



Improving lives THROUGH  
supports and services  
THAT FOSTER self-determination.

# Quarterly Pulse Survey

**June 11, 2019**

# Quarterly Pulse Survey

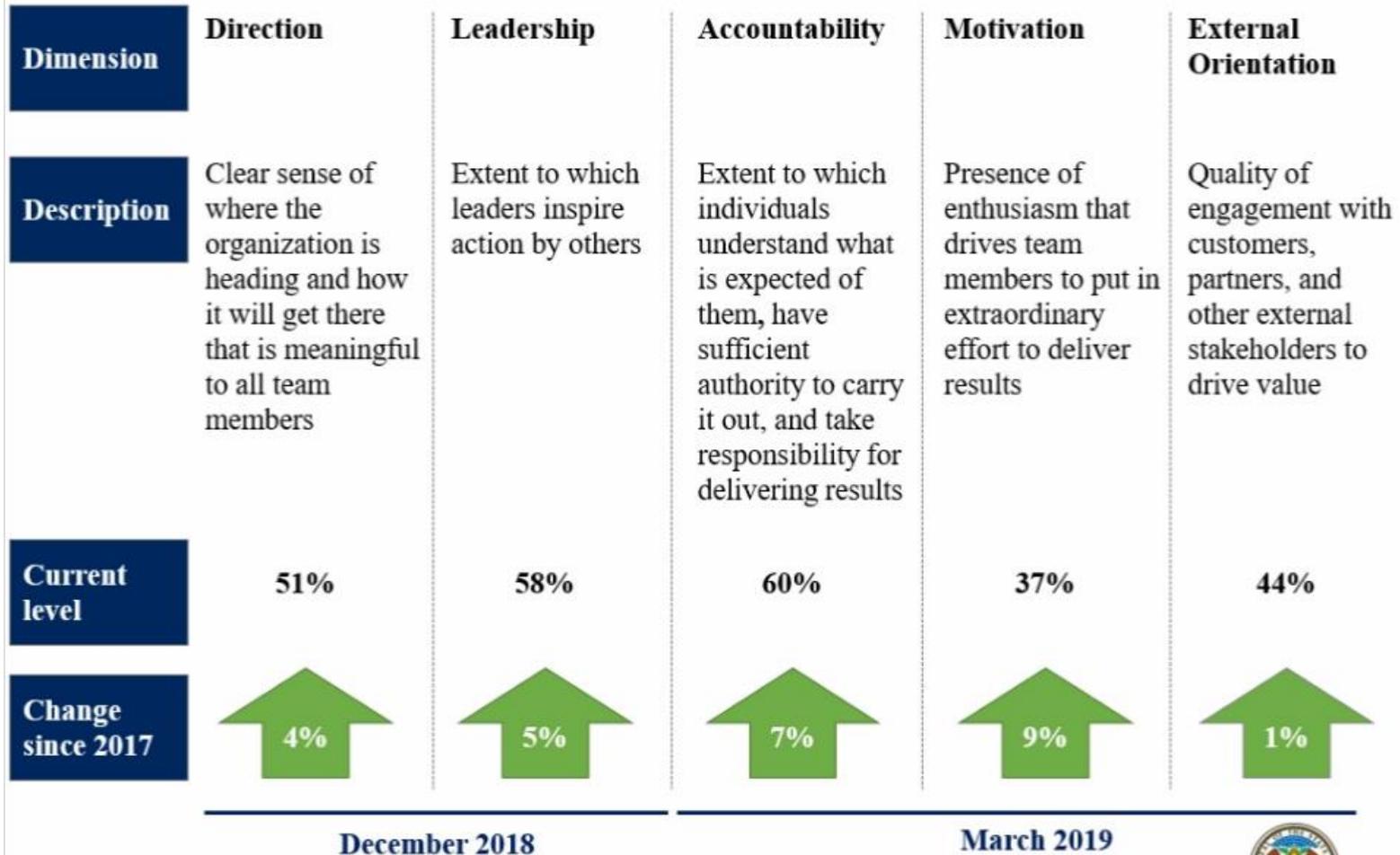
- 👁️ Gives us a candid perspective from our teammates
- 👁️ Need 60% or more of teammates responding
  - 👤 DMH has the lowest response rate at 34%, previous survey was 39%
  - 👤 DD numbers support the department average of 34% response.

Division	Responses	FTE per budget	% of employees	Total Employees surveyed	% from survey
DMH	1883	7186.37	26%	5538	34%
DD	283	61.94	457%	299.32	95%
BHC	68	445.85	15%		
CMRO	49	98.7	50%	237.38	Support Coordinators/Regional
HHC	42	358.43	12%		
KCRO	22	97.74	23%		
NWCS	93	614.66	15%		
SRO	24	49.57	48%		
SEMORs	21	249.19	8%		
SWCS	47	243.96	19%		
SPRO	26	61.13	43%		
SLDDTC	117	546.74	21%		
SLRO/Tr i	76	140	54%		
Total	868	3205.29	27%	2500	35%

# Quarterly Pulse Survey



Since 2017, we have made progress in five priority areas

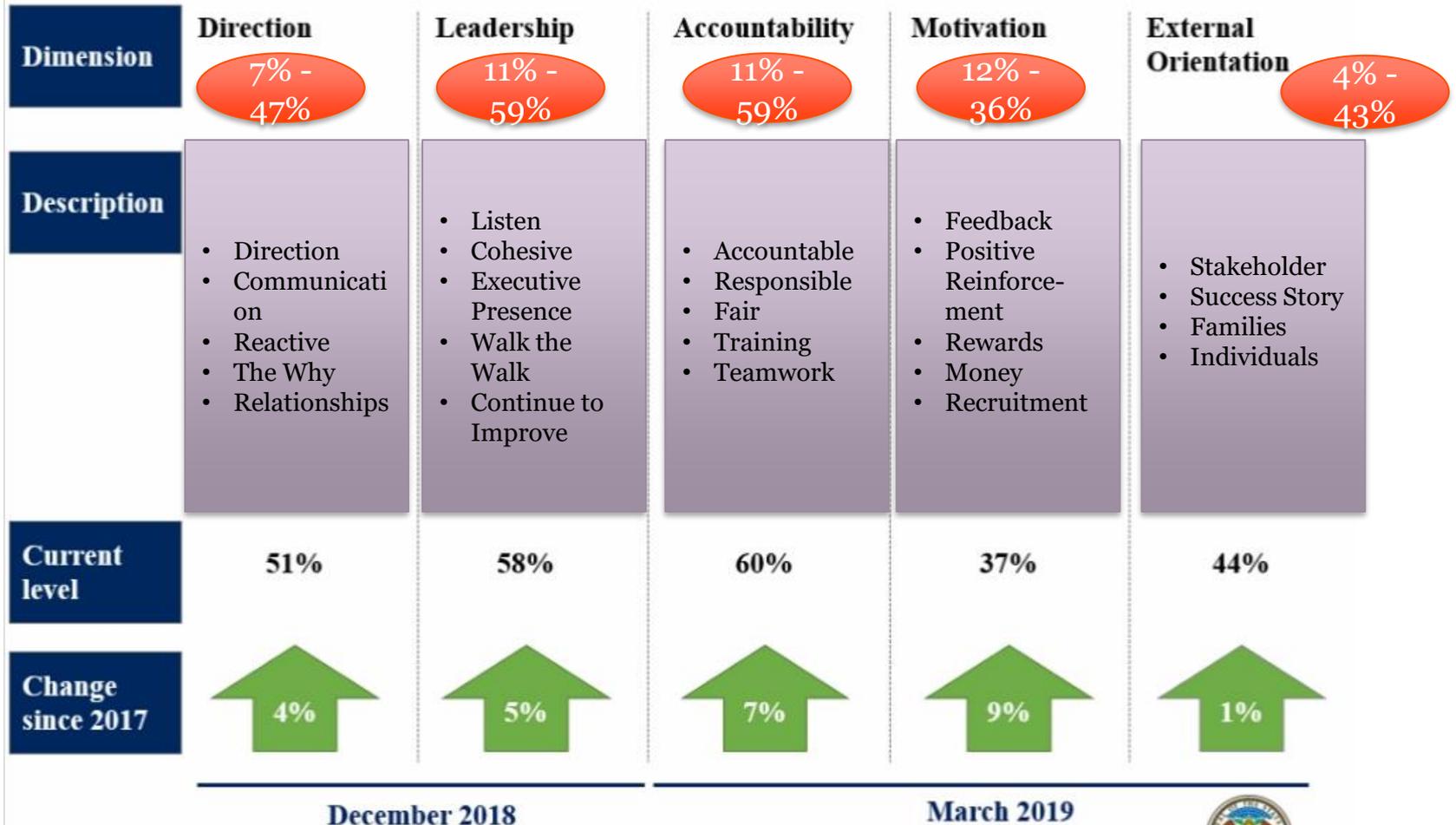


SOURCE: QPS, November-December 2018 (N=22,760); QPS, March 2019 (N=23,114).



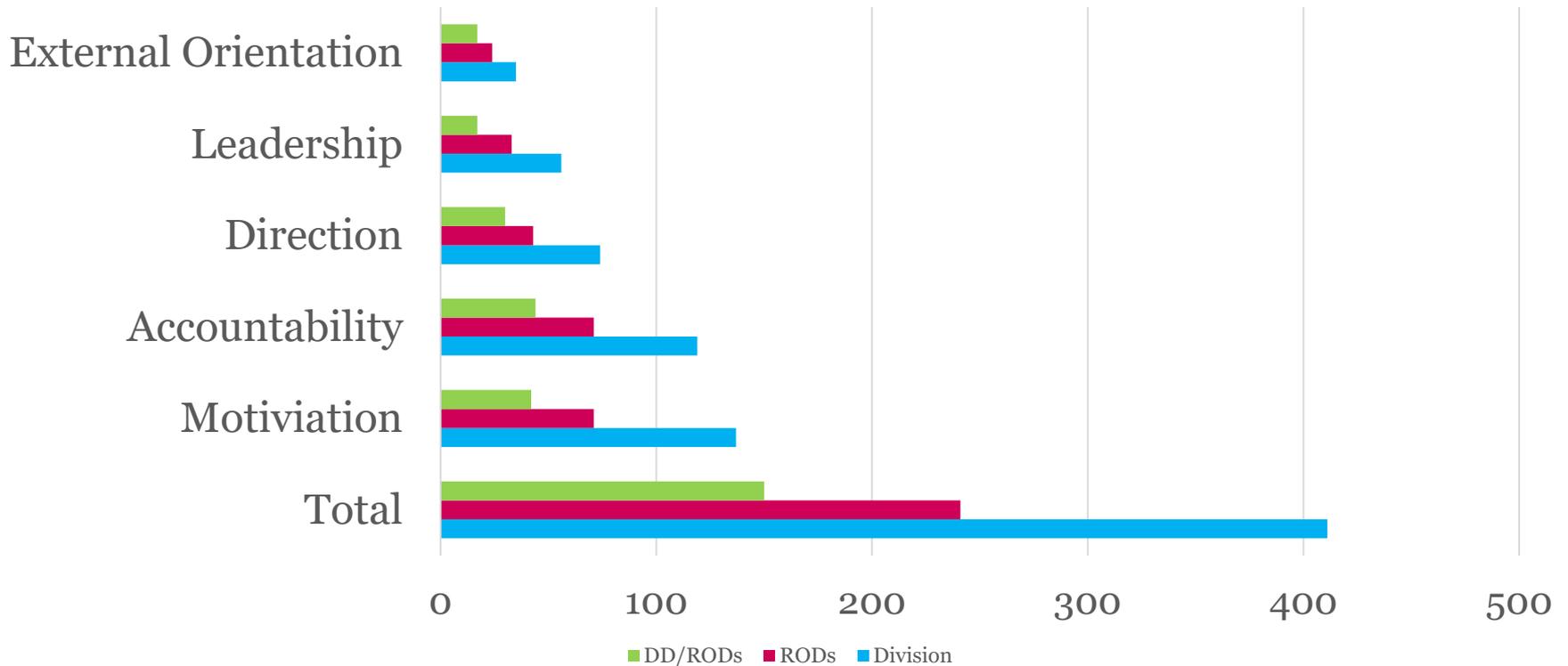
# Quarterly Pulse Survey

Since 2017, we have made progress in five priority areas



# Other Stuff:

## OHI Priority Dimensions - Comments



	Total	Motivation	Accountability	Direction	Leadership	External Orientation
Division	411	137	119	74	56	35
ROD/DD	241	71	71	43	33	24
RODs	150	42	44	30	17	17



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# Current Quarterly Pulse Survey June 5-19



# Questions?