

WEBVTT

1

00:00:00.000 --> 00:00:06.690

In 30, so we will go ahead and get started with today's webinar.

2

00:00:07.735 --> 00:00:19.915

The usual housekeeping item, and if you have questions today, please make sure that you drop those in the chat and that you address those to all panelists. We do have a couple folks that are out today.

3

00:00:19.915 --> 00:00:28.615

So, there may be some questions that we'll need to take back and get you a response at a later time, but we'll definitely do the best. We can to get you those responses quickly.

4

00:00:29.875 --> 00:00:44.575

So, with that said, I'm going to ask cat to do some driving for me, and I want to make sure folks know some resources that we have out on our division webpage. So cat has pulled up our main division landing page.

5

00:00:44.935 --> 00:00:52.645

So, you'll see the web address up there. Hopefully folks, they're well, they're very well savvy and navigating at least this page.

6

00:00:54.115 --> 00:01:08.785

So, if you click into that webpage, though, on any button doesn't matter what to click, it'll take you 1 layer into our website and once you get into that next layer, there will be there's a side navigation box.

7

00:01:09.300 --> 00:01:12.600

So you'll just click up in anywhere. That'd be great.

8

00:01:17.490 --> 00:01:20.670

So that side navigation box.

9

00:01:20.670 --> 00:01:30.570

There that is that light blue color you will see that. We have a new item added there and it says event, Flash training calendar.

10

00:01:30.570 --> 00:01:39.180

So, if you click on that, you'll see that this is another location where you can find all of our upcoming scheduled webinars. But.

11

00:01:39.180 --> 00:01:47.130

You will also see under that 1st, according that in addition to those webinars, there are other trainings available.

12

00:01:48.300 --> 00:01:54.810

So, I'll wait till that shows on the screen if you'll open up that accordingly and please.

13

00:01:54.810 --> 00:02:00.960

There we go, so there are some standing trainings and meetings that we have that are ongoing.

14

00:02:00.960 --> 00:02:12.720

So, you'll see that we keep those listed at the top. There are also other trainings down within this that you can take a look at and get additional information.

15

00:02:12.720 --> 00:02:26.220

So, with that said, please check back on a regular basis to know that that's there, we'll continue to grow and expand what we have available in that 1 stop shop as you can see, you can get to it.

16

00:02:26.220 --> 00:02:39.180

From the side navigation box, and it also lives on that education page. So be aware of that. And now, you know how to drive there. So if you take us back to the main landing page.

17

00:02:39.180 --> 00:02:43.200

I want to make sure that we can also.

18

00:02:43.200 --> 00:02:47.940

Show folks how to navigate to another page um.

19

00:02:47.940 --> 00:02:54.690

If you will click on the green button for information for individual families and guardians.

20

00:02:58.890 --> 00:03:02.610

Yep, and if you scroll down.

21

00:03:04.380 --> 00:03:11.760

You will notice that there is an accordion titled. How do I access division of DD services?

22

00:03:11.760 --> 00:03:16.350

And do that accordion we have a customer journey map.

23

00:03:16.350 --> 00:03:20.100

And so if you click on that customer journey map.

24

00:03:21.565 --> 00:03:31.585

You will see we have, and I'd love to call it the simple step by step guide as most of, you know, there isn't anything that we can necessarily label simple.

25

00:03:31.795 --> 00:03:44.605

However, we have tried to put something out there for folks to take a look at that that breaks it down a little bit and doesn't seem quite so overwhelming for folks to follow. So you can print that. You can share that with folks.

26

00:03:45.810 --> 00:03:58.380

That is 1 way to get to it. You can also get to that document via the main landing page. We have that scrolling carousel that 1st panel's always cove in 19.

27

00:03:58.380 --> 00:04:03.810

But 1 of those panels will also take you there. So if you forget where you're supposed to click into.

28

00:04:04.285 --> 00:04:18.535

It is on this panel, so another item I want to make sure that folks are aware of and again, have cat drive you there from that main DD landing page. You scroll down.

29

00:04:18.565 --> 00:04:23.425

There's the community support tab in those popular in that popular section.

30

00:04:23.760 --> 00:04:30.299

You click on that you will see that. There is a self advocacy.

31

00:04:30.299 --> 00:04:34.169

Title section clicks on that.

32

00:04:34.169 --> 00:04:38.669

And once you get in there, not only will you see it.

33

00:04:38.669 --> 00:04:44.909

Various things that support that self advocacy you will see a section for easy readers.

34

00:04:44.909 --> 00:04:56.639

So, those easy readers are playing language documents that have been produced that are plain language easy to read information and they hit on various aspects.

35

00:04:56.639 --> 00:05:11.279

And provide resources as it aligns with the division. So, take a look at those know that those are available and going into 2023. we will also be producing some additional ones. So, make sure that you check back.

36

00:05:12.539 --> 00:05:20.459

And then the last item that I wanted to touch on was again main landing page that purple button connect with us.

37

00:05:21.684 --> 00:05:31.524

If you're not following us on social media, we absolutely encourage you to do. So we do push out on all 3 platforms.

38

00:05:32.664 --> 00:05:45.264

Right now Facebook is the 1 that we have the most traction and efforts going towards, but we are building up the other 2 platforms as well. So you can take a look at those previous dashboard.

39

00:05:45.294 --> 00:05:50.364

We have monthly dashboard there that shows the traction. So, by all means, if you're not.

40

00:05:50.459 --> 00:05:54.689

Following us interacting with us. We ask that you do that.

41

00:05:54.689 --> 00:05:59.579

So, if there's not any questions about any of those things.

42

00:06:00.414 --> 00:06:04.164

Let me back up if there are questions, please by all means, drop them in the chat.

43

00:06:04.164 --> 00:06:16.344

I'm happy to answer those, make any connections that you need, but if there aren't any questions at the moment, I am going to go ahead and hand this off to Lucas to talk to us about some add information.

44 "Lucas Evans" (1392571904)
00:06:16.679 --> 00:06:21.149
Excellent. Thank you. Hi. Good. Uh, good morning. Everyone.

45 "Lucas Evans" (1392571904)
00:06:21.149 --> 00:06:28.709
So I want to just give a quick update on some additions to the mo ad site on our webpage.

46 "Lucas Evans" (1392571904)
00:06:28.709 --> 00:06:33.449
So, if Kat, if you could navigate there by going to.

47 "Lucas Evans" (1392571904)
00:06:33.449 --> 00:06:39.149
The, um, community sports tab under popular sections, positive sports.

48 "Lucas Evans" (1392571904)
00:06:40.979 --> 00:06:54.054
And then there is a Moab button, uh, 1 thing I want to call attention to go and click that 1 thing that I want to call attention to right away. Um, if you notice up in the URL tab at the top, you see that it's list that Ahmad has listed under.

49 "Lucas Evans" (1392571904)
00:06:54.534 --> 00:06:56.754
So we're currently moving it around our website.

50 "Lucas Evans" (1392571904)
00:06:57.389 --> 00:07:09.539
And so the, you can always get to it from the link path that catches demonstrated, but you may also be able to get to it from a different way. That's, uh, less clicks in the near future. And we can show that when it's ready.

51 "Lucas Evans" (1392571904)
00:07:09.539 --> 00:07:16.469
So just keep that in mind, but you'll always the path that cat fill you is still still a good path to get here.

52 "Lucas Evans" (1392571904)
00:07:16.469 --> 00:07:19.769
And we as you all probably.

53 "Lucas Evans" (1392571904)
00:07:19.769 --> 00:07:24.029
We're aware of we had a task force that came together to establish some best practices.

54 "Lucas Evans" (1392571904)

00:07:24.029 --> 00:07:31.974

We've had an app out there for about a year now, but we also now have a written manual that kind of covers those best practices.

55 "Lucas Evans" (1392571904)

00:07:31.974 --> 00:07:32.634

So really,

56 "Lucas Evans" (1392571904)

00:07:33.054 --> 00:07:47.544

what I want folks to understand is there is there's support for clinicians and for teams out there on identifying what are the best practices for individuals who have behavioral health concerns and intellectual development abilities specifically when they're

57 "Lucas Evans" (1392571904)

00:07:47.574 --> 00:07:48.474

dealing with.

58 "Lucas Evans" (1392571904)

00:07:48.809 --> 00:07:53.249

Things like, um, uh, substance use self into re, aggression.

59 "Lucas Evans" (1392571904)

00:07:53.249 --> 00:07:58.859

And there's a, there's several ways to access that information. So there is a, a guidebook.

60 "Lucas Evans" (1392571904)

00:07:58.859 --> 00:08:01.949

That has 2 different formats for folks. So if you.

61 "Lucas Evans" (1392571904)

00:08:01.949 --> 00:08:09.659

Want to look at it on your screen, which is probably the best way to do it. You can get a PDF version of it that is formatted for. Uh.

62 "Lucas Evans" (1392571904)

00:08:09.659 --> 00:08:13.259

Or screens, and if you want to print the book out.

63 "Lucas Evans" (1392571904)

00:08:13.259 --> 00:08:24.359

So it is a book, but we didn't bind it because most people don't read paper folks, but in case you want to print it out. We have a printable PDF as well. That looks nice. Print it up. It actually looks real snazzy.

64 "Lucas Evans" (1392571904)

00:08:24.359 --> 00:08:30.269

There was a lot of work that went into making this look with a really polished document. So we're really proud of it.

65 "Lucas Evans" (1392571904)

00:08:30.269 --> 00:08:42.419

And then you could also access that same information in the app in a little bit different format that can kind of guide you through the information that you need to get to. So.

66 "Lucas Evans" (1392571904)

00:08:42.419 --> 00:08:54.594

Please check that out if you haven't. Um, it's a, it's a really great resource. There was a ton of effort over a period of a couple years that went into making that happen. Um, and so we are, we're just really excited that it's out.

67 "Lucas Evans" (1392571904)

00:08:54.684 --> 00:08:59.814

You may have seen a press release alongside of it so we're really just trying to make sure the folks are aware.

68 "Lucas Evans" (1392571904)

00:09:00.089 --> 00:09:05.129

This resources here and so, um, wanted to give a brief demonstration on how to get there.

69 "Lucas Evans" (1392571904)

00:09:08.099 --> 00:09:15.869

All right, and then it doesn't seem like there are any questions about the ad stuff so I'm going to go ahead and move on to my next topic.

70 "Lucas Evans" (1392571904)

00:09:15.869 --> 00:09:25.169

Which is just asked me to talk about 908 and mobile crisis and how DD intertwines with that. So I'm going to try to.

71 "Lucas Evans" (1392571904)

00:09:26.189 --> 00:09:29.609

Speak generally and start with a little bit of context setting.

72 "Lucas Evans" (1392571904)

00:09:29.609 --> 00:09:33.869

So, the general idea here is that.

73 "Lucas Evans" (1392571904)

00:09:33.869 --> 00:09:42.329

Like, Val has mentioned when it comes to re, conceptualising how state operated programs work we're really trying to.

74 "Lucas Evans" (1392571904)

00:09:42.329 --> 00:09:46.379

Recognize that we're part of the same department.

75 "Lucas Evans" (1392571904)

00:09:46.379 --> 00:09:53.519

That we are responsible for serving individuals that have behavioral health concerns and.

76 "Lucas Evans" (1392571904)

00:09:53.519 --> 00:09:58.409

Intellectual development disabilities and and trying to becoming more integrated and actually how we operate.

77 "Lucas Evans" (1392571904)

00:09:58.409 --> 00:10:06.359

And if you remember back, you know, 10 years, 10+years ago, we actually kind of had 3 silos. So, right now we have.

78 "Lucas Evans" (1392571904)

00:10:06.359 --> 00:10:18.989

Our sister division division of behavioral health we had the vision of, but we used to actually have kind of 3 silos substance, use mental health and DD and over the last probably decade or so mental health and.

79 "Lucas Evans" (1392571904)

00:10:18.989 --> 00:10:24.389

Substitutes have come together to be behavioral health and now we're really working on trying to integrate.

80 "Lucas Evans" (1392571904)

00:10:24.389 --> 00:10:29.214

The the care between and behavioral health, not like, in a structural way.

81 "Lucas Evans" (1392571904)

00:10:29.214 --> 00:10:40.914

Like, we're not going to reorganize the whole department, but in a, in a practical way, for the people that need services in our community and crisis is 1 of 1 of the key areas that we're starting in.

82 "Lucas Evans" (1392571904)

00:10:41.609 --> 00:10:47.669

The, the division of behavioral health has operated a, a crisis system.

83 "Lucas Evans" (1392571904)

00:10:47.669 --> 00:10:55.079

4 missourians with behavioral health needs for, for almost ever, not not really forever, but for a very long time.

84 "Lucas Evans" (1392571904)

00:10:55.079 --> 00:11:09.569

And nationally, there's been this rollout of a new system called 908. so before there was various different hotlines that you could call, depending on what region you're in, in each individual state. But now there's a national number. It's 908.

85 "Lucas Evans" (1392571904)

00:11:09.569 --> 00:11:13.169

Um, and that's that's rolling out in Missouri.

86 "Lucas Evans" (1392571904)

00:11:13.169 --> 00:11:20.399

And Dr Stanislaus and I saw Steve medical director, and I have been working really hard to ensure that.

87 "Lucas Evans" (1392571904)
00:11:20.399 --> 00:11:24.779
This is a, this is a viable option for individuals who have.

88 "Lucas Evans" (1392571904)
00:11:24.779 --> 00:11:28.559
Uh, in our system, and in our communities.

89 "Lucas Evans" (1392571904)
00:11:28.559 --> 00:11:32.849
And the idea is simple.

90 "Lucas Evans" (1392571904)
00:11:32.849 --> 00:11:46.199
You know, the Sam, the samhsa best practices for what makes a crisis system for any state and for our nation says that it has to be available to any anyone at anytime anywhere.

91 "Lucas Evans" (1392571904)
00:11:46.199 --> 00:11:50.609
And they're explicit in saying that folks with count within that.

92 "Lucas Evans" (1392571904)
00:11:50.609 --> 00:11:58.529
Which is actually a pretty huge step and there's a pretty significant national conversation happening about this topic right now about how this is.

93 "Lucas Evans" (1392571904)
00:11:58.529 --> 00:12:04.199
A huge need in all states in, in, in our country to integrate.

94 "Lucas Evans" (1392571904)
00:12:04.199 --> 00:12:10.979
Prices care behavioral health care for folks with that. That's kind of been a missing piece for a long time. And so the idea is simple.

95 "Lucas Evans" (1392571904)
00:12:10.979 --> 00:12:24.509
This is something that everybody should be able to access the making it happen. Part is kind of where we're at right now and and the realities of it is 1st, we're trying to establish the standards. Everybody is on board. I haven't talked to anybody recently.

96 "Lucas Evans" (1392571904)
00:12:24.509 --> 00:12:29.039
Who Ha, on the behavioral health or the DD side, that doesn't think this is a good idea.

97 "Lucas Evans" (1392571904)
00:12:29.039 --> 00:12:42.684

The, the practical part of making it happen is is where we're kind of working on now. So we're making sure that the standards aligned to make it possible and don't create barriers for individuals with ID to access mobile crisis response and the 908 number.

98 "Lucas Evans" (1392571904)
00:12:42.684 --> 00:12:46.254

And now we're also making sure that the operators. that the operators

99 "Lucas Evans" (1392571904)
00:12:46.559 --> 00:12:51.299

Who received the 908 calls the team members who respond to the mobile crisis?

100 "Lucas Evans" (1392571904)
00:12:51.299 --> 00:12:56.039

Calls have the skills and the tools necessary to show up.

101 "Lucas Evans" (1392571904)
00:12:56.039 --> 00:13:04.169

Uh, support somebody who's in a behavioral health crisis, who happens to have an ID and make sure that those folks don't end up in jail.

102 "Lucas Evans" (1392571904)
00:13:04.169 --> 00:13:16.439

Don't end up encountering law enforcement we don't need to and don't end up sucking ers when that's not the most appropriate place. So, we're also working in addition to mobile crisis teams in the, in the call centers. We're also working with the.

103 "Lucas Evans" (1392571904)
00:13:16.439 --> 00:13:19.559

Behavioral health crisis centers to develop.

104 "Lucas Evans" (1392571904)
00:13:19.559 --> 00:13:23.759

Um, uh, training and resources that they would need to be successful.

105 "Lucas Evans" (1392571904)
00:13:23.759 --> 00:13:31.589

And I'm very proud to say that the behavioral health community both at the division level.

106 "Lucas Evans" (1392571904)
00:13:31.589 --> 00:13:45.179

In the, in the in the contracted space, so the behavioral health council and the member, and can help organizations are very committed to working closely with us to try to figure this out. Everybody believes that this is a.

107 "Lucas Evans" (1392571904)
00:13:45.179 --> 00:13:49.319

A, uh, an area that we need to do better in and so I couldn't be.

108 "Lucas Evans" (1392571904)

00:13:49.319 --> 00:13:56.039

Uh, prouder to be a part of of working on that. So I just wanted to kind of give a quick overview.

109 "Lucas Evans" (1392571904)

00:13:56.039 --> 00:14:05.849

Um, and give some updates and answer some questions if I could. I see there's 1 in the chat. I'm reviewing it now.

110 "Lucas Evans" (1392571904)

00:14:09.779 --> 00:14:15.929

I, I may reach out to you, Julie offline to kind of get a little bit more information. Um.

111 "Lucas Evans" (1392571904)

00:14:15.929 --> 00:14:24.239

I think there's some, maybe some additional information that I would need to try to address that, but I'll try to reach out to you on the side to try to figure that out.

112 "Lucas Evans" (1392571904)

00:14:24.239 --> 00:14:31.019

And that is a, that is good feedback and I want to talk to you a little bit more about that.

113 "Lucas Evans" (1392571904)

00:14:34.259 --> 00:14:43.949

Oh, thank you. Oh, goodness. If I didn't have, I would be lost. Okay, so, Julie had asked, um.

114 "Lucas Evans" (1392571904)

00:14:44.454 --> 00:14:58.764

Said I spoke with an organization who said that they cannot use 98 as much as they would like, due to the legality of not having someone come physically to the person. Oftentimes someone needs to take someone to a crisis center or hospital and 9,908 can't do that.

115 "Lucas Evans" (1392571904)

00:14:58.764 --> 00:14:59.754

and eight can't do that

116 "Lucas Evans" (1392571904)

00:14:59.999 --> 00:15:04.229

The organization still has to call the police most of the time. So, um.

117 "Lucas Evans" (1392571904)

00:15:04.229 --> 00:15:11.069

Again, I want to know specifically about the situation, so I can better help, but just generally the way it should work.

118 "Lucas Evans" (1392571904)

00:15:11.069 --> 00:15:22.709

And this is this is an ongoing project statewide, not just for folks with, but 908 is going to be part of what's called Mo, connect and it'll be linked in to.

119 "Lucas Evans" (1392571904)

00:15:22.709 --> 00:15:31.409

Mobile crisis teams, behavioral health crisis centers. This is the plan it's, it's being phased in and so they would have the access to, uh.

120 "Lucas Evans" (1392571904)

00:15:31.409 --> 00:15:38.729

Dispatch somebody who can go actually go and respond, uh, mobile crisis response, um, to someone in need.

121 "Lucas Evans" (1392571904)

00:15:38.729 --> 00:15:52.439

And then that also would feed into a behavioral crisis center. So they could either make the referral. They could have to get somebody to the crisis center. They would know if somebody shows up at a crisis center, and then the crisis center should be able to to access uh.

122 "Lucas Evans" (1392571904)

00:15:52.439 --> 00:16:02.219

Kind of a listing of up to the up to date real time information of where there's capacity for follow along service and make sure people get linked up. Like, that's the idea. We're not there yet.

123 "Lucas Evans" (1392571904)

00:16:02.219 --> 00:16:07.049

But Mo, connect is for real, they're phasing in, um.

124 "Lucas Evans" (1392571904)

00:16:07.049 --> 00:16:21.479

Users of that to make sure that everybody has access to that system. So the 9 call centers and the crisis piece is already working the follow along services is coming on board slowly over time. So yes. Um.

125 "Lucas Evans" (1392571904)

00:16:21.479 --> 00:16:25.409

I do want to find out a little bit more Julie about that specific situation but but.

126 "Lucas Evans" (1392571904)

00:16:25.409 --> 00:16:30.539

That technically that's how it should work over time. So if that's not happening, then we definitely want to hear about that.

127 "Lucas Evans" (1392571904)

00:16:33.599 --> 00:16:37.349

Um, okay, I don't see any other questions.

128 "Lucas Evans" (1392571904)

00:16:37.349 --> 00:16:40.769

Uh, if folks have additions.

129 "Lucas Evans" (1392571904)
00:16:43.469 --> 00:16:48.809
Yeah, so Julie, I'll reach out to you separately. Please don't type in specific information into the chat.

130 "Lucas Evans" (1392571904)
00:16:48.809 --> 00:16:57.659
Um, I'll reach out to you, um, and continue to ask questions. If you have them, I can respond later on. I'm going to go ahead and hand it off to Emily. I believe.

131 "Emily Luebbering" (2002586624)
00:16:57.659 --> 00:17:02.129
Lucas.

132 "Emily Luebbering" (2002586624)
00:17:03.539 --> 00:17:11.099
I'm going to start by giving some updates that you may have seen, or maybe you missed in email blast, went out.

133 "Emily Luebbering" (2002586624)
00:17:11.099 --> 00:17:26.004
From the division that you should be aware of, and make sure that if they are applicable to you that you go out and sign up for these for the, the trainings or the webinars the 1st,

134 "Emily Luebbering" (2002586624)
00:17:26.004 --> 00:17:37.884
1 is related to the final connection demo walk through what to expect you should have seen, or maybe you saw this morning we have a new date for that.

135 "Emily Luebbering" (2002586624)
00:17:38.214 --> 00:17:48.684
That webinar for the demo, the new date is January 23rd from 130 to 430 and a email blast did go out this morning and the web page has been updated.

136 "Emily Luebbering" (2002586624)
00:17:48.684 --> 00:17:54.834
We did, we did move this because of the state of the state that is on the 18th. on the eighteenth

137 "Emily Luebbering" (2002586624)
00:17:56.004 --> 00:17:59.244
This webinar webinar will showcase the requirements,

138 "Emily Luebbering" (2002586624)
00:17:59.274 --> 00:18:14.094
gathered and configuration in connection around the ISP planning and surface authorizations and focus areas for this demonstration will be highlighting the ISP planning process in the system and all the models

139 "Emily Luebbering" (2002586624)
00:18:14.124 --> 00:18:15.444
modules that.

140 "Emily Luebbering" (2002586624)
00:18:15.539 --> 00:18:25.769
Interact with the ispn service authorizations. So again you can find this with email blast on our webpage.

141 "Emily Luebbering" (2002586624)
00:18:25.769 --> 00:18:36.659
And register for this demo, which is definitely important for those as we move towards going live with connection in July of 2023.

142 "Emily Luebbering" (2002586624)
00:18:38.154 --> 00:18:46.914
Another webinar, or another blast that went out was related to connection and that's the companion guide.

143 "Emily Luebbering" (2002586624)
00:18:47.484 --> 00:18:53.544
The division of DD case management system connection is scheduled to go live on July 20.

144 "Emily Luebbering" (2002586624)
00:18:53.969 --> 00:18:58.589
Derive 2023 and connection will replace Seymour.

145 "Emily Luebbering" (2002586624)
00:18:58.589 --> 00:19:09.059
For all waiver and purchase of service billings. So our filling connection will support an electronic submission of claims as well as an online data entry.

146 "Emily Luebbering" (2002586624)
00:19:09.059 --> 00:19:16.764
Providers will be who currently Bill electronically to see more. We'll need to make adjustments to be able to submit claims to connection.

147 "Emily Luebbering" (2002586624)
00:19:17.094 --> 00:19:30.444
And that's where the connection companion guide will be helpful for submitting your electronic claims and the connection claims. Ehr codes list will provide information regarding these changes.

148 "Emily Luebbering" (2002586624)
00:19:33.594 --> 00:19:44.334
And then another reminder that went out through our email blast was related to our post discharge hospital reimbursement program.

149 "Emily Luebbering" (2002586624)
00:19:44.814 --> 00:19:53.154
It's a limited funding has been approved for hospitals to receive a reimbursement of expenditures related to individuals.

150 "Emily Luebbering" (2002586624)

00:19:53.369 --> 00:20:07.109

Who qualify for placement and support through the division who may otherwise would otherwise be eligible for discharge. So, those individuals that are not able to be discharged for us.

151 "Emily Luebbering" (2002586624)

00:20:07.109 --> 00:20:11.339

Reasons related to possibly not finding a.

152 "Emily Luebbering" (2002586624)

00:20:11.339 --> 00:20:15.509

A provider may, um.

153 "Emily Luebbering" (2002586624)

00:20:15.509 --> 00:20:29.844

For a specific period of time to the lack of availability within the appropriate community placement may qualify for a post discharge hospital reimbursement and hospitals that are interested in this funding may complete and submit a

154 "Emily Luebbering" (2002586624)

00:20:29.844 --> 00:20:44.394

reimbursement agreement and test station and all those links to those memos. The attestation and agreement and documentation form are available in our post discharge hospital reimbursement, email blast.

155 "Emily Luebbering" (2002586624)

00:20:47.219 --> 00:20:53.489

And then from a waiver standpoint, which is kind of where, um.

156 "Emily Luebbering" (2002586624)

00:20:53.574 --> 00:21:06.954

Meeting with federal programs unit some great news that we received this week was that CMS approved the value based amendments amendments effective July. Sorry? Not July, January 1st of 2023 these amendments.

157 "Emily Luebbering" (2002586624)

00:21:06.954 --> 00:21:15.084

If you're familiar with them. You'll know, we've been talking a lot about the 9 incentive payments. the nine incentive payments

158 "Emily Luebbering" (2002586624)

00:21:15.329 --> 00:21:21.779

For personal assistants providers, participation in.

159 "Emily Luebbering" (2002586624)

00:21:21.779 --> 00:21:25.109

Completion of the DSP training levels.

160 "Emily Luebbering" (2002586624)

00:21:25.109 --> 00:21:28.259

Tiered supports reporting and implementation.

161 "Emily Luebbering" (2002586624)
00:21:28.259 --> 00:21:33.809
Employment service reporting and participation in the DSP apprenticeship program.

162 "Emily Luebbering" (2002586624)
00:21:33.809 --> 00:21:41.669
Implementation of remote supports and completion of the Hearst assessment and the NCI status of the survey.

163 "Emily Luebbering" (2002586624)
00:21:42.444 --> 00:21:54.264
So there were 9 incentives around 1 incentive around each of those items for supplemental enhanced payment and they were approved by CMS for a start date of January.

164 "Emily Luebbering" (2002586624)
00:21:54.264 --> 00:22:08.544
1st, 2003, as well as the incentives we had also approved and increase in the environmental EA or environmental adaptability, accessibility adaptations. Sorry? A home and vehicle modification.

165 "Emily Luebbering" (2002586624)
00:22:08.544 --> 00:22:11.664
So our home vehicles. our home vehicles

166 "Emily Luebbering" (2002586624)
00:22:11.669 --> 00:22:22.739
Modification maximum limit was changed from 10,000 per year per individual to 20,000 dollars every 2 years.

167 "Emily Luebbering" (2002586624)
00:22:22.739 --> 00:22:35.099
It allows for some flexibility for projects that are jobs that are above the 10,000. now, can hopefully fit in within that 20,000 for every 2 years to get completed.

168 "Emily Luebbering" (2002586624)
00:22:35.099 --> 00:22:39.149
That is also affected you.

169 "Emily Luebbering" (2002586624)
00:22:39.174 --> 00:22:47.724
January 1st of 2023, that new limit for EA, vehicle modification and then also with the amendment that was approved,

170 "Emily Luebbering" (2002586624)
00:22:47.724 --> 00:22:59.424
we had updated the direct support staff provider qualifications to allow the completion of the level to training to meet. to training to meet

171 "Emily Luebbering" (2002586624)
00:22:59.519 --> 00:23:12.689

The high school requirement, so, if you're familiar with the requirements around DSPs that require a hospital or hospital, a high school diploma, or G. D.

172 "Emily Luebbering" (2002586624)
00:23:12.689 --> 00:23:17.009
We now will allow a level to.

173 "Emily Luebbering" (2002586624)
00:23:17.009 --> 00:23:20.309
Direct support professional or DSP trained.

174 "Emily Luebbering" (2002586624)
00:23:20.309 --> 00:23:24.479
Completion of that training within a year of employment.

175 "Emily Luebbering" (2002586624)
00:23:24.479 --> 00:23:30.239
To satisfy the qualified provider qualifications for direct contact staff.

176 "Emily Luebbering" (2002586624)
00:23:31.529 --> 00:23:39.269
And then from a, from a value based team updates.

177 "Emily Luebbering" (2002586624)
00:23:39.269 --> 00:23:50.184
We're continuing to move forward with our 9 incentive payment and payment implementation and now that we have the approval that's 1 more step towards implementing the payments.

178 "Emily Luebbering" (2002586624)
00:23:50.634 --> 00:23:58.014
Our provider contract language review and provider data collection, training webinars.

179 "Emily Luebbering" (2002586624)
00:23:58.284 --> 00:24:12.804
Are scheduled for January 4th and January 10th and if you are a provider who is interested in incentive payments, and we encourage the BP team, encourages you to attend 1 of these,

180 "Emily Luebbering" (2002586624)
00:24:12.804 --> 00:24:23.694
the session so that you will have the information you need and the training to start entering data and data collection and requests for the incentives. the incentives

181 "Emily Luebbering" (2002586624)
00:24:24.744 --> 00:24:39.054
So, again, those are on January 4th and January 10th, there was a blast that was sent out for those as well to get registered for those. So we want to encourage you to do that. And then, as I mentioned, it also be provide our contract language review.

182 "Emily Luebbering" (2002586624)
00:24:39.054 --> 00:24:41.184
And those sessions. those sessions

183 "Emily Luebbering" (2002586624)
00:24:45.774 --> 00:24:55.914
And another update on waivers is we, we are working on our partnership for hope, and kids waiver renewals that are due July 1st of 2023.

184 "Emily Luebbering" (2002586624)
00:24:55.914 --> 00:25:04.344
if you remember all of our waivers, our core waivers have to be renewed every 5 years a couple of years ago.

185 "Emily Luebbering" (2002586624)
00:25:04.344 --> 00:25:15.564
We did comprehensive and community, and now it's time to renew our, we're on schedule to remove or renew our partnership and more kids waiver and then we'll also update the competence. Csw. update the competence csw

186 "Emily Luebbering" (2002586624)
00:25:15.659 --> 00:25:17.819
To align with the renewals.

187 "Emily Luebbering" (2002586624)
00:25:17.819 --> 00:25:21.659
You should be we anticipate.

188 "Emily Luebbering" (2002586624)
00:25:21.659 --> 00:25:25.919
Announcement for posting for the formal public comment.

189 "Emily Luebbering" (2002586624)
00:25:25.919 --> 00:25:35.904
For those waiver renewals to start on December Friday, December, 23rd, the department social services, the mental health net will take comments for 30 days on the renewals.

190 "Emily Luebbering" (2002586624)
00:25:35.904 --> 00:25:46.584
And they can those renewals, as I mentioned will be submitted to CMS next year with an effective date of July. 1 of 2023 with with CMS approval. three with with cms approval

191 "Emily Luebbering" (2002586624)
00:25:48.749 --> 00:25:56.399
And lastly, an update on our DD health home, if.

192 "Emily Luebbering" (2002586624)
00:25:56.399 --> 00:25:59.909
The home our team is.

193 "Emily Luebbering" (2002586624)

00:26:00.384 --> 00:26:07.014

Consisting of members of multiple units within the division continues to move forward with the health home initiative.

194 "Emily Luebbering" (2002586624)

00:26:07.434 --> 00:26:20.484

This past week they held 3 stakeholder webinars to provide education on the health home roles and answer questions about the health home from all the stakeholders that attended.

195 "Emily Luebbering" (2002586624)

00:26:20.814 --> 00:26:29.724

They continue to work with the ad hoc team to consider feedback from stakeholders and adjust the plan.

196 "Emily Luebbering" (2002586624)

00:26:29.909 --> 00:26:31.409

As as needed.

197 "Emily Luebbering" (2002586624)

00:26:31.409 --> 00:26:38.634

They will be working hard this coming year to submit the state plan amendment or this law to CMS for approval.

198 "Emily Luebbering" (2002586624)

00:26:38.904 --> 00:26:51.024

They'll be writing a health home CSR and continuing to work on reporting and development of education along with other tasks that go along with implementing a DD home.

199 "Emily Luebbering" (2002586624)

00:26:51.359 --> 00:26:59.789

That's all the updates I have for, and some of the other updates that the division has sent out recently.

200 "Emily Luebbering" (2002586624)

00:26:59.789 --> 00:27:09.959

I was looking to see if I have any questions I'm not seeing any to the panelists.

201 "Emily Luebbering" (2002586624)

00:27:09.959 --> 00:27:13.019

If there's anything that's gone to me.

202 "Kat Craig" (122840576)

00:27:14.159 --> 00:27:21.029

To other hosts, let me know. Oh, okay.

203 "Emily Luebbering" (2002586624)

00:27:21.029 --> 00:27:29.579

Thanks go ahead. And if you think of other questions for around the waivers or the other announcements that I'm.

204 "Emily Luebbering" (2002586624)

00:27:29.579 --> 00:27:39.779

I had presented today, just go ahead and put those in the chat, but I'm going to turn it over to Leslie to grow now to talk further about the Hearst and IQ and.

205 "Leslie DeGroat" (2931360256)

00:27:41.724 --> 00:27:55.974

Thank you Emily and, uh, thank you all good morning and I'm really, I'm glad to be joining you on this fine, Friday morning and okay so, for my 2 updates, the 1st, I came out in an email blast on Tuesday from the division,

206 "Leslie DeGroat" (2931360256)

00:27:56.184 --> 00:28:10.824

and it's related to the or the long version, integrated quality management functions database, it used to be the app system, but we changed the the wording there. So so changes with this system.

207 "Leslie DeGroat" (2931360256)

00:28:11.639 --> 00:28:18.444

Of December 8th changes were made to the to streamline the process for end user data entry and data analysis.

208 "Leslie DeGroat" (2931360256)

00:28:18.444 --> 00:28:29.184

The changes are related to the filter provider text box when findings are entered as well as the unresolved over 45 days and unresolved over 90 days reports.

209 "Leslie DeGroat" (2931360256)

00:28:29.184 --> 00:28:41.604

Additional details on these changes are located on the divisions webpage under the database ribbon and we're going to drop that link into chat. into chat

210 "Leslie DeGroat" (2931360256)

00:28:41.639 --> 00:28:55.739

So, you guys can connect to that, and it has, and in the chat just remember when you click on that, go to the IQ database ribbon and that will give you more information about what I just talked about.

211 "Leslie DeGroat" (2931360256)

00:28:56.364 --> 00:29:03.384

But if you have any questions don't hesitate to let us know, um, or if you come upon questions later on, don't hesitate to reach out.

212 "Leslie DeGroat" (2931360256)

00:29:04.644 --> 00:29:18.624

My 2nd update is related to the health risk screening tool, or Hirst process any service providers in targeted case management agencies can go ahead and implement the 1st process through May 1st of 2023.

213 "Leslie DeGroat" (2931360256)

00:29:18.624 --> 00:29:25.554

so you can start onboarding or with your implementation steps anytime
this. implementation steps anytime this

214 "Leslie DeGroat" (2931360256)
00:29:25.739 --> 00:29:40.134

Why go live implementation phase will be effective starting May 1st of
2023 and I want to encourage you to visit our website and don't hesitate
to reach out in our mailbox and we'll drop the website and chat as well
as our, um, email box.

215 "Leslie DeGroat" (2931360256)
00:29:40.134 --> 00:29:46.944

Um, it's Mo, DD Hurst project at dot dot. Gov. at dot dot gov

216 "Leslie DeGroat" (2931360256)
00:29:47.279 --> 00:29:52.019

And are there any question.

217 "Leslie DeGroat" (2931360256)
00:29:52.019 --> 00:29:59.279

Thank you so much for dropping those in the chat. If you if you think of
anything don't hesitate to reach out.

218 "Leslie DeGroat" (2931360256)
00:29:59.279 --> 00:30:03.749

And with that, I will go ahead and turn it over to Wendy.

219 "Wendy Witcig" (4094127872)
00:30:06.144 --> 00:30:08.214

Good morning everybody, um,

220 "Wendy Witcig" (4094127872)
00:30:08.244 --> 00:30:22.313

I just have a couple things that I wanted to mention and talk with you
about the 1st I wanted to talk about the health assessment and
consultation service also more commonly known as station. Md.

221 "Wendy Witcig" (4094127872)
00:30:23.034 --> 00:30:35.964

We have gotten a lot of feedback from family members and guardians that
there's a concern that using this service interferes with, or replaces
the 1st, the primary.

222 "Wendy Witcig" (4094127872)
00:30:36.059 --> 00:30:43.854

Care physician and the role that that primary care physician plays in the
individual life and that is not the case.

223 "Wendy Witcig" (4094127872)
00:30:43.854 --> 00:30:53.094

So, I just wanted to take this minute to provide a little bit of
clarification that this service is only to be an,

224 "Wendy Witcig" (4094127872)

00:30:53.184 --> 00:31:05.754

an available option when getting to the doctor availability to their primary care. Physician isn't available. Um, or if you need to go to an, er, or.

225 "Wendy Witcig" (4094127872)

00:31:06.294 --> 00:31:20.964

Urgent care, and that's not a good option for the individual because you just get more exposure to more germs and illnesses and whatever is going around. And sometimes our folks just don't even, um, deal with that environment.

226 "Wendy Witcig" (4094127872)

00:31:20.964 --> 00:31:32.394

Very well. So, the, this is really to be available when those other avenues aren't appropriate, or aren't the best practice and when their primary care physician is not available.

227 "Wendy Witcig" (4094127872)

00:31:32.634 --> 00:31:35.994

So, some families love to use the telehealth.

228 "Wendy Witcig" (4094127872)

00:31:36.474 --> 00:31:49.164

Offering with their primary care physician, this is not a replacement for that, but would be available to you during off hours of your primary care doctors, um, office hours or your telehealth hours.

229 "Wendy Witcig" (4094127872)

00:31:49.164 --> 00:31:58.884

So, evenings, overnight, weekends, holidays, any of those times, when your your doctor's office might not be open and the docs through station,

230 "Wendy Witcig" (4094127872)

00:31:58.884 --> 00:32:05.874

MD do communicate and share the information and the contact information. And what their assessment was.

231 "Wendy Witcig" (4094127872)

00:32:06.059 --> 00:32:18.054

The primary care physician so there is that good follow up and I just wanted to reassure folks that this is not a replacement in any way, shape, or form for the primary care physician.

232 "Wendy Witcig" (4094127872)

00:32:18.204 --> 00:32:22.403

So, just that little commercial for that service and hopefully to provide.

233 "Wendy Witcig" (4094127872)

00:32:22.679 --> 00:32:32.364

I'm a little bit of clarity there and then I just wanted to give a brief update on our case management. Privatization things are moving along very well.

234 "Wendy Witcig" (4094127872)

00:32:32.574 --> 00:32:41.244

We have, um, 1 county that I reported the last time, Douglas and right. Counties, which is, um, Webster county.

235 "Wendy Witcig" (4094127872)

00:32:42.144 --> 00:32:55.614

Which is down in our Springfield area, that transition is complete as of October 17 so they are all operating privatized and we have no more state case management in the Springfield area.

236 "Wendy Witcig" (4094127872)

00:32:56.814 --> 00:33:10.674

We have the other counties and areas are all in progress with transitions, being final, planned to be final by July or January 31st with the exception of St. Louis. louis

237 "Wendy Witcig" (4094127872)

00:33:11.489 --> 00:33:23.934

St Louis is taking on 8,800 in that area, which is a really, really big lift and so it requires a lot of recruitment, a lot of training of support coordinators in in a fairly difficult market.

238 "Wendy Witcig" (4094127872)

00:33:24.294 --> 00:33:37.524

So, they will be starting to take on folks in into their new support coordination program there in St Louis, beginning, January 1, and we'll just continue to progress and take more people on, um,

239 "Wendy Witcig" (4094127872)

00:33:37.524 --> 00:33:41.364

as quickly as, as they are able to. are able to

240 "Wendy Witcig" (4094127872)

00:33:41.489 --> 00:33:56.424

Do that so we will give you more updates as we have them going forward. So, with that, if there is not are there questions that have come up? I was going to say Angie McGovern. I saw your question in there.

241 "Wendy Witcig" (4094127872)

00:33:56.669 --> 00:33:59.909

About the billing.

242 "Wendy Witcig" (4094127872)

00:34:01.434 --> 00:34:11.154

Or, um, billing and connections, um, I'm going to reach out to our connections team to be sure that we get you the right information.

243 "Wendy Witcig" (4094127872)

00:34:11.514 --> 00:34:22.194

Um, so we will get back to you on that, and just looking to see if we have any other questions that have come up in the chat. I see a Hearst question here.

244 "Wendy Witcig" (4094127872)
00:34:22.499 --> 00:34:34.199
For you Leslie, is there a list of questions that the survey will ask?
When entering? If I do not have all the info it restarts each time no way
to save past info.

245 "Leslie DeGroat" (2931360256)
00:34:34.199 --> 00:34:40.139
Um, I'd love to answer that. Um, is it okay if I share my screen, I'm
going to, uh.

246 "Leslie DeGroat" (2931360256)
00:34:40.139 --> 00:34:45.449
Okay, because I don't have a list, uh, like Pre printed handy, but I can.

247 "Leslie DeGroat" (2931360256)
00:34:45.449 --> 00:34:55.794
I can steal that thing from cat. Are you able to give me that little? Uh,
you're on it. You're awesome. Okay. I'm going to share my screen and I
will show you what she's talking about. If not.

248 "Leslie DeGroat" (2931360256)
00:34:55.794 --> 00:35:06.774
Everybody is aware, but once you begin your implementation process or
onboarding process for the health screening tool, um, you can go to our
webpage here, which we dropped in chat.

249 "Leslie DeGroat" (2931360256)
00:35:07.014 --> 00:35:14.634
And if you're a residential service provider agency, you can go to this
ribbon here, support coordination information. Here, and then.

250 "Leslie DeGroat" (2931360256)
00:35:15.449 --> 00:35:23.124
Employment service provider agency you can go to that 1. so I'm just
going to pull up this 1 just be. They're they're all quite similar in
format.

251 "Leslie DeGroat" (2931360256)
00:35:23.364 --> 00:35:37.104
I just want to let, you know that we do have a recorded webinar for each
1 and each is geared toward that specific type of service provider
agency. We have some supportive documentation once you have watched this
webinar.

252 "Leslie DeGroat" (2931360256)
00:35:37.524 --> 00:35:45.444
Uh, we, we would like for you to fill out these survey questions and I'm
just gonna go ahead and pull that up as though I'm a provider agency and
show you.

253 "Leslie DeGroat" (2931360256)
00:35:45.449 --> 00:35:55.944

What that looks like, and the reason why we want this is because we like your contact information and in the webinar, it we'll let, you know, some steps, moving forward.

254 "Leslie DeGroat" (2931360256)

00:35:55.944 --> 00:36:08.154

And 1 of the roles that you'll need to decide for your agency is what's called a gatekeeper for your agency, and that person will be responsible for getting people on your team access to the system, or deactivate their accounts.

255 "Leslie DeGroat" (2931360256)

00:36:08.154 --> 00:36:15.264

If they are no longer in that role for your agency. So, um, that, that just helps us a lot and then we can reach back out to, you.

256 "Leslie DeGroat" (2931360256)

00:36:15.449 --> 00:36:21.174

Help you move forward, but I'm gonna this will ask if you watch the webinar and I, I'm going to say, yeah,

257 "Leslie DeGroat" (2931360256)

00:36:21.174 --> 00:36:35.064

so you can move on to this part and you'll put these it says he must provide value so you need your agency name and there's a drop down there by how it appears in Seymour, so you can choose there or, if it's not on the list,

258 "Leslie DeGroat" (2931360256)

00:36:35.064 --> 00:36:45.324

you can always choose not on the list and then it'll have a little box that says, but there's your contact the number is not, um, mandatory to move on.

259 "Leslie DeGroat" (2931360256)

00:36:45.624 --> 00:36:55.794

Emails you'll want to make sure you have emails and then you'll need to definitely put in what regions you're working for, or working on working in.

260 "Leslie DeGroat" (2931360256)

00:36:56.124 --> 00:37:10.494

And so I'm just going to it'll look just like this for the next the next section. You just really need those emails handy in order to put that in and move forward that way. We have a way to contact people.

261 "Leslie DeGroat" (2931360256)

00:37:12.174 --> 00:37:14.154

I hope that answers your question.

262 "Leslie DeGroat" (2931360256)

00:37:17.729 --> 00:37:24.449

I didn't fill anything out. I guess I could to kind of move on to what the next 1 would look like. So I want to put not listed and I'm just going to put.

263 "Leslie DeGroat" (2931360256)
00:37:24.449 --> 00:37:29.369
And then.

264 "Leslie DeGroat" (2931360256)
00:37:29.369 --> 00:37:33.389
My name, but they get keeper. 1 looks quite similar.

265 "Wendy Witcig" (4094127872)
00:37:33.389 --> 00:37:41.939
So, Leslie, I think, what is her questions was that if they get to a point that they.

266 "Wendy Witcig" (4094127872)
00:37:41.939 --> 00:37:48.179
Have to stop and they get interrupted in doing that then it doesn't save the information and they have to start over.

267 "Leslie DeGroat" (2931360256)
00:37:48.179 --> 00:37:54.869
Yeah, um, I am actually meeting with the lady who designed this, um, next week, I can.

268 "Leslie DeGroat" (2931360256)
00:37:54.894 --> 00:38:06.864
Meet with her, and, um, see if there's a way around that, if the, if you guys can go back to your, um, what you had, started filling out and fill it out, you know, be able to pick up where you left off. Um, okay.

269 "Wendy Witcig" (4094127872)
00:38:06.924 --> 00:38:20.064
But, yeah, I make sure you have your people's emails and oh, sorry, go ahead. I was gonna say your suggestion was also, if there's a way to get a list of all the questions so that they know that they have all the answers ready to go.

270 "Wendy Witcig" (4094127872)
00:38:20.400 --> 00:38:27.090
When they get in and start filling it out, that might be another workaround option that you can talk about.

271 "Wendy Witcig" (4094127872)
00:38:27.090 --> 00:38:31.830
Yeah, that sounds good. I appreciate that. Yeah, sounds good. Thank you.

272 "Wendy Witcig" (4094127872)
00:38:31.830 --> 00:38:41.100
Thank you so, cat and hiker. Did we miss any questions? I think.

273 "Wendy Witcig" (4094127872)

00:38:42.630 --> 00:38:46.200
Emily is going to get an answer for you.

274 "Wendy Witcig" (4094127872)
00:38:46.200 --> 00:38:50.610
About the billing Angie.

275 "Wendy Witcig" (4094127872)
00:38:51.840 --> 00:38:56.220
And I think unless someone speaks up, that is all.

276 "Kat Craig" (122840576)
00:38:57.270 --> 00:39:05.250
We have 1 question which 1 is the brochure up to date for me to transfers to the Springfield area.

277 "Wendy Witcig" (4094127872)
00:39:05.250 --> 00:39:18.000
Okay, and, um, I'm gonna follow up with the privatization team and confirm confirm that Cameron I don't know the answer to that. And that's a great question. I appreciate you checking in on that.

278 "Wendy Witcig" (4094127872)
00:39:22.890 --> 00:39:35.700
And so, with that, seeing no other questions, I just want to wish everybody, um, a happy holiday and Mary Christmas, whatever holiday you celebrate this time of year we.

279 "Wendy Witcig" (4094127872)
00:39:35.700 --> 00:39:42.390
Hope that it is, Mary, that you stay safe and enjoy a wonderful and happy and prosperous New year.

280 "Wendy Witcig" (4094127872)
00:39:42.390 --> 00:39:46.080
Thank you very much. Bye. Bye.