

WEBVTT

1 "Wanda Crocker" (3440401920)  
00:00:00.000 --> 00:00:04.289  
Shared living pending changes.

2 "Wanda Crocker" (3440401920)  
00:00:04.289 --> 00:00:18.659  
And so, you know, this is the last of 3 sessions that I've hosted, we've scheduled 30 minutes, but we expanded it into 45 just to make sure that you all had plenty of time to ask your questions. Um.

3 "Wanda Crocker" (3440401920)  
00:00:18.659 --> 00:00:24.390  
The presentation is rarely short because it's very simple. Um, and.

4 "Wanda Crocker" (3440401920)  
00:00:25.410 --> 00:00:26.395  
What would you say?

5 "Wanda Crocker" (3440401920)  
00:00:26.395 --> 00:00:26.755  
Very,

6 "Wanda Crocker" (3440401920)  
00:00:26.755 --> 00:00:41.664  
very easy to comprehend changes and I think and hope that you will see that we've made some enhancements to the system that's going to make it streamlined much easier for everyone and more consistent with how we do other

7 "Wanda Crocker" (3440401920)  
00:00:41.664 --> 00:00:43.015  
residential services.

8 "Wanda Crocker" (3440401920)  
00:00:43.975 --> 00:00:49.825  
So, I'm excited to share with you how that's going to work again. These are pending changes.

9 "Wanda Crocker" (3440401920)  
00:00:50.005 --> 00:01:04.225  
So, these are still pending CMS approval due to the, the waiver renewal that we are pending approval from them because of the rate changes anything whose rate changed.

10 "Wanda Crocker" (3440401920)  
00:01:04.795 --> 00:01:14.305  
Resulted in a structural change to how we do the rates require CMS approval. So that's why this is still pending, but we didn't want to wait until after CMS approves it.

11 "Wanda Crocker" (3440401920)  
00:01:14.305 --> 00:01:26.245

Because, as you all know, when CMS approves it, it's usually retro effective and we didn't want people scrambling to try to understand how the new system works. So we're giving you a preview and then these will be recorded.

12 "Wanda Crocker" (3440401920)

00:01:26.245 --> 00:01:33.415

So that when it goes live, you can go back in and refresh your memory. If you're a little unsure of exactly what we said.

13 "Wanda Crocker" (3440401920)

00:01:34.855 --> 00:01:42.175

So, today, we're going to talk about changes. We've made to urban versus rule classifications for shared living.

14 "Wanda Crocker" (3440401920)

00:01:42.175 --> 00:01:50.785

We're going to talk about what the pending rate structure looks like, and the use of tiers and rate allocation and how the daily rates are comprised.

15 "Wanda Crocker" (3440401920)

00:01:51.655 --> 00:02:03.715

We're going to demo the new rate determination form that replaces the budget and then we're going to talk about the process to implement the rates once we get approval and feed some future enhancement planning. Um.

16 "Wanda Crocker" (3440401920)

00:02:03.810 --> 00:02:05.130

To the.

17 "Wanda Crocker" (3440401920)

00:02:05.130 --> 00:02:16.110

Um, to the service that we have planned for in the future, um, I can tell you that I was peppered with questions in the 1st, 2 sessions and that was awesome.

18 "Wanda Crocker" (3440401920)

00:02:16.110 --> 00:02:31.045

So, if you have questions, please post them, because that's how you're going to get your answers. Plus it will help us generate a Q amp a document to post with the presentation as well. Um, providers and support corners have had awesome questions.

19 "Wanda Crocker" (3440401920)

00:02:31.045 --> 00:02:45.895

And it really helps everyone comprehend how it's going to work. So, I do invite you to do that. I am going to attempt to not answer questions until I get through the slide. Because when they start rolling in, it tends to be a little distracting and and I.

20 "Wanda Crocker" (3440401920)

00:02:46.110 --> 00:02:56.245

The last time that I didn't forward my slides, so I will wait till I get to the end and that way most of the questions that you'll have, I will be answering during the presentation.

21 "Wanda Crocker" (3440401920)

00:02:56.635 --> 00:03:02.665

And that way, we can just reaffirm and see if, um, at that point, you have a different version of the question that wasn't answered.

22 "Wanda Crocker" (3440401920)

00:03:04.110 --> 00:03:11.640

So, the awesome news is urban versus rule will no longer exist in the new waiver methodology.

23 "Wanda Crocker" (3440401920)

00:03:11.965 --> 00:03:19.405

So, you'll still need to know urban versus rule and we've made that super easy for you on the rate determination form,

24 "Wanda Crocker" (3440401920)

00:03:19.794 --> 00:03:32.425

but it's only going to pertain to the room and board rate methodology and only until we can convene and determine what the rate should be. So, we do want to get rid of urban versus rule and room and board as well.

25 "Wanda Crocker" (3440401920)

00:03:32.725 --> 00:03:41.635

But in order to do that, we need to have a little bit of a rate exploration study to determine what that rate should be and then create it consistent.

26 "Wanda Crocker" (3440401920)

00:03:41.640 --> 00:03:46.470

Instantly we are meeting with shared living providers in September.

27 "Wanda Crocker" (3440401920)

00:03:46.470 --> 00:03:54.960

To start discussion, if we can reach consensus and have approval prior to CMS approving the new rate structure.

28 "Wanda Crocker" (3440401920)

00:03:54.960 --> 00:04:07.320

We will be able to remove urban versus rule from room and board and make it all consistent. Um, once we blast out so we'll provide you with an update. If we are able to make that happen.

29 "Wanda Crocker" (3440401920)

00:04:10.050 --> 00:04:22.680

So the pending rate structure is a daily rate, or our monthly rate support is put into the system and it's based on 3 tiers and each tier is associated with the rate allocation score.

30 "Wanda Crocker" (3440401920)

00:04:22.680 --> 00:04:28.469

So that's gonna make it super easy, um, to determine what the rate should be.

31 "Wanda Crocker" (3440401920)

00:04:28.469 --> 00:04:34.109

The things you need to know about the new daily rate design it is it is all encompassing.

32 "Wanda Crocker" (3440401920)

00:04:34.109 --> 00:04:38.849

There are no line item. It is simply a daily rate.

33 "Wanda Crocker" (3440401920)

00:04:38.849 --> 00:04:44.429

Like, group homes are group homes if you're an, you select.

34 "Wanda Crocker" (3440401920)

00:04:44.429 --> 00:04:50.339

t20161, when you authorize the service shared living.

35 "Wanda Crocker" (3440401920)

00:04:50.339 --> 00:05:04.649

If you're an, you'll select that in the rate determination form and it will tell you how many how many dollars to authorize through the shared living service. So, um, so it is all encompassing. It includes host and companion costs.

36 "Wanda Crocker" (3440401920)

00:05:04.649 --> 00:05:09.209

Or either org is, it shouldn't be and the professional manager costs.

37 "Wanda Crocker" (3440401920)

00:05:09.209 --> 00:05:12.599

The cost of administration and relief.

38 "Wanda Crocker" (3440401920)

00:05:13.014 --> 00:05:18.114

So, relief will no longer be a line item. It is included in that daily rate.

39 "Wanda Crocker" (3440401920)

00:05:18.444 --> 00:05:28.494

And how much relief is provided is between the administering agents, their host companion, and the individual to determine how much relief is going to work for this situation.

40 "Wanda Crocker" (3440401920)

00:05:29.879 --> 00:05:33.299

Um, in a previous session, I was asked if.

41 "Wanda Crocker" (3440401920)

00:05:33.299 --> 00:05:40.859

The provider is expected to pass every dollar they build on to the host or companion and the answer that question is no.

42 "Wanda Crocker" (3440401920)

00:05:40.859 --> 00:05:45.749

As you can see from what's included in the rates, um, if.

43 "Wanda Crocker" (3440401920)

00:05:45.749 --> 00:05:56.969

If the administering agency were to pass every dollar of that budget onto the hosts, they wouldn't be able to fund the professional manager. They wouldn't be able to fund their administration oversight costs that they have.

44 "Wanda Crocker" (3440401920)

00:05:56.969 --> 00:06:09.419

For those administrative functions, such as billing quality assurance, dealing with certification all of those things that administering agency handles and they wouldn't have funding to pay for relief.

45 "Wanda Crocker" (3440401920)

00:06:09.419 --> 00:06:18.119

Or, to funnel the relief funds out appropriately and monitor that. So, it encompasses all of these things just like a group home.

46 "Wanda Crocker" (3440401920)

00:06:18.119 --> 00:06:23.429

Daily rate in compasses all of those things as well.

47 "Wanda Crocker" (3440401920)

00:06:24.084 --> 00:06:34.824

So so we're making it more consistent and so the default process for the initial shared living budgets will also change that's going to be awesome.

48 "Wanda Crocker" (3440401920)

00:06:36.204 --> 00:06:43.824

Right now, when a person enter shared living services, they come in as a, as sorry they have to have.

49 "Wanda Crocker" (3440401920)

00:06:44.159 --> 00:06:47.489

A month or rate allocations for.

50 "Wanda Crocker" (3440401920)

00:06:47.489 --> 00:07:01.679

Prior to a budget development, there is no current default process. Once this rate structure goes live, we will follow the same default process for initial shared living budgets that we do for and group home.

51 "Wanda Crocker" (3440401920)

00:07:01.679 --> 00:07:05.789

So, budgets will be developed based on a default.

52 "Wanda Crocker" (3440401920)

00:07:05.789 --> 00:07:20.489

Um, level 1, and then, once in is obtained, we would go back to the date of service implementation and, um, update the budget and rebuild the service. So that's gonna be great. It's going to be consistent with the other methodologies that we have.

53 "Wanda Crocker" (3440401920)  
00:07:20.489 --> 00:07:27.929  
So this is the, the rate structure here you can see.

54 "Wanda Crocker" (3440401920)  
00:07:27.929 --> 00:07:35.279  
That, um, I didn't include the procedure codes because we are doing some work in connection.

55 "Wanda Crocker" (3440401920)  
00:07:35.279 --> 00:07:47.724  
And it's our hope that once we have consistent rates across the state that a support coordinator will be able to authorize this service, just like they do for group home. They would say, oh, this person's a host and they're in.

56 "Wanda Crocker" (3440401920)  
00:07:49.104 --> 00:07:52.674  
So, they would go in and pull the host home code for.

57 "Wanda Crocker" (3440401920)  
00:07:53.909 --> 00:08:02.309  
And that would be all they would need to do, but right now we're still not there. We still have to use see more and existing codes. So, um.

58 "Wanda Crocker" (3440401920)  
00:08:02.309 --> 00:08:08.609  
So, but the structure is, as I said, tier 12 and 3, and you can see that tier 1.

59 "Wanda Crocker" (3440401920)  
00:08:08.609 --> 00:08:17.789  
Correlates with, and there's the daily rate you can see tier 2 correlates with 2 and 3.

60 "Wanda Crocker" (3440401920)  
00:08:17.789 --> 00:08:27.389  
And the daily rate, and there's tier 3 correlating with 4 to 5 and that daily. Right? And then the same for companion, um.

61 "Wanda Crocker" (3440401920)  
00:08:27.389 --> 00:08:34.349  
Determining the rate is going to be simpler than looking at this this little table here.

62 "Wanda Crocker" (3440401920)  
00:08:34.349 --> 00:08:41.759  
Okay, the rate determination form is super, super simple and we're going to demo that for you.

63 "Wanda Crocker" (3440401920)

00:08:41.759 --> 00:08:47.969

Um, and so what you need to know is providers will no longer be submitting budgets.

64 "Wanda Crocker" (3440401920)

00:08:47.969 --> 00:08:52.589

These are standard rates there's no need for a budget.

65 "Wanda Crocker" (3440401920)

00:08:52.589 --> 00:08:59.879

So, similar to a group home group homes, have standard rates providers don't generate.

66 "Wanda Crocker" (3440401920)

00:08:59.879 --> 00:09:03.629

A budget to tell the support quarter what to authorize.

67 "Wanda Crocker" (3440401920)

00:09:03.629 --> 00:09:11.909

So, no more budgets, no more routing that from support where to their supervisor to you on and on and on.

68 "Wanda Crocker" (3440401920)

00:09:11.909 --> 00:09:21.449

That will not exist so that's going to streamline some process and make it go through less hands to get an authorization in the system.

69 "Wanda Crocker" (3440401920)

00:09:21.449 --> 00:09:25.229

Support choirs will use what's called a rate determination form.

70 "Wanda Crocker" (3440401920)

00:09:25.229 --> 00:09:38.844

And again, we're going to demo that in a little bit, and it's super simple, and it should be a part of your planning process and you should be talking to the provider about that just like you currently do with the shared living budget. So, it's not additional work.

71 "Wanda Crocker" (3440401920)

00:09:38.874 --> 00:09:40.644

It's a different structure.

72 "Wanda Crocker" (3440401920)

00:09:40.919 --> 00:09:49.619

And an easier 1, um, because the Fort Myers should be talking to the provider about what the budget looks like and what they've submitted. Um.

73 "Wanda Crocker" (3440401920)

00:09:49.619 --> 00:10:04.529

As a, as a planning entity, so it will follow the same kind of process, but it's going to be simpler. Um, so what you need to do know when we're

looking at the right determination form is if a person's current daily rate in Seymour.

74 "Wanda Crocker" (3440401920)

00:10:04.529 --> 00:10:13.769

Is higher than the new rate generated from the rate determination form the current rate is going to remain in place.

75 "Wanda Crocker" (3440401920)

00:10:13.769 --> 00:10:26.879

Until either a new rate allocation score is completed that increases the rate within the new structure or until our enhanced maintenance of effort ends and we standardize all rates to the same number.

76 "Wanda Crocker" (3440401920)

00:10:26.879 --> 00:10:30.149

And that is true of our.

77 "Wanda Crocker" (3440401920)

00:10:30.149 --> 00:10:35.129

The group home services as well so following the same practice, um.

78 "Wanda Crocker" (3440401920)

00:10:35.129 --> 00:10:40.229

Also note there will be no individual waiver budget adjustments.

79 "Wanda Crocker" (3440401920)

00:10:40.229 --> 00:10:49.319

It is either the current daily rate in Seymour or the rate generated by this rate determination form whichever is higher.

80 "Wanda Crocker" (3440401920)

00:10:49.319 --> 00:10:52.979

And that is it there will be no more.

81 "Wanda Crocker" (3440401920)

00:10:52.979 --> 00:11:07.944

Um, there will be no more Department of labor allocation or any kind of an individual assessment. They are standardized and the provider needs to look at the system that they currently have in place to identify.

82 "Wanda Crocker" (3440401920)

00:11:08.244 --> 00:11:14.274

Do they need to make changes on how they operate as a shared living administering agency based on the new rate methodology?

83 "Wanda Crocker" (3440401920)

00:11:14.609 --> 00:11:20.579

Okay, so the rate determination form.

84 "Wanda Crocker" (3440401920)

00:11:20.579 --> 00:11:23.849

You're going to need to know 3 pieces of information.

85 "Wanda Crocker" (3440401920)

00:11:23.849 --> 00:11:27.059

Does this person live in a host or companion home?

86 "Wanda Crocker" (3440401920)

00:11:27.059 --> 00:11:31.529

And is that hoster companion home in an urban setting, or a rural setting.

87 "Wanda Crocker" (3440401920)

00:11:31.529 --> 00:11:36.389

And what's their rate allocations for? That's what you need to know for this for the.

88 "Wanda Crocker" (3440401920)

00:11:36.389 --> 00:11:42.749

Form, I'm going to share with you, it will do everything else for you and it will tell you what to put into the system.

89 "Wanda Crocker" (3440401920)

00:11:42.984 --> 00:11:57.984

Okay, so I'm going to pull up my rate determination form and if I forget to advance slides, please remind me because I'm going to pull up the Excel spreadsheet and have to look at a different screen.

90 "Wanda Crocker" (3440401920)

00:11:57.984 --> 00:12:00.054

Can everybody see that Excel spreadsheet?

91 "Wanda Crocker" (3440401920)

00:12:05.759 --> 00:12:09.179

Nobody's typing yes. Or no. So I'm hoping you can.

92 "Wanda Crocker" (3440401920)

00:12:09.179 --> 00:12:14.639

So, I'm going to, um, clear this out.

93 "Wanda Crocker" (3440401920)

00:12:14.639 --> 00:12:20.129

So so a couple of things on this form, if you hover.

94 "Wanda Crocker" (3440401920)

00:12:20.129 --> 00:12:25.169

And anything, that's a cap, there could be notes in there to help you complete the form.

95 "Wanda Crocker" (3440401920)

00:12:25.169 --> 00:12:31.439

Like, this derived for the most recent CIS or mosque, whichever is higher.

96 "Wanda Crocker" (3440401920)

00:12:31.439 --> 00:12:38.519

Remembering that we're honoring the higher of the mass or the last is completed. So reminder there.

97 "Wanda Crocker" (3440401920)  
00:12:38.519 --> 00:12:50.099  
Effective 7122oncewe have approval, urban versus rule will only apply to room and board, um, until we can get that resolved as well.

98 "Wanda Crocker" (3440401920)  
00:12:50.099 --> 00:12:55.679  
There are notes down here, lined out for you what urban versus rule is.

99 "Wanda Crocker" (3440401920)  
00:12:55.679 --> 00:12:59.819  
Other is what you could use that as a reminder.

100 "Wanda Crocker" (3440401920)  
00:12:59.819 --> 00:13:10.769  
To put the current monthly rate in Seymour to determine whether, which 1 is higher and use that a reminder to use a minimum of 16 hour units per year.

101 "Wanda Crocker" (3440401920)  
00:13:10.769 --> 00:13:14.519  
To the residential, our encode and what that code is now.

102 "Wanda Crocker" (3440401920)  
00:13:14.519 --> 00:13:24.779  
So, and then a reminder that hosted companion transportation is included in the rate, and is not authorized in addition to the shared living code for the host.

103 "Wanda Crocker" (3440401920)  
00:13:24.924 --> 00:13:39.264  
Or companion, so little notes, just to help you, but this is going to do all the work for you again. 3 pieces of information is this person hosts or companion and are they urban or rule? I don't remember. What's urban.

104 "Wanda Crocker" (3440401920)  
00:13:39.474 --> 00:13:40.854  
So here's your notes.

105 "Wanda Crocker" (3440401920)  
00:13:41.069 --> 00:13:46.859  
So, we're going to select host urban and it generates the room and board for you.

106 "Wanda Crocker" (3440401920)  
00:13:46.859 --> 00:13:53.219  
We're going to select the rate allocation score remembering it is the last.

107 "Wanda Crocker" (3440401920)  
00:13:53.219 --> 00:13:57.479  
I s, or the mosque, whichever is higher.

108 "Wanda Crocker" (3440401920)  
00:13:57.479 --> 00:14:06.989  
And you can now find those in Seymour under the person's identifiers with the exception of, about 460 people who, um.

109 "Wanda Crocker" (3440401920)  
00:14:06.989 --> 00:14:15.719  
We missed that we're researching and finding now to get those updated, but the majority of people's is in Seymour.

110 "Wanda Crocker" (3440401920)  
00:14:15.719 --> 00:14:20.009  
Both the current loss, and the last CIS, if they had 1.

111 "Wanda Crocker" (3440401920)  
00:14:20.009 --> 00:14:23.369  
So, I'm going to say this person is a 3.

112 "Wanda Crocker" (3440401920)  
00:14:23.369 --> 00:14:31.079  
And it's going to auto, generate those, the host code s503 5 this much per month.

113 "Wanda Crocker" (3440401920)  
00:14:31.079 --> 00:14:36.629  
If I were to change that to a 4, it would change the dollar amount.

114 "Wanda Crocker" (3440401920)  
00:14:36.629 --> 00:14:41.129  
If I change that to a companion rule.

115 "Wanda Crocker" (3440401920)  
00:14:41.129 --> 00:14:55.619  
It changes the room and board automatically and the companion automatically telling you, it goes to companion and and and and and and and and and HR and the amount to authorize. So if you're like, well, see more.

116 "Wanda Crocker" (3440401920)  
00:14:55.619 --> 00:15:01.499  
Has a different amount of this, which 1 is right you can plug in here. Let's see. 10.

117 "Wanda Crocker" (3440401920)  
00:15:01.499 --> 00:15:05.309  
Let's do that. Okay. Which one's higher.

118 "Wanda Crocker" (3440401920)  
00:15:05.309 --> 00:15:15.089  
So, I use the companion rate generated otherwise I would authorize if if their companion rate was 13,000.

119 "Wanda Crocker" (3440401920)  
00:15:15.089 --> 00:15:23.639

Then that's higher than the form generated. I would authorize companion as 50,306 H. R. to.

120 "Wanda Crocker" (3440401920)

00:15:23.639 --> 00:15:33.389

For 13,000 dollars so as you can see there's no identifiers on this form. There's no name no ID no provider.

121 "Wanda Crocker" (3440401920)

00:15:33.389 --> 00:15:46.889

This is just a rate determination form to help. You figure out how many dollars to put into Seymour you have to put those dollars into your Seymour authorization, whether a provider submits a budget or not. So.

122 "Wanda Crocker" (3440401920)

00:15:46.889 --> 00:15:54.959

This form is intended as a tool. We really encourage people to do this together at the planning team.

123 "Wanda Crocker" (3440401920)

00:15:56.244 --> 00:16:00.714

To make sure that you understand support from providers. Understanding is correct.

124 "Wanda Crocker" (3440401920)

00:16:01.014 --> 00:16:14.724

So if you built it as part of your planning process, it's not additional work and you're not waiting for anyone to send you a budget and you're not waiting for anyone to sign a budget. And you're not routing around an extra piece of paper.

125 "Wanda Crocker" (3440401920)

00:16:15.444 --> 00:16:23.034

So, hopefully, that will hopefully you'll see that that's going to make things actually simpler.

126 "Wanda Crocker" (3440401920)

00:16:23.484 --> 00:16:37.044

And once we get into the other, once we get into connection, it will make it even easier when we can standardize rates and have codes like a group home does you won't have to do this anymore.

127 "Wanda Crocker" (3440401920)

00:16:38.549 --> 00:16:44.069

So, I'm going to, uh, shrink that down and go back to my slide deck.

128 "Wanda Crocker" (3440401920)

00:16:44.069 --> 00:16:48.479

Um, so, um.

129 "Wanda Crocker" (3440401920)

00:16:48.479 --> 00:16:52.829

So process, once we receive approval.

130 "Wanda Crocker" (3440401920)  
00:16:52.829 --> 00:16:59.249  
From CMS, which we're hoping that they will approve it back to 7 1.

131 "Wanda Crocker" (3440401920)  
00:16:59.249 --> 00:17:04.049  
And so we already have a spreadsheet pulled.

132 "Wanda Crocker" (3440401920)  
00:17:04.049 --> 00:17:07.349  
Showing every person receiving.

133 "Wanda Crocker" (3440401920)  
00:17:07.349 --> 00:17:12.989  
Shared living services what their rate allocations score is what their current rate is. What.

134 "Wanda Crocker" (3440401920)  
00:17:12.989 --> 00:17:26.754  
The new rate should be, and which is higher so the, the business office and the business office lead will make those adjustments in Seymour. So support queries will not have to do anything with the rate.

135 "Wanda Crocker" (3440401920)  
00:17:26.754 --> 00:17:38.754  
Change that once it's effective. It would be something that you do at the next ISP that you go in and use that rate determination form. Once we have everything in.

136 "Wanda Crocker" (3440401920)  
00:17:39.089 --> 00:17:45.839  
See more switched over, we'll pull a report and will send that list to each provider.

137 "Wanda Crocker" (3440401920)  
00:17:45.839 --> 00:17:55.769  
To verify that the information contained in there is correct. Maybe somehow the report misspelling in a mosque score. So, um.

138 "Wanda Crocker" (3440401920)  
00:17:55.769 --> 00:18:04.169  
So we'll ask providers to verify the information and if they find errors, then we'll work and we'll fix that and retro fix those as well.

139 "Wanda Crocker" (3440401920)  
00:18:04.169 --> 00:18:18.269  
But we've, we've got a plan lined out. We're hoping that would be pretty seamless and, uh, no work for support coordinators or service providers to change the rates. It'll just be moving forward.

140 "Wanda Crocker" (3440401920)  
00:18:18.269 --> 00:18:27.569

Okay, which will also be great because if you don't have to change the rates, um, it makes it easier for evaluation right? When the annual comes to, you.

141 "Wanda Crocker" (3440401920)

00:18:29.249 --> 00:18:41.849

So, future enhancement planning, we are working on a modifier specific to shared living registered nurse oversight, um, similar to how we have a specific modifier for.

142 "Wanda Crocker" (3440401920)

00:18:41.849 --> 00:18:47.309

For are in group home RN oversight. Um.

143 "Wanda Crocker" (3440401920)

00:18:48.329 --> 00:18:57.389

Right now it's using the professional assessment and management code because it doesn't have a dedicated modifier. So, um.

144 "Wanda Crocker" (3440401920)

00:18:57.389 --> 00:19:07.644

So, we're hoping to have that done, we're working on that so, until then it's going to remain as PMS and once we have CMS approval, the rate for is going to increase the 2029.

145 "Wanda Crocker" (3440401920)

00:19:07.644 --> 00:19:19.914

so, last year the shareholding are in authorizes was actually a lower reimbursement and then the in group home are in this year, it will be slightly higher. will be slightly higher

146 "Wanda Crocker" (3440401920)

00:19:20.249 --> 00:19:26.909

Then the group from our end, but when we get the modifier in place for shared living RN, they will all be consistent.

147 "Wanda Crocker" (3440401920)

00:19:28.499 --> 00:19:41.574

I mentioned earlier in connection, we hope to have billing codes specific to each um, so that it'll just be able to select the correct code associated with and then we won't have to use the rate determination form.

148 "Wanda Crocker" (3440401920)

00:19:42.054 --> 00:19:47.364

That is just an intermediary step until we can get into the new system and all the rates are standardized.

149 "Wanda Crocker" (3440401920)

00:19:49.679 --> 00:20:00.869

Um, my last slide until I go over questions and answers, um, is a reminder. This has been super confusing for providers. Um.

150 "Wanda Crocker" (3440401920)

00:20:01.949 --> 00:20:08.909

So, for the out of home respite that in the last renewal we were able to, um.

151 "Wanda Crocker" (3440401920)

00:20:08.909 --> 00:20:22.709

Put language into the waiver, allowing, uh, shared loving providers to utilize their empty post homes or relief homes where there are no authorizations for shared living exist for out of home respite.

152 "Wanda Crocker" (3440401920)

00:20:22.709 --> 00:20:29.579

So, there's been some confusion since we did that out of home. Respite is now a certified service.

153 "Wanda Crocker" (3440401920)

00:20:29.579 --> 00:20:38.039

So that means a shared living provider must be certified for out of home respite before they can receive authorizations for respite.

154 "Wanda Crocker" (3440401920)

00:20:38.039 --> 00:20:48.359

So, in reminder that out of home that can only be provided at locations where there's no other authorizations for host home services.

155 "Wanda Crocker" (3440401920)

00:20:48.359 --> 00:20:55.079

And, um, if you are also an or group home provider, um.

156 "Wanda Crocker" (3440401920)

00:20:55.644 --> 00:21:00.924

And you already have out of home respite, because it's performed in your group home your okay.

157 "Wanda Crocker" (3440401920)

00:21:01.344 --> 00:21:12.384

Um, your next certification then you will um, then you'll mark out of home, respite on the application and they will get you a certificate specific out of home respite.

158 "Wanda Crocker" (3440401920)

00:21:12.834 --> 00:21:23.274

But you were, um, granted out of home respite service provision prior to the waiver definition change. Um, so you're okay, and we'll get you caught up at the next.

159 "Wanda Crocker" (3440401920)

00:21:23.489 --> 00:21:29.579

Um, certification visit, so I'm going to go up.

160 "Wanda Crocker" (3440401920)

00:21:29.579 --> 00:21:34.439

2, okay.

161 "Wanda Crocker" (3440401920)  
00:21:34.439 --> 00:21:43.529  
So, someone asks us an extra thing support coordinators are doing now.  
Um, I don't consider it an extra thing.

162 "Wanda Crocker" (3440401920)  
00:21:43.529 --> 00:21:53.039  
You should have been reviewing a shared living budget submitted by a  
provider, and making sure that it was correct. So, now, with the news  
rate determination form.

163 "Wanda Crocker" (3440401920)  
00:21:53.039 --> 00:22:00.389  
You're you're simply validating what the rate is you're not evaluating a  
budget. You're not making.

164 "Wanda Crocker" (3440401920)  
00:22:00.389 --> 00:22:11.429  
Sure, that there were no changes. Um, so it's a different form and  
simplifies your routing and your, um, processing and information you have  
to have in your.

165 "Wanda Crocker" (3440401920)  
00:22:12.534 --> 00:22:26.214  
Uh, relief variances. What does that do to the reporting end? Um, I'm  
guessing we need to do variances up until the initial change. Yes. Josh.  
Thanks for asking that question. Cause. I forgot to make that Super  
clear.

166 "Wanda Crocker" (3440401920)  
00:22:26.454 --> 00:22:34.464  
That's the other exciting part about the new rate structure. Is there  
will be no more variance reporting for relief hours.

167 "Wanda Crocker" (3440401920)  
00:22:34.709 --> 00:22:49.109  
That budget that budget amount is all inclusive and how many relief hours  
are provided is between the administering agency, the host and the  
individual served on what's needed so it will no longer be.

168 "Wanda Crocker" (3440401920)  
00:22:49.109 --> 00:22:55.409  
Uh, subject to variance. Um, and yes, you would want to do that up until  
the change.

169 "Wanda Crocker" (3440401920)  
00:22:55.409 --> 00:23:00.299  
Considering that if we get approval, we'll go back to 701.

170 "Wanda Crocker" (3440401920)  
00:23:00.299 --> 00:23:08.699  
You would be really hopefully looking at catching variances up to June  
30th of 2022.

171 "Wanda Crocker" (3440401920)  
00:23:11.399 --> 00:23:17.369  
All right, let's see. Um.

172 "Wanda Crocker" (3440401920)  
00:23:17.369 --> 00:23:22.319  
Well, the amount of relief hours needed still need to be documented in the.

173 "Wanda Crocker" (3440401920)  
00:23:22.319 --> 00:23:26.399  
If no longer a separate item, not necessarily.

174 "Wanda Crocker" (3440401920)  
00:23:26.399 --> 00:23:38.999  
It is not a separate line item, so it doesn't have to be documented mandated. It should be a planning team discussion, but it's flexible and can change. So, maybe.

175 "Wanda Crocker" (3440401920)  
00:23:38.999 --> 00:23:47.309  
Maybe this month is per, you know, maybe this month they only need 20, but next month they need 70. so there's a lot more flexibility in this.

176 "Wanda Crocker" (3440401920)  
00:23:47.309 --> 00:24:01.769  
Um, so I think it would more or less, be a, a conversation if you discover that no relief is being provided. Um, or that, you know, the host is saying that they feel like they're not getting enough.

177 "Wanda Crocker" (3440401920)  
00:24:01.769 --> 00:24:05.219  
So, and then that should be part of that conversation.

178 "Wanda Crocker" (3440401920)  
00:24:08.909 --> 00:24:15.239  
When we update the budget for new S4. Does it have to go through? You are again? No, it will not.

179 "Wanda Crocker" (3440401920)  
00:24:15.239 --> 00:24:24.209  
Great question, because we know that right now it does, um, once we implement the new system, it will follow the same processes.

180 "Wanda Crocker" (3440401920)  
00:24:24.209 --> 00:24:34.049  
As, um, as I, as the individualized supported living and group home services, so when a new is generated, um.

181 "Wanda Crocker" (3440401920)  
00:24:34.049 --> 00:24:39.809  
It would automatically be reconfigured and communicated and then adjusted.

182 "Wanda Crocker" (3440401920)

00:24:40.524 --> 00:24:48.174

So That'll be a little, a little different for my team who generates those, but they'll have access to that rate determination form.

183 "Wanda Crocker" (3440401920)

00:24:48.174 --> 00:25:02.724

And they can pop that in there and see if it's, uh, results in an increase or decrease or if what's in Seymour is higher. They do that now for group homes and they'll do that for shared living. So that's that's a great point because that.

184 "Wanda Crocker" (3440401920)

00:25:03.479 --> 00:25:09.689

Thank you for asking that question, because it's, uh, illustrates again how much simpler this is going to make things.

185 "Wanda Crocker" (3440401920)

00:25:14.459 --> 00:25:28.974

Historically, authorized shared living under the monthly rate, while we now be authorizing it at the daily rate. When this takes effect. Unfortunately, no, I wish I could say, yes, I think it would make it much easier to have it on a daily rate.

186 "Wanda Crocker" (3440401920)

00:25:29.364 --> 00:25:42.804

I generated the daily rate down here just so people would know what it is, because people like to know what the daily rate is. Right? But you're still authorizing on a monthly basis, which is why this form spits out the monthly amount.

187 "Wanda Crocker" (3440401920)

00:25:44.729 --> 00:25:53.459

Great question everybody answering. Yes, thank you.

188 "Wanda Crocker" (3440401920)

00:25:54.084 --> 00:26:03.324

Uh, okay. Um, will this be used for and group homes too? No still have a still based on an individualized budget.

189 "Wanda Crocker" (3440401920)

00:26:03.774 --> 00:26:12.084

So that still does have to come through from the provider to the support coordinator, outlining what is needed um, and the group homes.

190 "Wanda Crocker" (3440401920)

00:26:12.084 --> 00:26:19.944

You don't have to because if a group home situation, you can just pick the, you code associated with the person's.

191 "Wanda Crocker" (3440401920)

00:26:20.789 --> 00:26:24.899

Or, um, or the or the current, um.

192 "Wanda Crocker" (3440401920)  
00:26:24.899 --> 00:26:39.474  
Code authorized if it's higher than that. So, um, the group homes already kind of set up, like, shared living and it's our intention when connection comes on to make shared living look like group home in that you just go in and pick s503 6.

193 "Wanda Crocker" (3440401920)  
00:26:39.474 --> 00:26:40.824  
hundred and three six

194 "Wanda Crocker" (3440401920)  
00:26:42.894 --> 00:26:57.564  
1, and it would generate your monthly rate for you. That's our hope. That's that's our plan. So That'll be super slick but for now, you'll follow the same processes for as you do now and group homes. Those aren't anticipated to change.

195 "Wanda Crocker" (3440401920)  
00:27:00.449 --> 00:27:09.869  
Uh, yes, this is just shared living services still have to use the budget and staffing pattern because they are individualized.

196 "Wanda Crocker" (3440401920)  
00:27:11.819 --> 00:27:14.849  
Do we submit this form with our packet?

197 "Wanda Crocker" (3440401920)  
00:27:14.849 --> 00:27:22.649  
You can, but but you don't submit a form when you authorize group home services.

198 "Wanda Crocker" (3440401920)  
00:27:22.649 --> 00:27:27.959  
So, um, it's this is just the method for you to find your rate.

199 "Wanda Crocker" (3440401920)  
00:27:27.959 --> 00:27:34.619  
But you definitely can submit that if you would, like, if you are concerned that there could be any questions.

200 "Wanda Crocker" (3440401920)  
00:27:34.619 --> 00:27:39.359  
But again, there's no identifiers on this form. It's not a budget.

201 "Wanda Crocker" (3440401920)  
00:27:41.159 --> 00:27:47.609  
Where do we find the CIS or mass for for an individual in Seymour? Um.

202 "Wanda Crocker" (3440401920)  
00:27:47.609 --> 00:27:53.369  
I'm going to see if I can pull up my provider statewide provider meeting.

203 "Wanda Crocker" (3440401920)

00:27:53.369 --> 00:27:57.209  
Um.

204 "Wanda Crocker" (3440401920)  
00:27:58.259 --> 00:28:02.999  
Because I had a slide in there that showed that.

205 "Wanda Crocker" (3440401920)  
00:28:05.639 --> 00:28:09.749  
That I can just instead of telling you, I can show you.

206 "Wanda Crocker" (3440401920)  
00:28:10.859 --> 00:28:15.989  
There we go, so your rate allocations for in Seymour.

207 "Wanda Crocker" (3440401920)  
00:28:15.989 --> 00:28:29.549  
You'll find it the same place that you find your slot number and your ID number, um, social security number. It's in the identifiers. So you pull up the individual that you support and you go to.

208 "Wanda Crocker" (3440401920)  
00:28:29.549 --> 00:28:37.529  
Identify you you, I'm sorry, press the X next to demographics, drop down to identifiers and you should see this screen.

209 "Wanda Crocker" (3440401920)  
00:28:37.529 --> 00:28:45.929  
So, um, if they have a mass, it will be reflected. So, some people might have 2, they might have a mass.

210 "Wanda Crocker" (3440401920)  
00:28:45.929 --> 00:28:53.159  
And assist Ross, some people might only have a mouse Ross, because maybe they came into placement after 7, 122.

211 "Wanda Crocker" (3440401920)  
00:28:53.159 --> 00:29:00.119  
Or 21, I'm sorry, some people might only have a Ross because they haven't had a mouse performed yet.

212 "Wanda Crocker" (3440401920)  
00:29:00.119 --> 00:29:11.909  
So, remember, it is the higher of the 2 scores, um, the current mass, or the last 6, you might see some individuals who have 2 sisters in the system.

213 "Wanda Crocker" (3440401920)  
00:29:11.909 --> 00:29:18.509  
And it only the last 1 is is relevant at this point when you're comparing to the.

214 "Wanda Crocker" (3440401920)  
00:29:18.509 --> 00:29:24.809

Okay, I'm going to shrink that down. I can pull it back up if I need to.

215 "Wanda Crocker" (3440401920)  
00:29:24.809 --> 00:29:28.079  
Um.

216 "Wanda Crocker" (3440401920)  
00:29:31.169 --> 00:29:35.669  
Um, is released being changed so that we do not need to just by having a day program or not.

217 "Wanda Crocker" (3440401920)  
00:29:35.669 --> 00:29:41.099  
Well, that's not why it was changed, but that is a byproduct of the change.

218 "Wanda Crocker" (3440401920)  
00:29:41.099 --> 00:29:47.129  
It was our intention to create in all in income passing rate.

219 "Wanda Crocker" (3440401920)  
00:29:47.129 --> 00:29:54.239  
Just like, we have, um, for group home, so, and even though the right.

220 "Wanda Crocker" (3440401920)  
00:29:54.239 --> 00:30:00.839  
Is, um, based on a number of hours that hourly rate is all encompassing too?

221 "Wanda Crocker" (3440401920)  
00:30:00.839 --> 00:30:11.999  
That that all that hourly rate for includes professional manager administration staff time insurances. All of those things are included in that hourly rate.

222 "Wanda Crocker" (3440401920)  
00:30:11.999 --> 00:30:23.909  
So, we are mimicking what we've built in our other services. It wasn't for the intent of not having to justify a day program. That's just the byproduct that you won't have to address anymore.

223 "Wanda Crocker" (3440401920)  
00:30:27.539 --> 00:30:32.099  
What is group homes.

224 "Wanda Crocker" (3440401920)  
00:30:32.099 --> 00:30:37.199  
pm's is professional assessment in monitoring service um.

225 "Wanda Crocker" (3440401920)  
00:30:37.199 --> 00:30:50.069  
Professional assessment, monitoring service has 3 components are in lpn and dietitian and the PMS are in is what we're currently using for the RN oversight component.

226 "Wanda Crocker" (3440401920)  
00:30:50.069 --> 00:31:00.894  
For shared living by out of home respite do I mean relief care? No, I do not.

227 "Wanda Crocker" (3440401920)  
00:31:01.254 --> 00:31:06.294  
So, at the last waiver renewal out of home restaurant was approved.

228 "Wanda Crocker" (3440401920)  
00:31:06.569 --> 00:31:09.839  
Um, approved and expanded.

229 "Wanda Crocker" (3440401920)  
00:31:09.839 --> 00:31:18.959  
To allow people who live in their natural home to access empty, shared, living, host homes, or relief homes.

230 "Wanda Crocker" (3440401920)  
00:31:18.959 --> 00:31:28.379  
For out of home respite. So, um, so a shared living provider could utilize. Let's say they were supporting.

231 "Wanda Crocker" (3440401920)  
00:31:28.379 --> 00:31:42.684  
A person at a host, and that person moved out of state. And so now the host doesn't have any authorizations, but they really like to keep that host because they think they'll use them again for some other postpone service. They could use that empty post home.

232 "Wanda Crocker" (3440401920)  
00:31:43.134 --> 00:31:52.524  
Um, for out of home respite to a community member, not receiving residential services until they find a new individual looking for host home. That's appropriate.

233 "Wanda Crocker" (3440401920)  
00:31:53.484 --> 00:32:08.154  
So, hopefully, hopefully, that helps correct um, all of the old forms related to shared living once this is approved will go away.

234 "Wanda Crocker" (3440401920)  
00:32:08.184 --> 00:32:10.734  
There'll be no rate determination form the old 1.

235 "Wanda Crocker" (3440401920)  
00:32:11.039 --> 00:32:15.749  
That you use to help you figure out how to do the shared living budget.

236 "Wanda Crocker" (3440401920)  
00:32:15.749 --> 00:32:24.929  
Both of those are going to go away the only form you will need to determine what the rate to put into see more in is, is the.

237 "Wanda Crocker" (3440401920)

00:32:24.929 --> 00:32:28.499

Great determination form. This is it that's all. You need.

238 "Wanda Crocker" (3440401920)

00:32:33.629 --> 00:32:42.959

This is only for shared living, still use budget group homes. You still just select the appropriate code.

239 "Wanda Crocker" (3440401920)

00:32:43.074 --> 00:32:53.784

Or code, if it's higher, does this affect amendments that are currently in the works?

240 "Wanda Crocker" (3440401920)

00:32:54.054 --> 00:32:59.874

No, it does not right now we have to continue using the forms and the guidance that we have.

241 "Wanda Crocker" (3440401920)

00:33:00.209 --> 00:33:14.159

As soon as CMS approves our new rate structure, we will post the new forms out into the world out into our Web sites. And and at that point forward, you'll start using them.

242 "Wanda Crocker" (3440401920)

00:33:14.159 --> 00:33:20.219

Now, what we know is, you could be working on a 10 1 plan right now, and we might have, um.

243 "Wanda Crocker" (3440401920)

00:33:20.219 --> 00:33:25.914

We might have approval before 10, 1 and so if you already have that authorization in the system,

244 "Wanda Crocker" (3440401920)

00:33:25.914 --> 00:33:38.514

we'll be checking for that and we'll be making those modifications and working with providers to make sure we didn't miss anyone because sometimes those amendments at the same time as a rate change can kind of get missed so, um,

245 "Wanda Crocker" (3440401920)

00:33:38.544 --> 00:33:43.524

so we're running reports and working with providers to make sure we didn't miss anybody in the transition.

246 "Wanda Crocker" (3440401920)

00:33:48.869 --> 00:33:57.209

Are there any plans to enhance the quality of services or monitoring by anyone other than support coordinator? So, um.

247 "Wanda Crocker" (3440401920)

00:33:59.219 --> 00:34:05.279

So, let's do a quick comparison and group homes, support printers, go in monthly.

248 "Wanda Crocker" (3440401920)

00:34:05.279 --> 00:34:17.699

Pr does their PR review for and group homes every 3 years, and they do not go to the physical location of the and group home unless that's also where their office is.

249 "Wanda Crocker" (3440401920)

00:34:17.699 --> 00:34:21.269

Um, certification.

250 "Wanda Crocker" (3440401920)

00:34:21.269 --> 00:34:24.599

Goes into group home every 2 years.

251 "Wanda Crocker" (3440401920)

00:34:25.679 --> 00:34:38.129

So that is monitoring efforts then you have the QC, the random QSRs that does you have the NCI surveys that are performed across all the services? Um.

252 "Wanda Crocker" (3440401920)

00:34:38.129 --> 00:34:44.249

And then you have focus reviews, the only difference between and group home.

253 "Wanda Crocker" (3440401920)

00:34:44.249 --> 00:34:47.699

And shared living is.

254 "Wanda Crocker" (3440401920)

00:34:47.699 --> 00:34:51.359

In shared living, the support coordinator only goes out once a quarter.

255 "Wanda Crocker" (3440401920)

00:34:51.359 --> 00:34:57.119

That's the only difference in the States monitoring of those 3 services.

256 "Wanda Crocker" (3440401920)

00:34:57.119 --> 00:35:02.939

So, there is a lot of discussion around whether once a quarter is enough.

257 "Wanda Crocker" (3440401920)

00:35:02.939 --> 00:35:17.129

Is that, you know, so I know there's a lot of people who've asked that question and there's, there's been no discussion on that issue. Um, but the only difference between service monitoring between and group home.

258 "Wanda Crocker" (3440401920)

00:35:17.129 --> 00:35:22.079

And shared living is the frequency that the support coordinator goes to the home.

259 "Wanda Crocker" (3440401920)  
00:35:22.079 --> 00:35:29.159  
Everything else is the same awesome questions.

260 "Wanda Crocker" (3440401920)  
00:35:29.159 --> 00:35:35.699  
How many hours were factored into the rate determination. So, um, we did work with Martha.

261 "Wanda Crocker" (3440401920)  
00:35:35.699 --> 00:35:39.629  
On these rates and.

262 "Wanda Crocker" (3440401920)  
00:35:39.629 --> 00:35:50.004  
So, your tier 1 is your highest functioning, most independent individuals, and they are therefore able to receive less support per day.

263 "Wanda Crocker" (3440401920)  
00:35:50.304 --> 00:35:57.924  
So Mercer did take into account and have predicted numbers of supports per day that those people would need.

264 "Wanda Crocker" (3440401920)  
00:35:58.229 --> 00:36:01.379  
Just as tier 2 and Tier 3.

265 "Wanda Crocker" (3440401920)  
00:36:01.379 --> 00:36:11.219  
What I can tell you is and share with you is 1 where re, examining all rates right now with Marsha 2.

266 "Wanda Crocker" (3440401920)  
00:36:11.219 --> 00:36:23.729  
Um, Missouri, Department of health and senior services has a similar shared living service for the aging population. And their rate is.

267 "Wanda Crocker" (3440401920)  
00:36:23.729 --> 00:36:31.979  
About a 3rd of what our rate is and I can tell you that if you look across the U. S Missouri is 1 of the highest pain.

268 "Wanda Crocker" (3440401920)  
00:36:31.979 --> 00:36:35.039  
Providers are states period.

269 "Wanda Crocker" (3440401920)  
00:36:35.039 --> 00:36:38.849  
But, but very true for shared living.

270 "Wanda Crocker" (3440401920)

00:36:38.849 --> 00:36:48.179

So it was it was a challenge, justifying the rates that we're paying for shared living because.

271 "Wanda Crocker" (3440401920)

00:36:48.179 --> 00:36:55.139

Our state sister agency pays so much less than what we pay and because so many other states.

272 "Wanda Crocker" (3440401920)

00:36:55.139 --> 00:37:01.319

Don't pay what we pay, so the design we did with with Mercer was very unique to Missouri.

273 "Wanda Crocker" (3440401920)

00:37:01.319 --> 00:37:10.949

And, um, you need to what we feel people need and what staffing paid there were no overnight hours factored into the right.

274 "Wanda Crocker" (3440401920)

00:37:10.949 --> 00:37:14.099

Because staff aren't paid for sleep time.

275 "Wanda Crocker" (3440401920)

00:37:15.719 --> 00:37:20.399

Hopefully, that helps, uh, relief hours.

276 "Wanda Crocker" (3440401920)

00:37:20.399 --> 00:37:27.629

I believe the average relief hours I'll have to go back and double check, but I believe the average leaf hours were like.

277 "Wanda Crocker" (3440401920)

00:37:27.629 --> 00:37:31.439

77 or something like that um.

278 "Wanda Crocker" (3440401920)

00:37:31.439 --> 00:37:38.459

But I'll double check and get the correct answer for sure. On the question answered document that will post.

279 "Wanda Crocker" (3440401920)

00:37:38.459 --> 00:37:42.899

Um, and again that's flexible now, so it's flexible.

280 "Wanda Crocker" (3440401920)

00:37:42.899 --> 00:37:50.369

You know, month to month, and there's no variants reporting associated with it. So utilization throughout the whole year.

281 "Wanda Crocker" (3440401920)

00:37:50.369 --> 00:37:55.949

Those kinds of things can be planned for if there are differences between the rule.

282 "Wanda Crocker" (3440401920)  
00:37:55.949 --> 00:38:04.529  
And urban remove board, if someone moves host homes from 1 to the other  
and room and board goes up and costs do they require you our approval?

283 "Wanda Crocker" (3440401920)  
00:38:04.529 --> 00:38:11.400  
They should not I quantify that. They should not because room and board  
is funded from their personal spend.

284 "Wanda Crocker" (3440401920)  
00:38:11.400 --> 00:38:20.130  
Um, and so if they can afford their, if that is within their benefits,  
there should not be a URL approval.

285 "Wanda Crocker" (3440401920)  
00:38:20.130 --> 00:38:23.400  
But I do know that we still have some.

286 "Wanda Crocker" (3440401920)  
00:38:23.400 --> 00:38:26.910  
Unique practices across the state.

287 "Wanda Crocker" (3440401920)  
00:38:26.910 --> 00:38:35.580  
So a room and board change should only have to go through. You are if  
you're asking for subsidy, which we all know, is, um.

288 "Wanda Crocker" (3440401920)  
00:38:35.580 --> 00:38:41.550  
Is technically not an option, but sometimes in extreme situations can be  
considered.

289 "Wanda Crocker" (3440401920)  
00:38:46.650 --> 00:38:52.410  
Does this mean that hosting providers can no longer provide relief in  
their homes? So.

290 "Wanda Crocker" (3440401920)  
00:38:52.410 --> 00:38:56.850  
Relief is the terminology related to shared living.

291 "Wanda Crocker" (3440401920)  
00:38:57.055 --> 00:39:11.755  
And how Relief services are provided, um, doesn't change. So you can use  
host homes. Um, I know different providers have different practices as to  
how they provide relief hours. So.

292 "Wanda Crocker" (3440401920)  
00:39:12.750 --> 00:39:22.860  
So, there's no change in how you operationalize relief and related to  
shared living services that there's a difference between relief service.

293 "Wanda Crocker" (3440401920)

00:39:22.860 --> 00:39:34.530

And out of home respite, so a host home provider, who has someone living with them, authorized for shared living services cannot also provide out of home respite.

294 "Wanda Crocker" (3440401920)

00:39:34.530 --> 00:39:44.190

To a community member. Okay, so you got to think of relief and relief and Russ, but are 2 different things. Relief is part of shared living.

295 "Wanda Crocker" (3440401920)

00:39:44.190 --> 00:39:50.550

Respite is part of, is part of the natural support system or community support system.

296 "Wanda Crocker" (3440401920)

00:39:50.550 --> 00:39:56.700

Hey, guys asking good questions and some new ones. I didn't get asked providers.

297 "Wanda Crocker" (3440401920)

00:39:56.700 --> 00:40:00.030

Or asked before. Okay.

298 "Wanda Crocker" (3440401920)

00:40:02.100 --> 00:40:08.610

If relief is required some hosts homes do not feel comfortable strangers into their homes. So, um.

299 "Wanda Crocker" (3440401920)

00:40:08.610 --> 00:40:16.980

Couple of different scenarios with that individuals can go to the relief staff's home. Um.

300 "Wanda Crocker" (3440401920)

00:40:16.980 --> 00:40:23.970

And most of our administering providers encourage host homes to find their own relief staff.

301 "Wanda Crocker" (3440401920)

00:40:24.325 --> 00:40:25.225

And so,

302 "Wanda Crocker" (3440401920)

00:40:25.255 --> 00:40:40.224

maybe they can look for someone they are comfortable with the reality of it is that we have a high turnover rate in our GSP population and shared living host homes do need relief whether they're comfortable people coming into their home or not is the administering

303 "Wanda Crocker" (3440401920)

00:40:40.255 --> 00:40:44.245

agency's responsibility to make sure that their hosts homes aren't burning out.

304 "Wanda Crocker" (3440401920)  
00:40:44.550 --> 00:40:56.430

Um, so strategically discuss with that host, you know, we can use, they can go to release outside of their home. Um, we could work with them to find.

305 "Wanda Crocker" (3440401920)  
00:40:56.430 --> 00:41:01.890

Relief staff, they are comfortable with maybe a family member of theirs is interested in being employed to do relief.

306 "Wanda Crocker" (3440401920)  
00:41:01.890 --> 00:41:11.730

Work contracted to do relief service, so there's just a lot of, um, opportunity for discussion for those reluctant hosts. Um, and and yeah.

307 "Wanda Crocker" (3440401920)  
00:41:11.730 --> 00:41:17.400

So, uh.

308 "Wanda Crocker" (3440401920)  
00:41:17.425 --> 00:41:21.235

Okay, that's the same question. We will start doing this.

309 "Wanda Crocker" (3440401920)  
00:41:21.235 --> 00:41:33.685

As soon as CMS has given us approval for rates, we'll go back and we will take care of all of the retro rate changes and you and support partners will start doing this moving forward.

310 "Wanda Crocker" (3440401920)  
00:41:34.020 --> 00:41:39.960

From that point in time, it's the same question.

311 "Wanda Crocker" (3440401920)  
00:41:39.960 --> 00:41:53.280

If a mass Ross is not present and Seymour, but the CIS Ross is, do we need to notify any 1 of the missing information if, you know, the person has had a mass.

312 "Wanda Crocker" (3440401920)  
00:41:54.390 --> 00:41:57.720

Then that would be great. Um, and.

313 "Wanda Crocker" (3440401920)  
00:41:58.015 --> 00:42:04.735

I'm gonna I'm going to double check some things and I will put who you report that to, in the question and answer.

314 "Wanda Crocker" (3440401920)  
00:42:05.185 --> 00:42:13.315

I would like for you to report that back to, at least the author or Paul over, because they're the ones who are recording the losses.

315 "Wanda Crocker" (3440401920)

00:42:13.620 --> 00:42:17.700

But again, you need to be careful, because not everyone has had a mouse yet.

316 "Wanda Crocker" (3440401920)

00:42:17.700 --> 00:42:24.390

Um, and we're working on the list of people who did not upload now.

317 "Wanda Crocker" (3440401920)

00:42:27.300 --> 00:42:31.200

Someone asks again, as this form gets submitted with the ISP packet.

318 "Wanda Crocker" (3440401920)

00:42:31.200 --> 00:42:40.410

Not necessarily, but you can, if you feel that you need to, um, it's it's a rate determination form. Just like when you're authorizing a group home.

319 "Wanda Crocker" (3440401920)

00:42:40.410 --> 00:42:54.715

And you select a, you code or you 3 you don't attach something, telling you or why you selected you want our, um, and you are, we'll have access to this form. Um, but it it certainly probably would make things a little easier if you attached it.

320 "Wanda Crocker" (3440401920)

00:42:54.775 --> 00:42:55.795

Um, but.

321 "Wanda Crocker" (3440401920)

00:42:56.100 --> 00:43:02.820

But it's not required well, the out of home respite have a code.

322 "Wanda Crocker" (3440401920)

00:43:02.820 --> 00:43:11.635

Of its own for us to utilize and take through you are, it doesn't get billed and paid the same way. Post home budgets out of home respite has its own code.

323 "Wanda Crocker" (3440401920)

00:43:11.635 --> 00:43:20.275

It always has out of home respite pertains only to people not receiving share, shared living ASL or group home services.

324 "Wanda Crocker" (3440401920)

00:43:20.580 --> 00:43:24.750

If you're receiving 1 of those 3 services, you can not receive out of home respite.

325 "Wanda Crocker" (3440401920)

00:43:24.750 --> 00:43:34.170

And relief is only authorized to shared living is only utilized in conjunction with shared living and that is built into the rate.

326 "Wanda Crocker" (3440401920)

00:43:34.170 --> 00:43:40.470

For shared living, someone asked.

327 "Wanda Crocker" (3440401920)

00:43:41.910 --> 00:43:53.130

Cis, I think they're asking CIS, CIS is the support intensity scale. It is the assessment tool that we use to degenerate a rate allocations for.

328 "Wanda Crocker" (3440401920)

00:43:53.130 --> 00:43:59.520

Prior to the mass assessment that implemented 7, 1 of 21.

329 "Wanda Crocker" (3440401920)

00:44:03.630 --> 00:44:08.370

If a consumer currently has our end services, can they also get a dietitian?

330 "Wanda Crocker" (3440401920)

00:44:08.370 --> 00:44:16.680

Or is that including our end services they can also get a dietitian. The dietitian is a separate code from the RN so yes, ma'am. They certainly can.

331 "Wanda Crocker" (3440401920)

00:44:16.680 --> 00:44:22.950

They can get our lpn and dietitian. They each have a separate code.

332 "Wanda Crocker" (3440401920)

00:44:27.390 --> 00:44:41.275

I think I answered that 1. how will we notified when the new process takes place? I am sure that when we get CMS approval, there will be a blast from our distribution list because everybody is waiting on that approval.

333 "Wanda Crocker" (3440401920)

00:44:41.545 --> 00:44:44.095

So we will get a blast out. Um.

334 "Wanda Crocker" (3440401920)

00:44:44.460 --> 00:44:53.430

And and of course, we'll forward that just to make sure everybody gets it. Or I will have PR, forward it to service providers because I know sometimes.

335 "Wanda Crocker" (3440401920)

00:44:53.430 --> 00:44:59.370

Not everyone in the organization is signed up for that distribution.

336 "Wanda Crocker" (3440401920)

00:44:59.370 --> 00:45:03.660  
Blast, but if you're not, I definitely would get signed up for that.

337 "Wanda Crocker" (3440401920)  
00:45:03.660 --> 00:45:15.390  
Um, we're really questions any anticipated timeframe for this to begin.  
We are praying, praying hard to have approval by the end of September.

338 "Wanda Crocker" (3440401920)  
00:45:15.390 --> 00:45:27.780  
But we are really subject to CMS approval and their timelines and right  
now a lot of states have enhanced funding. And so a lot of states are  
submitting, um, amendments to a.

339 "Wanda Crocker" (3440401920)  
00:45:27.780 --> 00:45:31.020  
And and that is impacting our timeline.

340 "Wanda Crocker" (3440401920)  
00:45:34.440 --> 00:45:42.180  
I'm assuming that even though the relief staff rate will no longer be a  
separate part of the daily rate, that contract and postpone still have to  
provide them.

341 "Wanda Crocker" (3440401920)  
00:45:42.180 --> 00:45:49.620  
An IRS 1099 form to file their taxes yes.

342 "Wanda Crocker" (3440401920)  
00:45:49.620 --> 00:45:56.370  
If you're if you're employing someone or contracting with someone, then  
yes, you're supposed to do that. Um.

343 "Wanda Crocker" (3440401920)  
00:45:59.070 --> 00:46:06.480  
So the daily rate, figuring the monthly rate, if the provider and hosts  
home now, negotiate the host home service compensation rate for their  
service.

344 "Wanda Crocker" (3440401920)  
00:46:06.480 --> 00:46:14.220  
Whereas before the budget form, made it clear what their compensation  
was, and my understanding that correctly. So.

345 "Wanda Crocker" (3440401920)  
00:46:14.220 --> 00:46:17.970  
The previous form had a.

346 "Wanda Crocker" (3440401920)  
00:46:17.970 --> 00:46:21.330  
An amount allocated for.

347 "Wanda Crocker" (3440401920)  
00:46:21.330 --> 00:46:29.550

Host or companion, but there was nothing dictating that a provider had to give that dollar amount to their host or companion either.

348 "Wanda Crocker" (3440401920)

00:46:29.550 --> 00:46:43.765

So, most administering agencies have a contract should have a contract between the host and themselves that outlines and what they agree to. Maybe the same maybe less.

349 "Wanda Crocker" (3440401920)

00:46:43.765 --> 00:46:45.745

Maybe more than what's on that budget.

350 "Wanda Crocker" (3440401920)

00:46:46.020 --> 00:46:53.310

So, there there currently is no requirement of any component of that budget to be passed. 100% on.

351 "Wanda Crocker" (3440401920)

00:46:53.310 --> 00:46:56.610

To staff just to be clear.

352 "Wanda Crocker" (3440401920)

00:47:00.510 --> 00:47:04.020

Um, how do we learn more about subsidy.

353 "Wanda Crocker" (3440401920)

00:47:05.755 --> 00:47:20.125

The division does not subsidize the room and board the extreme exception of might occur. Like, when someone loses their housemate and they can't and there's no other option but by policy, we do not subsidize.

354 "Wanda Crocker" (3440401920)

00:47:20.125 --> 00:47:32.215

And as the division is moving away from being representative, we may no longer have the ability to do. So so there's lots of unknowns lots of changes. Um, it's extremely rare.

355 "Wanda Crocker" (3440401920)

00:47:32.550 --> 00:47:38.430

But I would talk to your supervisor more about how you would do that. It's a request.

356 "Wanda Crocker" (3440401920)

00:47:41.910 --> 00:47:47.340

Help me understand why we put the other amount on the budget page and not the number above.

357 "Wanda Crocker" (3440401920)

00:47:47.340 --> 00:47:50.460

Okay, so in this example.

358 "Wanda Crocker" (3440401920)

00:47:50.460 --> 00:48:01.560

Um, the, in this example, if this and the other that 13,000 is what is currently authorized in Seymour.

359 "Wanda Crocker" (3440401920)

00:48:01.560 --> 00:48:07.260

For that person, so what is authorized and Seymour if more.

360 "Wanda Crocker" (3440401920)

00:48:07.260 --> 00:48:13.440

Then this budget, that's what you continue to authorize. We can't reduce providers rates right now.

361 "Wanda Crocker" (3440401920)

00:48:13.440 --> 00:48:26.160

Because we're under the enhanced f map maintenance of effort. So we have to leave 80 rates higher than the standard remain until our enhanced maintenance of effort ends.

362 "Wanda Crocker" (3440401920)

00:48:27.840 --> 00:48:34.830

So, you would only use other if it's currently, what's in Seymour? See, other is the current monthly rate reflected in Seymour.

363 "Wanda Crocker" (3440401920)

00:48:34.830 --> 00:48:38.130

If higher than the rate generated by this form.

364 "Wanda Crocker" (3440401920)

00:48:38.130 --> 00:48:50.490

Key and the current monthly rate if a host only has 1 client in the home, can they do respite for 2 other clients? No.

365 "Wanda Crocker" (3440401920)

00:48:52.920 --> 00:48:59.250

A host home who is who has an authorization for shared living services.

366 "Wanda Crocker" (3440401920)

00:48:59.250 --> 00:49:04.110

Cannot provide respects out of home, respite to community members, period.

367 "Wanda Crocker" (3440401920)

00:49:05.550 --> 00:49:09.960

That home, it belongs to the individual as much as the host.

368 "Wanda Crocker" (3440401920)

00:49:09.960 --> 00:49:13.050

And, um, and it needs to be the host.

369 "Wanda Crocker" (3440401920)

00:49:13.050 --> 00:49:17.010

Home priority. 1st respite. 2nd.

370 "Wanda Crocker" (3440401920)

00:49:17.010 --> 00:49:22.020

That person shouldn't be expected to share their room or their home, or their space.

371 "Wanda Crocker" (3440401920)

00:49:22.020 --> 00:49:35.755

Because of they want to do out of home respite uh, someone asked that question. Someone asked the question again. How does this affect amendments once the changes happen? I answered that a while back.

372 "Wanda Crocker" (3440401920)

00:49:35.755 --> 00:49:37.345

So, maybe that person didn't hear that.

373 "Wanda Crocker" (3440401920)

00:49:37.590 --> 00:49:40.920

Um, but it go a.

374 "Wanda Crocker" (3440401920)

00:49:43.920 --> 00:49:54.780

If you already have amendments in place, you process or amendments and process, like, for September or October, you go ahead and process those with current methodology.

375 "Wanda Crocker" (3440401920)

00:49:54.780 --> 00:49:58.890

And then we'll be running reports to catch that. Um.

376 "Wanda Crocker" (3440401920)

00:49:58.890 --> 00:50:06.660

You know, after after we get approval, we'll run reports to see if there was a crossover that we missed.

377 "Wanda Crocker" (3440401920)

00:50:08.070 --> 00:50:20.070

Someone asked me to host home, serve more than 1 consumer. A host home can serve more than 1 person authorized for shared living, post home services. They can serve up to 3 people in their home.

378 "Wanda Crocker" (3440401920)

00:50:23.040 --> 00:50:27.870

In the rate is standard, this is the rate if, uh, if they had 3 people living in their home.

379 "Wanda Crocker" (3440401920)

00:50:27.870 --> 00:50:35.310

Who were, um, let's I'll show you here if they were, let's say they were a host let's say their host urban.

380 "Wanda Crocker" (3440401920)

00:50:35.310 --> 00:50:43.380

And they have 3 people living in their home, and their is a 2 or 3 because 2 and 3.

381 "Wanda Crocker" (3440401920)

00:50:43.380 --> 00:50:54.240

Are both tier 2 so it's the same rate reimbursement for 2 and 3 they would be getting this for each 1 of the 3 people. And they would be getting this for each 1 of the 3 people.

382 "Wanda Crocker" (3440401920)

00:50:54.240 --> 00:51:00.660

So, that way, we budgeted for almost 1500 room and board, and they would be budgeted for about.

383 "Wanda Crocker" (3440401920)

00:51:00.660 --> 00:51:03.840

Waiting 222,000.

384 "Wanda Crocker" (3440401920)

00:51:03.840 --> 00:51:08.400

500 on the waiver side.

385 "Wanda Crocker" (3440401920)

00:51:12.750 --> 00:51:27.420

Oh, boy. Okay. Historically we have made exceptions for transportation. If the host has more than 1 person going to different day programs that will start at the same time or different. Will this need to end? Will have providers been notified.

386 "Wanda Crocker" (3440401920)

00:51:27.420 --> 00:51:31.410

Service definition includes transportation that the host provides.

387 "Wanda Crocker" (3440401920)

00:51:31.410 --> 00:51:36.750

There should be no exceptions and there shouldn't have been previously.

388 "Wanda Crocker" (3440401920)

00:51:36.750 --> 00:51:40.740

That was, um, that was a miscommunication on our part.

389 "Wanda Crocker" (3440401920)

00:51:40.740 --> 00:51:53.790

It's always been comprehensive of transportation, so, um, like, group home, or though an individual could receive standalone transportation to and from the day program.

390 "Wanda Crocker" (3440401920)

00:51:54.900 --> 00:51:59.820

But we cannot pay the host more to do part of their daily routine.

391 "Wanda Crocker" (3440401920)

00:52:03.600 --> 00:52:12.750

Okay, keto host with the consumer still provide relief for other shared living consumers within their agency.

392 "Wanda Crocker" (3440401920)

00:52:12.750 --> 00:52:19.650

That's already a practice. I can tell you I'm not a fan of that practice because, um.

393 "Wanda Crocker" (3440401920)

00:52:19.650 --> 00:52:24.390

If you're a host and you, um.

394 "Wanda Crocker" (3440401920)

00:52:24.390 --> 00:52:33.780

And the person you support isn't there, and then you do relief for someone else you as a host are current, you are not actually getting any relief time. You're not getting a break.

395 "Wanda Crocker" (3440401920)

00:52:33.780 --> 00:52:41.100

But that is a practice that is between the administering agency and the host, but it was never intended to operate that way.

396 "Wanda Crocker" (3440401920)

00:52:41.100 --> 00:52:50.850

Because then, the question is, how do you prevent burnout of the host? If, when they don't have the person they support, they simply provide relief for someone else.

397 "Wanda Crocker" (3440401920)

00:52:55.110 --> 00:52:59.250

Can I yes, I will do that.

398 "Wanda Crocker" (3440401920)

00:52:59.250 --> 00:53:06.060

There you go sorry there is the daily rates. Mm.

399 "Wanda Crocker" (3440401920)

00:53:07.890 --> 00:53:11.430

The question was, can I scroll down so they could write the daily rates for a companion?

400 "Wanda Crocker" (3440401920)

00:53:14.190 --> 00:53:27.085

Wow, you guys have some awesome questions you took me you took me more than anybody else did. So and I appreciate that in all seriousness. Your questions is what makes this work.

401 "Wanda Crocker" (3440401920)

00:53:27.085 --> 00:53:31.585

This is what makes us get clarification. Um, so.

402 "Wanda Crocker" (3440401920)

00:53:31.890 --> 00:53:43.470

Um, and so I do appreciate it. I have 1 last question, and then we're going to sign off Thank you for personal viewing persevering for those of you who have stuck on.

403 "Wanda Crocker" (3440401920)

00:53:43.470 --> 00:53:55.200

Um, I appreciate that I know that we had originally scheduled just for 30 minutes, um, expanded to 45, but the last question is, can the consumers have different scores and live in the same home? Yes.

404 "Wanda Crocker" (3440401920)

00:53:55.200 --> 00:53:58.770

Yes, just like we have an group homes.

405 "Wanda Crocker" (3440401920)

00:54:03.595 --> 00:54:16.915

Thank you all so much for the participation, the great questions we're gonna get all of these questions copied over to the Q, and a, you ask some questions that were asked in the 1st, 2 sessions. So that's great.

406 "Wanda Crocker" (3440401920)

00:54:16.975 --> 00:54:25.165

Um, I just really appreciate your time and your commitment to making sure that services are delivered appropriately. I know you're all busy.

407 "Wanda Crocker" (3440401920)

00:54:25.470 --> 00:54:39.930

And just to even 30 minutes out of your day is intense sometimes. So thank you for coming on and learning. I appreciate it. Um, and we will get that. Q and a, as soon as we can thank you.

408 "Wanda Crocker" (3440401920)

00:54:40.225 --> 00:54:54.625

And let us know if you have any more questions and if you, if you do need, if you do have more questions, I won't answer them personally through email, but you could send me questions through email and I'll add them to the Q and a. okay.

409 "Wanda Crocker" (3440401920)

00:54:54.960 --> 00:54:58.590

And answer them through the question and answer document.

410 "Wanda Crocker" (3440401920)

00:55:00.600 --> 00:55:04.230

Thank you guys so much I hope you have a great rest of your day.