

WEBVTT

1 "Wanda Crocker" (175855616)
00:00:00.775 --> 00:00:05.515
Friday, I hope you are as excited as I am about today being Friday.

2 "Wanda Crocker" (175855616)
00:00:05.515 --> 00:00:06.445
It's a beautiful day,

3 "Wanda Crocker" (175855616)
00:00:06.715 --> 00:00:21.295
and I am equally as excited that you all are here to learn about shared living changes and some significant changes coming up that we wanted everyone to know before implementation date instead of figuring it out

4 "Wanda Crocker" (175855616)
00:00:21.295 --> 00:00:26.245
later. So, some exciting stuff. And I'm hoping that, um.

5 "Wanda Crocker" (175855616)
00:00:26.580 --> 00:00:32.490
That the new system is going to make things a lot easier for providers and support coordinators.

6 "Wanda Crocker" (175855616)
00:00:32.490 --> 00:00:40.500
Um, so our agenda today, we're going to talk about urban versus rule.

7 "Wanda Crocker" (175855616)
00:00:40.500 --> 00:00:43.650
We're going to talk about the pending rate structure.

8 "Wanda Crocker" (175855616)
00:00:44.275 --> 00:00:57.655
Which includes tiers, the rate, allocation scores and daily rates, we're going to do a right determination form demonstrations. So you can see how the new rate system is going to work and how easy it is.

9 "Wanda Crocker" (175855616)
00:00:58.015 --> 00:01:02.185
And then we're going to talk a little bit about once we get approval what then.

10 "Wanda Crocker" (175855616)
00:01:02.550 --> 00:01:07.470
And some future planning for enhancement to shared living down the road.

11 "Wanda Crocker" (175855616)
00:01:09.090 --> 00:01:19.560
So, urban versus rule in our new system, once approved by CMS, urban versus rule will only apply to room and board.

12 "Wanda Crocker" (175855616)

00:01:19.560 --> 00:01:28.560

So, they'll no longer be any differential and the waiver residential service rates for urban versus rule. Um, and the.

13 "Wanda Crocker" (175855616)

00:01:28.585 --> 00:01:43.135

Room and board differentiation will only exist until we can reconvene the shared living work group to have a conversation, pull some data, some actual information and determine what that should be.

14 "Wanda Crocker" (175855616)

00:01:43.405 --> 00:01:53.035

Um, because we simply can't guess at what that amount should be. Um, we need actual information to generate a reasonable.

15 "Wanda Crocker" (175855616)

00:01:53.400 --> 00:02:00.780

Number, so that's a big win no more urban versus rule. Oh, oh, someone said they lost me.

16 "Wanda Crocker" (175855616)

00:02:05.310 --> 00:02:09.180

Can you still hear me? Yes, you're still on.

17 "Wanda Crocker" (175855616)

00:02:09.180 --> 00:02:18.990

Okay okay. Scared me. Sorry. Oh, that scared me. So okay. We're good. I'll keep a rolling.

18 "Wanda Crocker" (175855616)

00:02:18.990 --> 00:02:28.560

Okay, so the pending rate structure has 3 tiers. Those tiers are associated with the right allocation score.

19 "Wanda Crocker" (175855616)

00:02:28.560 --> 00:02:42.505

So, that's going to make it super simple. The only thing support coordinators and providers are going to need to know is what's the person's rate allocations score and are they urban or rule? And that's all you need to know and it's going to generate the rate.

20 "Wanda Crocker" (175855616)

00:02:42.505 --> 00:02:45.865

And the code you need to build for you, so.

21 "Wanda Crocker" (175855616)

00:02:46.230 --> 00:03:00.450

The big 1 of the big changes is, it is a daily rate. Now it is not a budget. It is. There's no line items. It is all encompassing. So the daily rate, the performance going to generate includes all hosts or companion costs.

22 "Wanda Crocker" (175855616)

00:03:00.450 --> 00:03:06.870

Includes the professional manager includes the administration costs and re includes the relief costs.

23 "Wanda Crocker" (175855616)

00:03:06.870 --> 00:03:12.510

Since these are all inclusive in the daily rate, there will be no more variance reporting.

24 "Wanda Crocker" (175855616)

00:03:12.510 --> 00:03:26.395

For shared living providers, that relief is built into that rate and you work with the host, or the companion, and the individual, the planning team to determine how much relief is actually necessary to support the host, um,

25 "Wanda Crocker" (175855616)

00:03:26.425 --> 00:03:34.345

companion and individual. So that's going to be, um, a decision made locally for that individual.

26 "Wanda Crocker" (175855616)

00:03:34.650 --> 00:03:38.880

The great thing about.

27 "Wanda Crocker" (175855616)

00:03:39.205 --> 00:03:54.115

the great thing about the change is we're going to be able to gain consistency with how we implement group home and asl rates and that we're going to be able to implement the default process for initial shared living budgets so someone who's

28 "Wanda Crocker" (175855616)

00:03:54.115 --> 00:04:00.445

coming in to share living for the very first time and does not have a rate allocation score we'll have a default one

29 "Wanda Crocker" (175855616)

00:04:01.285 --> 00:04:16.225

And then, when they get a rate allocation score, we'll go back to that 1st date, and we will implement and rebuild the services just like we do for and group home. So it's going to be a great thing to have consistent practices between all 3 services.

30 "Wanda Crocker" (175855616)

00:04:16.255 --> 00:04:18.205

So, we're really excited about that.

31 "Wanda Crocker" (175855616)

00:04:22.380 --> 00:04:30.749

All right, so this is the shared living, um, tiers and rate allocation rates.

32 "Wanda Crocker" (175855616)

00:04:30.749 --> 00:04:34.349

So you can see that there is the host home, um.

33 "Wanda Crocker" (175855616)
00:04:34.349 --> 00:04:37.439
Sorry, I did not put the procedure code in there.

34 "Wanda Crocker" (175855616)
00:04:37.439 --> 00:04:49.979
Um, we are working on some things in connection that we're hoping is going to make this even simpler that, um, we're hoping to have codes that specify the host and the tier.

35 "Wanda Crocker" (175855616)
00:04:49.979 --> 00:04:58.199
But for right now, we just have the 1 code for host in 1 code for companion. So, here you can see the host home tier 1.

36 "Wanda Crocker" (175855616)
00:04:58.199 --> 00:05:01.199
Is related to.

37 "Wanda Crocker" (175855616)
00:05:01.199 --> 00:05:05.039
And the daily rate for that is 22,414.

38 "Wanda Crocker" (175855616)
00:05:05.039 --> 00:05:09.599
Tier 2 is related to 2 and 3.

39 "Wanda Crocker" (175855616)
00:05:09.599 --> 00:05:21.629
With a daily rate of 24,729, and then tier 3 is related to RS 4 and 5 with the daily rate of 33,192. and then you can see the companion follows the same suit.

40 "Wanda Crocker" (175855616)
00:05:21.629 --> 00:05:26.489
Tier 1 is 1 tier. 2 is 2 and 3 and Tier 3 is 4 and 5.

41 "Wanda Crocker" (175855616)
00:05:26.489 --> 00:05:34.139
So, again, the only thing you need to know is what's the person's and do they live in an urban versus rural setting?

42 "Wanda Crocker" (175855616)
00:05:35.819 --> 00:05:43.679
So, determining the right big changes here and I hope the support coordinators are attending these sessions to hear about the changes. 1st hand.

43 "Wanda Crocker" (175855616)
00:05:43.679 --> 00:05:53.669

Providers will no longer submit budgets. There'll be no need for a budget to be submitted, um, the support, whereas we use a rate determination for them.

44 "Wanda Crocker" (175855616)

00:05:54.414 --> 00:06:04.344

And that's going to tell you exactly what you need to authorize. So there's no need for a budget. Just like, we don't do a budget for group homes because things are standardized. There's no itemization.

45 "Wanda Crocker" (175855616)

00:06:05.844 --> 00:06:14.574

So the only carrier only caveat is, if the person's current daily rate reflected in Seymour is higher than the new structure.

46 "Wanda Crocker" (175855616)

00:06:14.934 --> 00:06:21.294

Then the current daily rate continues and that's indicated on the rate determination form as well to, as a reminder.

47 "Wanda Crocker" (175855616)

00:06:21.629 --> 00:06:29.039

So, it remains in place until either a new is completed.

48 "Wanda Crocker" (175855616)

00:06:29.039 --> 00:06:38.549

That then increases the rate within the new structure, or until the enhanced maintenance of effort ends and we standardize all rates.

49 "Wanda Crocker" (175855616)

00:06:38.549 --> 00:06:44.189

Um, so, so again it's either the rate determination form.

50 "Wanda Crocker" (175855616)

00:06:44.189 --> 00:06:47.489

Or the person's current daily rate, whichever is higher.

51 "Wanda Crocker" (175855616)

00:06:47.489 --> 00:06:58.229

Another keynote for everyone support cars and providers is there will be no more individual waiver budget adjustments.

52 "Wanda Crocker" (175855616)

00:06:58.229 --> 00:07:10.139

Meaning the daily rate you have now, or the daily rate determined by the rate determination form whichever is higher is the rate you will get and it will be not modified.

53 "Wanda Crocker" (175855616)

00:07:10.139 --> 00:07:19.049

For individual purposes, or for agency administration purposes, that is what it is. So, um.

54 "Wanda Crocker" (175855616)

00:07:19.049 --> 00:07:24.419
Agencies will have to work within that rate to.

55 "Wanda Crocker" (175855616)
00:07:24.419 --> 00:07:29.099
To organize and structure their business model to work within that daily rate.

56 "Wanda Crocker" (175855616)
00:07:31.379 --> 00:07:39.149
You guys are really quiet. I was peppered with questions on the 1st. 1 is Bing bang boom.

57 "Wanda Crocker" (175855616)
00:07:39.149 --> 00:07:50.549
So this is a preliminary view of what the shared living rate determination form looks like. But I'm actually going to pull it up for you and we're going to I'm going to show you how easy it is.

58 "Wanda Crocker" (175855616)
00:07:50.549 --> 00:07:55.799
So, I'm gonna pull that up right now so.

59 "Wanda Crocker" (175855616)
00:07:55.799 --> 00:08:00.149
Um, I've already got 1 pulled down.

60 "Wanda Crocker" (175855616)
00:08:02.099 --> 00:08:05.549
So, all you have to do is.

61 "Wanda Crocker" (175855616)
00:08:05.549 --> 00:08:09.899
No, host competing with. Is it host or companion?

62 "Wanda Crocker" (175855616)
00:08:09.899 --> 00:08:24.834
Is it right? And what is their rate allocation score and are they urban versus rule? And as a note, the urban counties that are identified are listed down here. So you don't have to reference some other manual or scratch your head and try to figure out what was urban.

63 "Wanda Crocker" (175855616)
00:08:25.169 --> 00:08:28.499
And so.

64 "Wanda Crocker" (175855616)
00:08:28.499 --> 00:08:37.229
The, so you to figure out as a host homework opinion, is it urban versus role and you come up here?

65 "Wanda Crocker" (175855616)
00:08:37.229 --> 00:08:41.609
And you pick, let's say, host in their urban.

66 "Wanda Crocker" (175855616)
00:08:41.609 --> 00:08:45.059
And see, it generates a room and board them out here.

67 "Wanda Crocker" (175855616)
00:08:45.059 --> 00:08:49.049
All right, and then you select their.

68 "Wanda Crocker" (175855616)
00:08:49.049 --> 00:08:57.059
And that generates the amount per month that you're supposed to authorize, and there's the code. So it automatically does that.

69 "Wanda Crocker" (175855616)
00:08:57.059 --> 00:09:00.059
If you if I were to select a companion.

70 "Wanda Crocker" (175855616)
00:09:00.059 --> 00:09:06.959
And I were to select that you would see that it moves here to companion and it moves here to campaign.

71 "Wanda Crocker" (175855616)
00:09:06.959 --> 00:09:10.679
Okay, we've also still, um.

72 "Wanda Crocker" (175855616)
00:09:10.679 --> 00:09:20.069
Also, some other reminders other is in the current monthly rate, reflected in Seymour, so that would be you don't have to fill it in. Well.

73 "Wanda Crocker" (175855616)
00:09:20.069 --> 00:09:25.229
Ideally, you should, um, you know, it's a tool.

74 "Wanda Crocker" (175855616)
00:09:25.229 --> 00:09:32.159
So, other is just an indicator typically that the current monthly rate, and see more is higher than what's generated here.

75 "Wanda Crocker" (175855616)
00:09:32.159 --> 00:09:39.149
A reminder that the minimum of 60 units per year has to be authorized to the residential our end using this code.

76 "Wanda Crocker" (175855616)
00:09:39.149 --> 00:09:52.619
And a reminder that hosted campaign in transportation is included in the daily rate, and not authorized in addition to the shared living code for the host or companion. And then there's just a breakdown of the daily rate for people to reference.

77 "Wanda Crocker" (175855616)
00:09:52.619 --> 00:09:56.579
But the only thing you have to do is select companion or host.

78 "Wanda Crocker" (175855616)
00:09:56.579 --> 00:10:01.619
And are they urban rule and what is the person's rate allocation score?

79 "Wanda Crocker" (175855616)
00:10:01.619 --> 00:10:12.839
So, I've gotten a couple of questions I'm going to go back up before I go any further and see what I can answer. And I think some of these I have already answered, um.

80 "Wanda Crocker" (175855616)
00:10:12.839 --> 00:10:22.949
So someone asked curious about the right based on support staff, 15 dollars an hour. So, in a host or companion home, they're not paid for sleep time.

81 "Wanda Crocker" (175855616)
00:10:22.949 --> 00:10:31.409
By Department of labor rule so this is based on the Mercer rate study. This was not an ambiguous rate.

82 "Wanda Crocker" (175855616)
00:10:31.409 --> 00:10:35.579
Um, that we just came up with so Mercer did take that into account.

83 "Wanda Crocker" (175855616)
00:10:35.579 --> 00:10:43.739
Um, and each level is predicated on a number of hours of support that the person, you know, could need.

84 "Wanda Crocker" (175855616)
00:10:43.739 --> 00:10:47.789
Um, so so that's how that was brought apart.

85 "Wanda Crocker" (175855616)
00:10:47.789 --> 00:10:52.979
Someone asks who completes the rate determination form it is the case manager.

86 "Wanda Crocker" (175855616)
00:10:53.154 --> 00:10:58.734
As you can see on the form, there's no signature. There's no signature. There's no identifying information.

87 "Wanda Crocker" (175855616)
00:10:58.734 --> 00:11:09.714
So, you have an, as support for as an, do they pull it up and they pop in these 2 line items, and it tells them what they need to authorize unless Seymour is higher than this budget.

88 "Wanda Crocker" (175855616)
00:11:11.159 --> 00:11:14.879
How did you find the rate? Um.

89 "Wanda Crocker" (175855616)
00:11:14.879 --> 00:11:19.529
Almost all are all, but 400.

90 "Wanda Crocker" (175855616)
00:11:19.529 --> 00:11:22.709
I want to say 47 somewhere around there.

91 "Wanda Crocker" (175855616)
00:11:22.709 --> 00:11:26.039
Scores are in more now.

92 "Wanda Crocker" (175855616)
00:11:26.039 --> 00:11:35.579
So, if you attended yesterday's provider meeting, there was a screenshot there was a slide that gave a screenshot of how to find that.

93 "Wanda Crocker" (175855616)
00:11:35.579 --> 00:11:40.289
Um, but you go to you look at, you go to the individual and see more.

94 "Wanda Crocker" (175855616)
00:11:40.289 --> 00:11:47.639
You go to their identifiers where you can find the person's ID where you find their waiver slot number.

95 "Wanda Crocker" (175855616)
00:11:47.639 --> 00:11:50.909
And in that you will see, um.

96 "Wanda Crocker" (175855616)
00:11:50.909 --> 00:11:54.569
Mas, Ross and.

97 "Wanda Crocker" (175855616)
00:11:54.569 --> 00:11:57.959
So everyone should, you know.

98 "Wanda Crocker" (175855616)
00:11:57.959 --> 00:12:02.699
Everyone who has had a mask since July 1 of 20.

99 "Wanda Crocker" (175855616)
00:12:02.699 --> 00:12:06.419
21, we'll have a mass recorded.

100 "Wanda Crocker" (175855616)
00:12:06.419 --> 00:12:11.609
So, what we did was we uploaded all of the historical from the last.

101 "Wanda Crocker" (175855616)

00:12:11.609 --> 00:12:26.039

Support intensity scale that was provided and that is now represented there for reference. Um, some people might only have assist Ross because they haven't had them yet. And some people might only have a mass Ross, because they were new to placement.

102 "Wanda Crocker" (175855616)

00:12:26.364 --> 00:12:40.734

So, it should have the most current in the system, and the last 1 known if they had 1, um, except for those 400 people that, um, for some reason, didn't pull into our report and we're gonna have to manually go in.

103 "Wanda Crocker" (175855616)

00:12:40.734 --> 00:12:47.724

But that's a lot better than 400 people. I'll take. It's a lot better than everyone being done manually. done manually

104 "Wanda Crocker" (175855616)

00:12:48.089 --> 00:12:52.679

So, we're excited about that being in there too. That's great. Timing for this.

105 "Wanda Crocker" (175855616)

00:12:52.679 --> 00:13:00.179

When will this start? It will start as soon as once we have CMS approval.

106 "Wanda Crocker" (175855616)

00:13:00.179 --> 00:13:08.849

We will retro this back to July 1 of 2022 and we're going to talk about how we're going to do that.

107 "Wanda Crocker" (175855616)

00:13:08.849 --> 00:13:14.189

But what you need to know is once we have CMS approval, and we say this starts today.

108 "Wanda Crocker" (175855616)

00:13:14.189 --> 00:13:20.129

Your next ISP your next plan amendment, you're going to pull up this form and use this form.

109 "Wanda Crocker" (175855616)

00:13:20.129 --> 00:13:24.029

Okay, uh.

110 "Wanda Crocker" (175855616)

00:13:24.029 --> 00:13:28.649

Yes, colas will affect the rate if they're allocated.

111 "Wanda Crocker" (175855616)

00:13:28.649 --> 00:13:39.329

The RnD service right now is still build separately to the T2 002. sorry? T1 002 without a modifier.

112 "Wanda Crocker" (175855616)
00:13:39.329 --> 00:13:44.189
Um, can you drop the link.

113 "Wanda Crocker" (175855616)
00:13:44.189 --> 00:13:49.319
To the site with forms, the forms are not posted yet because you can't implement the forms.

114 "Wanda Crocker" (175855616)
00:13:49.319 --> 00:13:52.589
Until we have CMS approval.

115 "Wanda Crocker" (175855616)
00:13:52.589 --> 00:13:58.019
Um, so once we have CMS approval, they will be posted this PowerPoint.

116 "Wanda Crocker" (175855616)
00:13:58.019 --> 00:14:08.879
And the recording and the Q, and a will be posted to to our division website once it is once we're done and once it's cleaned up, it will be posted.

117 "Wanda Crocker" (175855616)
00:14:08.879 --> 00:14:15.629
Currently the companion room and board is sometimes higher if they can afford that. How will that.

118 "Wanda Crocker" (175855616)
00:14:15.629 --> 00:14:20.729
Be accounted for it's the same way. You'll notice on the room and board. There's an other.

119 "Wanda Crocker" (175855616)
00:14:20.729 --> 00:14:24.749
So, if if what they're.

120 "Wanda Crocker" (175855616)
00:14:24.749 --> 00:14:29.879
Oh, wait a minute. Yeah. So if there again, if their current rate is higher.

121 "Wanda Crocker" (175855616)
00:14:29.879 --> 00:14:33.269
Then what this generates, they get to keep.

122 "Wanda Crocker" (175855616)
00:14:33.269 --> 00:14:43.049
That, um, that rate so again, it would that would fall under this other category. Current monthly rate is higher than the generated form. They get to keep it.

123 "Wanda Crocker" (175855616)

00:14:45.089 --> 00:14:55.409

Uh, how do you know, urban versus rural urban is listed here so, only these counties are classified as urban. Everything else is rule.

124 "Wanda Crocker" (175855616)

00:14:55.409 --> 00:15:07.769

Okay, if the consumer moves, and they remain the same category, urban rule does a new shared living rate determination form need to be submitted to you are.

125 "Wanda Crocker" (175855616)

00:15:07.769 --> 00:15:18.959

Um, I'm trying to read the whole thing, uh.

126 "Wanda Crocker" (175855616)

00:15:20.159 --> 00:15:27.239

No, the form doesn't need to be submitted again when someone moves. Um, unless unless there's a change.

127 "Wanda Crocker" (175855616)

00:15:27.239 --> 00:15:34.379

Right on unless movement means a change. And again, this this form doesn't have any identifiers on it.

128 "Wanda Crocker" (175855616)

00:15:34.379 --> 00:15:37.979

It doesn't have anybody's name.

129 "Wanda Crocker" (175855616)

00:15:37.979 --> 00:15:42.299

So this is not a budget. This is just how you figure out what the rate is.

130 "Wanda Crocker" (175855616)

00:15:45.119 --> 00:15:53.759

Okay, can rate the adjusted year to year or are you seeing whatever it is now? Will be the final rate rates are always adjustable year to year.

131 "Wanda Crocker" (175855616)

00:15:53.759 --> 00:16:00.089

So this is the rate that we will implement in fiscal year, 23, once CMS approves.

132 "Wanda Crocker" (175855616)

00:16:00.089 --> 00:16:03.239

And so it will.

133 "Wanda Crocker" (175855616)

00:16:03.239 --> 00:16:06.239

We, we could get a colon next year.

134 "Wanda Crocker" (175855616)

00:16:06.239 --> 00:16:18.089

We're also doing the right study refresh that could generate different or increase rates than what we have here. So, every year could potentially change in all rates.

135 "Wanda Crocker" (175855616)

00:16:18.089 --> 00:16:24.479

Every rate every service is dependent on budget allocation from our legislature from our state budget.

136 "Wanda Crocker" (175855616)

00:16:24.479 --> 00:16:30.989

So, it rates could change every year based on a myriad of of reasons.

137 "Wanda Crocker" (175855616)

00:16:30.989 --> 00:16:42.419

Someone asked again a witness, the change effective as soon as CMS approves it, and we will retro it back to 71 and we'll talk about what that looks like in a minute.

138 "Wanda Crocker" (175855616)

00:16:42.419 --> 00:16:47.009

How will we request additional RN units for the Hearst?

139 "Wanda Crocker" (175855616)

00:16:47.009 --> 00:16:58.379

The same way you do for group home now, there is an expedited form that you submit to. You are asking for additional units for Hearst.

140 "Wanda Crocker" (175855616)

00:16:58.379 --> 00:17:03.779

That has no impact on how you authorize shared living service.

141 "Wanda Crocker" (175855616)

00:17:03.779 --> 00:17:07.829

That is to the separate code of the T1 0. 0 2.

142 "Wanda Crocker" (175855616)

00:17:07.829 --> 00:17:12.569

We'll providers get a copy of the rate determination form.

143 "Wanda Crocker" (175855616)

00:17:12.569 --> 00:17:19.589

Um, deliberate determination form will be posted for everyone to see and you could, um.

144 "Wanda Crocker" (175855616)

00:17:21.989 --> 00:17:26.729

And and you could go, you know, you can.

145 "Wanda Crocker" (175855616)

00:17:26.729 --> 00:17:38.579

Ideally, at your planning meeting you and the support coordinator would sit down and look at this and do it together. Ideally, um, a provider

will want to double check to make sure that, you know, it's a dropdown box.

146 "Wanda Crocker" (175855616)

00:17:38.579 --> 00:17:48.809

So, perhaps they click the box incorrectly so you'll want to double check. Um, so I would work together that that ISP time is a prompt time to do that.

147 "Wanda Crocker" (175855616)

00:17:50.304 --> 00:18:02.304

And yet providers do need to provide justification on additional nursing hours, whether that's for Hearst or some other reason justification in writing that's between you. And the support coordinator.

148 "Wanda Crocker" (175855616)

00:18:02.334 --> 00:18:05.994

Um, ultimately, justification and writing does have to go to.

149 "Wanda Crocker" (175855616)

00:18:06.899 --> 00:18:10.949

For additional hours, which caused an increase to the budget.

150 "Wanda Crocker" (175855616)

00:18:13.799 --> 00:18:21.809

Uh, if the individual's rate is higher than the rate for host or companion, can you show how the form is completed? You don't need to complete the form.

151 "Wanda Crocker" (175855616)

00:18:21.809 --> 00:18:24.929

If the rate is higher in Seymour.

152 "Wanda Crocker" (175855616)

00:18:24.929 --> 00:18:31.409

You simply reauthorize the rate that is in Seymour again there's no name. There's no identifiers on this form.

153 "Wanda Crocker" (175855616)

00:18:31.409 --> 00:18:38.819

This is just helping you figure out what rate to use. So, if you, if you wanted to, if you wanted to see it in black and white.

154 "Wanda Crocker" (175855616)

00:18:38.819 --> 00:18:52.829

And and let's say this was a host urban 1, you could use it to help yourself. Okay. I'm going to look and see more. And their room and board is 600 dollars. Okay. I'm gonna use the 600 dollars because it's higher.

155 "Wanda Crocker" (175855616)

00:18:52.829 --> 00:18:56.879

Their C, more amount is currently 5,800.

156 "Wanda Crocker" (175855616)

00:18:56.879 --> 00:19:00.929

Okay, I'm gonna use the new dollar amount because they see more amount is lower.

157 "Wanda Crocker" (175855616)

00:19:00.929 --> 00:19:08.339

So so you could use it as a tool, but you don't have to fill this out. If Seymour is higher than this.

158 "Wanda Crocker" (175855616)

00:19:10.589 --> 00:19:15.029

You don't have to fill out in any information. Okay.

159 "Wanda Crocker" (175855616)

00:19:17.249 --> 00:19:26.489

So, um, what is the process once the service query determines the right? Does it go through our have to wait for approval and authorization input?

160 "Wanda Crocker" (175855616)

00:19:28.049 --> 00:19:34.079

If the person's already insured living, there's no, no change. Nothing goes through. You are.

161 "Wanda Crocker" (175855616)

00:19:34.079 --> 00:19:44.279

Um, the rate change is something that we will manage at the division and, um, and we'll talk about that here in in a slide. Um, the only time a plan has to go through you are.

162 "Wanda Crocker" (175855616)

00:19:44.279 --> 00:19:48.569

Is if there's an increase, not due to a budgetary.

163 "Wanda Crocker" (175855616)

00:19:48.569 --> 00:19:52.829

Rate structure change so, um.

164 "Wanda Crocker" (175855616)

00:19:52.829 --> 00:19:56.609

Asking for more units of service, um.

165 "Wanda Crocker" (175855616)

00:19:56.609 --> 00:19:59.609

Asking for, uh.

166 "Wanda Crocker" (175855616)

00:20:00.839 --> 00:20:04.289

An increased, uh, dollar for transportation.

167 "Wanda Crocker" (175855616)

00:20:04.289 --> 00:20:10.559

Asking for, you know, those kinds of things, but when we change rates due to, um.

168 "Wanda Crocker" (175855616)
00:20:10.559 --> 00:20:17.069
Or due to receiving a budget line item so that we can increase rates.
Those don't go back through. You are.

169 "Wanda Crocker" (175855616)
00:20:17.069 --> 00:20:21.089
Because those are systemic issues that we handle. Um.

170 "Wanda Crocker" (175855616)
00:20:21.089 --> 00:20:29.189
So so you should see that relatively quickly and we'll, we'll talk about
that here in a minute on next steps once approved.

171 "Wanda Crocker" (175855616)
00:20:29.189 --> 00:20:33.359
What is the process once a service query? Determines the right.

172 "Wanda Crocker" (175855616)
00:20:33.359 --> 00:20:36.419
Oh, that's the same same question. I just read. Thank you.

173 "Wanda Crocker" (175855616)
00:20:36.419 --> 00:20:40.979
Okay, that's the same question.

174 "Wanda Crocker" (175855616)
00:20:40.979 --> 00:20:44.579
The forms the forms will be submitted annually.

175 "Wanda Crocker" (175855616)
00:20:44.579 --> 00:20:53.909
Or if the person moves, so you would want to reevaluate anytime someone
if they, if they move from 1 county to another.

176 "Wanda Crocker" (175855616)
00:20:53.909 --> 00:20:58.499
You know, did they change from a host or an urban to.

177 "Wanda Crocker" (175855616)
00:20:58.499 --> 00:21:06.389
Um, a rule County, do you need to change that budget? Um, did they change
from a host to a companion?

178 "Wanda Crocker" (175855616)
00:21:06.389 --> 00:21:12.059
Um, so, yeah, but the, the forms again, these forms are tools.

179 "Wanda Crocker" (175855616)
00:21:12.059 --> 00:21:19.949
So, if you, you know, I would complete them annually to make sure that I
was authorizing it correctly.

180 "Wanda Crocker" (175855616)

00:21:19.949 --> 00:21:24.449

Just double checking myself double checking against what's in Seymour?

181 "Wanda Crocker" (175855616)

00:21:25.649 --> 00:21:28.649

Will there be a way to track these forms being completed?

182 "Wanda Crocker" (175855616)

00:21:28.649 --> 00:21:37.049

On time, by case managers to assure that is the, to assure providers can build in a timely manner. Um.

183 "Wanda Crocker" (175855616)

00:21:37.049 --> 00:21:42.509

That's all based on the ISP so whether they get the ISP done timely.

184 "Wanda Crocker" (175855616)

00:21:42.509 --> 00:21:48.689

Um, and there are ways to pull reports about ISPs being recorded timely.

185 "Wanda Crocker" (175855616)

00:21:48.689 --> 00:22:03.149

Um, that we're watching and sharing, and that is improving, but the form itself being completed doesn't generate anything. The support coordinator has to believe an authorization. Just like they would for a group home.

186 "Wanda Crocker" (175855616)

00:22:03.149 --> 00:22:16.109

Or an, you can submit provider submits an budget. It's still dependent on the support coordinator, completing the ISP and authorization. So, that's what we'll be measuring is, is the ispn authorization updated.

187 "Wanda Crocker" (175855616)

00:22:17.489 --> 00:22:23.549

Uh, let's see, there again, it's not a budget.

188 "Wanda Crocker" (175855616)

00:22:23.549 --> 00:22:32.249

Someone asked, is it a, will we get a copy once authorized? It's not a budget. There's no person's name up here.

189 "Wanda Crocker" (175855616)

00:22:32.249 --> 00:22:42.179

There's no signature on here, this is just the rate determination form and if you work together, if you do it at the ISP together and double check it, then you should be right?

190 "Wanda Crocker" (175855616)

00:22:42.179 --> 00:22:49.169

Um, so.

191 "Wanda Crocker" (175855616)

00:22:53.459 --> 00:23:04.709

So, it's my understanding from previous conversations that if the current rate is higher, it goes into Seymour for only 1 year. And after that year, it goes back to the new tiers. Um.

192 "Wanda Crocker" (175855616)

00:23:05.094 --> 00:23:19.704

We can't decrease to the tiers until our enhanced or effort of maintenance for the f math ends. I can't remember when that date is, but a year sounds about right? But rates cannot be reduced.

193 "Wanda Crocker" (175855616)

00:23:19.919 --> 00:23:25.799

Cannot be standardized until the enhanced maintenance of effort is ended.

194 "Wanda Crocker" (175855616)

00:23:25.799 --> 00:23:29.489

Whether that's a year or 2 years or.

195 "Wanda Crocker" (175855616)

00:23:29.489 --> 00:23:32.999

And by then we'll have a new rate study and so.

196 "Wanda Crocker" (175855616)

00:23:32.999 --> 00:23:38.129

Maybe there won't be as big of an impact.

197 "Wanda Crocker" (175855616)

00:23:38.129 --> 00:23:42.239

Will there be checks and balances to ensure the correct rates are put into Seymour?

198 "Wanda Crocker" (175855616)

00:23:42.239 --> 00:23:48.899

Support coordinators and providers should work together support choir should authorize it. Provider gets a copy of a plan.

199 "Wanda Crocker" (175855616)

00:23:48.899 --> 00:24:00.749

Provider can see the authorization provider, builds the authorization, so should be, you know, balancing checking against the ISP authorization and checking when you're billing to make sure it's right.

200 "Wanda Crocker" (175855616)

00:24:00.749 --> 00:24:04.259

But if you work together at the ISP.

201 "Wanda Crocker" (175855616)

00:24:04.259 --> 00:24:18.539

Then then you should, this should be right and all providers should be reviewing their authorizations before billing because there's all kinds of wonky stuff that happens that that authorization may not be correct.

202 "Wanda Crocker" (175855616)

00:24:19.859 --> 00:24:23.639

To the best of everyone's effort, uh.

203 "Wanda Crocker" (175855616)

00:24:23.639 --> 00:24:34.799

Will we automatically adjust the rate if a new mass process completed in the score changes the rate similar to the clients that will be our plan.

204 "Wanda Crocker" (175855616)

00:24:34.799 --> 00:24:42.989

That is our plan, and they are adjusted actually by the provider relations enrollment and right. Team.

205 "Wanda Crocker" (175855616)

00:24:42.989 --> 00:24:49.619

Now, for and group home, and they would be adjusting these, but yes, it will follow the same process.

206 "Wanda Crocker" (175855616)

00:24:49.619 --> 00:24:55.439

As group home and won't that be awesome? So, no more trying to remember which 1 does what.

207 "Wanda Crocker" (175855616)

00:24:55.439 --> 00:25:00.539

Well, staffing patterns be needed no, not for host home and companion.

208 "Wanda Crocker" (175855616)

00:25:00.539 --> 00:25:03.689

Those are not predicated on staffing patterns.

209 "Wanda Crocker" (175855616)

00:25:07.139 --> 00:25:14.009

Someone asks that the forms do not have identifiers that are not going through ours or anyone checking to ensure authorizations are correct.

210 "Wanda Crocker" (175855616)

00:25:14.009 --> 00:25:24.119

I think I already answered that the support client provider should be working together should be verifying and the provider needs to check their authorizations when they build.

211 "Wanda Crocker" (175855616)

00:25:24.504 --> 00:25:38.754

To make sure that they are correct, um, to be clear, this form is not required to be submitted to the individual's record or to the provider for their records as it is just a calculating tool, correct? Yes. Correct.

212 "Wanda Crocker" (175855616)

00:25:39.119 --> 00:25:44.069

If if a support coordinator fills this out, and I fill this out.

213 "Wanda Crocker" (175855616)

00:25:44.069 --> 00:25:51.179

If we should have the exact same answer, there should be no differential if, you know, whether they're hosts or a companion.

214 "Wanda Crocker" (175855616)
00:25:51.179 --> 00:25:54.989
And whether they're urban, a rule in what their is.

215 "Wanda Crocker" (175855616)
00:25:54.989 --> 00:25:58.739
That that's the answer.

216 "Wanda Crocker" (175855616)
00:25:58.739 --> 00:26:01.949
I could see some confusion.

217 "Wanda Crocker" (175855616)
00:26:01.949 --> 00:26:05.249
And this is where I would say, really.

218 "Wanda Crocker" (175855616)
00:26:05.249 --> 00:26:11.189
I really encourage people to do this together at the ISP double check the information.

219 "Wanda Crocker" (175855616)
00:26:11.189 --> 00:26:19.889
Make sure it's right because remember right now we are hiring or hiring. Sorry we are honoring the higher.

220 "Wanda Crocker" (175855616)
00:26:19.889 --> 00:26:23.549
Of the current or the previous.

221 "Wanda Crocker" (175855616)
00:26:23.549 --> 00:26:30.629
I could see there being some accidents of people using the current when the previous 1 was higher.

222 "Wanda Crocker" (175855616)
00:26:30.629 --> 00:26:38.429
So, I could see that happening. That would be super easy, right? Because you're going to want to use the most recent and.

223 "Wanda Crocker" (175855616)
00:26:38.429 --> 00:26:43.409
But remember that we're honoring the higher of the 2 so I can see that being a legitimate.

224 "Wanda Crocker" (175855616)
00:26:43.409 --> 00:26:53.309
Mistake that people could make so that's why it's important for you guys to work together to do this and to double check your authorizations.

225 "Wanda Crocker" (175855616)

00:26:53.309 --> 00:26:58.949
Someone said when will room and board rates be re, evaluated.

226 "Wanda Crocker" (175855616)
00:26:58.949 --> 00:27:09.509
Um, if we can get them reevaluated and we can come to a solution before CMS gives us approval we'll be able to get rid of urban versus rule.

227 "Wanda Crocker" (175855616)
00:27:09.509 --> 00:27:15.569
At the same time we implement this budget structure. Um, honestly.

228 "Wanda Crocker" (175855616)
00:27:15.569 --> 00:27:21.089
I just need to schedule time with all shared living providers to go through. Um.

229 "Wanda Crocker" (175855616)
00:27:21.089 --> 00:27:32.129
I've been I've been thinking about how to do that thinking about, should we collect data? 1st or should we have a meeting? 1st and so that's kind of my hang up, but I do intend to invite shared living providers.

230 "Wanda Crocker" (175855616)
00:27:32.129 --> 00:27:38.429
A few different dates in September cause the sooner we can. I mean, I think it won't take us that long to.

231 "Wanda Crocker" (175855616)
00:27:38.429 --> 00:27:49.229
To come up with a rate for room and board that's consistent across urban versus rule. We just have to do some data pools. So I'm hoping to have it done pretty quickly.

232 "Wanda Crocker" (175855616)
00:27:49.229 --> 00:28:01.829
Um, I know that the the committee wants, it needs to address some other issues, but if we can come together in September and just focus on room and board, get that nailed out, we can, we can get that run out really quickly.

233 "Wanda Crocker" (175855616)
00:28:01.829 --> 00:28:08.249
Thank you guys make me feel better. You asked questions I was beginning to worry about you so.

234 "Wanda Crocker" (175855616)
00:28:08.249 --> 00:28:15.479
All right so okay, let's see. So.

235 "Wanda Crocker" (175855616)
00:28:15.479 --> 00:28:27.449

So, we, we were talking, I said, we were to talk a little bit about what happens next what happens when we get approval. So when CMS approves, we're gonna take this all the way back to July 1 and 20.

236 "Wanda Crocker" (175855616)
00:28:27.449 --> 00:28:31.229
22, we had to do this last year.

237 "Wanda Crocker" (175855616)
00:28:31.229 --> 00:28:39.839
And it's a little crazy. So we'll take it all the way back to July 1 of 2002 and we will, um.

238 "Wanda Crocker" (175855616)
00:28:39.839 --> 00:28:45.359
And those services will be rebuilt back to July of 2022.

239 "Wanda Crocker" (175855616)
00:28:45.359 --> 00:28:48.989
So, it could take a little while for rebuilding to happen, but.

240 "Wanda Crocker" (175855616)
00:28:48.989 --> 00:28:56.249
The update to the rates, won't we have a listing of all shared living authorizations?

241 "Wanda Crocker" (175855616)
00:28:56.249 --> 00:29:08.279
And we have already figured out their, their rate allocations for and are they hosted or companion? And we've already ready to run that report as soon as we get approval.

242 "Wanda Crocker" (175855616)
00:29:08.279 --> 00:29:14.699
Again, it won't impact people whose current daily rates are higher than the new rate structure.

243 "Wanda Crocker" (175855616)
00:29:14.699 --> 00:29:19.199
So, once we get the approval and that's uploaded, we'll send, um.

244 "Wanda Crocker" (175855616)
00:29:19.199 --> 00:29:24.179
Pr will send providers there a list of people receiving shared living services.

245 "Wanda Crocker" (175855616)
00:29:24.179 --> 00:29:31.379
So, they can go through it and verify and if they find any errors, we'll go back into the system and we'll correct. Those.

246 "Wanda Crocker" (175855616)
00:29:31.379 --> 00:29:39.809

So this is kind of how we handled similar to how we handled last year when we got approval for rates.

247 "Wanda Crocker" (175855616)

00:29:39.809 --> 00:29:45.869

Didn't get approval for rates on the 1st of the year and so we had to implement changes later on.

248 "Wanda Crocker" (175855616)

00:29:45.869 --> 00:29:59.939

Um, some future enhancement planning that we've got going on, just so you're aware and I, hopefully this won't confuse anyone, but future enhancement ideas we are working on a modifier for the shared living are in oversight.

249 "Wanda Crocker" (175855616)

00:29:59.939 --> 00:30:11.969

Similar to we have a specific modifier for a specific modifier for group home that really caused the problem last year because the rates were different. And this year it's going to be different.

250 "Wanda Crocker" (175855616)

00:30:11.969 --> 00:30:21.029

But it's going to have the reverse effects because this year the are in is going to be higher than the and group home are in. Um.

251 "Wanda Crocker" (175855616)

00:30:21.029 --> 00:30:34.199

And so, and that's because has administrative costs and things built into it, because they're not attached to a residential service. So it's a little and those are almost always.

252 "Wanda Crocker" (175855616)

00:30:34.199 --> 00:30:39.209

Employees versus contractors so, um.

253 "Wanda Crocker" (175855616)

00:30:39.209 --> 00:30:47.579

So that's a plan we want to get shared living consistent as possible with group home, have its own modifier and have a consistent right?

254 "Wanda Crocker" (175855616)

00:30:47.579 --> 00:30:53.009

Um, and again, I mentioned earlier, we're hoping that this rate determination form is temporary.

255 "Wanda Crocker" (175855616)

00:30:53.009 --> 00:30:57.839

So, temporary thing, because we're in connection, we're building, um.

256 "Wanda Crocker" (175855616)

00:30:57.839 --> 00:31:00.929

Post home.

257 "Wanda Crocker" (175855616)
00:31:00.929 --> 00:31:05.549
Post home too, where you're just going to select.

258 "Wanda Crocker" (175855616)
00:31:05.549 --> 00:31:08.579
That and it's going to you generate it.

259 "Wanda Crocker" (175855616)
00:31:08.579 --> 00:31:11.969
So, similar to how, when you're authorizing group home.

260 "Wanda Crocker" (175855616)
00:31:11.969 --> 00:31:22.619
you authorize for for we're trying to build the same thing in the
connection platform so this termination form is just

261 "Wanda Crocker" (175855616)
00:31:22.619 --> 00:31:27.419
Bridging that gap until we can get to an enhanced system.

262 "Wanda Crocker" (175855616)
00:31:27.419 --> 00:31:36.329
And someone asks if there's any reason, I think CMS won't approve. We
really don't think there's any reason that, I mean, we're.

263 "Wanda Crocker" (175855616)
00:31:36.329 --> 00:31:43.434
We're really, really confident 1. we have state approval too. We're using
enhanced federal funds.

264 "Wanda Crocker" (175855616)
00:31:43.704 --> 00:31:52.254
3 wants us to be consistent in our rate methodology and everything we're
doing this year is moving towards that goal.

265 "Wanda Crocker" (175855616)
00:31:52.559 --> 00:32:02.429
So, they, they could have questions about how did you come up with that
rate, which we have answers for because we use the Mercer rate study. But
but we're like.

266 "Wanda Crocker" (175855616)
00:32:02.429 --> 00:32:07.289
Like, have like, every fingers crossed on our hand, but we're pretty
confident.

267 "Wanda Crocker" (175855616)
00:32:07.289 --> 00:32:17.009
It's just taking a little while because a lot of states received enhanced
f map and so everyone is amending their waivers and submitting to CMS.

268 "Wanda Crocker" (175855616)
00:32:17.009 --> 00:32:20.459

And it's the same team of people reviewing all of those.

269 "Wanda Crocker" (175855616)

00:32:20.459 --> 00:32:28.079

Um, so they kind of been flooded right now with requests. So that's why it's taken a little bit. We were just really happy.

270 "Wanda Crocker" (175855616)

00:32:28.079 --> 00:32:31.949

Uh, that we didn't have to have approval for 1.

271 "Wanda Crocker" (175855616)

00:32:31.949 --> 00:32:42.629

When we didn't have to have approval for ones that already had a consistent rate structure like the group home. We already had a consistent rate methodology.

272 "Wanda Crocker" (175855616)

00:32:42.629 --> 00:32:49.109

Unfortunately, for shared living, we did not, we have to update the labor to reflect the new methodology.

273 "Wanda Crocker" (175855616)

00:32:49.109 --> 00:32:56.639

So, when asked until assistants approved providers, still submit budgets and current rate determination forms. Yes, ma'am.

274 "Wanda Crocker" (175855616)

00:32:56.639 --> 00:33:02.999

Until we tell you that CMS has approved the new structure, continue to submit.

275 "Wanda Crocker" (175855616)

00:33:02.999 --> 00:33:07.289

What is currently posted on the website for.

276 "Wanda Crocker" (175855616)

00:33:07.289 --> 00:33:10.469

To to support queries for authorization.

277 "Wanda Crocker" (175855616)

00:33:10.469 --> 00:33:13.979

Hello, so.

278 "Wanda Crocker" (175855616)

00:33:13.979 --> 00:33:22.589

For ISPs, when in person, we often don't have our computers or access Internet. Should we then schedule a meeting with provider? Do this over video?

279 "Wanda Crocker" (175855616)

00:33:22.589 --> 00:33:30.539

Can we print and take with us to the meeting? Um, very various ways. You could fill this form out, print it and take it with, you.

280 "Wanda Crocker" (175855616)
00:33:30.539 --> 00:33:40.259
You could email it to the provider and say, hey, this is what I got. Is this what you got? Um, you could do a call and walk through it together.

281 "Wanda Crocker" (175855616)
00:33:40.259 --> 00:33:44.129
Um, you know.

282 "Wanda Crocker" (175855616)
00:33:44.129 --> 00:33:50.969
I was trying to think if there's some way, um.

283 "Wanda Crocker" (175855616)
00:33:50.969 --> 00:33:57.689
You know, since the daily rates are here, you could take this with you and if you all because say, oh, it's a host.

284 "Wanda Crocker" (175855616)
00:33:57.689 --> 00:34:02.669
And it's a tier 2, and you could, since you're in person, you could just circle that.

285 "Wanda Crocker" (175855616)
00:34:02.669 --> 00:34:08.399
And and you can say, you know, you can use it as a tool. You could talk it through. Okay. It's a host. It's a 2.

286 "Wanda Crocker" (175855616)
00:34:08.399 --> 00:34:17.699
and it's gonna be a host urban and so that way when you get back you can do it electronically and drop okay this says hoster and we said it was a team

287 "Wanda Crocker" (175855616)
00:34:17.699 --> 00:34:22.469
You know, so there's a lot of different ways that you could, you could use this tool.

288 "Wanda Crocker" (175855616)
00:34:22.469 --> 00:34:26.759
Um, electronically over the phone by video in person.

289 "Wanda Crocker" (175855616)
00:34:26.759 --> 00:34:31.289
Um, whatever is going to meet your needs and, um.

290 "Wanda Crocker" (175855616)
00:34:31.289 --> 00:34:39.179
You know, we just want to simplify it as much as possible and budgets are great, but budgets route.

291 "Wanda Crocker" (175855616)

00:34:39.179 --> 00:34:45.689

To 4 different places and take time in getting authorizations into the system.

292 "Wanda Crocker" (175855616)

00:34:45.689 --> 00:34:50.099

So, we were trying to find the most efficient way.

293 "Wanda Crocker" (175855616)

00:34:50.099 --> 00:34:56.369

For support for us to quickly get authorizations in the system and no one's waiting on a budget.

294 "Wanda Crocker" (175855616)

00:34:56.369 --> 00:34:59.609

Or a document from someone else to make it happen.

295 "Wanda Crocker" (175855616)

00:34:59.609 --> 00:35:10.049

Okay, uh, yes, the port should continue using the shared living budget submitted by providers until this is approved. Yes.

296 "Wanda Crocker" (175855616)

00:35:13.799 --> 00:35:17.429

So now, right.

297 "Wanda Crocker" (175855616)

00:35:18.449 --> 00:35:31.259

I know your invite did say 9 to 930, but we did extend this until, until 945 just just to make sure you guys had opportunity to ask any questions. So we didn't.

298 "Wanda Crocker" (175855616)

00:35:31.259 --> 00:35:37.529

Want you to feel rushed want to give you a few moments to think of anything that you didn't ask already.

299 "Wanda Crocker" (175855616)

00:35:37.529 --> 00:35:40.589

Um, so.

300 "Wanda Crocker" (175855616)

00:35:40.589 --> 00:35:50.309

All right once approved, will the rates be updated for the LC? Or does the SC go back and make the adjustments.

301 "Wanda Crocker" (175855616)

00:35:50.309 --> 00:35:56.819

Um, so we will, um.

302 "Wanda Crocker" (175855616)

00:35:57.264 --> 00:36:12.054

We have a report ready to go and we will be making the rate adjustments. So unfortunately, you know, that, anytime you're working off of a report,

just like our report, there are things are going to go wrong. So we'll do our best.

303 "Wanda Crocker" (175855616)
00:36:12.054 --> 00:36:14.694
We're going to update the rates and Seymour.

304 "Wanda Crocker" (175855616)
00:36:14.939 --> 00:36:22.109
Um, provide the provider with a list of their people and the, that we entered. Um.

305 "Wanda Crocker" (175855616)
00:36:22.109 --> 00:36:34.349
And then they'll help us find any errors, but we also please support coordinators. If you, you find errors when you're out there. Hey, this 1 doesn't look like it. Got adjusted. Just just shout out and we'll get it fixed.

306 "Wanda Crocker" (175855616)
00:36:34.349 --> 00:36:37.829
But you do not have to make adjustments.

307 "Wanda Crocker" (175855616)
00:36:37.829 --> 00:36:44.699
Because this was going to go back to July 1 we'll try to get the rates fixed. Like, say, we get.

308 "Wanda Crocker" (175855616)
00:36:44.699 --> 00:36:54.809
Approval September will get them fixed so from October forward the rates right? And providers billing correctly and then we'll work on going back to July.

309 "Wanda Crocker" (175855616)
00:36:54.809 --> 00:37:00.029
And because we're going to have to do a lot of a lot of rebuilding.

310 "Wanda Crocker" (175855616)
00:37:01.349 --> 00:37:15.929
Um, if you find errors, who do you notify? Well, providers, when you get your list, you'll, you'll be working with PR you'll be feeding back to PR if you find errors and we'll work with, um.

311 "Wanda Crocker" (175855616)
00:37:15.929 --> 00:37:19.739
The business office lead, who ran the report to get it corrected.

312 "Wanda Crocker" (175855616)
00:37:21.239 --> 00:37:26.999
So, when we send that report out with a listing of the people that you serve in their.

313 "Wanda Crocker" (175855616)

00:37:26.999 --> 00:37:30.149
You'll get instructions then, um.

314 "Wanda Crocker" (175855616)
00:37:30.149 --> 00:37:40.289
Yeah, because if any of you are also doing transportation services, standalone transportation, There'll be a whole project with that, too when we get approval. So.

315 "Wanda Crocker" (175855616)
00:37:43.049 --> 00:37:51.119
All right, I will hang out here until 945. in case. Anyone has any more questions.

316 "Wanda Crocker" (175855616)
00:37:51.119 --> 00:38:02.489
Uh, and someone asked the question that I forgot I do have 1 more side. What if there is an error after initial transition.

317 "Wanda Crocker" (175855616)
00:38:02.489 --> 00:38:08.249
We can go back and fix it. Um.

318 "Wanda Crocker" (175855616)
00:38:10.799 --> 00:38:20.610
See, being at the rate is out all inclusive and we'll be up to providers to determine host home rates, which may very well. There'll be training with case managers on how to communicate with posts regarding rates.

319 "Wanda Crocker" (175855616)
00:38:20.610 --> 00:38:30.570
Case managers will not be aware of how providers break down the rates and could inadvertently share the total rate with hosts giving the impression they should be receiving a full daily rate when that's not going to be the case.

320 "Wanda Crocker" (175855616)
00:38:30.570 --> 00:38:39.870
We've seen this happen with current budgets, trying to make sure I don't lose my place and with this new structure can see this being a potential problem.

321 "Wanda Crocker" (175855616)
00:38:39.870 --> 00:38:48.630
So, I will tell you what I tell support part. What I tell I have hosts call me.

322 "Wanda Crocker" (175855616)
00:38:48.630 --> 00:38:52.020
We have post call provider relations now.

323 "Wanda Crocker" (175855616)
00:38:52.020 --> 00:38:59.760

Currently, what's on the budget does not Trent. It does not necessarily transfer entirely to the host.

324 "Wanda Crocker" (175855616)
00:38:59.760 --> 00:39:06.510

There's a lot of factors as to what transfers to the host, even when you look at the current budget.

325 "Wanda Crocker" (175855616)
00:39:06.510 --> 00:39:11.220

the provider has to determine whether they may be treating that host as an employee

326 "Wanda Crocker" (175855616)
00:39:11.815 --> 00:39:24.175

They which means they have to take pieces of that out to pay for benefits to pay for insurances and different things. They might be treating them as a contractor. And then they don't.

327 "Wanda Crocker" (175855616)
00:39:24.415 --> 00:39:30.655

So, when I have employees of providers call me and ask, if they're being paid correctly.

328 "Wanda Crocker" (175855616)
00:39:30.990 --> 00:39:36.630

I do not answer them. I refer them back to their employer. It is not.

329 "Wanda Crocker" (175855616)
00:39:36.630 --> 00:39:40.140

It is not within my purview. My responsibility.

330 "Wanda Crocker" (175855616)
00:39:40.140 --> 00:39:45.750

To answer that question, it's their employer's responsibility to answer that question.

331 "Wanda Crocker" (175855616)
00:39:45.750 --> 00:39:59.310

So, I would advise support coordinators that if you're asked by a host or a companion, um, about the budget, because if they, they should have a copy of the. So they're going to see the authorization.

332 "Wanda Crocker" (175855616)
00:39:59.310 --> 00:40:09.030

You simply need to provide the answer the daily rate or the monthly rate is all inclusive of all costs, including relief professional manager.

333 "Wanda Crocker" (175855616)
00:40:09.030 --> 00:40:19.500

And quality assurance, and administrative cost associated with the service if you're concerned about how much you're receiving, you need to talk to your employer.

334 "Wanda Crocker" (175855616)

00:40:20.610 --> 00:40:30.300

Okay, for administering agency you don't know scorecards don't know all of the ins and outs of what a provider is paying. Why? Or why not and.

335 "Wanda Crocker" (175855616)

00:40:30.300 --> 00:40:43.980

Whether they're an employee or a contractor. Neither do I. so I do not answer those questions and support coordinators shouldn't either. That is between the employee and their employer or administering agency.

336 "Wanda Crocker" (175855616)

00:40:43.980 --> 00:40:52.380

Hopefully, that helps. Will it be training for case managers if case managers come to 1 of 3 options.

337 "Wanda Crocker" (175855616)

00:40:52.380 --> 00:40:57.870

Of training, then they'll be informed and they'll know if they don't come.

338 "Wanda Crocker" (175855616)

00:40:57.870 --> 00:41:02.460

Then this will be out there and recorded for them to reference.

339 "Wanda Crocker" (175855616)

00:41:02.460 --> 00:41:13.560

But I am 1 person, and I can't track down over 2000 people to train them individually, which is why we had this at 3 different times. So to try to fit into people's schedule.

340 "Wanda Crocker" (175855616)

00:41:13.560 --> 00:41:16.890

So, hopefully, um.

341 "Wanda Crocker" (175855616)

00:41:16.890 --> 00:41:20.700

I can tell you that as of today with this session.

342 "Wanda Crocker" (175855616)

00:41:20.700 --> 00:41:27.030

Um, I think we've trained about 200 people roughly between the 2 sessions so obviously we're not reaching.

343 "Wanda Crocker" (175855616)

00:41:27.030 --> 00:41:38.310

every provider staff and every support coordinator at this point so all we can do is beam out when the recording is available for people to go out and train

344 "Wanda Crocker" (175855616)

00:41:38.310 --> 00:41:44.460

And then we'll train the tax, so the tax may be technical assistance as well.

345 "Wanda Crocker" (175855616)

00:41:44.460 --> 00:41:56.430

Just wanted to remind people it's a low is it is a little bit of confusion, um, that in order to provide out of home respites.

346 "Wanda Crocker" (175855616)

00:41:56.430 --> 00:42:03.540

The provider must be certified for out of homeless, but it's out of home. Respite is now a certified service.

347 "Wanda Crocker" (175855616)

00:42:03.540 --> 00:42:12.420

So, if the provider has shared living on their contract, and they want to do out of home respite at locations, where there is no authorization for host homes.

348 "Wanda Crocker" (175855616)

00:42:12.420 --> 00:42:19.890

Means there's no authorization doesn't mean the person's on vacation or home for the weekend. There's no authorizations for host home services.

349 "Wanda Crocker" (175855616)

00:42:19.890 --> 00:42:28.110

That shared looking provider has to obtain certification specifically for out of home rest of it before they can do it.

350 "Wanda Crocker" (175855616)

00:42:28.110 --> 00:42:33.000

So providers who are group homes doing out of home respite.

351 "Wanda Crocker" (175855616)

00:42:33.000 --> 00:42:41.730

They're, they're grandfathered in they were already doing that, but when their next next certification visit comes, then they will be also certified for out of home rest of it.

352 "Wanda Crocker" (175855616)

00:42:42.750 --> 00:42:51.630

Um, can you verify that the provider works with the host provider to determine how many relief hours are necessary and the what the providers will pass through the host? Yes.

353 "Wanda Crocker" (175855616)

00:42:52.890 --> 00:42:55.890

The most providers have contracts with their hosts.

354 "Wanda Crocker" (175855616)

00:42:55.890 --> 00:43:07.980

And that lines out or agreements, and that lines out what, you know, everything that's going to be done. But those mechanisms really are between the administrative agency and their contractor or employee.

355 "Wanda Crocker" (175855616)

00:43:07.980 --> 00:43:16.770

There's too many variables transportation for the hosting companion is included in the daily rate.

356 "Wanda Crocker" (175855616)

00:43:16.770 --> 00:43:22.980

The host does not get our companion does not get additional miles for taking someone into the community.

357 "Wanda Crocker" (175855616)

00:43:22.980 --> 00:43:27.330

Or, to visit their mom, or to go grocery shopping.

358 "Wanda Crocker" (175855616)

00:43:33.180 --> 00:43:37.230

All right, we will get this posted.

359 "Wanda Crocker" (175855616)

00:43:37.230 --> 00:43:48.750

And send out when it when it is available. So please be looking for that. Please encourage anyone that, you know, who is not attended a session to come to the next 1. and if they can't make it.

360 "Wanda Crocker" (175855616)

00:43:48.750 --> 00:43:54.810

Please encourage them to review the recording. These are substantial changes and really good ones.

361 "Wanda Crocker" (175855616)

00:43:54.810 --> 00:44:01.530

But support coordinators and providers, you know, everyone needs to understand the changes. So please encourage people to come.

362 "Wanda Crocker" (175855616)

00:44:01.530 --> 00:44:06.720

All right, thank you so much for your time. I hope this was super helpful and.

363 "Wanda Crocker" (175855616)

00:44:06.720 --> 00:44:10.170

We'll continue to look for ways to make this easier and more efficient.

364 "Wanda Crocker" (175855616)

00:44:11.730 --> 00:44:14.136

Hi.