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WEBVTT
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1
00:00:00.000 --> 00:00:08.009
Everyone and thank you for joining me on this wonderful Wednesday
afternoon. So.
00:00:08.009 --> 00:00:17.969
You are taking part in the champions of employment webinar taking a
closer look at Pre, vocational services.
3
00:00:17.969 --> 00:00:21.239
So, to get us started.
00:00:21.239 --> 00:00:34.829
We just want to know who's in the audience so if you wouldn't mind take a
moment to complete the pole, once it becomes available, you've got about
a minute. So, or actually, I'm sorry 18 seconds.
00:00:34.829 --> 00:00:45.179
So, are you a support coordinator service provider, regional office,
employee, other state office, employee, individual, a family member or
others so, about 5 seconds left.
00:00:48.869 --> 00:00:51.929
All right and the pole has ended.
00:00:51.929 --> 00:00:55.229
And our responses please.
00:00:58.854 --> 00:01:00.534
It looks like,
00:01:00.564 --> 00:01:01.134
um,
10
00:01:01.375 --> 00:01:04.495
most of the people who answered our support corners,
00:01:04.495 --> 00:01:07.644
we also have a good number of service provider,
12
00:01:07.644 --> 00:01:15.295
```

joining service providers joining us today and there are a handful of regional office employees and other states.

13 00:01:15.780 --> 00:01:23.909 Employees as well, so thank you hope you are able to get something out of this webinar. So. 14 00:01:26.430 --> 00:01:32.430 Now, what you'll kind of notice here you've probably seen this before. 1.5 00:01:32.430 --> 00:01:38.159 The message that we want to get out here is that we have a service. 16 00:01:38.159 --> 00:01:41.430 No matter where a person is in that. 00:01:41.430 --> 00:01:49.465 Process of employment, so we've already kind of talked about that determining the destination that career planning. 00:01:49.704 --> 00:02:01.734 We've also talked about our newest service of benefits planning, which fits within that navigating work and benefits kind of circle in the center that touches. 19 00:02:02.010 --> 00:02:06.239 You know, all stages of employment. 2.0 00:02:08.550 --> 00:02:19.229 So, today we specifically want to focus on that Pre vocational services. So that part of the. 21 00:02:20.669 --> 00:02:27.145 The cycle where 1 is developing the skills they need to become employed. 22

00:02:27.685 --> 00:02:41.634

23

So, when you leave this webinar, we hope that you understand what the service provides that you have an idea of who could benefit from the service. What what individuals might be best served by this service.

00:02:42.449 --> 00:02:54.150
We definitely want you to know how do you request the service and also understanding what to, to look for when 1 receives the service.

```
24
00:02:58.224 --> 00:03:09.685
So perception, check, just to have an idea of your own experiences we
want to know how many individuals you've coordinated Pre, vocational
services for.
25
00:03:09.685 --> 00:03:21.324
So we're specifically looking at just the Pre vocational services. Have
you coordinated that for 10 or more individuals? Maybe, it's only been
about 5 to 9 individuals.
2.6
00:03:21.719 --> 00:03:34.289
Maybe you've had a little bit experience, a taste of it, maybe wonderful
or maybe you have not had any experience requesting Pre, vocational
services yet. So, um.
27
00:03:34.289 --> 00:03:40.139
You've got about a minute go ahead and let us know what your experience
has been.
28
00:04:03.509 --> 00:04:09.599
Okay, it looks like our time has ended and our response is.
29
00:04:29.908 --> 00:04:32.574
Can't I'm not seeing the responses yet.
00:05:00.564 --> 00:05:01.254
Okay.
31
00:05:24.449 --> 00:05:27.569
Give it another 2nd to see if cat.
32
00:05:27.569 --> 00:05:31.889
Comes in here and gives us the answers.
33
00:05:35.608 --> 00:05:47.968
Oh, okay. We are having technical difficulties. Our guru behind the
scenes has somehow gotten locked out. Um, so, um.
34
00:05:50.069 --> 00:05:53.548
We're just gonna move on, um.
```

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00:05:56.608 --> 00:06:00.928
And it looks like the, uh.
36
00:06:00.928 --> 00:06:09.298
Okay, it's back in progress. It looks like all right, so, um.
37
00:06:09.298 --> 00:06:23.483
Follow up question for those of you that have some experience, whether
it's small or a lot. Let's hear about it. So, tell us about your
experience in the chat box.
38
00:06:25.079 --> 00:06:34.949
So, again, make sure that you've actually got it going to everyone, all
attendees or that you have it. Um.
39
00:06:36.838 --> 00:06:44.038
Going to the panelists, so have all panelists so that I can.
40
00:06:44.038 --> 00:06:58.019
See your responses and, of course, for those of you who have not had the
pleasure of participating in 1 of these trainings with me, I don't move
on until I get at least 1 response.
41
00:07:07.858 --> 00:07:14.278
Okay, um, we are starting to get some responses, so great. So.
42
00:07:14.278 --> 00:07:19.528
1 person kind of mentioned hasn't had any experience yet. Um.
00:07:19.528 --> 00:07:27.119
Another person has said that they found it to be a simple process.
44
00:07:27.119 --> 00:07:34.288
Um, so, um.
45
00:07:38.129 --> 00:07:43.829
Some are saying that they're having no no experience yet. Um.
46
00:07:44.968 --> 00:07:56.879
Person has worked with individual's 3 per revoke and has found the
service to be very stand. Fantastic. And working on those much needed
soft skills. Um.
```

```
47
00:08:00.088 --> 00:08:11.668
So all right, thanks for sharing your experiences. Um, also, I want to
make sure real quick that you guys are able to see me.
48
00:08:11.668 --> 00:08:21.538
Advanced the screens, so if somebody could please put in the chat box, if
they are seeing the slide on Pre vocational services.
49
00:08:43.793 --> 00:08:55.134
Okay, good. I'm seeing from people. Yes, they are. Okay. So talking about
Pre, vocational services so we're looking at helping individuals, develop
the skills.
50
00:08:55.134 --> 00:08:58.884
They need to be successful and employment and specifically.
00:09:00.413 --> 00:09:14.124
We are talking about developing those universal workplace behaviors or
traits that are needed to succeed in any type of employment. So the focus
is on developing those non jobs.
52
00:09:14.399 --> 00:09:19.828
Uh, specific skills, so we're talking about interpersonal decision
making.
00:09:19.828 --> 00:09:32.099
Work ethic that kind of stuff. Um, it is limited to 2080 units per plan
year. This is a change this year. So, under our.
00:09:32.099 --> 00:09:43.408
Previous service definitions, we had a 6 month limit. We had a 20 hour
per week limit that is gone now. So now, individuals have.
00:09:43.408 --> 00:09:53.519
The entire year, if needed, but they are still limited to that 2080
units. So it can be provided.
56
00:09:53.519 --> 00:10:02.519
1, to 1, or it can be provided in a small group up to 4 individuals. Now
1 thing.
57
00:10:02.519 --> 00:10:14.844
```

That we often stay with best practices is that best practices indicate the settings closely resembling actual work settings,

58 00:10:15.203 --> 00:10:17.604 promote faster learning of skills. 59 00:10:17.908 --> 00:10:30.778 Better retention of learned skills and easier generalization to other environments. So, just something to be aware of that the more. 60 00:10:30.778 --> 00:10:39.089 Hands on teaching an actual work environments that is going to again. 61 00:10:39.089 --> 00:10:46.678 Lead to that faster learning of needed skills, it's going to learn to a stronger. 62 00:10:46.823 --> 00:11:01.224 Retention of learned skills, and it's also going to most likely result in an easier generalization to other environments. 63 00:11:02.124 --> 00:11:03.083 Okay, 64 00:11:09.323 --> 00:11:17.634 so 1 of the things we want to kind of talk about is also what Pre vocational services is not. 6.5 00:11:18.053 --> 00:11:26.423 So it's not a prerequisite or requirement for all. We know a lot of people can benefit from it. 66 00:11:26.668 --> 00:11:32.578 But does it mean everybody has to go through Pre vocational. 67 00:11:32.578 --> 00:11:44.249 1st, it's not just a standard curriculum or a group class that all must go through. Now, that might be a component. 68 00:11:44.249 --> 00:11:56.908

Of it, so sometimes what we see is that that group class or that

entire T.

curriculum might be a piece of Pre vocational services, but it's not the

```
69
00:11:56.908 --> 00:12:01.078
Of that service, it's not.
70
00:12:01.078 --> 00:12:04.078
Just working on.
71
00:12:04.078 --> 00:12:11.938
Job specific skills, so, while job specific skills might be incidentally
learned.
72
00:12:11.938 --> 00:12:22.048
It's not the focus of the service and is not the reason 1 should receive
this service. So if somebody is needing work on those.
73
00:12:22.048 --> 00:12:33.028
Hard skills as we call them, you might need to be looking at other
services or other ways of learning those skills versus.
74
00:12:33.028 --> 00:12:45.599
Thinking about Pre, vocational again, Pre vocational is intended to
develop those soft skills. Those underlying debilitative skills that are
universal for.
7.5
00:12:45.599 --> 00:12:48.869
All jobs.
76
00:12:48.869 --> 00:13:00.058
It's not an ongoing service so what we have seen is Pre, vocational
services is most effective when use, like, a behavioral support.
00:13:00.058 --> 00:13:03.658
Targeted purposeful data driven.
00:13:03.658 --> 00:13:07.349
So, it it's kind of like get in there.
79
00:13:07.349 --> 00:13:12.298
Fix what's holding the person back and get out of the way and let them.
80
00:13:12.298 --> 00:13:16.828
Let them fly, let them succeed. So.
```

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81
00:13:16.828 --> 00:13:25.349
Is for the purpose of developing needed skills if you're looking for a
job trial.
82
00:13:25.349 --> 00:13:29.129
Again, we need to be thinking about different services.
83
00:13:29.129 --> 00:13:34.708
So, Pre, vocational services is not just about providing that job trial.
84
00:13:38.609 --> 00:13:45.119
I do see a question in the chat box about Pre, vocational individual.
85
00:13:45.119 --> 00:13:56.519
And Pre, vocational group, being 2 different codes and rates and yes, you
are correct? So, it's still under that.
86
00:13:56.519 --> 00:14:03.479
Umbrella, but h205 with no, modifier is for individualized.
87
00:14:03.479 --> 00:14:14.543
Pre vocational services, and it is at a higher rate. I want to say it's
about 10 dollars and 8 cents per per unit group.
88
00:14:14.573 --> 00:14:20.453
Pre vocational has a modifier of so H2 0, 2 5.
89
00:14:21.269 --> 00:14:25.739
H, Q. means that we are talking about group.
90
00:14:25.739 --> 00:14:30.839
Pre vocational, and the rate for that is about 5 dollars.
91
00:14:30.839 --> 00:14:35.068
Per unit so yes, you are correct different codes.
00:14:35.068 --> 00:14:38.369
Different rates. Good catch.
93
00:14:44.668 --> 00:14:51.989
```

So, something we want you to be aware of, um, again, can't say it enough. 94 00:14:51.989 --> 00:15:04.259 Pre vocational is to develop those general, Universal workplace behaviors needed for any, and all types of jobs. Um. 95 00:15:04.259 --> 00:15:10.109 We cannot be using Pre vocational to develop those jobs. 00:15:10.374 --> 00:15:19.344 Tasks specific skills so if you're saying, hey, somebody needs Pre vocational, cause they have to learn how to count money so that they can get a job as being a cashier. 97 00:15:20.364 --> 00:15:29.933 We, that would not be the purpose of Pre, vocational Pre, vocational again is intended for working on those general. 98 00:15:30.389 --> 00:15:34.078 Universal workplace behaviors that are needed for. 99 00:15:34.078 --> 00:15:41.278 Any, and all types of employment so somebody who needs assistance with developing job. 100 00:15:41.278 --> 00:15:48.389 Task specific skills, you know, we might we might need to be looking at, 11m . 101 00:15:49.678 --> 00:16:03.298 Other sources, like higher education V R job centers to kind of look at where there might be some opportunities for working on those job specific skills. 102 00:16:03.298 --> 00:16:07.619 So, as I mentioned earlier. 103 00:16:07.619 --> 00:16:15.688 We are limited to 2080 units and again, not everybody is going to require Pre locations. 104 00:16:15.688 --> 00:16:19.139

Services, so.

```
105
00:16:19.139 --> 00:16:31.558
The other thing under, we have to adhere to department of labor
regulations. So, Department of labor has some very specific criteria
regarding the U. S.
106
00:16:31.558 --> 00:16:35.759
Of terms like volunteering internships.
00:16:35.759 --> 00:16:37.943
And unpaid work experiences.
108
00:16:38.693 --> 00:16:53.634
1 of the things that you need to know with unpaid work experiences is
that department of labor doesn't recognize individualized support plans
as meeting the criteria for unpaid work experience.
109
00:16:55.104 --> 00:16:56.663
So, and.
110
00:16:57.989 --> 00:17:07.858
Something to know the unpaid work experience can take place in for
profits as well. So they are not limited to nonprofits.
111
00:17:07.858 --> 00:17:13.439
So, but in order for somebody to meet the criteria for.
112
00:17:13.439 --> 00:17:20.669
Unpaid work experience, they either have to be receiving funded services
so working with.
113
00:17:20.669 --> 00:17:30.328
We're still in school and that unpaid work experience is part of their.
I, so those are the only 2.
114
00:17:30.328 --> 00:17:40.348
Conditions under, which somebody can meet the criteria for unpaid works
experience in, for profit companies.
115
00:17:40.348 --> 00:17:50.818
So, basically, what we see is when we're talking about Pre vocational
services, when we're talking about getting that hands on.
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116
00:17:50.818 --> 00:18:01.828
Experience doing job tasks, you know, performing work activities. We're
really talking about volunteering for our a lot of our individuals.
117
00:18:01.828 --> 00:18:08.699
So, and Department of labor regulations for volunteering.
118
00:18:08.699 --> 00:18:14.159
Requires that it takes place in nonprofit organizations.
119
00:18:14.159 --> 00:18:17.759
So that would mean that we're limited to non profits.
120
00:18:17.759 --> 00:18:28.739
Also note that people volunteering in nonprofits can't volunteer in a
position that is a paid.
121
00:18:28.739 --> 00:18:35.878
Position even when using nonprofit, so if a nonprofit hires off the
staff.
122
00:18:35.878 --> 00:18:43.888
We can't have that person volunteer as an office staff. That is a paid
position. Even though that company is a non profit.
123
00:18:43.888 --> 00:18:47.068
So, um.
124
00:18:50.068 --> 00:18:55.648
Wish the slide that you guys are seeing should have a caution.
125
00:18:55.648 --> 00:18:59.939
Sign on it, it should start with please be aware.
126
00:19:02.608 --> 00:19:06.838
So, please, let me know if you guys are not seeing that slide.
127
00:19:10.169 --> 00:19:16.288
Okay, I'm seeing that's what is being said. Okay, awesome. Good stuff.
128
00:19:16.288 --> 00:19:21.058
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I'm going to move on to the next slide here.
129
00:19:23.878 --> 00:19:29.519
Okay, so now we've got a question for you guys to kind of gauge.
130
00:19:29.519 --> 00:19:37.138
Are we are we grasping the limitations of the criteria here with Pre
vocational.
131
00:19:37.138 --> 00:19:43.439
So, can Pre vocational services be used for developing one's reading
abilities?
132
00:19:50.759 --> 00:19:55.888
Okay, I'm seeing a couple people I want to see a few more responses.
00:20:09.568 --> 00:20:15.989
Okay, um, I'm seeing slightly more nose than I am yeses, which is.
134
00:20:15.989 --> 00:20:21.808
Good to hear, but I'm also seeing a few yeses. So let's talk about this a
little bit here.
135
00:20:24.598 --> 00:20:37.169
So, the answer is really no. So while reading is a life skill that can
benefit.
136
00:20:37.169 --> 00:20:49.858
Everyone, it's not typically considered an expanded debilitative skill
that is covered under Pre, vocational services. So, um.
00:20:53.459 --> 00:20:59.489
I've got a link here in the slide that can take you to some, some
guidance.
138
00:21:00.173 --> 00:21:00.564
Actually,
139
00:21:00.564 --> 00:21:02.814
this is our comp,
140
00:21:02.993 --> 00:21:05.963
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waiver renewal application so it,
141
00:21:05.993 --> 00:21:07.673
it's specifically from there,
142
00:21:08.364 --> 00:21:16.493
but that's based on guidance that centers for Medicare and Medicaid
Services has issued.
143
00:21:16.769 --> 00:21:20.878
Regarding the use of.
144
00:21:20.878 --> 00:21:24.929
Pre vocational services, so.
145
00:21:25.463 --> 00:21:26.183
Basically,
146
00:21:26.334 --> 00:21:27.923
from our waiver,
147
00:21:27.923 --> 00:21:34.733
renewal application services are intended to develop and teach those
expanded debilitative skills,
148
00:21:34.733 --> 00:21:37.703
such as communication work,
149
00:21:37.703 --> 00:21:39.263
appropriate conduct,
150
00:21:39.263 --> 00:21:48.503
which can also complete include hygiene and dress workplace problem
solving workplace safety skills.
151
00:21:48.778 --> 00:21:52.979
So those are the type of.
152
00:21:52.979 --> 00:22:02.489
Expanded ability of skills that were really looking for when utilizing
Pre, vocational services.
```

153

00:22:02.489 --> 00:22:16.769

Please note that it's not for job task specific skills. The other thing that I want to note specifically with our example of reading, is that a lot of times there might be accommodations.

154

00:22:16.769 --> 00:22:24.058

That can help a person who has difficulty reading using screen readers using text.

155

00:22:24.058 --> 00:22:34.138

Beach apps, um, a lot of a lot of those accommodations could be utilized for someone who has difficulties with reading.

156

00:22:37.558 --> 00:22:49.378

So, let's try another 1 here and this question is, can an individual volunteer, add a local restaurant as part of Pre, vocational services.

157

00:23:02.159 --> 00:23:05.338

And I'm going to wait for a few more responses here.

158

00:23:06.598 --> 00:23:14.759

Okay, I am glad to see as many notes as I am seeing.

159

00:23:14.759 --> 00:23:20.429

Um, in the chat box, so.

160

00:23:20.429 --> 00:23:31.949

You guys are correct here that typically, with the restaurant, we think of most restaurants as being a, for profit.

161

00:23:32.243 --> 00:23:41.784

Um, business, so again, what I mentioned earlier, we have to adhere to department of labor regulations.

162

00:23:42.233 --> 00:23:51.144

So, and as I mentioned earlier, Department of labor makes certain distinctions between volunteering internships.

163

00:23:51.689 --> 00:24:02.759

And unpaid work experiences. So volunteering is that hands on experience where somebody is practicing work behaviors while not.

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00:24:02.759 --> 00:24:07.979
Being paid so therefore.
165
00:24:07.979 --> 00:24:11.068
It it must be done at a nonprofit.
166
00:24:11.753 --> 00:24:23.304
And it must be performing work that is typically considered volunteer
work for that company and somebody noticed that and mentioned that in the
chat.
167
00:24:23.304 --> 00:24:29.544
So, kudos to that person 1st saying, hey, they can't work in a paid
position either. So.
168
00:24:30.148 --> 00:24:34.348
Um, with internships.
169
00:24:34.348 --> 00:24:40.558
Internships can be paid or unpaid, but they are typically tied to an
academic.
170
00:24:40.558 --> 00:24:46.798
Calendar and our part of a formal education program.
171
00:24:46.798 --> 00:24:56.278
So, uh, and of course, just like I mentioned earlier, the unpaid work
experiences are allowed for those who are working with.
172
00:24:56.423 --> 00:25:11.183
Or still in school, and part of their department of labor does not
currently recognize as meeting their criteria for unpaid work
experiences, which means we're limited to.
173
00:25:11.608 --> 00:25:16.709
You know, adhering to guidance for volunteering.
174
00:25:22.229 --> 00:25:26.818
All right, so now, let's talk about who makes a good.
175
00:25:26.818 --> 00:25:41.784
```

Candidate for this service, so typically we're looking for individuals who need support in developing those general, Universal expanded debilitative workplace behaviors.

176

00:25:41.999 --> 00:25:51.449

So, we're looking at people who might need help in developing some communication um, those.

177

00:25:51.449 --> 00:25:58.229

Workplace, um, uh.

178

00:26:00.808 --> 00:26:06.509

Workplace appropriate conduct workplace problem solving.

179

00:26:06.509 --> 00:26:14.278

Workplace safety skills, so that's kind of what we're looking for. We're looking for individuals who have.

180

00:26:14.278 --> 00:26:18.959

To develop some specific skills.

181

00:26:18.959 --> 00:26:27.239

To be more successful employment, but again, when we think of the specific skills, therefore, any type of employment.

182

00:26:27.239 --> 00:26:35.338

So, this may have been determined through some kind of an assessment process.

183

00:26:35.338 --> 00:26:40.769

Such as career and exploration.

184

00:26:40.769 --> 00:26:55.259

Process maybe it was determined through waiver, funded career planning or maybe it was determined through an process based on observations and assessments that the school has conducted.

185

00:26:55.259 --> 00:27:02.338

So the planning team may feel strongly that these skills are.

186

00:27:02.338 --> 00:27:08.308

Need some required development or refinement uh, based on.

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187
```

00:27:08.308 --> 00:27:12.148

Other experiences again, looking at.

#### 188

00:27:12.148 --> 00:27:16.979

Observable measurable. What's been documented?

#### 189

00:27:16.979 --> 00:27:31.679

Individuals currently receiving job development, but needing to refine their skills in order to maximize their independents might also make some good examples. So, we think of individuals that might be on the, the cost. We, we.

#### 190

00:27:31.679 --> 00:27:39.148

Think they're about ready, but they just need a little bit of of finishing touches. Maybe a little bit more.

## 191

00:27:39.148 --> 00:27:47.094

Practice with certain skills to really feel confident that yeah this person's going to be successful.

#### 192

00:27:47.753 --> 00:27:59.993

So basically what that becomes an example of where we might be able to use services concurrently. So while somebody's looking for a job, we're.

#### 193

00:28:00.298 --> 00:28:11.124

Fine tuning their skills, we're, we're refining those soft skills so that they will be more successful. Once they get offered that job.

### 194

00:28:11.963 --> 00:28:21.564

Um, these might be individuals that are transitioning from a congregate settings. So it could be individuals that have said, uh.

# 195

00:28:22.554 --> 00:28:34.253

That they want competitive integrate employment, but they're currently employed in a sheltered workshop. It could be individuals that are in day have and again expressing an interest in in getting a job.

# 196

00:28:34.253 --> 00:28:42.743

And so we're trying to to help them transition from that congregate setting to that competitive integrate employment.

#### 197

00:28:43.199 --> 00:28:56.278

Thing to note here is just because somebody's coming out of congregate settings, just because they're coming out of day hab, or coming out of shelter workshop doesn't mean that they require.

198

00:28:56.278 --> 00:29:00.028 Pre vocational services, um.

199

00:29:01.558 --> 00:29:08.128

It it's basically saying, hey, if we think we need to refine some skills.

200

00:29:08.128 --> 00:29:17.338

For them to be more successful as we're doing some job development, or maybe, you know, we want to kind of start this step. 1st.

201

00:29:19.019 --> 00:29:31.618

Provoke might be an option for that person. I'm seeing a question in the chat about when somebody has supported employment and there was also an earlier comment where somebody mentioned about.

202

00:29:31.618 --> 00:29:37.318

People being employed, but also, maybe possibly needing preview.

203

00:29:37.318 --> 00:29:40.588

If somebody's employed the.

204

00:29:40.588 --> 00:29:49.138

The place to provide them that support would be in their job. It would be under that support employment, cause under support employment.

205

00:29:49.138 --> 00:29:59.189

You can, you can be teaching them the hard skills, but you can also be teaching them the soft skills. So, ideally, when somebody is employed.

206

00:29:59.189 --> 00:30:07.709

Teach them in that job however, we know that there are some times.

207

00:30:07.709 --> 00:30:21.023

That an individual might be working so few of hours that there's really not a lot of opportunity to to practice those skills.

208

00:30:21.683 --> 00:30:27.173

Um, and we might be having to to look outside of that. Um.

```
209
00:30:27.449 --> 00:30:30.538
With our service definitions, we don't.
210
00:30:30.538 --> 00:30:33.929
Say in our service definitions that they cannot.
211
00:30:33.929 --> 00:30:38.429
Be doing provoke while also employed.
212
00:30:38.429 --> 00:30:45.628
However, I will tell you guidance from our federal programs unit has been
that if they're employed.
213
00:30:45.628 --> 00:30:50.459
We should really be using support and employment. Um.
214
00:30:50.459 --> 00:30:56.519
To provide that support so if somebody is needing above and beyond.
00:30:56.519 --> 00:31:06.419
What can be provided under supporter employment then you really need to
make that case for why why they need provoke on top of supported
employment.
216
00:31:12.989 --> 00:31:17.338
So some things to consider here.
217
00:31:17.338 --> 00:31:30.929
So, if you remember the division, we have the employment 1st, philosophy,
which is the presumption that everyone is capable of working.
218
00:31:30.929 --> 00:31:33.959
So, ideally.
219
00:31:33.959 --> 00:31:39.118
Why not get him a job and help support them in that job.
220
00:31:39.118 --> 00:31:42.269
So sometimes though.
221
00:31:42.269 --> 00:31:48.058
```

We know there is a huge need for developing some, some.

222

00:31:48.058 --> 00:31:57.239

A basis, you know, of soft skills before being ready to, to take that next step. Um, however.

223

00:31:57.239 --> 00:32:10.558

Before you do that consider, is there a different way of achieving the same outcome? Can we partner with the job center to provide somebody with a temporary paid employment experience? So.

224

00:32:10.558 --> 00:32:24.298

Job centers across the state of Missouri, half funding available to provide youth under the age of 24 who meet their criteria with paid work experiences.

225

00:32:24.298 --> 00:32:29.548

Each area may be different, but I want to say most, um.

226

00:32:29.548 --> 00:32:36.929

Can provide up to 20 hours per week for somewhere between 3 to 6 months.

227

00:32:36.929 --> 00:32:46.078

So the job centers typically try to partner with sites that are going to be able to provide more assistance.

228

00:32:46.078 --> 00:32:52.588

To participants how ever typically that program is not.

229

00:32:52.614 --> 00:32:55.884

Able to provide that intensive job coaching.

230

00:32:56.453 --> 00:33:09.534

So if somebody is needing more ongoing or intensive support to be successful than what that program can provide, this may be an example where we can kind of partner with them.

231

00:33:09.534 --> 00:33:13.223

So they provide the job center provides that that wage.

232

00:33:14.003 --> 00:33:27.594

Um, that pay, and then we provide the job coaching um, and that would be under our supported employment service. So,  $\rm H2~023~would$  be how we would fund that support. Um.

233

00:33:35.038 --> 00:33:39.989

So, we have a question that what if someone gets a job before completing and it.

234

00:33:39.989 --> 00:33:46.648

Um, preemployment program for 6 months so.

235

00:33:46.648 --> 00:33:53.878

With our service definitions, there is no minimum requirement. So when somebody is ready to move on.

236

00:33:53.878 --> 00:34:03.659

To employment, let's move on, there's nothing saying that somebody has to participate in, at least 6 months of prebook before they go and get a job.

237

00:34:03.659 --> 00:34:08.969

So, if somebody's ready at 2 months, let's move on. Let's.

238

00:34:08.969 --> 00:34:15.059

Let's get him a job, let's provide the support under support employment and.

239

00:34:15.059 --> 00:34:19.259

Leave Pre, vocational behind, um.

240

00:34:20.849 --> 00:34:32.608

If that person is getting the support in the job, then yes, it should be under supported employment. What I usually recommend is.

241

00:34:32.963 --> 00:34:47.364

Being proactive, so, if we're asking for Pre vocational, maybe we're also asking for a handful of support employment units. In case someone gets offered a job during the provision of that.

242

00:34:48.719 --> 00:34:59.273

Pre vocational services, so I saw this happen with an individual who was using prefix so the person was volunteering at habitat for humanity.

00:34:59.664 --> 00:35:06.173 And since habitat for humanity was a site that was used for the job centers. 244 00:35:06.809 --> 00:35:10.228 Paid youth work experience program. 245 00:35:11.309 --> 00:35:18.239 The, the manager at that habitat for humanity asked, why is this person? Not. 246 00:35:18.239 --> 00:35:24.148 Getting paid through the job center how come this person isn't part of that youth program. 247 00:35:25.134 --> 00:35:39.893 So the employment specialist working with that person, then help that person to apply for the job centers, use program. The person started making wages, and we switched from prebook to support employment. 248 00:35:39.893 --> 00:35:44.063 So that that person continue to work on those soft skills. But. 249 00:35:44.369 --> 00:35:48.509 Also receiving that wage during that time. 250 00:35:49.284 --> 00:36:04.224 So the other thing to ask, not only, you know, can we partner with somebody else to provide a temporary paid employee experience but can this individual be successful? If given. 251 00:36:04.498 --> 00:36:14.159 Accommodations so again, you kind of think of my example, earlier with somebody that, you know, might have difficulties reading. 252 00:36:14.159 --> 00:36:19.559 There's accommodations like screen readers and, um. 253 00:36:19.559 --> 00:36:22.858 Uh, text to speech.

254

00:36:22.858 --> 00:36:30.659

```
Apps that maybe, you know, there's another way of helping that person
with that. Um.
255
00:36:30.659 --> 00:36:36.179
That skill, so same thing, if you think of, um.
256
00:36:36.179 --> 00:36:39.989
Individuals who, who might need help.
00:36:39.989 --> 00:36:49.528
To remember the tasks to do the steps to take in completing a job task,
or even.
258
00:36:49.528 --> 00:36:53.128
Maintaining that task focus.
259
00:36:53.128 --> 00:36:56.219
Sometimes you gotta ask yourself, hey, are there.
260
00:36:56.219 --> 00:37:07.289
Accommodations is there a system technology could job coaching possibly
help so if the person had a job coach, would they then be successful?
00:37:07.289 --> 00:37:12.088
In being able to to hold down a job with that support.
262
00:37:13.889 --> 00:37:24.568
So some things to kind of question, so how to request so, um.
263
00:37:26.338 --> 00:37:41.244
1, when you're requesting Pre, vocational services, you want to make sure
that you are presenting that evidence that a person is not ready for paid
employment. So, what skills are they lacking?
00:37:41.364 --> 00:37:43.344
What skills need to be developed.
265
00:37:43.648 --> 00:37:48.748
Or refined, how does that impede the person? So, how does that.
266
00:37:48.748 --> 00:37:53.099
```

That skill or a lack of skill um.

```
267
00:37:53.099 --> 00:38:04.079
Prevent that person from, from being successful in employment and what
process was used to determine that person is not ready for employment.
So, 1 of the things that.
268
00:38:05.128 --> 00:38:13.530
You'll you'll note is that under our home and community based services
assurances.
269
00:38:13.530 --> 00:38:27.869
We'll say that, hey, it's based on assessed need. So that's 1 of our HTS
s, assurances is that services and supports are based on assessed need.
270
00:38:27.869 --> 00:38:34.440
So, again, how did we determined that this person wasn't ready for
employment?
271
00:38:34.440 --> 00:38:42.599
There needs to be a goal or an outcome. How does the service assist the
individual with achieving that outcome?
272
00:38:42.599 --> 00:38:47.699
So, what is that desired behavior? What is the, that.
273
00:38:47.699 --> 00:38:51.630
Threshold or frequency that we're looking for.
274
00:38:51.630 --> 00:38:58.800
So, kind of when do we know that this person's going to be ready to move
on and get a job.
275
00:38:58.800 --> 00:39:11.489
The request also needs to align with the service definition. We need to
make sure what we're requesting fits within that service definition. So.
276
00:39:11.489 --> 00:39:18.840
Remembering our unit limits so again, the service is limited to 2080
units.
277
```

00:39:18.840 --> 00:39:22.530

Total that the support we're providing.

```
278
00:39:22.530 --> 00:39:30.750
Is allowed within the service definition so again with Pre vocational, we
are looking on at those expanded.
279
00:39:30.750 --> 00:39:45.239
Facilitative skills that are needed for any and all types of employment.
So looking at problem solving communication, workplace behavior, you know
um.
280
00:39:46.619 --> 00:39:51.059
Appropriate workplace conduct safety.
2.81
00:39:51.775 --> 00:39:52.195
So,
282
00:39:52.494 --> 00:39:55.074
those are the kinds of things that we're looking at,
283
00:39:55.795 --> 00:39:57.324
we're looking that,
284
00:39:57.355 --> 00:39:57.684
you know,
00:39:57.684 --> 00:39:59.545
what's being used or,
286
00:39:59.574 --> 00:39:59.934
you know,
287
00:39:59.934 --> 00:40:14.155
what kind of site we're using for developing those skills is within
Department of labor regulations that we're partnering with those
nonprofits that the skills somebody's or the.
288
00:40:14.489 --> 00:40:20.849
The jobs someone's going to be using to develop those skills are.
289
00:40:20.849 --> 00:40:26.820
Typical volunteer type job tasks uh.
290
```

00:40:28.079 --> 00:40:33.150 We need to make sure that the support provided matches the intent of the service. 291 00:40:33.150 --> 00:40:45.210 And again that the skills to be developed are those generic workplace behavior. So we cannot purchase this service to work on job specific skills. 292 00:40:46.980 --> 00:40:52.050 So lets kind of go on and do some practice here. So. 293 00:40:52.050 --> 00:41:01.405 Dane Dane is expected to graduate high school in May of 22, so he's still in school right now. 294 00:41:01.405 --> 00:41:15.144 He would love to get a job working in a sports club where he can make sure that the players have the right equipment and the equipment is in good condition. Um, he, he's a sports fanatic loves sports. 295 00:41:15.144 --> 00:41:26.335 So, in his, it is stated that he requires constant prompting to complete each task during work based learning activities. 296 00:41:26.394 --> 00:41:30.295 So, um, if he's not being given us, um. 297 00:41:31.260 --> 00:41:36.690 A prompt, he's kind of standing around and looking at everybody. 298 00:41:36.690 --> 00:41:46.889 It's also noted that when he's not able to complete a test, if he didn't understand the instructions or something's missing. Um. 299 00:41:46.889 --> 00:41:49.949 He just kind of stands there. He doesn't. 300 00:41:49.949 --> 00:41:55.920 Ask for more help, he doesn't ask them by for clarification as to what he's being.

301

00:41:55.920 --> 00:42:04.079

```
Where's more paper? I can't finish this. Um.
302
00:42:05.125 --> 00:42:10.164
It's also noted that during the team member team members,
303
00:42:10.195 --> 00:42:10.375
or,
304
00:42:10.375 --> 00:42:22.704
excuse me meeting team members discussed observations where occasionally
Dane would state phrases from movies when he was feeling overwhelmed.
305
00:42:22.735 --> 00:42:27.054
Usually it was more likely to happen. If he was feeling of rushed.
00:42:27.329 --> 00:42:35.489
Or if he wasn't allowed chaotic environment, didn't happen that often.
Very, very, um.
307
00:42:35.489 --> 00:42:36.420
Sporadic,
00:42:37.465 --> 00:42:38.755
but when it did happen,
309
00:42:38.755 --> 00:42:40.795
there was kind of concerns of 00,
310
00:42:40.974 --> 00:42:43.315
if supervisors within your shot,
00:42:43.344 --> 00:42:45.744
they might think he's talking back to them,
312
00:42:46.135 --> 00:42:55.554
or depending on what movie he decides to pick a phrase from might not be
appropriate for other people to over here.
313
00:42:56.394 --> 00:42:58.014
So my questions for you.
```

He's supposed to be doing, or he doesn't ask for somebody to say, hey,

```
314
00:42:58.409 --> 00:43:01.739
Do you think Pre vocation would be appropriate for Dane?
315
00:43:01.739 --> 00:43:12.900
And if so, do we feel like there's still more information that might be
needed what, what information might still be needed to request.
316
00:43:12.900 --> 00:43:20.730
This service, so go ahead and put something in the chat there.
317
00:43:53.219 --> 00:44:00.179
Okay, so I'm kind of seeing a mixture here. I've got half the people
responding. Um.
318
00:44:00.179 --> 00:44:05.309
Saying yes, half the people saying, no, you, you could.
319
00:44:05.309 --> 00:44:09.960
Be achieving this in other ways. Um.
320
00:44:09.960 --> 00:44:17.789
Quite a few of viewers are saying, hey, I think we still need some more
information. Um.
321
00:44:19.650 --> 00:44:23.190
So, let's kind of go on and look at.
322
00:44:23.190 --> 00:44:31.260
Um, what I thought here, so.
323
00:44:31.260 --> 00:44:35.070
While Pre, vocational services might appear to be what.
00:44:35.070 --> 00:44:38.760
Dane may need again.
325
00:44:38.760 --> 00:44:43.139
Question to ask yourself is, can we work on this.
326
00:44:43.139 --> 00:44:48.389
In other ways. So when you think about.
```

327

00:44:48.389 --> 00:44:59.699

Dane needing prompting to complete a task to stay focused to ask for help. Um, those are all general workplace behaviors.

328

00:44:59.699 --> 00:45:12.840

But yet, you know, it's like, what, if we gave him accommodations? What if we had a job coach with them? What do you start to pick on it with the job coach? What? If we were using assistive technology?

329

00:45:13.525 --> 00:45:27.804

You know, giving him task lists. Would that help him to remember what tasks need to be done? The order that they need to be done those kinds of things? So you you start going. Okay what about accommodations?

330

00:45:27.804 --> 00:45:39.505

What accommodations could we provide him that might set him up for more success? The other thing is with his age, he's under the age of 24, he's just.

331

00:45:40.440 --> 00:45:52.019

Getting ready to graduate high school so if we really felt like, Ooh, we want to practice these skills more before before we're ready to to move on to getting him a job.

332

00:45:52.019 --> 00:45:57.900

Then, could we partner with the job center and get him a paid.

333

00:45:57.900 --> 00:46:01.019

Work experience, uh, before.

334

00:46:02.579 --> 00:46:10.559

Um, before going back to that Pre, vocational, so looking at doing, uh, paid work experience.

335

00:46:10.559 --> 00:46:17.130

And using support and employment to support him, or help, just helping him get a job.

336

00:46:17.130 --> 00:46:29.909

And again, under supported employment, providing those accommodations, he might need this 1 might be a good 1 where we're doing, kind of, in conjunction. So while Dana is in job development.

```
00:46:29.909 --> 00:46:42.809
We could do Pre, vocational wise and job development so do some, some
refining and teaching of those skills. So that hopefully, once Dan gets
offered job, he's.
338
00:46:42.809 --> 00:46:48.179
Got more skills, he's a little bit stronger and some of those skills, um.
339
00:46:49.559 --> 00:46:53.940
So, let's see looking at things in the chat box here.
340
00:46:55.440 --> 00:47:03.300
Um, so somebody making note about, um.
341
00:47:04.619 --> 00:47:11.130
How he how Dane responds when he gets overwhelmed um, so again.
342
00:47:11.130 --> 00:47:20.610
Um, what I think that comment, so the, the comment was talking to the
team about being the best fit. So, to me.
343
00:47:20.610 --> 00:47:31.619
It's all about that job match so if we're getting Jane a job in allowed
environment or an environment where he's, he's going to be rushed.
344
00:47:31.619 --> 00:47:35.250
That's going to set him up for for more.
345
00:47:35.844 --> 00:47:44.815
Times where he's probably going to be saying, certain phrases from movies
so kind of looking at that environmental fit too.
346
00:47:44.934 --> 00:47:59.454
So it's about finding a job, not only that he's got the abilities to
perform, but that environmentally might be a good fit for him as well.
So, um.
00:48:02.460 --> 00:48:02.820
We,
348
00:48:02.844 --> 00:48:17.335
```

337

we've got somebody kind of reminding us of those assistive technology accommodations those devices that could possibly help an individual to to be more successful with

```
349
00:48:17.335 --> 00:48:17.994
employment.
350
00:48:17.994 --> 00:48:19.735
So, um.
351
00:48:26.039 --> 00:48:26.369
So,
352
00:48:26.364 --> 00:48:26.695
again,
353
00:48:26.695 --> 00:48:26.844
Ι'm,
354
00:48:26.875 --> 00:48:27.775
I'm seeing,
355
00:48:30.264 --> 00:48:30.505
you know,
356
00:48:30.505 --> 00:48:31.855
even while he's in school,
357
00:48:31.945 --> 00:48:34.164
knowing that his is stating that,
358
00:48:34.193 --> 00:48:34.614
you know,
359
00:48:34.614 --> 00:48:36.025
here are some barriers it's like,
360
00:48:36.054 --> 00:48:36.625
okay,
361
00:48:36.894 --> 00:48:45.804
```

```
so between now and may can we really focus on addressing those issues and
trying to to teach him to be more independent,
362
00:48:45.804 --> 00:48:48.744
so that he will be more ready as well.
363
00:48:50.429 --> 00:48:54.989
So, good comments in the chat box guys.
00:48:58.019 --> 00:49:01.260
So, now let's talk about Susie.
365
00:49:01.260 --> 00:49:10.590
Susie is a very social or is very social loves talking with others about
their personal lives.
366
00:49:10.590 --> 00:49:15.780
She would love a job where she could talk with others and get to know
them on a personal level.
367
00:49:15.780 --> 00:49:23.610
Her mom reports that Susie tends to tell individuals too much personal
information.
368
00:49:24.900 --> 00:49:32.730
Her concern is that Susie might get herself into a situation where her
identity or safety would be compromised.
369
00:49:32.730 --> 00:49:37.860
So, do you think Pre vocational services would be appropriate for Susie?
370
00:49:38.940 --> 00:49:45.570
And if so, what information do you feel might still be needed in order to
request this service?
371
00:50:10.920 --> 00:50:19.289
I'm seeing 1 response, but I want to wait and see, um.
00:50:19.735 --> 00:50:20.844
More responses.
373
```

00:50:36.684 --> 00:50:37.554

```
Okay.
374
00:50:38.219 --> 00:50:41.940
I'm seeing a lot of you are thinking that.
375
00:50:41.940 --> 00:50:50.099
Possibly, yes, but then I'm also seeing, um, there's, there's a number of
people who have kind of.
376
00:50:50.099 --> 00:50:53.190
Jumped up and say, wait a minute.
377
00:50:53.190 --> 00:51:01.650
Could this not be addressed through through, on the job supports that
support? Employment could a job coach.
378
00:51:01.650 --> 00:51:13.230
Help that help Susie to recognize what information she could share at
work versus what information she can't.
379
00:51:13.230 --> 00:51:17.039
Share it work, um.
380
00:51:18.989 --> 00:51:29.280
So, let's kind of take a closer look here at what we said. So, again,
while Pre vocational services might appear to be what Susie could
benefit.
381
00:51:29.280 --> 00:51:33.030
Ask yourself is there another way of.
382
00:51:33.030 --> 00:51:36.300
Of doing this, can we.
00:51:36.300 --> 00:51:39.539
Achieve that outcome using.
384
00:51:39.539 --> 00:51:48.864
Other services, so can job coaching, help, Susie know what information
can and cannot be shared.
385
00:51:49.135 --> 00:51:56.934
```

```
What about natural supports that might keep Susie safe? So, um.
386
00:51:57.269 --> 00:52:09.510
Could the environment potentially have an impact so just like somebody
was mentioning with Dane about kind of like the no easy chaotic,
overwhelming environment, you know, being a good fit.
387
00:52:09.510 --> 00:52:16.769
Kind of looking at okay, our certain environments more likely.
388
00:52:18.269 --> 00:52:21.960
To possibly lend themselves to where Susie might.
329
00:52:21.960 --> 00:52:25.860
Be be tempted to share too much information versus.
390
00:52:25.860 --> 00:52:29.639
Another environment, um.
391
00:52:30.445 --> 00:52:31.914
The other thing to note,
392
00:52:32.275 --> 00:52:39.204
Pre locational is about skill building so you have to ask yourself and
susie's example,
393
00:52:39.414 --> 00:52:44.094
what specific habilitated skill is,
394
00:52:44.155 --> 00:52:46.675
are we needing to develop.
395
00:52:46.920 --> 00:52:57.719
Is she needing to work on communication? Is she needing to work on
appropriate conduct workplace problem solving skills? Workplace safety.
396
00:52:57.719 --> 00:53:06.030
What specific skill and I'm seeing people kind of jump in and say well,
yeah, it's safety skills so.
397
00:53:06.030 --> 00:53:10.260
Then, the, the next thing I, I go back on that.
```

```
398
00:53:10.260 --> 00:53:16.079
Assessed need our assurances.
399
00:53:16.079 --> 00:53:24.360
Um, are that services and supports are going to be based on assessed meet
so, in susie's example.
400
00:53:24.360 --> 00:53:28.980
What is the assess need how was it determined? So.
401
00:53:28.980 --> 00:53:33.570
It's mom's concern, it's mom's fear, but do we have.
402
00:53:33.570 --> 00:53:37.739
Concrete examples of Susie.
403
00:53:37.739 --> 00:53:41.639
Giving too much information recently.
404
00:53:41.639 --> 00:53:50.099
Um, you know, this also could be 1 where we kind of work on. Okay. Let's.
405
00:53:50.099 --> 00:53:53.639
Let's work on getting her a job we can provide that.
406
00:53:53.639 --> 00:54:08.394
Support through job coaching through support employment, but while she's
looking for a job, we're also doing some Pre vocational to kind of again
help refine.
407
00:54:08.730 --> 00:54:16.380
Help her to understand what's appropriate to say what's not appropriate
to say.
408
00:54:16.380 --> 00:54:24.300
In in a work environment, so we could possibly do that. But again, when
you're requesting that service.
409
00:54:24.300 --> 00:54:28.079
You need to be addressing what what skill are we developing?
```

```
410
00:54:28.079 --> 00:54:37.289
What's the benchmark? What? How are we going to know when we've developed
that skill? At what level? Um.
411
00:54:37.289 --> 00:54:40.289
And then that assess need.
412
00:54:40.289 --> 00:54:43.829
So, how does it impede the person.
413
00:54:43.829 --> 00:54:53.369
What is the assess need so good discussion? Folks? I love it.
414
00:54:53.369 --> 00:55:00.809
All right, so now let's talk about the outcome requirement for this
service.
415
00:55:00.809 --> 00:55:04.260
So, with our renewal.
416
00:55:04.260 --> 00:55:10.650
Of our waiver, um, 1 of the things that we specifically put.
417
00:55:11.155 --> 00:55:11.605
In Pre,
418
00:55:11.605 --> 00:55:26.155
vocational services is that service providers are expected to create that
monthly plan that is going to document progress on skill acquisition and
that ongoing development needed to be prepared for
419
00:55:26.155 --> 00:55:27.025
employment.
420
00:55:27.175 --> 00:55:31.224
So, basically, what we're looking for is what skills.
00:55:31.469 --> 00:55:35.940
What skill or skills are being developed.
422
00:55:37.559 --> 00:55:51.030
```

Defining that success when do we know that a person's ready to get a job? So what what are we saying, you know, if the person's got to be able to example, for example.

423

00:55:53.369 --> 00:56:04.590

Um, you know, if, if we're talking about following workplace safety, um, so person's gotta.

424

00:56:04.590 --> 00:56:13.050

Follow workplace, safety protocols, you know, maybe we're saying, hey, 70% of the time, they've got to be independent.

425

00:56:13.050 --> 00:56:17.880

In this, so that's our, our criteria.

426

00:56:17.880 --> 00:56:23.730

That's what we're defining as as success that 70% of the time they are.

427

00:56:23.730 --> 00:56:27.420

Following safety protocols.

428

00:56:27.420 --> 00:56:38.519

Then we want to know, okay what's the progress? Where is this person? So we're providing Pre, vocational services. We're working on developing, um.

429

00:56:38.519 --> 00:56:50.010

Safety skills, how is this person doing? So you want to make sure that you are using observable and measurable.

430

00:56:50.010 --> 00:56:54.690

Um, standards.

431

00:57:01.920 --> 00:57:06.119

So question for you guys.

432

00:57:07.139 --> 00:57:12.719

What do you need to feel more confident and requesting Pre vocational services?

433

00:57:12.719 --> 00:57:17.010

I know several people have been asking for the, the.

```
434
00:57:17.010 --> 00:57:21.300
Presentation and his cat mentioned at the beginning.
435
00:57:21.300 --> 00:57:31.739
The presentation, the PowerPoint along with this recorded webinar will be
available on our website later this month. So.
436
00:57:31.739 --> 00:57:35.130
You should be able to access it.
437
00:57:35.130 --> 00:57:43.079
Through our our Web site. So other than that.
438
00:57:43.079 --> 00:57:48.449
What do you need to feel a little bit more confident and requesting Pre
vocational services?
439
00:57:57.210 --> 00:58:04.500
And knowing that we've got about 1 minute, I'm going to go ahead and move
on, but please put those.
440
00:58:04.500 --> 00:58:11.670
Those ideas, those suggestions in the chat box, we do save this. I do
take a look at it.
441
00:58:13.710 --> 00:58:28.344
So we are going to be continuing with talking about our employment
services so we still have job development and supporter employment to
touch on. So, February 9th will be about job development. March 9th will
be about support employment.
442
00:58:28.344 --> 00:58:39.445
If you happen to miss the 1 on benefits, planning or career planning, or
you just want to go back and re review today's.
443
00:58:41.519 --> 00:58:47.340
These are being recorded, they are available on our website.
00:58:48.690 --> 00:58:52.559
And I'm putting that in the chat box.
445
00:58:57.269 --> 00:59:04.050
```

So the link is in the chat box of where you can catch these webinars. So you can go back.

446

00:59:04.050 --> 00:59:09.960

Download the presentation you can go back and review the.

447

00:59:09.960 --> 00:59:15.659

Recording, so you can capture information.

448

00:59:15.659 --> 00:59:22.679

Um, so please don't forget.

449

00:59:22.679 --> 00:59:27.780

Answer the questions at the end of this webinar. So when you go to to get out of here.

450

00:59:27.780 --> 00:59:40.320

There's going to be a survey that immediately pops up. Please answer those questions. That feedback is very valuable in making sure that, um, I'm designing these so that.

451

00:59:40.320 --> 00:59:48.329

They are worthy of your time. All right folks.

452

00:59:49.980 --> 00:59:53.880

Thank you so much.

453

00:59:57.210 --> 01:00:06.570

And I hope you guys have a great day.