

WEBVTT

1 "Rhiannon Evans" (1544123904)

00:00:00.000 --> 00:00:05.730

Who updates, webinar, these updates are going to occur the last.

2 "Rhiannon Evans" (1544123904)

00:00:05.730 --> 00:00:12.180

Friday of each month at 1030. so this will be something we offer monthly on the regular.

3 "Rhiannon Evans" (1544123904)

00:00:12.180 --> 00:00:20.160

Please share that with your teams and encourage anybody that you think would benefit from hearing these updates so that they can join us in the future.

4 "Rhiannon Evans" (1544123904)

00:00:20.160 --> 00:00:23.850

Typically, Rachel.

5 "Rhiannon Evans" (1544123904)

00:00:23.850 --> 00:00:28.530

The tier 2, central area lead, we'll be doing these, but she had something come up.

6 "Rhiannon Evans" (1544123904)

00:00:28.530 --> 00:00:32.490

So, I am going to play the role of Rachael today.

7 "Rhiannon Evans" (1544123904)

00:00:32.490 --> 00:00:35.700

Um, so welcome and I hope you enjoy.

8 "Rhiannon Evans" (1544123904)

00:00:35.700 --> 00:00:42.510

Dates to start us off Rachel thought it would be a good idea for us to introduce.

9 "Rhiannon Evans" (1544123904)

00:00:42.510 --> 00:00:45.750

Who our team is and put a face to our names.

10 "Rhiannon Evans" (1544123904)

00:00:45.750 --> 00:00:49.110

So, since we're a virtual team, we wanted to make.

11 "Rhiannon Evans" (1544123904)

00:00:49.110 --> 00:00:54.000

Just a visual of who our team members are, and it's always nice to have that.

12 "Rhiannon Evans" (1544123904)

00:00:54.000 --> 00:00:58.590

To go with, um, who's behind the scenes on emails and phone calls.

13 "Rhiannon Evans" (1544123904)

00:00:58.590 --> 00:01:03.000

So, to start off, I am the director and I am re, Evans.

14 "Rhiannon Evans" (1544123904)

00:01:03.000 --> 00:01:07.140

And then we have our Western area lead who covers Kansas.

15 "Rhiannon Evans" (1544123904)

00:01:07.140 --> 00:01:11.940

City Albany, Springfield and Jacqueline and that is Nicole Jones.

16 "Rhiannon Evans" (1544123904)

00:01:11.940 --> 00:01:15.570

Our central area lead is Rachel.

17 "Rhiannon Evans" (1544123904)

00:01:15.570 --> 00:01:19.020

And she covers perks.

18 "Rhiannon Evans" (1544123904)

00:01:19.020 --> 00:01:22.650

So, popular bluff Rolla.

19 "Rhiannon Evans" (1544123904)

00:01:22.650 --> 00:01:29.880

And then our eastern area lead is Carl, and he covers St Louis, Hannibal and sikeston areas.

20 "Rhiannon Evans" (1544123904)

00:01:29.880 --> 00:01:38.040

And then we also wanted to introduce our consultants.

21 "Rhiannon Evans" (1544123904)

00:01:38.040 --> 00:01:44.760

So, on the Western team, we have Ashley, who is domiciled in Kansas City, regional office.

22 "Rhiannon Evans" (1544123904)

00:01:44.760 --> 00:01:51.540

Again, she covers that whole Western area and then we have Stacey law who is housed in Albany.

23 "Rhiannon Evans" (1544123904)

00:01:51.540 --> 00:01:56.490

In Simpson who is also housed in Kansas City, regional office.

24 "Rhiannon Evans" (1544123904)

00:01:56.490 --> 00:02:04.020

And for our central team, we have weighed Marvin, who's house?

25 "Rhiannon Evans" (1544123904)

00:02:04.020 --> 00:02:08.520
In Clarksville, Rebecca, who's at.

26 "Rhiannon Evans" (1544123904)
00:02:08.520 --> 00:02:12.000
And James, Alvin, who is at popular bluff, regional office.

27 "Rhiannon Evans" (1544123904)
00:02:12.000 --> 00:02:20.040
And then for our Eastern team, we have a keystone Mason.

28 "Rhiannon Evans" (1544123904)
00:02:20.040 --> 00:02:23.610
Who is in our St Louis regional office?

29 "Rhiannon Evans" (1544123904)
00:02:23.610 --> 00:02:26.880
Robin, who is at Hopper bluff.

30 "Rhiannon Evans" (1544123904)
00:02:26.880 --> 00:02:30.270
And Steven, who is in Springfield.

31 "Rhiannon Evans" (1544123904)
00:02:30.270 --> 00:02:37.590
So, to get us started, what's been happening lately?

32 "Rhiannon Evans" (1544123904)
00:02:37.590 --> 00:02:41.340
We had members of our team present.

33 "Rhiannon Evans" (1544123904)
00:02:41.340 --> 00:02:44.940
At the school wide positive behaviors of.

34 "Rhiannon Evans" (1544123904)
00:02:44.940 --> 00:02:49.170
Work summit at the lake in June they presented on.

35 "Rhiannon Evans" (1544123904)
00:02:49.170 --> 00:02:52.500
A statewide approach to residential transitions.

36 "Rhiannon Evans" (1544123904)
00:02:52.500 --> 00:02:58.200
Shifting from individual planning to systems approach and what that looks like and how it can help.

37 "Rhiannon Evans" (1544123904)
00:02:58.200 --> 00:03:04.350
Our most vulnerable populations specifically children that are.

38 "Rhiannon Evans" (1544123904)
00:03:04.350 --> 00:03:10.140

Going through the child specific contract process, or an or divisional agreement process.

39 "Rhiannon Evans" (1544123904)

00:03:10.140 --> 00:03:14.250

And that presentation was so well received that.

40 "Rhiannon Evans" (1544123904)

00:03:14.250 --> 00:03:17.910

Carl and Rachael, we're invited back next year to be speakers.

41 "Rhiannon Evans" (1544123904)

00:03:17.910 --> 00:03:23.670

For a panel, so super excited to hear that and we're also going to be partnering with.

42 "Rhiannon Evans" (1544123904)

00:03:23.670 --> 00:03:28.140

Darcy, to discuss what we're doing with tier 2 here at this.

43 "Rhiannon Evans" (1544123904)

00:03:28.140 --> 00:03:40.470

State level with individuals with developmental disabilities or mental illnesses, and how they might adapt some of what we're doing to the school wide system. So that's pretty exciting.

44 "Rhiannon Evans" (1544123904)

00:03:40.470 --> 00:03:47.670

And then we have our transition webpage and resources so just a reminder we've.

45 "Rhiannon Evans" (1544123904)

00:03:47.670 --> 00:03:55.470

Had this up and going for about a year now, but I just wanted to remind folks that we have the roles and responsibilities on there.

46 "Rhiannon Evans" (1544123904)

00:03:55.470 --> 00:03:59.760

Process maps in case, you're a visual learner, and you don't want to read through all of.

47 "Rhiannon Evans" (1544123904)

00:03:59.760 --> 00:04:04.050

The text that's and the roles and responsibilities we do have it mapped out.

48 "Rhiannon Evans" (1544123904)

00:04:04.050 --> 00:04:09.300

And then we also post our workshop resources and materials on there as well.

49 "Rhiannon Evans" (1544123904)

00:04:09.300 --> 00:04:14.520

And then as far as training and.

50 "Rhiannon Evans" (1544123904)
00:04:14.520 --> 00:04:21.300
I'm getting involved goes, so if you want to be more involved in the transition enhancements and process.

51 "Rhiannon Evans" (1544123904)
00:04:21.300 --> 00:04:24.510
We do have some things to help.

52 "Rhiannon Evans" (1544123904)
00:04:24.510 --> 00:04:31.710
Get your voice out there and heard we have our monthly transition coffee and chats that have been going on for a year.

53 "Rhiannon Evans" (1544123904)
00:04:31.710 --> 00:04:37.980
Leads host those, and we're actually going to start having a risk prevention consultants.

54 "Rhiannon Evans" (1544123904)
00:04:37.980 --> 00:04:43.080
Start hosting those in August. Um, so you can get to know who they are.

55 "Rhiannon Evans" (1544123904)
00:04:43.080 --> 00:04:46.380
And get input from them.

56 "Rhiannon Evans" (1544123904)
00:04:46.380 --> 00:04:52.140
And what those coffee and chat look, like, is their structured problem solving.

57 "Rhiannon Evans" (1544123904)
00:04:52.140 --> 00:04:55.380
Where you can come together with other.

58 "Rhiannon Evans" (1544123904)
00:04:55.380 --> 00:05:00.810
State support coordinators, um, support coordinators out in the community.

59 "Rhiannon Evans" (1544123904)
00:05:00.810 --> 00:05:07.470
Um, TCM tax, like anybody that touches the transition process.

60 "Rhiannon Evans" (1544123904)
00:05:07.470 --> 00:05:14.460
Can come together and talk about what are some pain points that they're seeing so it's not working.

61 "Rhiannon Evans" (1544123904)
00:05:14.460 --> 00:05:18.330
And what are some ideas that are constructive?

62 "Rhiannon Evans" (1544123904)
00:05:18.330 --> 00:05:23.970
That you might have to make things better. Um, so it's really neat to hear it.

63 "Rhiannon Evans" (1544123904)
00:05:23.970 --> 00:05:31.500
It's less of a complaining that sometimes happens when things aren't going well, and more of like a proactive hey.

64 "Rhiannon Evans" (1544123904)
00:05:31.500 --> 00:05:34.980
Here's what we think would work different work better.

65 "Rhiannon Evans" (1544123904)
00:05:34.980 --> 00:05:39.960
If we could try doing this differently, and it's been really insightful to hear what.

66 "Rhiannon Evans" (1544123904)
00:05:39.960 --> 00:05:43.320
All the different roles, um, have to say.

67 "Rhiannon Evans" (1544123904)
00:05:43.320 --> 00:05:49.290
About transitions and we're taking that feedback and trying to figure out.

68 "Rhiannon Evans" (1544123904)
00:05:49.290 --> 00:05:52.530
Um, how we can make the system better overall.

69 "Rhiannon Evans" (1544123904)
00:05:52.530 --> 00:05:55.680
And then we also have.

70 "Rhiannon Evans" (1544123904)
00:05:55.680 --> 00:05:58.890
In addition to the problem solving, we have our.

71 "Rhiannon Evans" (1544123904)
00:05:58.890 --> 00:06:02.010
Monthly transition and extra scoop.

72 "Rhiannon Evans" (1544123904)
00:06:02.010 --> 00:06:07.740
Workshops so our transition workshops are the same every month. You would only attend.

73 "Rhiannon Evans" (1544123904)
00:06:07.740 --> 00:06:13.770
1, ideally, to get the information because again, it's the same information every single month.

74 "Rhiannon Evans" (1544123904)
00:06:13.770 --> 00:06:19.290
Unless you want to come back for a refresher and those happen monthly.

75 "Rhiannon Evans" (1544123904)
00:06:19.290 --> 00:06:23.850
And I'll show you how to register for those in just a minute.

76 "Rhiannon Evans" (1544123904)
00:06:23.850 --> 00:06:28.530
Um, and then we also have beyond transitions, we have our extra scoop workshops.

77 "Rhiannon Evans" (1544123904)
00:06:28.530 --> 00:06:32.820
Which get into more of the meat, I guess the.

78 "Rhiannon Evans" (1544123904)
00:06:32.820 --> 00:06:36.270
Risk prevention, so topics like safety crisis.

79 "Rhiannon Evans" (1544123904)
00:06:36.270 --> 00:06:40.290
Planning is our next 1, um, added staffing.

80 "Rhiannon Evans" (1544123904)
00:06:40.290 --> 00:06:45.240
What to do if you have extra staff working with a person to make sure that they're functioning as a.

81 "Rhiannon Evans" (1544123904)
00:06:45.240 --> 00:06:48.270
Support and not as in home police.

82 "Rhiannon Evans" (1544123904)
00:06:48.270 --> 00:06:51.510
Um, psychotropic, medications, knowing your role just.

83 "Rhiannon Evans" (1544123904)
00:06:51.510 --> 00:06:55.590
Lots of different topics that we know lead to risk and what we can do to help.

84 "Rhiannon Evans" (1544123904)
00:06:55.590 --> 00:07:00.930
Prevent that from happening and those also happen monthly.

85 "Rhiannon Evans" (1544123904)
00:07:00.930 --> 00:07:03.990
Starting this fall, we are going to.

86 "Rhiannon Evans" (1544123904)
00:07:03.990 --> 00:07:09.630

To the, the area leads and myself are going to be traveling to regional offices.

87 "Rhiannon Evans" (1544123904)
00:07:09.630 --> 00:07:13.980
To do in person transition training for our state.

88 "Rhiannon Evans" (1544123904)
00:07:13.980 --> 00:07:17.310
Support coordinator supervisors or.

89 "Rhiannon Evans" (1544123904)
00:07:17.310 --> 00:07:22.680
C three's or twos so whoever's responsible for training within that unit.

90 "Rhiannon Evans" (1544123904)
00:07:22.680 --> 00:07:26.010
It would show up and get this material.

91 "Rhiannon Evans" (1544123904)
00:07:26.010 --> 00:07:32.520
Hear from us and be able to take that back to their teams. We have lots of resources and tools that.

92 "Rhiannon Evans" (1544123904)
00:07:32.520 --> 00:07:37.500
Our Mac DDS group has built that we're trying to get out there for everybody to.

93 "Rhiannon Evans" (1544123904)
00:07:37.500 --> 00:07:43.710
To have in the event that they find it helpful. If you don't find it helpful, you don't have to use it, but it's there. If you want it.

94 "Rhiannon Evans" (1544123904)
00:07:43.710 --> 00:07:50.310
And then we also have an extra scoop workshop that's going to be hybrid.

95 "Rhiannon Evans" (1544123904)
00:07:50.310 --> 00:07:57.000
In August, which means you could join either via Webex like this, or you could come to central office.

96 "Rhiannon Evans" (1544123904)
00:07:57.000 --> 00:08:00.330
In person and get training on.

97 "Rhiannon Evans" (1544123904)
00:08:00.330 --> 00:08:04.380
What a safety crisis plan assessment looks like. How do you do it?

98 "Rhiannon Evans" (1544123904)
00:08:04.380 --> 00:08:07.950
Um, how do you build out the, the safety crisis planets?

99 "Rhiannon Evans" (1544123904)
00:08:07.950 --> 00:08:11.280
So we have a template available that will walk through.

100 "Rhiannon Evans" (1544123904)
00:08:11.280 --> 00:08:15.360
And then we'll also talk about crisis cycles in general and.

101 "Rhiannon Evans" (1544123904)
00:08:15.360 --> 00:08:24.930
Um, things to look out for and things that staff can do differently to help decrease the likelihood of crisis. A crisis event escalating.

102 "Rhiannon Evans" (1544123904)
00:08:24.930 --> 00:08:27.960
So.

103 "Rhiannon Evans" (1544123904)
00:08:27.960 --> 00:08:32.580
That I want to leave this page up for a minute.

104 "Rhiannon Evans" (1544123904)
00:08:32.580 --> 00:08:36.330
We're, we're gettin fancy now with our QR codes.

105 "Rhiannon Evans" (1544123904)
00:08:36.330 --> 00:08:41.820
Um, so we, we do have the slide and it'll be posted to the web page too. If you.

106 "Rhiannon Evans" (1544123904)
00:08:41.820 --> 00:08:45.870
Aren't able to get your phone out and quickly scan these but.

107 "Rhiannon Evans" (1544123904)
00:08:45.870 --> 00:08:49.140
Um, we have QR codes for the main DD website.

108 "Rhiannon Evans" (1544123904)
00:08:49.140 --> 00:08:52.290
For the tier 2 web page 2 support.

109 "Rhiannon Evans" (1544123904)
00:08:52.290 --> 00:08:57.990
And then community transitions, um, feel free to scan those now or go back to the.

110 "Rhiannon Evans" (1544123904)
00:08:57.990 --> 00:09:01.080
Slides later and scan them if you want.

111 "Rhiannon Evans" (1544123904)
00:09:01.080 --> 00:09:04.710

I'm also going to pull them up and Chrome.

112 "Rhiannon Evans" (1544123904)

00:09:04.710 --> 00:09:07.830

So you can see how to navigate to them yourself.

113 "Rhiannon Evans" (1544123904)

00:09:07.830 --> 00:09:11.130

So, from our main.

114 "Rhiannon Evans" (1544123904)

00:09:11.130 --> 00:09:15.750

Developmental Disabilities webpage, which I'll put in the chat box for, you.

115 "Rhiannon Evans" (1544123904)

00:09:15.750 --> 00:09:20.610

From there, you can follow along.

116 "Rhiannon Evans" (1544123904)

00:09:20.610 --> 00:09:27.570

And you scroll down to community supports here and then you're gonna click on positive support.

117 "Rhiannon Evans" (1544123904)

00:09:27.570 --> 00:09:34.290

From there, you can see all of the different things we have.

118 "Rhiannon Evans" (1544123904)

00:09:34.290 --> 00:09:41.910

I'm going on within positive supports if you want to know more about applied behavior analysis, you can click here and that it'll take you to that page.

119 "Rhiannon Evans" (1544123904)

00:09:41.910 --> 00:09:47.160

If you want to know more about the Missouri alliance for duly diagnose that buttons right here.

120 "Rhiannon Evans" (1544123904)

00:09:47.160 --> 00:09:51.060

Maybe you have some staff, you want to take tools of choice training.

121 "Rhiannon Evans" (1544123904)

00:09:51.060 --> 00:09:55.200

Um, you can click there to learn how to sign up and more about that.

122 "Rhiannon Evans" (1544123904)

00:09:55.200 --> 00:10:00.090

Um, but for now, I'm going to take us to the tiered supports landing page.

123 "Rhiannon Evans" (1544123904)

00:10:00.090 --> 00:10:06.570

Here, if you want to contact someone on our team, and you're not quite sure.

124 "Rhiannon Evans" (1544123904)
00:10:06.570 --> 00:10:10.980
How to reach them if you go to.

125 "Rhiannon Evans" (1544123904)
00:10:10.980 --> 00:10:15.150
We have our tiered supports contact list here, which has everybody.

126 "Rhiannon Evans" (1544123904)
00:10:15.150 --> 00:10:22.290
And their emails listed out, um, we have our tiered supports brochure if you want to learn more about what tiered.

127 "Rhiannon Evans" (1544123904)
00:10:22.290 --> 00:10:26.040
Towards is we have a webinar if you want to.

128 "Rhiannon Evans" (1544123904)
00:10:26.040 --> 00:10:30.300
If you don't want to read, do you want to listen we have that available as well.

129 "Rhiannon Evans" (1544123904)
00:10:30.300 --> 00:10:33.480
You want to know what the heck do we mean when we talk about.

130 "Rhiannon Evans" (1544123904)
00:10:33.480 --> 00:10:40.350
We have our tiered supports risk graphic there as well, which goes through all of the different risk indicators.

131 "Rhiannon Evans" (1544123904)
00:10:40.350 --> 00:10:44.850
For now I'm going to move us down to.

132 "Rhiannon Evans" (1544123904)
00:10:44.850 --> 00:10:48.000
The tier 2 targeted strategies button.

133 "Rhiannon Evans" (1544123904)
00:10:48.000 --> 00:10:52.170
And there you can watch an overview.

134 "Rhiannon Evans" (1544123904)
00:10:52.170 --> 00:10:57.090
Of what tier 2 is. I know we're getting lots of questions about what is tier 2.

135 "Rhiannon Evans" (1544123904)
00:10:57.090 --> 00:11:01.350
How does it fit in with what the risk prevention consultants are doing?

136 "Rhiannon Evans" (1544123904)
00:11:01.350 --> 00:11:06.270
It's short, it's, I think 12 minutes long or less.

137 "Rhiannon Evans" (1544123904)
00:11:06.270 --> 00:11:09.630
Um, so there's that, and then.

138 "Rhiannon Evans" (1544123904)
00:11:09.630 --> 00:11:13.350
We have those workshops I talked about on the previous slide.

139 "Rhiannon Evans" (1544123904)
00:11:13.350 --> 00:11:18.060
If you're interested in the transitions, 1, you can click there to register.

140 "Rhiannon Evans" (1544123904)
00:11:18.060 --> 00:11:22.950
You're interested in those extra scoops, like the safety crisis plan, training and things like.

141 "Rhiannon Evans" (1544123904)
00:11:22.950 --> 00:11:27.030
Of that nature, you can click on an extra scoop and register.

142 "Rhiannon Evans" (1544123904)
00:11:27.030 --> 00:11:30.360
We have.

143 "Rhiannon Evans" (1544123904)
00:11:30.360 --> 00:11:34.290
Our community transition paid webpage listed here.

144 "Rhiannon Evans" (1544123904)
00:11:34.290 --> 00:11:38.670
Under targeted interventions and training there's lots of.

145 "Rhiannon Evans" (1544123904)
00:11:38.670 --> 00:11:44.220
Information available as well for risk prevention in general beyond transitions.

146 "Rhiannon Evans" (1544123904)
00:11:44.220 --> 00:11:48.750
So, if you click on training, you can see all of our previous.

147 "Rhiannon Evans" (1544123904)
00:11:48.750 --> 00:11:52.050
Extensive amounts of training we've done.

148 "Rhiannon Evans" (1544123904)
00:11:52.050 --> 00:11:57.240

Regarding risk prevention to help support teams as they support people.

149 "Rhiannon Evans" (1544123904)

00:11:57.240 --> 00:12:04.950

And then under targeted interventions, you can see those extra scoop workshop materials.

150 "Rhiannon Evans" (1544123904)

00:12:04.950 --> 00:12:08.010

Are being posted here so that you can access.

151 "Rhiannon Evans" (1544123904)

00:12:08.010 --> 00:12:11.460

Them after you come to the works up, if you want.

152 "Rhiannon Evans" (1544123904)

00:12:11.460 --> 00:12:24.840

And then community transitions, when you click there, it'll take you to our transitions webpage. You can also get to this transition web page from the SC manual.

153 "Rhiannon Evans" (1544123904)

00:12:24.840 --> 00:12:28.650

The online se manual so we have lots of different entry points.

154 "Rhiannon Evans" (1544123904)

00:12:28.650 --> 00:12:32.520

For this 1, just to make it easy for folks to find.

155 "Rhiannon Evans" (1544123904)

00:12:32.520 --> 00:12:40.080

From there, we have our provider notice portal that residential providers will go to now to enter 30 day. Notice.

156 "Rhiannon Evans" (1544123904)

00:12:40.080 --> 00:12:45.390

Um, we have our coffee and chat join event button here.

157 "Rhiannon Evans" (1544123904)

00:12:45.390 --> 00:12:48.420

So, if you want to join coffee and chat, it's a Webex.

158 "Rhiannon Evans" (1544123904)

00:12:48.420 --> 00:12:51.810

You don't have to register it's just.

159 "Rhiannon Evans" (1544123904)

00:12:51.810 --> 00:12:58.620

Come and join, um, if you want to that month, if not, then you can come back and join another month.

160 "Rhiannon Evans" (1544123904)

00:12:58.620 --> 00:13:02.100

Um, here we have just.

161 "Rhiannon Evans" (1544123904)
00:13:02.100 --> 00:13:08.790
Simple breakdowns of what's a transition? What's the policy supporting?
Our transition process?

162 "Rhiannon Evans" (1544123904)
00:13:08.790 --> 00:13:14.520
The most important, I think tabs are gonna find here are resources and
forms.

163 "Rhiannon Evans" (1544123904)
00:13:14.520 --> 00:13:19.320
This is where we have our community transition.

164 "Rhiannon Evans" (1544123904)
00:13:19.320 --> 00:13:22.530
Manual, which is our, um.

165 "Rhiannon Evans" (1544123904)
00:13:22.530 --> 00:13:27.870
Process maps our roles and responsibilities and some situational
documents.

166 "Rhiannon Evans" (1544123904)
00:13:27.870 --> 00:13:33.810
We have our checklist on here, the referral profile, the housemate
compatibility, all of that.

167 "Rhiannon Evans" (1544123904)
00:13:33.810 --> 00:13:39.810
And I know it's a lot. So I do want to let you guys know there is a light
at the end of the tunnel. We are looking at.

168 "Rhiannon Evans" (1544123904)
00:13:39.810 --> 00:13:43.680
How to make a more streamlined easy to use.

169 "Rhiannon Evans" (1544123904)
00:13:43.680 --> 00:13:49.530
Referral system then what? Then the clunky system that is currently in
place.

170 "Rhiannon Evans" (1544123904)
00:13:49.530 --> 00:13:55.170
And then under training and live support, you can find all of those
transition.

171 "Rhiannon Evans" (1544123904)
00:13:55.170 --> 00:14:00.120
Um, resource tools that that that are enhancing transition work group.

172 "Rhiannon Evans" (1544123904)
00:14:00.120 --> 00:14:05.040

Has put together, so if you want to check that out, that is all there.

173 "Rhiannon Evans" (1544123904)
00:14:05.040 --> 00:14:09.390
Now, I'm going to go back to the power point.

174 "Rhiannon Evans" (1544123904)
00:14:09.390 --> 00:14:17.130
All right moving on from.

175 "Rhiannon Evans" (1544123904)
00:14:17.130 --> 00:14:20.850
The web page, this is really more.

176 "Rhiannon Evans" (1544123904)
00:14:20.850 --> 00:14:25.050
About what I just talked about on the previous slide so.

177 "Rhiannon Evans" (1544123904)
00:14:25.050 --> 00:14:28.080
Again, our next extra scoop is August.

178 "Rhiannon Evans" (1544123904)
00:14:28.080 --> 00:14:31.110
At 130 here at central office.

179 "Rhiannon Evans" (1544123904)
00:14:31.110 --> 00:14:34.710
And online be a Webex it is safety crisis.

180 "Rhiannon Evans" (1544123904)
00:14:34.710 --> 00:14:40.140
Plans how to keep them useful, how to do them and how to help folks that are in crisis.

181 "Rhiannon Evans" (1544123904)
00:14:40.140 --> 00:14:48.960
During the month of starting the month of August, our risk prevention consultants are going to be.

182 "Rhiannon Evans" (1544123904)
00:14:48.960 --> 00:14:52.680
Co, hosting transition training for the 1st time.

183 "Rhiannon Evans" (1544123904)
00:14:52.680 --> 00:14:57.420
For the past year, it's been myself and the risk prevention area leads.

184 "Rhiannon Evans" (1544123904)
00:14:57.420 --> 00:15:03.930
And now we're going to start training the risk prevention consultants on how to do these.

185 "Rhiannon Evans" (1544123904)

00:15:03.930 --> 00:15:07.230
Themselves starting in August, and then they will.

186 "Rhiannon Evans" (1544123904)
00:15:07.230 --> 00:15:13.050
Fully takeover transition training in January of 2023.

187 "Rhiannon Evans" (1544123904)
00:15:13.050 --> 00:15:17.370
And why this is important is it increases our ability to offer more.

188 "Rhiannon Evans" (1544123904)
00:15:17.370 --> 00:15:28.470
Training times and more localized training as well. So we could have more training happening in person at the regional offices. If teams find that valuable.

189 "Rhiannon Evans" (1544123904)
00:15:28.470 --> 00:15:35.700
We do have recorded training available on the web page that I just showed you.

190 "Rhiannon Evans" (1544123904)
00:15:35.700 --> 00:15:39.780
And then again, just a reminder that our risk prevention consultants.

191 "Rhiannon Evans" (1544123904)
00:15:39.780 --> 00:15:43.980
We'll take over hosting the coffee and chats in August.

192 "Rhiannon Evans" (1544123904)
00:15:43.980 --> 00:15:51.060
In the new stuff.

193 "Rhiannon Evans" (1544123904)
00:15:51.060 --> 00:15:54.360
So, what what's going on? That's new.

194 "Rhiannon Evans" (1544123904)
00:15:54.360 --> 00:15:58.230
Start implementing as of July. 1st, so earlier.

195 "Rhiannon Evans" (1544123904)
00:15:58.230 --> 00:16:03.000
This month we started implementing the emergency placement.

196 "Rhiannon Evans" (1544123904)
00:16:03.000 --> 00:16:06.120
Process which previously.

197 "Rhiannon Evans" (1544123904)
00:16:06.120 --> 00:16:11.850
Was our crisis tracker process that happened at the regional office director level?

198 "Rhiannon Evans" (1544123904)

00:16:11.850 --> 00:16:15.840

Support coordinators would reach out to a regional office.

199 "Rhiannon Evans" (1544123904)

00:16:15.840 --> 00:16:20.700

Director for any of their individuals that were in crisis and provide weekly updates.

200 "Rhiannon Evans" (1544123904)

00:16:20.700 --> 00:16:24.660

And the director would update the Excel file for the regional office.

201 "Rhiannon Evans" (1544123904)

00:16:24.660 --> 00:16:28.890

And what we found is that there was a lot of double.

202 "Rhiannon Evans" (1544123904)

00:16:28.890 --> 00:16:34.320

Work happening, so we had the risk prevention consultants also getting weekly updates.

203 "Rhiannon Evans" (1544123904)

00:16:34.320 --> 00:16:37.380

For mostly the same individuals.

204 "Rhiannon Evans" (1544123904)

00:16:37.380 --> 00:16:40.590

Um, so we decided to streamline our process.

205 "Rhiannon Evans" (1544123904)

00:16:40.590 --> 00:16:45.090

And eliminate some of the duplication in workload that was happening.

206 "Rhiannon Evans" (1544123904)

00:16:45.090 --> 00:16:49.950

So now what the new emergency placement process will look like.

207 "Rhiannon Evans" (1544123904)

00:16:49.950 --> 00:16:56.460

Formally the crisis tracker process is the regional office director, assistant director.

208 "Rhiannon Evans" (1544123904)

00:16:56.460 --> 00:17:01.860

Will fill out an emergency form, an email that to the.

209 "Rhiannon Evans" (1544123904)

00:17:01.860 --> 00:17:09.510

Prevention leads, and then the lead is going to review the documentation, make sure they're not already on the.

210 "Rhiannon Evans" (1544123904)

00:17:09.510 --> 00:17:14.579

Um, things like that, and if they're not already assigned to somebody, they're going to assign a.

211 "Rhiannon Evans" (1544123904)

00:17:14.579 --> 00:17:19.980

Prevention consultant to the case, who is going to enter.

212 "Rhiannon Evans" (1544123904)

00:17:19.980 --> 00:17:25.710

Um, all of their basic demographic information into SharePoint, they're going to.

213 "Rhiannon Evans" (1544123904)

00:17:25.710 --> 00:17:29.610

Work with the support coordinator who is responsible for.

214 "Rhiannon Evans" (1544123904)

00:17:29.610 --> 00:17:33.060

For completing the emergency update.

215 "Rhiannon Evans" (1544123904)

00:17:33.060 --> 00:17:36.300

Questions so previously we would ask for just.

216 "Rhiannon Evans" (1544123904)

00:17:36.300 --> 00:17:42.210

Hey, do you have any updates and that wasn't really getting the information that.

217 "Rhiannon Evans" (1544123904)

00:17:42.210 --> 00:17:45.810

State needed to be able to problem solve an action plan.

218 "Rhiannon Evans" (1544123904)

00:17:45.810 --> 00:17:49.950

What they could do to help this person and so.

219 "Rhiannon Evans" (1544123904)

00:17:49.950 --> 00:17:56.190

Um, the team, the whole team support coordinators, there's prevention consultants, regional office directors.

220 "Rhiannon Evans" (1544123904)

00:17:56.190 --> 00:18:00.120

All came together and developed what questions they found would be.

221 "Rhiannon Evans" (1544123904)

00:18:00.120 --> 00:18:03.240

To have answered by the support coordinator.

222 "Rhiannon Evans" (1544123904)

00:18:03.240 --> 00:18:07.950

To prompt some follow up action from other members of the team.

223 "Rhiannon Evans" (1544123904)
00:18:07.950 --> 00:18:12.300
So, those questions are what we're going to ask for in in an emergency update.

224 "Rhiannon Evans" (1544123904)
00:18:12.300 --> 00:18:17.940
Form and That'll get sent from the support coordinator to the risk prevention consultant.

225 "Rhiannon Evans" (1544123904)
00:18:17.940 --> 00:18:23.070
Weekly for any case that's deemed emergency or what we used to call crisis.

226 "Rhiannon Evans" (1544123904)
00:18:23.070 --> 00:18:29.550
And then the regional office director, and the risk prevention consultant will.

227 "Rhiannon Evans" (1544123904)
00:18:29.550 --> 00:18:34.650
Determine if we need to be having weekly or biweekly meetings.

228 "Rhiannon Evans" (1544123904)
00:18:34.650 --> 00:18:38.220
Um, or if email updates will suffice.

229 "Rhiannon Evans" (1544123904)
00:18:38.220 --> 00:18:41.640
Because if it's an emergency, we really do need to be.

230 "Rhiannon Evans" (1544123904)
00:18:41.640 --> 00:18:47.580
Um, touching base weekly to know what's going on and how everybody can help because.

231 "Rhiannon Evans" (1544123904)
00:18:47.580 --> 00:18:50.970
Otherwise, it's probably not an emergency if it can wait longer than a week.

232 "Rhiannon Evans" (1544123904)
00:18:50.970 --> 00:18:59.250
All right, and then back to tiered support.

233 "Rhiannon Evans" (1544123904)
00:18:59.250 --> 00:19:02.520
We wanted to share a little bit about how tier 2.

234 "Rhiannon Evans" (1544123904)
00:19:02.520 --> 00:19:05.820
Fits in within the multi tiered system of.

235 "Rhiannon Evans" (1544123904)
00:19:05.820 --> 00:19:09.930
Support so we know at the tier 1.

236 "Rhiannon Evans" (1544123904)
00:19:09.930 --> 00:19:14.370
Positive supports level. Those are our universal supports. They are.

237 "Rhiannon Evans" (1544123904)
00:19:14.370 --> 00:19:18.090
If you're thinking of a house there, our foundation.

238 "Rhiannon Evans" (1544123904)
00:19:18.090 --> 00:19:22.470
There are those systems that are required for all people.

239 "Rhiannon Evans" (1544123904)
00:19:22.470 --> 00:19:27.210
Staff settings to be able to.

240 "Rhiannon Evans" (1544123904)
00:19:27.210 --> 00:19:30.300
Have their needs met.

241 "Rhiannon Evans" (1544123904)
00:19:30.300 --> 00:19:33.810
You can't build a house without a foundation, or it's going to sink.

242 "Rhiannon Evans" (1544123904)
00:19:33.810 --> 00:19:37.020
So, we really need our tier 1, universal support.

243 "Rhiannon Evans" (1544123904)
00:19:37.020 --> 00:19:42.630
And then beyond that, we need some scaffolding, right? You can't have a house with.

244 "Rhiannon Evans" (1544123904)
00:19:42.630 --> 00:19:46.530
Just a foundation, so tier 2 works as.

245 "Rhiannon Evans" (1544123904)
00:19:46.530 --> 00:19:50.640
Some scaffolding to help build the house. It.

246 "Rhiannon Evans" (1544123904)
00:19:50.640 --> 00:19:54.570
Extra support or.

247 "Rhiannon Evans" (1544123904)
00:19:54.570 --> 00:19:59.220
Specialized interventions for people's staff and settings where we're seeing.

248 "Rhiannon Evans" (1544123904)
00:19:59.220 --> 00:20:02.490
Tier one's just not enough, right? You need an extra scoop.

249 "Rhiannon Evans" (1544123904)
00:20:02.490 --> 00:20:05.850
There's some risky behavior happening and.

250 "Rhiannon Evans" (1544123904)
00:20:05.850 --> 00:20:09.180
The person staff, regional office.

251 "Rhiannon Evans" (1544123904)
00:20:09.180 --> 00:20:13.320
Are at risk of needing tier 3 or more intensive.

252 "Rhiannon Evans" (1544123904)
00:20:13.320 --> 00:20:16.590
Supports if they don't get that risk prevention support. 1st.

253 "Rhiannon Evans" (1544123904)
00:20:16.590 --> 00:20:20.040
Um, and then beyond that, you need a.

254 "Rhiannon Evans" (1544123904)
00:20:20.040 --> 00:20:24.180
You need a rough right? You need rope and and that's our individual support.

255 "Rhiannon Evans" (1544123904)
00:20:24.180 --> 00:20:27.630
So, we have our tier 3 intensive.

256 "Rhiannon Evans" (1544123904)
00:20:27.630 --> 00:20:33.600
Words, which are those high level intensive systems for.

257 "Rhiannon Evans" (1544123904)
00:20:33.600 --> 00:20:39.390
People that people staff settings again, regional offices, where we have.

258 "Rhiannon Evans" (1544123904)
00:20:39.390 --> 00:20:43.350
Some high risk behavior or situations happening.

259 "Rhiannon Evans" (1544123904)
00:20:43.350 --> 00:20:47.130
So, all 3 tiers work together to really.

260 "Rhiannon Evans" (1544123904)
00:20:47.130 --> 00:20:53.970
Create wrap around support no matter which level you're looking at. It could be at the level of a person.

261 "Rhiannon Evans" (1544123904)

00:20:53.970 --> 00:20:57.660

Who needs all of these support that could be a regional office.

262 "Rhiannon Evans" (1544123904)

00:20:57.660 --> 00:21:01.260

Who needs these supports, or the state system as a whole.

263 "Rhiannon Evans" (1544123904)

00:21:01.260 --> 00:21:05.520

So some examples of tier 1 positive supports.

264 "Rhiannon Evans" (1544123904)

00:21:05.520 --> 00:21:09.660

For the state system would be like our culture club. Right? We're working on.

265 "Rhiannon Evans" (1544123904)

00:21:09.660 --> 00:21:14.790

How do we build a more positive culture? We're defining our values. We're taking data.

266 "Rhiannon Evans" (1544123904)

00:21:14.790 --> 00:21:17.850

We have an action plan we have our strategic.

267 "Rhiannon Evans" (1544123904)

00:21:17.850 --> 00:21:22.860

Plan we have our recognition system that we're implementing our.

268 "Rhiannon Evans" (1544123904)

00:21:22.860 --> 00:21:28.080

Shout outs that are happening, so those would be like our foundational.

269 "Rhiannon Evans" (1544123904)

00:21:28.080 --> 00:21:34.170

Positive supports for the state and then sometimes we know that's not enough. So, what are some.

270 "Rhiannon Evans" (1544123904)

00:21:34.170 --> 00:21:38.760

Tier to risk prevention supports for the state would be.

271 "Rhiannon Evans" (1544123904)

00:21:38.760 --> 00:21:41.880

Um, maybe, you know, some.

272 "Rhiannon Evans" (1544123904)

00:21:41.880 --> 00:21:47.370

Staff need more than just the universal shout outs and so having regular check ins with.

273 "Rhiannon Evans" (1544123904)

00:21:47.370 --> 00:21:50.760
Them or our director, coffee and chat.

274 "Rhiannon Evans" (1544123904)
00:21:50.760 --> 00:21:55.710
So that we can all touch base so, having that more specialized intervention.

275 "Rhiannon Evans" (1544123904)
00:21:55.710 --> 00:22:00.390
Um, can be helpful and then intensive supports would be.

276 "Rhiannon Evans" (1544123904)
00:22:00.390 --> 00:22:03.660
Um, you know, 1 on 1 check ins or.

277 "Rhiannon Evans" (1544123904)
00:22:03.660 --> 00:22:09.840
Maybe you, you need some mentorship to hone a new skill, um, things like that.

278 "Rhiannon Evans" (1544123904)
00:22:09.840 --> 00:22:14.850
It's just a different way to think about tiered supports. If you zoom out to the.

279 "Rhiannon Evans" (1544123904)
00:22:14.850 --> 00:22:18.690
State level, and how that can be applied.

280 "Rhiannon Evans" (1544123904)
00:22:18.690 --> 00:22:25.020
Hello.

281 "Rhiannon Evans" (1544123904)
00:22:25.020 --> 00:22:30.540
That I want to say, thank you for joining. Let me pull up the chat box cause I can't see it.

282 "Rhiannon Evans" (1544123904)
00:22:30.540 --> 00:22:35.280
Um, okay.

283 "Rhiannon Evans" (1544123904)
00:22:35.280 --> 00:22:38.790
Hmm.

284 "Rhiannon Evans" (1544123904)
00:22:38.790 --> 00:22:46.680
Okay, so Dana Marshall is asking if the coffee and chat could be set up as a Webex.

285 "Rhiannon Evans" (1544123904)
00:22:46.680 --> 00:22:49.710

That could be registered for an advanced similar to the.

286 "Rhiannon Evans" (1544123904)

00:22:49.710 --> 00:22:54.630

Friday coffee and chat calls with Jess or the DD biweekly calls.

287 "Rhiannon Evans" (1544123904)

00:22:54.630 --> 00:23:01.740

That is good feedback. I will take that back to the team and chat with cat and see what we can do about that.

288 "Rhiannon Evans" (1544123904)

00:23:01.740 --> 00:23:10.830

All right.

289 "Rhiannon Evans" (1544123904)

00:23:10.830 --> 00:23:16.380

Well, I don't see anything else in the chat box other than that. So thank you. Guys for joining today.

290 "Rhiannon Evans" (1544123904)

00:23:16.380 --> 00:23:21.720

We look forward to seeing you all next month. If you have things that you want included in the.

291 "Rhiannon Evans" (1544123904)

00:23:21.720 --> 00:23:25.440

On our updates, please email us at tier 2.

292 "Rhiannon Evans" (1544123904)

00:23:25.440 --> 00:23:30.960

dmhc dot dot. Gov. And we'll be sure to make sure we cover that next time.

293 "Rhiannon Evans" (1544123904)

00:23:30.960 --> 00:23:34.800

Thanks everybody.