It goes live in January 2024, and please know that they had the right to opt out. They can choose a different provider again. We're working all that out.

239 "Leslie Bradley" (3523124736)

00:33:38.994 --> 00:33:46.464

So, I'm not sure that we have all the details about how the TCM will be notifying, but that is a great question. is a great question

240 "Leslie Bradley" (3523124736)

00:33:49.769 --> 00:34:00.029

And again, if that individual, let's say an individual is currently with a provider or an CBS waiver provider receiving services.

241 "Leslie Bradley" (3523124736)

00:34:00.029 --> 00:34:03.269

And that provider decides to become a DD health home.

242 "Leslie Bradley" (3523124736)

00:34:03.269 --> 00:34:09.539

And we will be keeping that individual with that provider unless they choose a different provider.

243 "Leslie Bradley" (3523124736)

00:34:09.539 --> 00:34:13.289

So, what if both providers are helpful.

244 "Leslie Bradley" (3523124736)

00:34:13.289 --> 00:34:22.709

That's a question that we've asked to Darla so we are, we are working on that as well. Yeah, I think I'll have to.

245 "Leslie Bradley" (3523124736)

00:34:22.709 --> 00:34:26.879

And how you always fun.

246 "Leslie Bradley" (3523124736)

00:34:26.879 --> 00:34:30.089

Hello.

247 "Leslie Bradley" (3523124736)

00:34:30.089 --> 00:34:38.999

I said that, I think to answer those question, I will follow this in the algorithm that we're working on when it comes to assigning individuals.

248 "Leslie Bradley" (3523124736)

00:34:41.459 --> 00:34:49.829

If they're both, and if they're receiving both from the TC and provider and htbs waiver provider, who are both a DD health home.

249 "Leslie Bradley" (3523124736)

00:34:49.829 --> 00:34:57.089

Where do you gather the information about individuals? Health diagnosis.

250 "Leslie Bradley" (3523124736)

00:34:57.089 --> 00:35:03.449

So, currently we have been pulling that information from claims data, Medicaid claims data.

251 "Leslie Bradley" (3523124736)
00:35:03.449 --> 00:35:13.259
Qa is National Committee for quality assurance.

252 "Leslie Bradley" (3523124736)
00:35:13.259 --> 00:35:23.159
Being contracted okay, just to clarify being contracted as TCM or certified should be a provider as you described are the only qualifications.

253 "Leslie Bradley" (3523124736)
00:35:23.304 --> 00:35:33.114
No requirement to also obtain certification accreditation or recognition recognition status as a health home providers. So yes. To clarify.

254 "Leslie Bradley" (3523124736)
00:35:33.144 --> 00:35:43.794
So you have to be a TCM or a certified accredited provider and there will be requirements that the division is currently working on in order to designate.

255 "Leslie Bradley" (3523124736)
00:35:44.069 --> 00:35:56.819
Add health home providers, so there will be requirements that you need to to me and I don't know if anybody else wants to say anymore that we are working on those now as a team.

256 "Kimberly Stock" (3687101184)
00:35:56.819 --> 00:36:00.749
And that designation process will be occurring and.

257 "Kimberly Stock" (3687101184)
00:36:00.749 --> 00:36:04.859
And provided through the Department's life insurance certification unit.

258 "Leslie Bradley" (3523124736)
00:36:07.589 --> 00:36:12.269
Yes, that's correct. Thank you. Can.

259 "Leslie Bradley" (3523124736)
00:36:12.269 --> 00:36:17.309
If a TCM provider contracts to be a health home provider as well.

260 "Leslie Bradley" (3523124736)
00:36:17.309 --> 00:36:19.074
Is that conflict free?

261 "Leslie Bradley" (3523124736)
00:36:20.274 --> 00:36:34.584

So we have discussed that as a team as well and, like we talked about when Linda 1st asked her question that yes, those are 2 distinct and separate services there will have to be safeguards in place to ensure.

262 "Leslie Bradley" (3523124736)

00:36:34.889 --> 00:36:41.549

Um, that the provider is separate and distinct from the DD health home provider.

263 "Leslie Bradley" (3523124736)

00:36:41.549 --> 00:36:46.889

But that would not fall into a conflict situation.

264 "Leslie Bradley" (3523124736)

00:36:49.949 --> 00:36:55.499

So, to add a question to that.

265 "Leslie Bradley" (3523124736)

00:36:55.499 --> 00:37:04.169

So, a service coordinator with the GTM entity would not also be able to do any help home services.

266 "Leslie Bradley" (3523124736)

00:37:04.169 --> 00:37:07.229

For the provider, they're real quick.

267 "Leslie Bradley" (3523124736)

00:37:07.229 --> 00:37:13.289

And the only reason I ask that is because.

268 "Leslie Bradley" (3523124736)

00:37:13.289 --> 00:37:26.279

There could be overlap in 1, a TCM service coordinator does because there care coordination sometimes, as you stated before does address their health. So if you have a service coordinator.

269 "Leslie Bradley" (3523124736)

00:37:26.279 --> 00:37:31.589

Documenting something that falls with deadline of what the health home does.

270 "Leslie Bradley" (3523124736)

00:37:31.589 --> 00:37:36.239

With an IV agency, we will see the note.

271 "Leslie Bradley" (3523124736)

00:37:36.239 --> 00:37:42.149

But we would not see anything done by the help home. So, how do you keep.

272 "Leslie Bradley" (3523124736)

00:37:42.149 --> 00:37:46.919

So that they're not doing anything.

273 "Leslie Bradley" (3523124736)

00:37:46.919 --> 00:37:51.629

And I realize the health homes get paid on a per member per month spaces.

274 "Leslie Bradley" (3523124736)

00:37:51.629 --> 00:37:58.889

But if all their contact with the participant ends up, being also coded as services.

275 "Leslie Bradley" (3523124736)

00:37:58.889 --> 00:38:02.669

How do you know, that's not a duplication of services.

276 "Leslie Bradley" (3523124736)

00:38:03.719 --> 00:38:10.559

So, darling, you're asking.

277 "Leslie Bradley" (3523124736)

00:38:11.670 --> 00:38:26.310

If an would be working under the DD health home 0 PM and I don't believe they would, because that is not a support coordination service. So it would have to still be separate and distinct.

278 "Leslie Bradley" (3523124736)

00:38:26.310 --> 00:38:32.520

So, what the NC does would be, they would not be able to do what the DB, health home.

279 "Leslie Bradley" (3523124736)

00:38:32.520 --> 00:38:44.460

Would be providing for that individual under, you know, an attestation service 1 of those services that we talked about, the 6 that we are required. So I don't think that there would be.

280 "Leslie Bradley" (3523124736)

00:38:44.460 --> 00:38:48.000

Any way that there would be an overlap with her. I'm looking to Donna.

281 "Leslie Bradley" (3523124736)

00:38:48.000 --> 00:38:55.260

I don't think so. The only thing I can think of is, let's say that, you know, you've got an, that half time.

282 "Leslie Bradley" (3523124736)

00:38:55.260 --> 00:39:01.170

Work in, and then that se serves half time. This may be the.

283 "Leslie Bradley" (3523124736)

00:39:01.170 --> 00:39:04.500

Facilitator just throwing out 1 of the right positions.

284 "Leslie Bradley" (3523124736)

00:39:04.500 --> 00:39:17.340

They could do both positions, but both of those should be clearly documented. You should be seeing, I think, on the FCC side that they're only doing 20 hours a week and the other side should be documented.

285 "Leslie Bradley" (3523124736)

00:39:17.340 --> 00:39:25.620

Somewhere within that, from within the reporting requirements that they were serving here. So if you would see 30 hours of billing.

286 "Leslie Bradley" (3523124736)

00:39:25.885 --> 00:39:38.425

I think that would be a problem, because they're really 20 hours here, 20 hours here because there are 2 part time positions because we do believe we're going to see some overlap. Maybe, in some of the higher positions thinking of like, your nurse care manager.

287 "Leslie Bradley" (3523124736)

00:39:38.425 --> 00:39:47.455

Because when you put these ratios out of 1 to let 250 or whatever they are, we're not projecting that many enrollment enrollees. So. enrollment enrollees so

288 "Leslie Bradley" (3523124736)

00:39:49.105 --> 00:40:03.175

Health home provider may not get enough that they need a full time position. Right? So you may see some, or they do this have time that half time there should be clear documentation in my opinion in the records to show that. Okay.

289 "Leslie Bradley" (3523124736)

00:40:05.160 --> 00:40:09.240

Great. Thank you. Donna. Yeah.

290 "Leslie Bradley" (3523124736)

00:40:10.650 --> 00:40:15.420

Well, nurse care, manager be required to be Kim. Do you want to take this? 1?

291 "Kimberly Stock" (3687101184)

00:40:17.040 --> 00:40:28.350

I can the current requirements for the nurse care manager are not that they would be required to be a registered nurse. They could be a licensed practical nurse.

292 "Kimberly Stock" (3687101184)

00:40:28.350 --> 00:40:39.030

As long as there is an R, N, functioning in 1 of the, and the other roles of the health home team so that they could provide the direct oversight and supervision of that. lpn.

293 "Kimberly Stock" (3687101184)

00:40:39.030 --> 00:40:42.450

And we have had consultation with our other.

294 "Kimberly Stock" (3687101184)

00:40:42.450 --> 00:40:51.180

Healthcare home providers currently within the state of Missouri, and it's our understanding that there are some R into function in that capacity.

295 "Kimberly Stock" (3687101184)

00:40:51.180 --> 00:40:56.910

As the, um, health home manager listening is that the correct position title?

296 "Leslie Bradley" (3523124736)

00:40:56.910 --> 00:41:00.120

Help them director director, thank you.

297 "Leslie Bradley" (3523124736)

00:41:00.120 --> 00:41:05.940

Yeah.

298 "Kat Craig" (276603648)

00:41:08.370 --> 00:41:13.770

Seeing any more questions. Okay.

299 "Leslie Bradley" (3523124736)

00:41:13.770 --> 00:41:17.070

I'm not seeing any cat. Has anybody raised their hand?

300 "Kat Craig" (276603648)

00:41:21.510 --> 00:41:32.550

Hello.

301 "Leslie Bradley" (3523124736)

00:41:32.550 --> 00:41:44.460

Okay, again we have the don't know don't go email. You can email us any questions.

302 "Leslie Bradley" (3523124736)

00:41:45.235 --> 00:41:59.065

Any feedback we appreciate all of it. We really do. And we appreciate you taking time today cat has been recording this webinar and we will be posting it there on the DD health on web page that address that you have there.

303 "Leslie Bradley" (3523124736)

00:41:59.670 --> 00:42:04.980

And not seeing any more questions, I think.

304 "Leslie Bradley" (3523124736)

00:42:05.695 --> 00:42:16.075

We're going to go ahead and thank everybody for joining us. We're going to have another 1, Thursday actually want to have 2 more Thursday. We're going to have 1 from 11 to 12 and then also 6 to 630.

305 "Leslie Bradley" (3523124736)

00:42:16.075 --> 00:42:29.365

so, if you know, if anybody who can maybe make it after work, we'd really love to have them join us and ask questions and give us some more feedback. So, appreciate you all thanks for joining us today. And we'll talk with you soon. soon

306 "Leslie Bradley" (3523124736)

00:42:29.700 --> 00:42:32.580

Hello.